

REF:

CC3/ALH/8017636/Agbez

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s: \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: 2100507206-01  
 Claims No: 843858462756  
 Sum Insured: \_\_\_\_\_ Excess: 600 03/10/18  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 120K  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 03 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLH 9562J Yr Regn: 2017 April  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Audi A4 C.C. 1395  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 19799 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: WAUZZZF41HA135275

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16  
 R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Continental

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 28/09/18

Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

OD ALG.

SLN 3562J - CC3/ALH/17021770/Agbez DA 07/11/2017  
03/10/18 @ 9.35am Informed Premium ex-BBR by email.  
01/2/19 @ 5.31pm continued with Mr Bos final Ag B2452, 3 days.  
(Red & 1000, 32%)

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

Date/Time: File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$

MEK-OD2152

RECEIVED 20 FEB 2019

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Survey Fee:

Transportation:

) \$ + RE \$

) Photos

) Other

TOTAL

200

10

210

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 1 February 2019 5:31 PM  
**To:** 'Boo seng yak'; SUR; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SLN3562J - OD AIG - SURVEYED 28 SEP 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$2,152.00 before excess \$600.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 24 December 2018 4:20 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLN3562J - OD AIG - SURVEYED 28 SEP 18

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$2152.00 @ 3 days

Your early closure is appreciated.

best regards - jb

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 3 October 2018 9:35 AM  
**To:** Claims  
**Cc:** SUR  
**Subject:** VEHICLE SLN 3562J (DOA: 09/09/2018)

Dear Sir/Madam,

Please be informed that the excess of above vehicle is \$600.00.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7390J
Vehicle Details	
Vehicle No.:	SLN3562J
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Oct 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVN034555
Chassis No.:	WAUZZZF41HA135275
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,079.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$26,911.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$20,183.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,405.00
COE Rebate Amount:	\$46,606.00
<b>Total Rebate Amount:</b>	<b>\$66,789.00</b>

The information contained herein is correct as at 03 Oct 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	10/09/2018 17:08
Date Of Accident	09/09/2018 10:55
Exact Location Of Accident	CARPARK OF HOLY TRINITY CHURCH
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLN3562J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG SIAU LAN
NRIC No	S6827390J
Email Address	KW1822@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97318170
Alternative Phone No	OFFICE-62005022
<b>Vehicle Particulars</b>	
Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100507706-01
Cover Note Number	
<b>Driver</b>	
Name of Driver	TEO SAMUAL
NRIC No	S1755676B
Date Of Birth	22/11/1966
Occupation	INDOOR
Date Of Driving Pass	31/05/1989
Driving Experience	29 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96754074
Fax Number	
Contact Number	HOME-62005022
Email Address	SAMUALT@HOTMAIL.COM

Address	738 BEDOK RESERVOIR ROAD #08-39
Postcode	479265
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CALEB TEO GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING MY CAR TO LOT 3. DUE TO THE TURNING RADIUS, MY CAR ENCROACHED INTO PART OF LOT 4, THE SAME TIME, THE OTHER VEHICLE (MAZDA 6), WAS REVERSING INTO HIS LOT NO 4. HIS LEFT REAR BUMPER, COLLIDED TO MY RIGHT REAR ABOVE THE WHEEL. HIS REAR BUMPER WAS DAMAGED AND MY RIGHT REAR WERE SCRATCHED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKJ3456R
Vehicle Make/Model/Colour	MAZDA 6 / SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	



Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **B. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

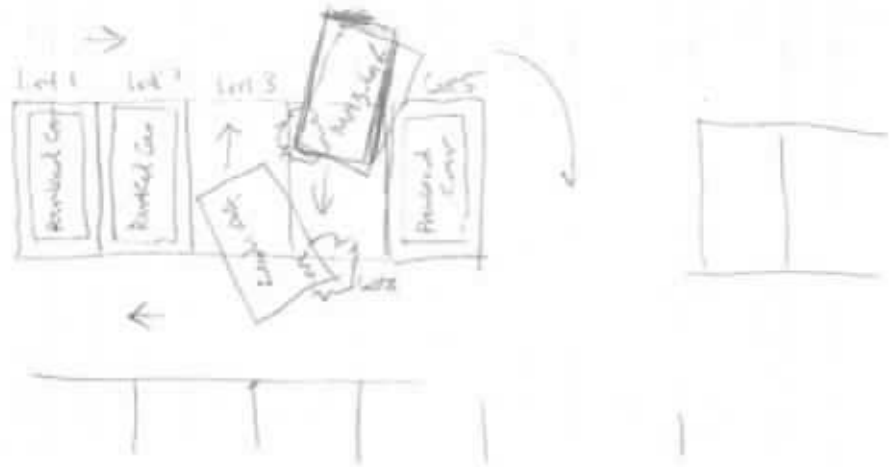


Reporting Centre Personnel's Signature  
Name: Lee Fanny  
NRIC/FIN No.: 67240167A



## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving my car to Lot 3 down the street  
 and my car entered side part of Lot 4. At the  
 same time the other vehicle (Vauxhall) was reversing  
 into his lot No 4. His left rear bumper collided to  
 my right rear above rear wheel. His rear bumper  
 was damaged and my right rear were scratched.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name: Tim Fong  
 NRIC/ID No: 67012111



**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA118117369 Vehicle Registration No: SW3562J  
Name(as shown in NRIC) : TEO WONG SIAULAN NRIC/FIN/Passport No : S6827390J  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : 738 BEDOK RESERVOIR ROAD Singapore(479265)  
Contact (Tel) : 97318170 Mobile No. : \_\_\_\_\_  
Email Address : \_\_\_\_\_  
Date of Accident : 9/9/2018 Time of Accident : 1055HRS.  
Place of Accident : CARPARK OF HOLY TRINITY CHURCH.  
Insurance Company: AIG

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

CHANGE FROM REPORTING ONLY TO OWN DAMAGE CLAIM

Policyholder / Driver's Signature  
Date:

Reporting Centre Personnel's Signature  
Name: JAMES TAN  
NRIC/FIN No.: S28201260  
Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1084/2018/JW
Date	:	20-Sep-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Wong Siau Lan
Address	:	Blk 738 Bedok Reservoir Rd #08-39 Singapore 479265
Telephone	:	HP +65 96754074
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	<b>SLN 3562 J</b>
Model Code	:	Audi A4 SEDAN 1.4 TFSI S
Model / Year	:	Apr-17
Engine No	:	CVN 034555
Chassis No	:	WAUZZZF41HA135275
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Sep-18
Place of Accident	:	Carpark of Holy Trinity Church

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLN 3562 J

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function	S/N \$ 360.00 ✓
2	To dismantle rear bumper. To repair RHS rear fender. Re-organize rear crash management components. Reinstall all parts removed.	\$ 1,200.00 500 ✓
3	To respray rear bumper and RHS rear fender	\$ 1,400.00 1100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
SUB-TOTAL LABOUR CHARGES		: \$ 3,152.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

:

Adrian Lim

Surveyed Date

:

28/09/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Authorised Repairs, 03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

:

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1084/2018/JW  
Date : 20-Sep-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

3 days - ok - jb - 24 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Wong Siau Lan  
Address : Blk 738 Bedok Reservoir Rd  
#08-39  
Singapore 479265  
Telephone : HP +65 96754074  
Type of Claim : Own Damage Claims  
Policy No. :  
Vehicle No : **SLN 3562 J**  
Model Code : Audi A4 SEDAN 1.4 TFSI S  
Model / Year : Apr-17  
Engine No : CVN 034555  
Chassis No : WAUZZZF41HA135275  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 9-Sep-18  
Place of Accident : Carpark of Holy Trinity Church

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLN 3562 J

S/N	Nature of Jobs	Estimated Charges	
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function	S/N \$ 360.00	\$ 360.00
2	To dismantle rear bumper. To repair RHS rear fender. Re-organize rear crash management components. Reinstall all parts removed.	\$ 1,200.00	\$ 500.00
3	To respray rear bumper and RHS rear fender	\$ 1,400.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
SUB-TOTAL LABOUR CHARGES		: \$ 3,152.00	\$ 2,152.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLN 3562 J**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1084/2018/MAS

26 Feb 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

## **RE: INSURANCE CLAIM FOR SLN 3562 J Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SLN 3562 J**, claimant, **Ms. Wong Siau Lan**, please find the related document per attached.

1. A copy of the Original invoice no. 85013462 – S\$1,660.64
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLN 3562 J

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119938  
Main Telephone: 6386 2223  
Main Telefax: 6471 3333

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119938  
Telephone: 6386 2223  
Telefax: 6475 1033

UBI Service Centre  
55 Ubi Road 1  
Singapore 408625  
Telephone: 6386 2223  
Telefax: 6386 2223

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email: customer.care@premiumauto.com.sg  
6586 2523  
6628 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 10:16

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-15 SINGAPORE 079120 079120	Invoice: 85813462 Date: 16/02/2019 Order: SLN3562J Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-15 SINGAPORE 079120
---	--	--

Regn No.: SLN3562J (V 33442)	Regn Date: 28/04/2017	Mileage: 20884	WIP No.: 25529
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF41HA135275	Engine: CVN 034555	Dept: U
USD No.:			
You have been assisted by :- UB-Jiayee	( 33 )		

	Details	Qty	Unit Price	Amount
Q	EXC Insurance Excess/Liability N: 8888	-688.00	1.00	-688.00
S	BODYWORK TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION N:	368.00	1.00	368.00
S	BODYWORK TO DISMANTLE REAR BUMPER.TO REPAIR RHS REAR FENDER,REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED N:	500.00	1.00	500.00
S	BODYWORK TO RESPRAY REAR BUMPER AND RHS REAR FENDER N:	1100.00	1.00	1,100.00
S	BODYWORK TO CARRY OUT DIAGNOSTIC CHECK N:	192.00	1.00	192.00

Parts	0.00	Sub-Total	1,552.00
Labour	0.00	7% GST	108.64
Sublet	2,152.00	Grand Total	1,660.64
Menus	0.00		
Lubricant	0.00		



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
**Your Ref: SLN3562J**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1084/2018/TF  
27 Oct 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 SEDAN 1.4 TFSI S tronic  
**Vehicle Chassis No.** : WAUZZZF41HA135275  
**Vehicle Regn No.** : **SLN3562J**  
**Vehicle Mileage** : 20883km  
**Vehicle Owner** : Ms. Wong Siau Lan  
**Certificate No** : 2100507706-01  
**Policy Excess** : \$642.00 (Inclusive GST)  
**Accident Date** : 9 September 2018  
**Place** : Carpark Of Holy Trinity Church  
**Repair Cost** : \$1,660.64  
**WIP No.** : 25529  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733


Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
12:57pm  
2018/10/27

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1755676B



TEO SAMUAL

Race:  
CHINESE  
Date of Birth:  
22-11-1966  
Country of Birth:  
SINGAPORE

Sex:  
M

REPUBLIC OF SINGAPORE DRIVING LICENCE



NRIC No. S1755676B

Name:  
TEO SAMUAL

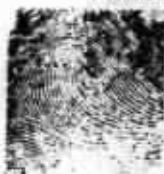
Birth Date: 22 Nov 1966

Issue Date: 12 Apr 2003



0883781

NRIC No. S1755676B



Blood Group: Date of issue:  
O+ 27-03-1993

Address:  
738 BEDOK RESERVOIR ROAD #08-38  
SINGAPORE 479285

NRIC No: S1755676B

Date: 09/05/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

PASS DATE

31 May 1989

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms



Licence No: S1755676B

NP 428A

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG SIAU LAN  
 Period of Insurance : 28 Apr 2018 To 27 Apr 2019  
 Engine No. : CVN034555  
 Chassis No. : WAUZZZF41HA135275

Vehicle No. : SLN3562J  
 Policy No. : 2100507706-01  
 Endorsement No. :  
 Issued Date : 28 Mar 2018

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2017  
 Insuring with COE/PAF : Yes

## Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

WONG SIAU LAN - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSPGMM

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Sep 2018		28 Sep 2018 12:05 <a href="#">Edit Adj Rpt</a>	<b>S\$2,152.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,152.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
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<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by Insurer]</b>	
Insured:	<b>WONG SIAU LAN</b> , ID: S68273903		
Vehicle Reg. No.:	<b>SLN3562J</b>	Date of Loss:	09/09/2018 10:00 - :59 [16 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 8438584627SG</b>	Policy/Cover Note No.:	2100507706-01 (Comprehensive)
		Excess:	S\$600.00
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689628/9827/9911		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 09/10/2018]		
Driver/Custodian:	TEO SAMUAL (S1 / Male), NRIC: S1755676B, Tel: +6596754074 Email: SAMUALT@HOTMAIL.COM		
<b>ASSOCIATED MAIL RECEIVED</b>			
		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
• AIG_SG (03/10/2018): <b>SLN3562J / OD / 09/09/2018 / Coverage &amp; Excess update</b>			
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a>	<a href="#">Search Tasks</a>
<a href="#">Create New Task</a>	<a href="#">Complete</a>		
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>
			<b>Subject</b>
			<b>Handler</b>
			<b>Assigned By</b>
			<b>Completed On</b>
			<b>Created On</b>
			<b>Done?</b>
No results.			



## Claim Documents

\*SLN3562J (8438584627SG)  
OD  
Sep 9 2018 10:55AM  
[WONG SIAU LAN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	01/02/19 16:44	General View													Load JPG	<input checked="" type="checkbox"/>				
2	01/02/19 16:44	General View													Load JPG	<input checked="" type="checkbox"/>				
3	01/02/19 16:44	General View													Load JPG	<input checked="" type="checkbox"/>				
4	01/02/19 16:44	General View													Load JPG	<input checked="" type="checkbox"/>				
5	01/02/19 16:44	General View													Load JPG	<input checked="" type="checkbox"/>				
6	01/02/19 16:44	General View													Load JPG	<input checked="" type="checkbox"/>				
7	01/02/19 16:45	General View													Load JPG	<input checked="" type="checkbox"/>				
8	01/02/19 16:45	General View													Load JPG	<input checked="" type="checkbox"/>				
9	01/02/19 16:45	General View													Load JPG	<input checked="" type="checkbox"/>				
10	01/02/19 16:45	General View													Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	01/10/18 10:49	Addendum Report													Load PDF					
2	01/10/18 10:49	Singapore Accident Statement													Load PDF					
3	01/10/18 10:49	ESTIMATE													Load PDF					
4	01/10/18 14:53	Driver's Driving License / NIRC / Insurance Cert													Load PDF					
5	04/03/19 16:10	Workshop Invoice													Load PDF					
6	04/03/19 16:10	Discharge Voucher													Load PDF					

## Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	10/09/18 17:32	Accident Statement	1 Load HTM	
2	02/10/18 19:39	Addendum Sheet	1 Load JPG	<input checked="" type="checkbox"/>
3	02/10/18 19:40	Accident Statement Addm. #1	1 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
2	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
3	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
4	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
5	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
6	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
7	10/09/18 17:28	Accident Photo	1 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No.	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/09/18 17:23	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	10/09/18 17:23	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG18017636/AQBE2

Date: 04/03/2019

## REFERENCE

Insured/Claimant:	WONG SIAU LAN	Policy No:	2100507706-01	Claim No:	8438584627SG
Date of Loss:	09/09/2018	Nature of Claim:	OD		

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLN3562J	Engine No:	CVN034555
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No:	WAUZZZF41HA135275
Reg. Date:	28/04/2017 (Man. Year: 2017)	Odometer:	19799 km
Colour:	Blue		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,152.00	2,152.00	1,000.00	31.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,152.00</b>	<b>2,152.00</b>	<b>1,000.00</b>	<b>31.73</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>2,552.00</b>	<b>1,552.00</b>	<b>1,000.00</b>	<b>39.18</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>178.64</b>	<b>108.64</b>	<b>70.00</b>	<b>39.18</b>
<b>Nett Amount (S\$)</b>	<b>2,730.64</b>	<b>1,660.64</b>	<b>1,070.00</b>	<b>39.18</b>

## INSPECTION

Date of Assignment:	28/09/2018		
Date Inspected:	28/09/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE REAR BUMPER. TO REPAIR RHS REAR FENDER. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY REAR BUMPER AND RHS REAR FENDER	New	1,400.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,152.00	2,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >