

10/0000

INS CASE OWNER:

CC2 /AIG1801

9625, Nw625

LKK

IDAC:

Surveyor:

NAZ

DOI:

ASSIGNMENT

14/9/18

Date / Time:

14/9/18

Registered in Merimen:

22/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

962 52070

Name of Insured:

EAM SENG LINT

Insured Tel No.:

HP: 96788973

Excess Sec II :S\$

D.O.A: 11/9/18

Is driver the owner?

YES / NO

Nature of Accident:

Claim No.:

04470715253

Policy No.:

180050512

Make / Model:

MITSUBISHI

Place of Accident:

SEKAMPOW HRT 3 RT pick up
PANG - NEX

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

CHB 56117



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMKT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

11/10/18
vinin

CHB 56117 - WSP 1800650650 / CHB 56117 / 4/18
51250000 - F

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI:	9/10/18
After call 1st to OI:	11/10/18
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

9/10/18

confirm accident details. inform TP claim.
refer and out. open door.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. : 26

Repair Cost:

S\$

3163.01

Loss of Rental (LOR):

S\$

709.44

(6 days) x 118.24

Loss of Use (LOU):

S\$

300.00

(5 50 x 6 days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only

LOU only

LOI only

LOU only

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

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LOR + LO

GIA/LTA Search

S\$

7.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

4179.45

Global Sum S\$:

4170.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4170.00

Name 1:

SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee:

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

REF:

REF:

AlG

TAX/09/18/200

Surveyor:

NAT

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 18.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHB 5611Z

Yr Regn:

19 DEC 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIMS

C.C

1798

Colour

MARON

A/C:

Insured / Std / NI / NA

Sp. Reading

83,287

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDCB3FU303 57625

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN (F), YOKO (R)

Front

Rear

R/Bal.

6

mm

R/Bal.

5

mm

L/Bal.

6

mm

L/Bal.

5

mm

D.O.A.

21/9/18

D.O.I.

27/9/18

Survey held at

SMAT WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

9/4/19

Confirm 2.8.1 \$ 3163.01 with 3 working days

AlG PIP

(Ref: \$ 6059.31 66%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp

(\$

) S + RS. \$

☐

: Interview

(\$

) Photos

☐

: Tech. Invs

(\$

) Others

☐

: Weekend

(\$

)

Report Format:

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18017635/Nwb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-09-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLZ 5307D	Veh. Inspected	SHB 5611Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

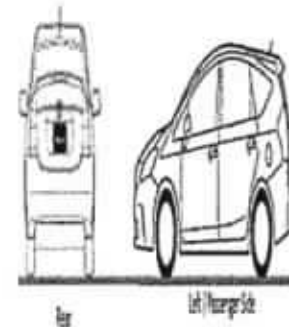
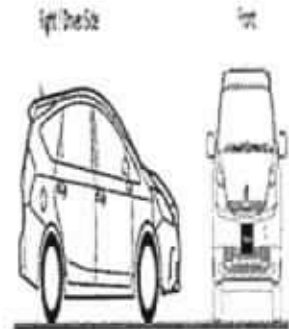
Accident Date	21/09/2018	Inspection Date	27/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Section A - Accident Details

Registration Number	SHB5611Z
Case Reference Number	TAX/09/18/2100
Registration Date	19/12/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TOH HOCK KEE
Type of Accident	Open Door Case
Accident Date and Time	21/09/18 4:00 PM
Accident Reported Date and Time	22/09/18 11:13 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098048
Special Instruction to ARC, if any	
Prepared Date and Time	26/09/18 8:53 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



toth

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,045.00	\$400.00
Total Spray Cost	\$1,692.00	\$400.00
Total Spare Part Cost	\$6,603.32	\$2,303.01
Total Other Cost	\$480.00	\$60.00
TOTAL COST	\$9,800.32	\$3,163.01
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	3.0
Prepared / Adjusted By	Zhi Yang Phua	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	02/10/2018 11:13 AM	03/10/2018 11:45 AM
Signature		
Remarks	INITIAL ESTIMATE = 5 DAYS REQUESTED IN SUPPLEMENTARY = 2 DAYS	
	PART BY PART AFTER REPAIR PHOTO SUPPLEMENTARY ADDITIONAL 1 DAY APPROVE	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1610-0385	Invoice Number	
Quotation Date	20.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$300.00
TO REPAIR FRONT RH FENDER	\$200.00	\$100.00
Total Labour	\$1,045.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$0.00
TO RESPRAY RIM	\$180.00	\$0.00
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,692.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$460.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
		6700147152	PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1,249.60	0.00	\$0.00	Replace	Not Given	X SVL
			STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given	X NN
		5380147080	FENDER SUB-ASSY, FR, RH	0.00	\$933.10	0.00	\$0.00	Replace	Not Given	X SVL
		7537447140	EMBLEM, SIDE PANEL (HYBRID)	0.00	\$52.90	0.00	\$0.00	Replace	Not Given	X NN
		5387547070	LINER, FR FENDER, RH	0.00	\$198.40	0.00	\$0.00	Replace	Not Given	X SVL
		42811-47450	WHEEL, DISC FRONT	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given	X SVL
		5211947962	COVER, FR BUMPER	1.00	\$495.50	100.00	\$0.00	Replace	Repair	X SVL
		5211547050	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Not Given	X SVL
		8114547891	UNIT, HEADLAMP, RH	1.00	\$2,558.90	10.00	\$2,303.01	Replace	Replace	✓ SCR
		8121047020	LAMP ASSY, FOG, RH	0.00	\$910.20	0.00	\$0.00	Replace	Not Given	X SVL
Total					\$8,090.60		\$2,303.01			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2303.01
 + 400.00
 + 460.00

 3163.01

CONFIRMED PART BY PART REPAIR \$3,163.01 / 3 DAYS

HJ
 20/10/18



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 83685502
Estimator Telephone Number : 88662623
Accident Reporting Number : 88662672

Date Generated : 27/09/2018

User ID : TuckFoe

Section A - Accident Details

Registration Number	SHR5511Z
Case Reference Number	TAU09/15/2100
Registration Date	12/19/2017
Company Type	SMRT Taxi Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TOH HOCK KEE
Type of Accident	Open Door Case
Accident Date and Time	9/21/2018 4:00 PM
Accident Reported Date and Time	9/22/2018 11:13 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24098048
Special Instruction to ARC, if any	
Prepared Date and Time	9/26/2018 8:53 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

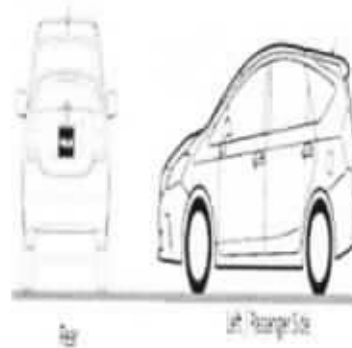
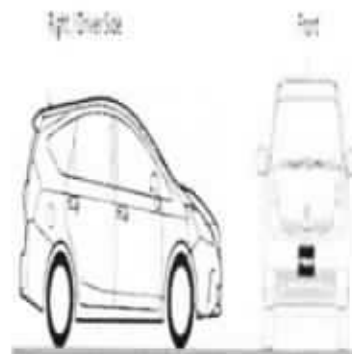
Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$300.00
Total Spray Coat	\$1,314.00	\$200.00
Total Spare Part Cost	\$6,803.32	\$2,303.01
Total Other Cost	\$480.00	\$60.00
TOTAL COST	\$8,222.32	\$2,863.01
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3-5	2-3
Prepared / Adjusted By	Zhi Yang Phua	Naz
ARC / Surveyor Sign Off Date	26/09/2018 1:50 PM	27/09/2018 1:28 PM
Signature		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$545.00	\$300.00
Total Labour	\$545.00	\$300.00





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63855522
Estimator Telephone Number : 68652623
Accident Reporting Number : 6862672

Date Generated : 27/09/2018

User ID : TuckFou

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	\$379.00	\$0.00 X AN
TO RESPRAY FRONT FENDER RH	\$379.00	\$0.00 X AN
TO RESPRAY RIM	\$180.00	\$0.00 X AN
TO RESPRAY FRONT BUMPER	\$375.00	\$200.00
Total Spray Painting & Panel Beating	\$1,314.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00 X AN
TO WASH AND VACUUM	\$60.00	\$0.00 X AN
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$460.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		8700147152	PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1,249.80	0.00	\$0.00	Replace	Not Given X 30%
			STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given X AN
		5380147080	FENDER SUB-ASSY, FR, RH	0.00	\$933.10	0.00	\$0.00	Replace	Not Given X 30%
		7537447140	EMBLEM, SIDE PANEL (HYBRID)	0.00	\$52.90	0.00	\$0.00	Replace	Not Given X AN
		5387547070	LINER, FR FENDER, RH	0.00	\$198.40	0.00	\$0.00	Replace	Not Given X 30%
		42611-47450	WHEEL, DISC FRONT	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given X 30%
		5211947952	COVER, FR BUMPER	1.00	\$495.50	100.00	\$0.00	Replace	Repair X 30%
		5211547050	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Not Given X 30%
		8114547691	UNIT, HEADLAMP, RH	1.00	\$2,558.90	10.00	\$2,303.01	Replace	Replace X 30%
		8121047620	LAMP ASSY, FOG, RH	0.00	\$910.20	0.00	\$0.00	Replace	Not Given X 30%
Total					\$8,090.60		\$2,303.01		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

NA2 LKK

27/9/18

P/P

2 DAYS

AFTER REPAIR PHOTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 5 November, 2018 10:01 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 21/9/2018 involving SHB 5611Z & SLZ 5307D (AIG's insured)
Our Ref: TAX/09/18/2100/lg)
Attachments: 09 18 2100 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3163.01
Loss of Rental	\$916.36 (7.75 days x \$118.24)
Loss of Income	\$465.00 (7.75 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4551.37

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18017635/Nwb3

10 October 2018

Kan Seng Chiut
23 Lorong Selangat
Singapore 358717

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 5307D AND SHB 5611Z ON 21/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 5611Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 5611Z that was damaged pursuant to the accident which occurred on 21/09/2018 (date) along NEX- PICK UP POINT (location) involving vehicle no/s SLZ 5307D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 9 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 4,170.00 (Global Sum) for vehicle no. SHB 5611Z that was damaged pursuant to the accident which occurred on 21/09/2018 (date) along NEX- PICK UP POINT (location) involving vehicle no/s SLZ 5307D.

This is pursuant to the inspection conducted on 27/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5611Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5611Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of April (month) 2019 (year)

MRB

Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181000357
Date : 23.10.2018
Vehicle No. : SHB5611Z
Your Ref No. : TAX/09/18/2100
Our Ref No. : 24098048
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
Parts					
PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1249.60	0.00	\$ 0.00	\$ 0.00
STICKER DECAL SMRT (DOOR)	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	0.00	\$ 933.10	0.00	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	0.00	\$ 52.90	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	0.00	\$1555.10	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
UNIT, HEADLAMP , RH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
LAMP ASSY, FOG, RH	0.00	\$ 910.20	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 2303.01
Labour					
TO REPAIR RH PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
TO REPAIR FRONT RH FENDER	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
Others					
TO RESPRAY FRONT DOOR RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Authorized Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181000357
Date : 23.10.2018
Vehicle No. : SHB5611Z
Your Ref No. : TAX/09/18/2100
Our Ref No. : 24098048
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 3,163.01

Remark :

Make/Model : PRIUS4
Accident Date : 21.09.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB5611Z Accident Case No. :
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24098048

Date and Time Vehicle off-road for Accident Repair : 24.09.2018 10:05:00
Date and Time Repair Completed : 02.10.2018 08:32:50

Remarks :

Generated by : BTHAIYALN

Printed on : 01.11.2018



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/18/2100

From: SMRT Taxis Pte Ltd

Date: 2/10/2018

ACCIDENT INVOLVING SHB 5611Z AND SLZ 5307D ON 21/09/2018 AT NEX TAXI STAND

This is to confirm that the daily rental rate for SHB 5611Z is \$118.24 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

TRANSACTION HISTORY

Log Date/Time:	24 Sep 2018 / 13:06:10		
Asset Type:	Vehicle	Transaction Amount:	\$7.19
Asset ID:	SLZ5307D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESA5BAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180924130610958830

Search Date / Time: 21 Sep 2018 16:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2018 Edit Reg		27 Sep 2018 00:00 Edit Adj Rpt	S\$3,163.01 Edit Estimates	S\$3,163.01 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	KAN SENG CHUT, ID: S0254211J		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5611Z	Date of Loss:	21/09/2018 16:00 - :59 [9 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0447023525SG	Policy/Cover Note No.:	1800050513 (Comprehensive) Coverage: 08/05/2018 - 07/05/2019
Vehicle Reg. No. (Insured):	SLZ5307D	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 09/10/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB5611Z (0447023525SG)**
[SLZ5307D]
TP
SMRT TAXIS PTE LTD
Sep 21 2018 4:00PM
[KAN SENG CHUT]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/04/19 08:59	Video - Accident	Load MOV	
Letters/Correspondences				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images				
			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/10/18 11:40	General View	Load JPG	☒
2	20/10/18 11:40	General View	Load JPG	☒
3	20/10/18 11:40	General View	Load JPG	☒
4	20/10/18 11:40	General View	Load JPG	☒
5	20/10/18 11:40	General View	Load JPG	☒
6	20/10/18 11:40	General View	Load JPG	☒
7	20/10/18 11:40	General View	Load JPG	☒
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13	20/10/18 11:40	General View	Load JPG	☒
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15	20/10/18 11:41	General View	Load JPG	☒
16	20/10/18 11:41	General View	Load JPG	☒
17	20/10/18 11:41	General View	Load JPG	☒
18	20/10/18 11:41	General View	Load JPG	☒
19	20/10/18 11:41	General View	Load JPG	☒
20	20/10/18 11:41	General View	Load JPG	☒
21	20/10/18 11:41	General View	Load JPG	☒
22	20/10/18 11:41	General View	Load JPG	☒
23	20/10/18 11:41	General View	Load JPG	☒
24	20/10/18 11:41	General View	Load JPG	☒
25	20/10/18 11:41	General View	Load JPG	☒
Documentation				
			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/09/18 14:56	TP ESTIMATE- MARKED	Load PDF	
2	28/09/18 14:56	TP GIA REPORT	Load PDF	
3	25/04/19 14:32	WORKSHOP INVOICE	Load PDF	

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	25/04/19 14:32	AUTHORISATION TO ACT FORM	 Load PDF	
5	25/04/19 14:32	Release Voucher	 Load PDF	
6	25/04/19 14:32	RENTAL RECEIPT	 Load PDF	
7	25/04/19 14:32	RENTAL MILEAGE	 Load PDF	
8	25/04/19 14:32	LTA SEARCH	 Load PDF	
9	25/04/19 14:32	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	01/10/18 16:13	O1 GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ5307D (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5611Z (TP veh)		
Date of Accident:	21/09/2018		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No	
Repair Estimate	:	\$		11,287.60
Final Repair Cost	:	\$		4,170.00
Loss of Use	:	\$		6.00 days at \$50.00 per day
Rental (if any)	:	\$		6 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,170.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown				
1)	SMRT Taxis Pte Ltd	:	\$	4,170.00
2)		:	\$	
3)		:	\$	
4)		:	\$	

JOANNE LEE KHANG MIN

25 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017635/NWB3Q2

Date: 25/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1800050513

Claimant Vehicle No: SHB5611Z

Insured Vehicle No: SLZ5307D

Date of Loss: 21/09/2018

Nature of Claim: TP

Claim No: 0447023525SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5611Z

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR8261828

Reg. Date: 19/12/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU303576825

Colour: Maroon

Odometer: 83287 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Yokohama 5 mm

Front Right Side: Falken 6 mm

Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,090.60	2,303.01	5,787.59	71.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,197.00	860.00	2,337.00	73.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	11,287.60	3,163.01	8,124.59	71.98
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$118.24/day) (S\$)		709.44		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		4,179.45		
Global Sum Settlement (S\$)		4,170.00		

INSPECTION

Date of Assignment: 27/09/2018

Date Inspected: 27/09/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*UNIT ,HEADLAMP ,RH (DISC 10%)	Scratched	2,558.90 F	*2,303.01 F
2	1		*PANEL SUB-ASSY ,FRONT DOOR RH	Serviceable	1,249.60 F	*- F
3	1		*FENDER SUB-ASSY,FR ,RH	Serviceable	933.10 F	*- F
4	1		*LINER ,FR FENDER ,RH	Serviceable	198.40 F	*- F
5	1		*WHEEL ,DISC FRONT	Serviceable	1,555.10 F	*- F
6	1		*SUPPORT ,FR BUMPER RH	Serviceable	76.90 F	*- F
7	1		*LAMP ASSY ,FOG ,RH	Serviceable	910.20 F	*- F
8	1		*STICKER DECAL SMRT (DOOR)	Not Necessary	60.00 F	*- F
9	1		*EMBLEM ,SIDE PANEL (HYBRID)	Not Necessary	52.90 F	*- F
10	1		*COVER ,FR BUMPER	Repair	495.50 F	*- F
Total Parts (S\$)					8,090.60	2,303.01

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	1,045.00	400.00
2	SPRAY PAINT	New	1,692.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO REMOVE AND REFIT TRIM RIM (SPRAYING PURPOSE)	New	120.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (S\$)			3,197.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >