

Vivian Lau (LKKAUTO)

From: Josephine Ng <josephine@galaxyconsultants.com>
Sent: Thursday, 18 October, 2018 9:24 AM
To: Vivian Lau (LKKAUTO)
Subject: CC4/AIG18017638/kwb3
Attachments: SMC 7457 Rear Cam20180918_182122_NR_Moment.jpg; SMC 7457 rear cam 20180918_182122_NR_Moment.jpg

Dear Vivian

I am sending you the photo from the rear cam.

Mr Hoh will be arranging to send the video through other source as the file is too big.

The road is from 2 lanes to single lane. The car was behind his car and it just grazed Mr Hoh's vehicle. There was no damage to Mr Hoh's car except for some scratches which he had Cycle and Carriage waxed and touch up.

Regards

From: Josephine Ng
Sent: Tuesday, 16 October 2018 10:46 AM
To: Vivianlau@lkkauto.com
Subject: CC4/AIG18017638/kwb3

Dear Vivian,

We received your letter of 10.10.18 yesterday.

I am Mrs Hoh, Mr Hoh was the driver at point of time. He had made a report at KIA Pandan branch.

1. You mentioned that you are acting for AIG, please advise on our vehicle SMC7457A or TP
2. Evidence (video) was given at point of reporting at KIA motor centre
3. No claim discount being affected, please advise has TP came in?

We strongly felt that we are not at fault. When the van grazed against our car, we gave chase and he did not stop. If he is not at fault he should have stopped and sort it out with us.

Best Regards,
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