

INSURANCE

INS. CASE OWNER:

CC 3 / AIG1801 7615, B 2613

LKK:

IDAC:

Surveyor:

Rahm

DOI:

ASSIGNMENT

7/10/18

Date / Time:

27/11/18

Registered in Merimen:

27/11/18

Pre-assign / CC / FTE



Insured Vehicle No.:

SJZ 6896L

Name of Insured:

Ku Nany

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

20/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wany Xunong

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

360951505967

Policy No.:

1800076890

Make / Model:

76BUR

Place of Accident:

BRK KESKNOLE RD

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

% Final? Yes / No

SEN 7637M



INSRS:

WSP:

Tel:

Liability:

RMKS:

WKSWAGEN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

7/10/18  
Asher

SEN 7637M - 2

SJZ 6896L - 7

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI: 26.12.18

After call hr to OI:

15.11.18 (15.11.18) (BLAD: DID NO RESPONSE (NUMBER 7637M))

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MBB

Repair Cost:

PIP \$5,545.30

( 3 days) Reduction:

30 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 12.2.19

Confirm with: MBB

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 21

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,545.30

DID REPAIR ENDED TP

Loss of Rental (LOR):

\$5 -

( days)

Loss of Use (LOU):

\$5 150.00

(50 x 3 days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only

☐

LOU only

☒

LOR + LOU

☐

LOR + LO

☐

(Tick only one)

GIA/LTA Search

\$52.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee

Total:

\$57,153.42

Global Sum SS:

FINAL PAYMENT

Date/Time: 12.2.19

Confirm with: MBB

Email ☒ Call ☐

Payee 1:

\$5 7,153.42

Name 1: TOWNSHIPS CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

COPY SENT  
15/1/19

*Paul*

REF:

A76

2

38511

ASSIGNMENT

From:

Date:

02.10.2018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKN 7637M

at Workshop n/s:

Volkswagen

of:

217 Alexandra Rd

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh

(Policy Condition)

4pm

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res: Yes or No

Lum Sum:

-

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKN 7637M

Yr Regn:

2014 Jany

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta 1.4 cc 1390

Colour:

white

A/C: Insured / Std / NI / NA

Sp Reading:

67065

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW Z2216ZGM034351

Gen Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/402R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIP / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

26/09/18

D.O.I:

02/10/18

Survey held at

Volkswagen Mechanica

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

HP: +6,543-38 QED: +3,075-63 3277

Date/Time: File Pass to?

☐

: Preli. Report

II

☐

: Final Report

Date/Time: File Return to?

III

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech. Insp: \$

☐

Workshop: \$

Report Format:

Lump Sum / L.B.I: \$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1. \$ + R/L 21

2. Photos

3. Other

Total



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18017615/eb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 27-09-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJZ 6896L	Veh. Inspected	SKN 7637M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/09/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/09/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

KOO AH SHUN  
763 BEDOK RESERVOIR VIEW  
#10-285  
Singapore, 470763  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV026317  
Quote No. SER/QUO/1801612  
QuoteDate 27/09/18  
Salesperson Lawrence Tan Say Chuan  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW TL	65,159	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKN7637M	WVWZZZ16ZEM034351	16/07/14	Lawrence Tan Say Chuan
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	M4	CAX E40336	1622G5

Sum Labor	6,080.00
Sum Item	2,429.23
<b>Total SGD</b>	<b>8,509.23</b>
7% GST	595.65
<b>Total SGD Incl. GST</b>	<b>9,104.88</b>

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

LBS Auto Consultants hereby notify the Receiver of the following:

- The receiver is responsible for any parking
- No display of license plate during recovery
- Parts prices are subject to a 10% margin
- Third party liability is on a shared (50/50) basis
- No illegal modifications to the car
- Supplementary charges (if any) are reserved and will be subject to the approval of the Receiver's Custodian

Accepted by Receiver:

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Rasul  
Hp 90010068  
3 days  
02/10/18 @ 1616  
Resum by print

Payments to: - BBN - Acc.-No.:

## Service Order Confirmation

SERVICE ORDER NO: 18IP2590

CUSTOMER NO.: CV026317

CUSTOMER NAME: KOO AH SHUN

TELEPHONE NO.:

ADDRESS: 763 BEDOK RESERVOIR VIEW #10-285

Singapore

**VEH No.: SKN7637M**

Order Date: 03/10/16

Reg Date: 16/07/14

KM: 65,158

VIN NO.: WVVZZZ16ZEM034351

ENGINE NO:

SA: Kong Charmaine

MODEL: JETTA A6 1.4 TSI DSG 90KW TL MODEL NO.: 1622G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P PARTS BODYIT LOWER SPOILER	1	TU	1,014 (P)		1,014 ✓
4	B&P ALEX LABOUR LABOUR	2	UNIT	840		1,680
5	B&P ALEX PAINT SPRAY PAINT	1.5	UNIT	800		1,200
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
8	5C6807421 GRU REAR BUMPER COVER	1	PCS	1,082.83		1,082.83
9	5C6807433 SPOILER	1	PCS	535.28		535.28
10	5C6807394B PIECE	1	PCS	91.14		91.14
11	5C6845106A REFLECTOR RHR	1	PCS	84.35		84.35
12	D 172090A2 1PK ADHES.	1	PCS	95.78 (P) ✓		95.78

Remarks : AIG DIRECT SETTLEMENT

DOA 26.9.2018

SURVEYOR LKK

TP VEHICLE SJZ6896L

## Service Order Confirmation

SERVICE ORDER NO: 18IP2590

CUSTOMER NO.: CV026317

CUSTOMER NAME: KOO AH SHUN

TELEPHONE NO.:

ADDRESS: 763 BEDOK RESERVOIR VIEW #10-285  
Singapore

**VEH No.: SKN7637M**

Order Date: 03/10/18

Reg Date: 16/07/14 KM: 65,159

VIN NO.: WVVZZZ16ZEM034351 ENGINE NO:

SA: Kong Chamaine

MODEL: JETTA A6 1.4 TSI DSG 90KW TL MODEL NO.: 1622G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	6,543.38
GST AMOUNT	458.04
TOTAL AMOUNT	7,001.42

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	3891I
Vehicle Details	
Vehicle No.:	SKN7637M
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1622G5
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	CAXE40336
Chassis No.:	WVWZZZ16ZEM034351
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$18,200.00
Original Registration Date:	16 Jul 2014
First Registration Date:	16 Jul 2014
Transfer Count:	0
Actual ARF Paid:	\$8,200.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Jul 2024
PARF Rebate Amount:	\$6,150.00
Intended COE Rebate Details	
COE Expiry Date:	15 Jul 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$61,990.00
COE Rebate Amount:	\$35,618.00
<b>Total Rebate Amount:</b>	<b>\$41,768.00</b>

The information contained herein is correct as at 16 Oct 2018

OK

51,000  
41,768  
-----  
9,232  
(9k)

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. 552 6896L

Claimant's Vehicle No. SKN 7637M

Accident on 26-9-18 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at BEPOK NORTH RD.

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 7001.42 Payable to Volkswagen Centre Singapore

3 days x \$80

2. Loss-of-Use/  
Car Rental S\$ 240 Payable to KOO AH SHUN

3. Medical and  
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No./H/P. \_\_\_\_\_





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18017615/R1eb3**

28 DEC 2018

**XU JING**  
553 BEDOK RESERVOIR ROAD  
SINGAPORE 479293

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 6896L AND SKN 7637M ON 26/09/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AUTHORIZATION TO ACT

#### (AIG Asia Pacific - Express Third Party Claim)

I, KOU AH SHUN (the third party claimant) of 763 BEDOK RESERVOIR VIEW # 10-235 S47073 (address), owner of SKN 7637M (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKN 7637M that was damaged pursuant to the accident which occurred on 26/09/2018 (date) along BEDOK NORTH ROAD (location) involving vehicle no/s SJ26896L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of OCT (month) 2018 (year)

  
\_\_\_\_\_

Signed by "the third party claimant"  
(with chop if applicable)



\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

Date : 26/9/18

Dear Sir or Madam :

To whom it may concern,

**RE: Authorization to act on behalf**

Vehicle No.: SKW 7637 M

I, KOO AH SHUN, bearing NRIC Number S2163891 I,  
would like to authorize KOO CHEE HOG, bearing NRIC  
Number S8808566 C, to act on my behalf for all documents  
and repair for the above said vehicle.

Thank You.

Yours Sincerely,



.....  
Signature

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 7,001.42 (Repair Cost), SS 150.00 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SKH 7637M that was damaged pursuant to the accident which occurred on 26.09.13 (date) along BECON NORTH ROAD (location) involving vehicle no/s 522 6896W. This is pursuant to the inspection conducted on 02.10.13 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WOO AH SHIH ("the third party claimant") of vehicle no. SKH 7637M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKH 7637M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of FEB (month) 20 14 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P47827

Bus Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2590

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore  
Post Code: 079120

VEH NO.: SKN7637M

DATE: 28/10/18 Pickup:  
VIN NO.: WVVZZZ16ZEM034351 KM: 67,567  
GEARBOX CODE: Engine No.:  
MODEL: JETTA A8 1.4 TSI DSG 90KW TL  
SA: Kong Charmaine  
Next Appointment Date:  
Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	<b>AIG DIRECT SETTLEMENT</b>				
	<b>DOA 26.9.2018</b>				
	<b>SURVEYOR LKK</b>				
	<b>TP VEHICLE SJZ6896L</b>				
	Labor				
1	LABOUR	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT	1.00	UNIT	800.00	1,200.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
7	BODYIT LOWER SPOILER	1.00	TU	1,014.00	1,014.00
	Item:				
8	PIECE	1.00	PCS	91.14	91.14
9	REAR BUMPER COVER	1.00	PCS	1,082.83	1,082.83
10	SPOILER	1.00	PCS	535.28	535.28
11	REFLECTOR RHR	1.00	PCS	84.35	84.35
12	1PK ADHES.	1.00	PCS	95.78	95.78

GST (7%) AMOUNT: 458.04  
TOTAL AMOUNT: 7,001.42

For Volkswagen Group Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214082 Swift Code: DEUT3333 Please indicate

Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-149011

Date of Request: 26/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 26/09/2018

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SJZ6896L

Accident Date 26/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-149011  
Date of Request: 26/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 26/09/2018  
Enquiry By: Edmund Goh Hui Huang  
TP Vehicle No.: SJZ6896L  
Accident Date: 26/09/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ6896L	AIG Asia Pacific Insurance Pte. Ltd.	28/06/2018-27/06/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Sep 2018 <a href="#">Edit Reg</a>		02 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,543.38</b> <a href="#">Edit Estimates</a>	<b>S\$6,543.38</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>






















Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>XU JING</b> , ID: S6961051Z								
Main Claimant:	<b>KOO AH SHUN</b> , ID: S21638911								
Vehicle Reg. No.:	<b>SKN7637M</b>	Date of Loss:	26/09/2018 06:00 - :59 [50 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 3609515059SG</b>	Policy/Cover Note No.:	1800076890 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJZ6896L</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com								
Claimant's Insurer:	<b>EQ Insurance Company Ltd (HQ)</b> - Tel: 6223 9433								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 08/10/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SKN7637M (3609515059SG)  
[SJZ6896L]  
TP  
KOO AH SHUN  
Sep 26 2018 6:00AM  
[XU JING]  
Volkswagen Centre Singapore

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Letters/Correspondences										1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown								1 Edit			
										3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print	
1	28/01/19 12:10	Odometer Reading								1 Load JPG		<input checked="" type="checkbox"/>	
2	28/01/19 12:10	Chassis Number								1 Load JPG		<input checked="" type="checkbox"/>	
3	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
4	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
5	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
6	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
7	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
8	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
9	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
10	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
11	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
12	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
13	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
14	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
15	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
16	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
17	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
18	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
19	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
20	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
21	28/01/19 12:10	General View								1 Load JPG		<input checked="" type="checkbox"/>	
22	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
23	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
24	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
25	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
26	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
27	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
28	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
29	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
30	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
31	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
32	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
33	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	
34	28/01/19 12:10	Reinspection Photo								1 Load JPG		<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	28/01/19 12:10	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	28/01/19 12:10	Reinspection Photo	 Load PDF	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/09/18 16:47	TP ESTIMATE	 Load PDF	
2	27/09/18 16:47	TP GIA REPORT	 Load PDF	
3	04/10/18 19:32	TP ESTIMATE- MARKED	 Load PDF	
4	28/12/18 10:20	LETTER TO OI	 Load PDF	
5	18/02/19 14:16	WORKSHOP INVOICE	 Load PDF	
6	18/02/19 14:16	AUTHORISATION TO ACT FORM	 Load PDF	
7	18/02/19 14:16	Release Voucher	 Load PDF	
8	18/02/19 14:16	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/09/18 08:57	OI GIA REPORT	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ6896L (Insd veh)	Model:	VOLKSWAGEN JETTA 1.6
	SKN7637M (TP veh)		(A)
Date of Accident:	26/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,292.35
Final Repair Cost	:	\$	7,001.42
Loss of Use	:	\$	150.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,153.42

3.00 days at \$50.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 7,153.42
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Feb  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017615/R1EB3Q2

Date: 18/02/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800076890  
**Claimant Vehicle No :** SKN7637M **Insured Vehicle No :** SJZ6896L  
 Date of Loss: 26/09/2018 Nature of Claim: TP Claim No: 3609515059SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKN7637M**  
 Make & Model: VOLKSWAGEN JETTA, 1.6 (A) Engine No: CAXE40336  
 Reg. Date: 16/07/2014 (Man. Year: 2014) Chassis No: WVVZZZ16ZEM034351  
 Colour: White Odometer: 67065 km  
 Engine Capacity: 1390 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,539.02	2,903.38	635.64	17.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,080.00	3,640.00	2,440.00	40.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>9,619.02</b>	<b>6,543.38</b>	<b>3,075.64</b>	<b>31.97</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>673.33</b>	<b>458.04</b>	<b>215.29</b>	<b>31.97</b>
<b>Nett Amount (S\$)</b>	<b>10,292.35</b>	<b>7,001.42</b>	<b>3,290.93</b>	<b>31.97</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		<b>150.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>7,153.42</b>		

### INSPECTION

Date of Assignment: 02/10/2018  
 Date Inspected: 02/10/2018 Inspected At: Volkswagen Centre Singapore (HQ)  
 247 Alexandra Road  
 Singapore 159934  
 Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Not Necessary	498.22 F	*- F
2	1		*BUMPER BRACKET LH	Not Necessary	52.72 F	*- F
3	1		*BUMPER GUIDE RH	Cracked	91.14 F	*91.14 F
4	1		*REAR BUMPER COVER	Deformed	1,082.83 F	*1,082.83 F
5	1		*SPOILER	Deformed	535.28 F	*535.28 F
6	1		*STRIP	Not Necessary	84.70 F	*- F
7	1		*REFLECTOR CTOR RHR	Scratched	84.35 F	*84.35 F
8	1		*BODYIT LOWER SPOILER	Cracked	1,014.00 F	*1,014.00 F
9	1		*1PK ADHES	Necessary	95.78 F	*95.78 F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>3,539.02</b>	<b>2,903.38</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	1,680.00
2	SPRAY PAINT	New	2,400.00	1,200.00
3	SUPPLY & INSTALL REVERSE SE	New	400.00	0.00
4	PROGRAMMING & CALIBRATION COMPOLSORY TO DO AFTER AC	New	480.00	480.00
5	CHECK WIRE HARNESS ,ECU.S	New	280.00	280.00
Gross Labour Cost (\$\$)			<b>6,080.00</b>	<b>3,640.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >