

LINE CASE OWNER

RA CC 4, ASM 180 17603, MEUS
 Assignment
 28/69/18

IDAC:

17060

DOI:

Date / Time:

26/9/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.

SMC 449 U

Name of Insured

Wai Jyi Leong

Insured Tel No.

HP:

4091084

Excess Sec II :S\$

D.O.A:

25/9/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SM owner

Policy No.:

6A368290/1

Make / Model:

Honda Fit

Place of Accident:

DAIRY FARM RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

CLQ5336S



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2/10

CLQ5336S-X, SMC 449 U-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email: 16/10/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

1619

(days)

Reduction:

%

Email:

Call:

FINAL SETTLEMENT

Date/Time:

16/9

Confirm with: Mei Y

Email:

Call:

Final Liability:

%

%

(Agreed / Assessed) BOLA S/N No.:

15

IF NO or B 28, Ass. Lis:

Repair Cost:

S\$

20,563.19

Loss of Rental (LOR):

S\$

1,200.00 (10 days)

\$120

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

S\$

2-00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

21,765.19

Global Sum S\$:

FINAL PAYMENT

Date/Time:

16/9

Confirm with:

Mei Y

Email:

Call:

Payee 1:

S\$

21,765.19

Name 1:

Volkswagen Centre Singapore.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee:

COPY SENT
 16/9/18

REF: ASM(AXA)

59763

ASSIGNMENT

From: Date: 28/09/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLQ 5336S

at Workshop n/s

Volkswagen

of

247 Alexandra Rd

Insured

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

10km

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

133K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

9

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLQ 5336S.

Yr Regn

2017 July

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen SHARAN 2.0 cc 1984

Colour:

BLACK

A/C

Insured / Std / NI / NA

Sp Reading

16943

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No

WVW2227N2HV241330

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIA / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A

28/09/18

D.O.A

28/09/18

Survey held at

Volkswagen Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

PIP \$19217.93 c Reel \$3634.15 / (16%)

Date/Time, File Pass to?

☐

Prel. Report

f)

☐

Final Report

Date/Time, File Return to?

B

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

I \$ + R\$ = \$

I Photos

I Copies

TOTAL

Report Format:

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

FASSAM ANDREW DAVID
138 HILLVIEW AVENUE
#04-08
Singapore, 669599
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV007697
Quote No. SER/QUO/1801609
QuoteDate 26/09/18
Salesperson Eric Sng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	12,492	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLQ5336S	WVWZZZ7NZHV241330	13/07/17	Eric Sng
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013862	7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT	✓ 2520	3,260.00 ✓
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT		50.00 ✓
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT	✓ 3200	4,000.00 ✓
P B&P RIM	B&P RIM -NETT	1	UNIT	1239.32	2,000.00 ✓
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			360.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	360.00	480.00 ✓
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un	747	280.00 ✓
	Nett				
	Sum Labor				10,530.00
P 311601361	RUBBER VALVE	1	Pieces	Ne	2.28 ✓
	Use Predecessor 281601361				
P 7N0805903 9B9	FR.SPOILER	1	Pieces	XAL?	136.22
P 7N0805911B	WHEEL HOUSING LHF	1	Pieces	at?	172.32 ✓
P 7N0805931	HEADLAMP BRACE LH	1	Pieces	xsl?	50.38
P 7N0807109D	BUMPER REINFORCEMENT	1	Pieces	xsl?	730.78
	Predecessor 7N0807109B				
P 7N0807183A	BUMPER GUIDE LH	1	Pieces	CRA?	29.09 ✓
P 7N0807184A	BUMPER GUIDE RH	1	Pieces	xm?	29.09
P 7N0807192	BUMPER CENTER BRACKET	1	Pieces	xsl?	153.03
P 7N0807217J GRU	FRONT BUMPER COVER	1	Pieces	DE	1,439.21 ✓
P 7N0807243 2ZZ	LH FOGLAMP CHROME STRIP	1	Pieces	son	108.34 ✓
P 7N0807651	MEMBER	1	Pieces	xsl?	177.99
P 7N0807723	BUMPER BRACKET LH	1	Pieces	ne	29.67 ✓
P 7N0807724	BUMPER BRACKET RH	1	Pieces	xsl?	29.67
				an	
	Sum carried forward				13,618.07

Payments to: - BBN - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

FASSAM ANDREW DAVID
138 HILLVIEW AVENUE
#04-08
Singapore, 669599
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV007697
Quote No. SER/QUO/1801609
QuoteDate 26/09/18
Salesperson Eric Sng
Page 2

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	12,492	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLQ5336S	WVWZZZ7NZHV241330	13/07/17	Eric Sng
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013862	7N24MY

Continued			13,618.07
P 7N0821021B	FENDER LHF Use Predecessor 7N0821021A	1 Pieces	PA ✓ 862.73 ✓
P 7N0821135A	LH FENDER BRACE	1 Pieces	new ✓ 36.03 ✓
P 7N0821167	LHF FENDER CENTER BRACKET	1 Pieces	new ✓ 36.03 ✓
P 7N0821431B	LHF FENDER BRACKET	1 Pieces	new ✓ 28.63 ✓
P 7N0853665B 9B9	LH FOGLAMP GRILLE	1 Pieces	new ✓ 187.00 ✓
P 7N0919493	SENSOR BRACKET	2 Pieces ✓	35.26 ✓ 35.24 ✓
P 7N0919493A	SENSOR BRACKET	2 Pieces ✓	37.34 ✓ 35.24 ✓
P 7N0919493B GRU	SENSOR BRACKET	1 Pieces	new ✓ 24.12 ✓
P 7N0919494B GRU	SENSOR BRACKET	1 Pieces	new ✓ 24.12 ✓
P 7N0941699	FOG LIGHT	1 Pieces	can? 331.69 ✓
P 7N2941753B	HEADLAMP LHF Use Predecessor 7N2941753A	1 Pieces	cut ✓ 2,732.60 ✓
P D 180KU2A1	2KADHESIVE	1 Pieces	new ✓ 89.84 ✓
P D 822150A1	BONDAGENT	1 Pieces	new ✓ 64.27 ✓
	Sum Item		7,575.61

LKK Auto Consultants hereby notify the Repairs of the following:

- To reserve balance for spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Reservation" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be reserved and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Sum Labor	10,530.00
Sum Item	7,575.61
Total SGD	18,105.61
7% GST	1,267.39
Total SGD Incl. GST	19,373.00

Payments to: - BBN: - Acc.-No.:

Rasul
4p 50010068
8-9 days
28/09/18 @ 1000hrs
Ready for paint



PDI TUAS

PDI TUAS

FASSAM ANDREW DAVID
138 HILLVIEW AVENUE
#04-08
Singapore, 669599
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No: M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV007697
Quote No. SER/QUO/1801609
QuoteDate 26/09/18
Salesperson Eric Sng
Page 3

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW
License No.	VIN
SLQ5336S	WVWZZZ7NZHV241330
Engine Code	Labor Type
	10

Mileage	Service Advisor
12,492	Kong Charmaine
Initial Registration	Sales Advisor
13/07/17	Eric Sng
Engine No.	Model Code
DED 013862	7N24MY

Explanations

P = Proportionately Charged

Payment Terms No Credit

PDI TUAS

PDI TUAS

FASSAM ANDREW DAVID
138 HILLVIEW AVENUE
#04-08
Singapore, 669599
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV007697
Quote No. SER/QUO/1801703
QuoteDate 10/10/18
Salesperson Eric Sng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	12,492	
License No.	VIN	Initial Registration	Sales Advisor
SLQ5336S	WVWZZZ7NZHV241330	13/07/17	Eric Sng
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013862	7N24MY

SUPPLEMENTARY

No.	Description	Qty.	UoM	Unit Price	Amount
B&P MECH	R&R LHS U/CARRIAGE	1.5	Time Un	840.00	1,260.00 ✓
	Nett				
	Sum Labor				1,260.00
1K0423810A	FRT LHS TRACK ROD <i>bt</i>	1	Pieces	151.48	151.48 ✓
1K0423811K	TIEROD END LH <i>bt</i>	1	Pieces	199.90	199.90 ✓
	Use Predecessor 1K0423811G				
1K0423933	CLIP <i>ne</i>	2	Pieces	6.04	12.08 ✓
3C0407151G	FRT LOWER ARM LH <i>bt</i>	1	Pieces	669.25	669.25 ✓
	Use Predecessor 3C0407151E				
3C0407253F	WHEEL BEARING HOUSING LH <i>bt</i>	1	Pieces	946.62	946.62 ✓
3C0407365B	JOINT LH <i>bt</i>	1	Pieces	194.81	194.81 ✓
	Use Predecessor 3C0407365A				
5K0498621	WHEEL BEARING <i>ne</i>	1	Pieces	706.68	706.68 ✓
	Use Predecessor 1T0498621				
7N0412249	TOP BEARING <i>ne</i>	1	Pieces	43.31	43.31 ✓
7N0412331	TOP MOUNTING <i>ne</i>	1	Pieces	131.39	131.39 ✓
7N0413031Q	ABSORBER <i>bt</i>	1	Pieces	383.63	383.63 ✓
LIQUIMOLY3318	DEGREASER CLEANER 500ml <i>ne</i>	1	Pieces	47.32	47.32 ✓
	12 Per CTN				

Sum carried forward

4,746.47

7N0807937A GRU Nozzle cap LH / mis. 1 RS 71.57 ✓

71.57 ✓

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

FASSAM ANDREW DAVID
138 HILLVIEW AVENUE
#04-08
Singapore, 669599
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV007697
Quote No. SER/QUO/1801703
QuoteDate 10/10/18
Salesperson Eric Sng
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	12,492	
License No.	VIN	Initial Registration	Sales Advisor
SLQ5336S	WVWZZZ7NZHV241330	13/07/17	Eric Sng
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013862	7N24MY
Continued			4,746.47
Sum Item			3,486.47
Sum Labor			1,260.00
Sum Item			3,486.47
Total SGD			4,746.47
7% GST			4,746.47 332.25
Total SGD Incl. GST			5,078.72

Payment Terms No Credit

22852.08

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 18IP2591
 CUSTOMER NO.: CV007697
 CUSTOMER NAME: FASSAM ANDREW DAVID
 TELEPHONE NO.:
 ADDRESS: 138 HILLVIEW AVENUE #04-08
 Singapore

VEH No.: SLQ5336S

Order Date: 03/10/18

Reg Date: 13/07/17 KM: 17,036

VIN NO.: WVVZZZ7NZHV241330 ENGINE NO:

SA: Kong Charmaine

MODEL: Sharan GP 2.0 TSI HL LOW MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P MECH R&R LHS W/CARRIAGE	1.5	TU	840		1,260
4	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT -NETT	1		360		360
5	B&P ALEX LABOUR LABOUR	3	UNIT	840		2,520
6	B&P ALEX LABOUR R&R RIM & BALANCE	1	UNIT	50		50
7	B&P ALEX PAINT SPRAY PAINT	4	UNIT	800		3,200
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
10	7N0807217J GRU FRONT BUMPER COVER	1	PCS	1,439.21		1,439.21 ✓
11	7N0807723 BUMPER BRACKET LH	1	PCS	29.67		29.67 ✓
12	7N0853665B 000 LH FOGLAMP GRILLE	1	PCS	187.00		187.00 ✓
13	7N0807243 2ZZ LH FOGLAMP CHROME STRIP	1	PCS	108.34		108.34 ✓
14	7N0821021B FENDER LHF	1	PCS	862.73		862.73 ✓
15	7N0821135A LH FENDER BRACE	1	PCS	36.03		36.03 ✓
16	7N0821431B LHF FENDER BRACKET	1	PCS	28.63		28.63 ✓
17	7N0821167 LHF FENDER CENTER BRACKET	1	PCS	36.03		36.03 ✓
18	7N0919493B GRU SENSOR BRACKET	1	PCS	24.12		24.12 ✓
19	7N0919494B GRU SENSOR BRACKET	1	PCS	24.12		24.12 ✓
20	7N0919493 — SENSOR BRACKET	1	PCS	17.63		17.63 ✓
21	7N0919493 — BRACKET	1	PCS	17.63		17.63 ✓
22	7N0919493A — SENSOR BRACKET	1	PCS	18.67		18.67 ✓
23	7N0919493A — BRACKET	1	PCS	18.67		18.67 ✓
24	D 822150A1 BONDAGENT	1	PCS	64.27		64.27 ✓
25	D 180KU2A1 ZKADHESIVE	1	PCS	89.84		89.84 ✓
26	7N2941753B HEADLAMP LHF	1	PCS	2,732.60		2,732.60 ✓
27	311601361 RUBBER VALVE	1	PCS	2.28		2.28 ✓
28	7N0601025C 8Z8 17" 'SYDNEY' RIM ONLY	1	PCS	1,239.32		1,239.32 ✓

Service Order Confirmation

SERVICE ORDER NO: 18IP2591

CUSTOMER NO.: CV007697

CUSTOMER NAME: FASSAM ANDREW DAVID

TELEPHONE NO.:

ADDRESS: 138 HILLVIEW AVENUE #04-08

Singapore

VEH No.: SLQ5336S

Order Date: 03/10/18

Reg Date: 13/07/17

KM: 17,036

VIN NO.: WVVWZZZ7NZHV241330

ENGINE NO:

SA: Kong Charmaine

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	3C0407151G FRT LOWER ARM LH	1	PCS	669.25		669.25 ✓
30	3C0407365B JOINT LH	1	PCS	194.81		194.81 ✓
31	5K0498621 WHEEL BEARING	1	PCS	706.68		706.68 ✓
32	3C0407253F WHEEL BEARING HOUSING LH	1	PCS	946.62		946.62 ✓
33	7N0413031Q ABSORBER	1	PCS	383.63		383.63 ✓
34	7N0412249 TOP BEARING	1	PCS	43.31		43.31 ✓
35	7N0412331 TOP MOUNTING	1	PCS	131.39		131.39 ✓
36	1K0423811K TIEROD END LH	1	PCS	199.90		199.90 ✓
37	1K0423810A FRT LHS TIEROD	1	PCS	151.48		151.48 ✓
38	1K0423933 CLIP	2	PCS	6.04		12.08 ✓
39	LIQUIMOLY3318 DEGREASER CLEANER 500ml	1	PCS	47.32		47.32 ✓
40	7N0807183A BUMPER GUIDE LH	1	PCS	29.09		29.09 ✓
41	7N0841689C HEADLIGHT - FOG LIGHT	1	PCS	331.89		331.89 ✓
42	7N0805911B WHEEL HOUSING LH#	1	PCS	172.32		172.32 ✓
43	7N0807937A GRU NOZZLE CAP LH	1	PCS	71.57		71.57 ✓

Remarks : AXA DIRECT SETTLEMENT

DOA 25.8.2018

SURVEYOR LKK RASUL

TP VEHICLE SMC449U

Service Order Confirmation

SERVICE ORDER NO: 18IP2591
CUSTOMER NO.: CV007697
CUSTOMER NAME: FASSAM ANDREW DAVID
TELEPHONE NO.:
ADDRESS: 138 HILLVIEW AVENUE #04-08
Singapore

VEH No.: SLQ5336S

Order Date: 03/10/18
Reg Date: 13/07/17 KM: 17,038
VIN NO.: WVVZZZ7NZH241330 ENGINE NO: SA: Kong Charmaine
MODEL: Sharan GP 2.0 TSI HL LOW MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	19,217.93
GST AMOUNT	1,345.26
TOTAL AMOUNT	20,563.19

On Behalf Of "COMPANY" Certified Goods/Service received:

Authorized Signature	Customer
----------------------	----------

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

◀ Service Request Details

Claim

S8M00WWG

Reference

None 

Loss Date

September 25, 2018

Request Date

September 26, 2018

Due Date

October 3, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

27/09/2018 @ 938am
Charmaine veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLQ5336S

Make

TPVD VOLKSWAGEN

Model

SHARAN GP 2.0 TSI HL LOW

Service Address

...

Primary Contact/Insured

WEE JYI LOONG (HUANG JILONG)

BLK 775 #02-3606, YISHUN RING ROAD, 760775, Singapore

90901084

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 3 October 2018 5:27 PM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLQ5336S & SMC449U ON 25.9.18 *** LKK REF: CC4/ASM18017603/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Tuesday, 2 October 2018 10:30 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLQ5336S & SMC449U ON 25.9.18 *** LKK REF: CC4/ASM18017603/ea3

Dear Asher,

How is this case?

Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 27 September, 2018 3:51 PM

To: Kong, Charmaine (VWG Singapore)

Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLQ5336S & SMC449U ON 25.9.18 *** LKK
REF: CC4/ASM18017603/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

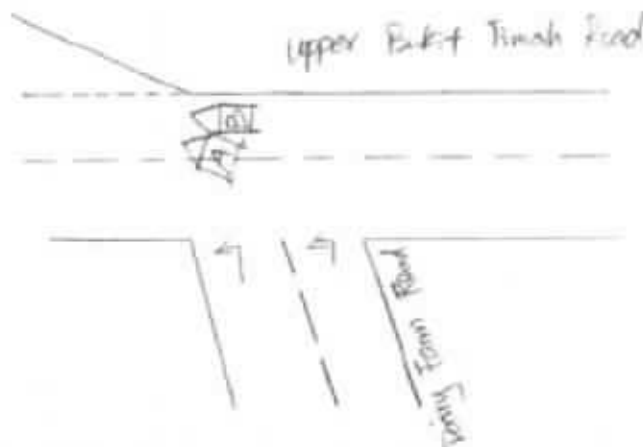
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



A SMC449U
B: SLQ5336S

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Dairy Farm Road and had filtered out and changing lane to turn right to Hill view road when I was hit by the car SLQ 5336S driving along Upper Bukit Timah Road towards Bukit Timah

Meanwhile, please arrange appointment for survey.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Wednesday, 26 September, 2018 2:32 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLQ5336S & SMC449U ON 25.9.18

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Wednesday, 26 September, 2018 2:28 PM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Hsiao Tong (LKKAuto)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 19 July 2019 8:01 PM
To: Rasul (LKKAuto); SUR; Admin A; Admin-D (LKKAuto); Asher Sng (LKKAuto)
Cc: Foo John (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore)
Subject: RE: OFFER + DV REQUEST SLQ5336S

Dear All,

Could I have the offer or DV for this settlement.
Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Wong MeiY (VGS - SG/Singapore)
Sent: Tuesday, 11 June 2019 4:26 PM
To: 'Rasul (LKKAuto)' <Rasul@lkkauto.com>; 'SUR (sur@lkkauto.com)' <sur@lkkauto.com>; 'Admin-A (LKK Auto) (admin-a@lkkauto.com) (admin-a@lkkauto.com)' <admin-a@lkkauto.com>; 'Admin-D (LKK Auto) (admin-d@lkkauto.com)' <admin-d@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>
Subject: RE: OFFER + DV REQUEST SLQ5336S

Dear Asher,

Could I have the offer or DV for this settlement.
Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Wong, Meiy (VWG Singapore)
Sent: Saturday, 23 February 2019 12:55 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR (<sur@lkkauto.com>) <sur@lkkauto.com>; Admin-A (LKK Auto) (<admin-a@lkkauto.com>) <admin-a@lkkauto.com>; Admin-D (LKK Auto) (<admin-d@lkkauto.com>) <admin-d@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Subject: OFFER + DV REQUEST SLQ5336S

Dear Asher,

Could I have the offer or DV for this settlement.

Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Kong, Charmaine (VWG Singapore)
Sent: Friday, November 09, 2018 4:17 PM
To: Cheong, Pearlyn (VWG Singapore); Rasul (LKKAuto); SUR (sur@lkkauto.com); Admin-A (LKK Auto) (admin-a@lkkauto.com); Admin-D (LKK Auto) (admin-d@lkkauto.com); Asher Sng (LKKAuto)
Cc: Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLQ5336S - INVOICE LOD

Hi,

LOD attached FYA please.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main.Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Cheong, Pearlyn (VWG Singapore)
Sent: Monday, 22 October, 2018 4:14 PM
To: Rasul (LKKAuto); SUR (sur@lkkauto.com); Admin-A (LKK Auto) (admin-a@lkkauto.com) (admin-a@lkkauto.com); Admin-D (LKK Auto) (admin-d@lkkauto.com)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLQ5336S - FINALISE

Sorry please ignore the previous mail for this case.

Please confirmed this final amendment

COR \$19217.93 before GST

Total 11 days repairs

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Cheong, Pearlyn (VWG Singapore)

Sent: Monday, 22 October, 2018 4:05 PM

To: 'Rasul (LKKAuto)'; SUR (sur@lkkauto.com); Admin-A (LKK Auto) (admin-a@lkkauto.com) (admin-a@lkkauto.com); Admin-D (LKK Auto) (admin-d@lkkauto.com)

Cc: Kong, Charmaine (VWG Singapore) (Charmaine.Kong@vw.com.sg); Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Foo, John (VWG Singapore) (John.Foo@vw.com.sg)

Subject: RE: SLQ5336S - FINALISE

Dear Rasul ,

Please confirmed

COR \$19082.72 before GST

Total 11 working days

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.





DISCHARGE VOUCHER

I / We FASSAM ANDREW DAVID (Passport No. S2665976J) the
owner of vehicle number SLQ5336S hereby accept from

(Insurance Company) the sum of

(total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLQ5336S & SMC449U along UPPER BUKIT TIMAH ROAD
on 29/04/2012.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 19/10/2012 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name l :

NRIC No l:

Date l:

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 22 August 2019 11:02 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 72060, vehicle number SLQ5336S

22/8/19 10:49 AM *** Message Hi, proceed with Labour & paint \$800/\$840. Kindly advise total mandate COR after adjustment. Thanks - KHONG Lynn

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Thursday, 22 August, 2019 10:51 AM
To: admin-d@lkkauto.com
Subject: New message for service request 72060, vehicle number SLQ5336S

AXA Insurance has sent you a message for claim number S8M00WWG.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

PDI TUAS

PDI TUAS

FASSAM ANDREW DAVID
138 HILLVIEW AVENUE
#04-08
Singapore. 669599
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 1991014942

Service Quote

Customer No. CV007697
Quote No. SER/QUO/1801609
Quote Date 26/09/18
Salesperson Eric Sng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

* Per day - \$580
Paint - \$500

Make Volkswagen Passeng
License No. SLQ5336S
Engine Code 10
Model Description Sharan GP 2.0 TSI HL LOW
VIN WVWZZZ7NZHV241330
Labor Type 10

Mileage 12,492
Initial Registration 13/07/17
Engine No. DED 013862

Service Advisor Kong Charmaine
Sales Advisor Eric Sng
Model Code 7N24MY

* Duration of repair: 7 to 8 w/ days.

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT	580	2320.00
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT		50.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT	500	2500.00
P B&P RIM	B&P RIM - NETT	1	UNIT	1249.32	1249.32
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT - NETT	1			360.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	360	480.00
P B&P MECH	COMPULSORY TO DO AFTER AC	1	Time Un	200	280.00
	CHECK WIRE HARNESS, ECU, S				
	Nett				
	Sum Labor				10,530.00
P 311601361	RUBBER VALVE	1	Pieces		2.28
	Use Predecessor 261601361				
P 7N0805903 9B0	FR SPOILER	1	Pieces		136.22
P 7N0805911B	WHEEL HOUSING LHF	1	Pieces		172.32
P 7N0805931	HEADLAMP BRACE LH	1	Pieces		50.38
P 7N0807109D	BUMPER REINFORCEMENT	1	Pieces		730.78
	Predecessor 7N0807109B				
P 7N0807183A	BUMPER GUIDE LH	1	Pieces		29.09
P 7N0807184A	BUMPER GUIDE RH	1	Pieces		29.09
P 7N0807192	BUMPER CENTER BRACKET	1	Pieces		153.03
P 7N0807217J GRU	FRONT BUMPER COVER	1	Pieces		1,439.21
P 7N0807243 2ZZ	LH FOGLAMP CHROME STRIP	1	Pieces		108.34
P 7N0807651	MEMBER	1	Pieces		177.99
P 7N0807723	BUMPER BRACKET LH	1	Pieces		29.67
P 7N0807724	BUMPER BRACKET RH	1	Pieces		29.67
	Sum carried forward				13,618.07

Payments to - BBN - Acc - No.

Hsiao Tong (LKKAuto)

From: HO Vincent <vincent.ho@axa.com.sg>
Sent: Wednesday, 5 December 2018 2:17 PM
To: patrick.soo@a-pac.sg; collin.wong@a-pac.sg; bhtay@autoprobe.com.sg; frankie@fta.com.sg; motorsurvey@fta.com.sg; benson@lbs-auto.com; nick@lbs-auto.com; KKLau; Olivia Lau (LKKAuto); jimmy.lee@priorityservices.sg; cynthia.ong@priorityservices.sg; elson@rta.com.sg; Elgene Teng; ricky@rta.com.sg
Cc: CHIONH Hock San Christopher; CHAN Sam; HO Kow Wai; NG Matthew; CHOW Soon Hee Gene; HAN Zhuangchou; LOW Garnet; NGUETTE Kadi; AXA_SG_DL_SGP
Subject: AXA Claims (Motor)
Volkswagen APW rates

Good afternoon to all,

Trust all is going well for all of you.

We are happy to inform that Volkswagen has been listed as our APW (for Volkswagen vehicles) with immediate effect. For the new cases from today onwards, please apply the rates we have summarized below:

	Labour	Paint	Parts Discount
New Car Scheme	\$580	\$500	28%
3 rd Party Claims	\$580	\$500	Stockist Price if TP is AXA policyholder. List less 28% if TP is other insurance company.
APW	\$70 per hour (Autadex)	\$70 per hour (Autadex)	Stockist Price

For your easy reference and do reach out to us if you need further clarifications.

Thank you.

Warmest Regards

Vincent Ho

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: vincent.ho@axa.com.sg

DID: (65) 6880 4349



#1 GLOBAL INSURANCE
BRAND FOR **10**
CONSECUTIVE YEARS



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This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 21 August 2019 11:36 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 72060, vehicle number SLQ5336S

20/8/19 3:13 PM *** Message Hi Hsiao Tong, Kindly check with surveyor on our 2nd opinion and advise for any further review and revise mandate request. Thanks - KHONG Lynn

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Tuesday, 20 August, 2019 3:14 PM
To: admin-d@lkkauto.com
Subject: New message for service request 72060, vehicle number SLQ5336S

AXA Insurance has sent you a message for claim number S8M00WWG.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



<TP - Mandate IA> - S8M00WWG [ACCIDENT INVOLVING SMC 449U(OI) & SLQ 5336S(TP) ON 25/09/2018]

Type

 Question

Message

Liability: 100%. Insured changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$21,765.19(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction, Hsiao Tong - 24 July 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/7/2019

Survey Details:

Date of loss	25-Sep-18
Date of appointment	26-Sep-18
Date of survey	28-Sep-18
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLQ 5336S
Make and Model	VOLKSWAGEN SHARAN 2.0 TSI - 1984cc
Date of registration	13-Jul-17
Excess	
Market Value	\$ 133,000.00
Part Rebate	\$ 74,892.00
Nett Loss	\$ 58,108.00

Repair details:

Initial Estimate	22,852.08
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 7,509.89
Check items (estimate)	NIL
Labour	\$ 6,890.00
Supplementary	\$ 4,818.04
Total	\$ 19,217.93
Lump Sum(if applicable)	\$ -

Number of days for repair	9
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 20,563.19	
Loss of use	NIL	no. of days
Loss of rental	\$ 1,200.00	(10days x \$120.00)
Loss of income	NIL	no. of days
LTA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 21,765.19	

Volkswagen Centre Singapore

247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4 / Ach18017603 / ea3
Our Ref: SLQ 53363

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SLQ 53363 & SMC 4494 ON 25-9-18

We are claiming on behalf of our client FARHAN ANDREW DAVID owner of
vehicle number SLQ 53363 involved in accident on 25-9-18
with vehicle SMC 4494 along/at 4PP TIMAH RD.

Description of claims:

Cost of Repairs \$ 20563.19 (Incl 7% GST)

Loss of Use/Rental \$ 120 X 10 Days = \$ 1200

Medical Fee \$ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 21765.19

We are claiming in full and final settlement of \$ 21765.19 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 09 NOV 2018

Date : 25 Sep 2018

Dear Sir or Madam :

To whom it may concern,

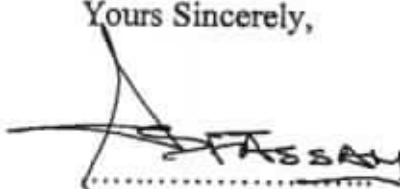
RE: Authorization to act on behalf

Vehicle No.: SLR 53365

I, ANDREW DAVID FASSAN, bearing NRIC Number S2665976 J,
would like to authorize ROANNA SNE JEAN HOI, bearing NRIC
Number S7931246 J, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,


Signature

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 16 October 2018 11:52 AM
To: 'THUMPTHUMP76@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SMC 449U AND SLQ 5336S ALONG DAIRY FARM RD TWDS UPPER BUKIT TIMAH RD ON 25/09/2018

16 OCT 2018

WEE JYI LOONG (HUANG JILONG)

Dear Sir/ Mdm

OUR REF : CC4/ASM18017603/R1ea3
YOUR REF : SMC 449U
ACCIDENT INVOLVING SMC 449U AND SLQ 5336S ALONG DAIRY FARM RD TWDS UPPER BUKIT TIMAH RD ON 25/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VOLKSWAGEN CENTRE SINGAPORE acting on behalf of the owner of SLQ 5336S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had changed lane and hit the Third Party vehicle SLQ 5336S. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Volkswagen Centre Singapore



Biz Reg. No. 33103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLQ53363 and SMC4494 on 25/09/2018
Own vehicle's number Other vehicle's number Date of accident
along UPPER BUKIT TIMAH ROAD
Accident location

BY THE LETTER OF AUTHORITY, I/we, FASAM ANDREW DAVID
Name of Policy Holder & IC / Passport number
of S266598J owner of Vehicle Registration

Number SLQ53363 hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A2907 1794 AVW taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 19 of the month

Oct Year 2018

Signed & Delivered By:

FASAM
Policy Holder

Witness By:

[Signature]



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMC 449U	(Insd veh)	Model: VOLKSWAGEN SHARAN 2.0 TSI
	SLQ 5336S	(TP veh)	
Date of Accident/ Time:	25/09/2018		

Repair Estimate	: \$	24,830.57	
Final Repair Cost	: \$	20,563.19	with 7% gst
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	1,200.00	10 days at \$ 120 per day
LTA / GIA Search Fee	: \$		
Others:	: \$	2.00	
	: \$		
Final Settlement Sum	: \$	21,765.19	
Payee Name : VOLKSWAGEN CENTRE SINGAPORE			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative Date: 81030001 16/9/19 MPB	 Meiy Wong Insurance Advisor Tel: 6305 7299 Ext: 216 Mobile: 8121 4681 Fax: 6474 6643 Email: meiy.wong@vw.com.sg Signature of Witness / Workshop stamp (if applicable) Name of Witness Date: 16/9/19
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: 16/9/19	

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P46814

Bus Reg. No. 53109069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2591
SERVICE CUSTOMER NO.: CV000068
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd
TELEPHONE NO.:
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore
Post Code: 068811

VEH NO.: SLQ5336S
DATE: 22/10/18 Pickup:
VIN NO.: WVGZZZ7N2HV241330 KM: 17,034
GEARBOX CODE: BFL Engine No.:
MODEL: Sharan GP 2.0 TSI HL LOW
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AXA DIRECT SETTLEMENT DOA 25.9.2018 SURVEYOR LKK RASUL TP VEHICLE SMC449U					
Labor					
1	LABOUR	3.00	UNIT	840.00	2,520.00
2	R&R RIM & BALANCE	1.00	UNIT	50.00	50.00
3	SPRAY PAINT	4.00	UNIT	800.00	3,200.00
4	B&P WHEEL ALIGNMENT -NETT	1.00		360.00	360.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
9	R&R LHS UCARRIAGE	1.50	TU	840.00	1,260.00
Item					
10	RUBBER VALVE	1.00	PCS	2.28	2.28
11	FRT LHS TIEROD	1.00	PCS	151.48	151.48
12	TIEROD END LH	1.00	PCS	199.90	199.90
13	CLIP	2.00	PCS	6.04	12.08
14	FRT LOWER ARM LH	1.00	PCS	669.25	669.25

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P46814

Sis Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2591

SERVICE CUSTOMER NO.: CV000096

SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLQ5336S

DATE: 22/10/18 Pickup:
VIN NO.: WVGZZZ7H2HV241335 KM: 17,636
GEARBOX CODE: BFL Engine No.:
MODEL: Sharan GP 2.0 TSI HL LOW
SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	WHEEL BEARING HOUSING LH	1.00	PCS	946.62	946.62
16	JOINT LH	1.00	PCS	194.81	194.81
17	WHEEL BEARING	1.00	PCS	706.68	706.68
18	TOP BEARING	1.00	PCS	43.31	43.31
19	TOP MOUNTING	1.00	PCS	131.39	131.39
20	ABSORBER	1.00	PCS	383.63	383.63
21	17" SYDNEY RIM ONLY	1.00	PCS	1,239.32	1,239.32
22	WHEEL HOUSING LHF	1.00	PCS	172.32	172.32
23	BUMPER GUIDE LH	1.00	PCS	29.09	29.09
24	FRONT BUMPER COVER	1.00	PCS	1,439.21	1,439.21
25	LH FOGLAMP CHROME STRIP	1.00	PCS	106.34	106.34
26	BUMPER BRACKET LH	1.00	PCS	29.67	29.67
27	NOZZLE CAP LH	1.00	PCS	71.57	71.57
28	FENDER LHF	1.00	PCS	862.73	862.73
29	LH FENDER BRACE	1.00	PCS	36.03	36.03
30	LHF FENDER CENTER BRACKET	1.00	PCS	36.03	36.03
31	LHF FENDER BRACKET	1.00	PCS	26.63	26.63
32	LH FOGLAMP GRILLE	1.00	PCS	187.00	187.00

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P46814

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP2591

SERVICE CUSTOMER NO.: CV000088

SERVICE CUSTOMER NAME.: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLQ5336S

DATE: 22/10/18 Pickup:
VIN NO.: WVWZZZ7NZ4V241330 KM: 17,038
GEARBOX CODE: SFL Engine No.:
MODEL: Sharan GP 2.0 TSI HL LOW
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	SENSOR BRACKET	1.00	PCS	17.83	17.83
34	BRACKET	1.00	PCS	17.83	17.83
35	SENSOR BRACKET	1.00	PCS	18.67	18.67
36	BRACKET	1.00	PCS	18.67	18.67
37	SENSOR BRACKET	1.00	PCS	24.12	24.12
38	SENSOR BRACKET	1.00	PCS	24.12	24.12
39	HEADLIGHT - FOG LIGHT	1.00	PCS	331.89	331.89
40	HEADLAMP LHF	1.00	PCS	2,732.80	2,732.80
41	2KADHESIVE	1.00	PCS	89.84	89.84
42	BONDAGENT	1.00	PCS	64.27	64.27
43	DEGREASER CLEANER 500ml	1.00	PCS	47.32	47.32

GST (7%) AMOUNT: 1,345.26
TOTAL AMOUNT: 20,563.19

For Volkswagen Group Singapore Pte Ltd



81020009 Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2538214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

Volkswagen Centre Singapore

20 OCT 2018



Service Tax Invoice No. SV18P46646

Bus Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2743

SERVICE CUSTOMER NO.: CV007697

SERVICE CUSTOMER NAME: FASSAM ANDREW DAVID

TELEPHONE NO.:

ADDRESS: 138 HILLVIEW AVENUE

#04-08

Singapore

Post Code: 668599

VEH NO.: SLV2775B

DATE: 20/10/18

Pickup:

VIN NO.: WVWZZZALJZW558548

KM: 6,818

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TBI CL

SA: Goh Edmund

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
CUSTOMER CAR PLATE @ SLQ5336S					
	Labor				
1	B&P VW DRIVEEASY RENTAL/LOAN CAR	10.00	TU	112.15	1,121.50

GST (7%) AMOUNT: 78.51

TOTAL AMOUNT: 1,200.01

For Volkswagen Group Singapore Pte Ltd


Customer


Authorised Signatory

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2538214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

Phone ; Fax ;



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SLQ 5836 S
Model:	
Name:	ANDREW DAVID FASSAM
Address:	138 HILLVIEW AVENUE #04-08 HILLVIEW RESIDENCE S 569599
Office Tel:	Residence Tel:
Occupation:	No: 97824156
P.P/L.C No:	52665976 T Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	SNG JEAN HUI BOANNA
Address:	As above
Office Tel:	Residence Tel:
Occupation:	No: 94550706
P.P/L.C No:	E5467066B Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	No:
P.P/L.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV2775R	
Model:	SPORTSVAN	
Collection Out:	Date & Time	Mileage Out
	10/10	10327
Return In:	Date & Time	Mileage In
	20/10	10906
OUT	 1/4 - 1 BAR	1/4 + 1  IN
EMPTY	FULL	EMPTY FULL
REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$	12.15	Per Day \$8
	10	1200

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	
Remarks:	



Kindly top up the petrol before you return the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800


CHECKED OUT BY:

CHECKED IN BY:

Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
 - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touareg and Sharan).
 - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
 - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
 - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
 - ☐ \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :


F. ASSAM

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-148323

Date of Request: 25/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 25/09/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SMC449U
Accident Date 25/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC449U	AXA Insurance Pte Ltd	25/06/2018-24/06/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-148323

Date of Request: 25/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 25/09/2018
Enquiry By: Edmund Goh Hui Huang
TP Vehicle No.: SMC449U
Accident Date: 25/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017603/R1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 26-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMC 449U	Veh. Inspected	SLQ 5336S
Policy No.	GA368290/1	Coverage (\$)	0.00
Claim No.	S8M00WWG	Excess (\$)	0.00
Assign From		Assign Date	26/09/2018

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN SHARAN 2.0	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WWZZZ7NZHV241330	Colour	BLACK
Odometer	16943	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50 R17	PIRELLI	6 mm
L/H Front Tyre	225/50 R17	PIRELLI	6 mm
R/H Rear Tyre	225/50 R17	PIRELLI	6 mm
L/H Rear Tyre	225/50 R17	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/09/2018	Inspection Date	28/09/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	9 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 5336S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	B&P RIM (17" SYDNEY RIM ONLY) (SN) (CONSISTENT)	SCRATCHED	2,000.00	1,239.32
1	RUBBER VALVE (SN) (CONSISTENT)	NECESSARY	2.28	2.28
1	FR SPOILER (SN) (CONSISTENT)	NOT NECESSARY	136.22	-
1	WHEEL HOUSING LHF (SN) (CONSISTENT)	CUT	172.32	172.32
1	HEADLAMP BRACE LH (SN) (CONSISTENT)	SERVICEABLE	50.38	-
1	BUMPER REINFORCEMENT (SN) (CONSISTENT)	SERVICEABLE	730.78	-
1	BUMPER GUIDE LH (SN) (CONSISTENT)	CRACKED	29.09	29.09
1	BUMPER GUIDE RH (SN) (CONSISTENT)	NOT NECESSARY	29.09	-
1	BUMPER CENTER BRACKET (SN) (CONSISTENT)	SERVICEABLE	153.03	-
1	FRONT BUMPER COVER (SN) (CONSISTENT)	DEFORMED	1,439.21	1,439.21
1	LH FOGLAMP CHROME STRIP (SN) (CONSISTENT)	SCRATCHED	108.34	108.34
1	MEMBER (SN) (CONSISTENT)	SERVICEABLE	177.99	-
1	BUMPER BRACKET LH (SN) (CONSISTENT)	NECESSARY	29.67	29.67
1	BUMPER BRACKET RH (SN) (CONSISTENT)	NOT NECESSARY	29.67	-
1	FENDER LHF (SN) (CONSISTENT)	BENT	862.73	862.73
1	LH FENDER BRACE (SN) (CONSISTENT)	NECESSARY	36.03	36.03
1	LHF FENDER CENTER BRACKET (SN) (CONSISTENT)	NECESSARY	36.03	36.03
1	LHF FENDER BRACKET (SN) (CONSISTENT)	NECESSARY	28.63	28.63
1	LH FOGLAMP GRILLE (SN) (CONSISTENT)	SCRATCHED	187.00	187.00
2	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	35.26	35.26
2	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	37.34	37.34
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	24.12	24.12
1	SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	24.12	24.12
1	FOG LIGHT (SN) (CONSISTENT)	CRACKED	331.69	331.69
1	HEADLAMP LHF (SN) (CONSISTENT)	CUT	2,732.60	2,732.60
1	2KADHESIVE (SN) (CONSISTENT)	NECESSARY	89.84	89.84
1	BONDAGENT (SN) (CONSISTENT)	NECESSARY	64.27	64.27
1	FRT LHS TRACK ROD (SN) (CONSISTENT) (ADDITIONAL)	BENT	151.48	151.48
1	TIEROD END LH (SN) (CONSISTENT) (ADDITIONAL)	BENT	199.90	199.90
2	CLIP (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	12.08	12.08
1	FRT LOWER ARM LH (SN) (CONSISTENT) (ADDITIONAL)	BENT	669.25	669.25

Report Ref No. CC4/ASM18017603/R1pa3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	WHEEL BEARING HOUSING LH (SN) (CONSISTENT) (ADDITIONAL)	BENT	946.62	946.62
1	JOINT LH (SN) (CONSISTENT) (ADDITIONAL)	BENT	194.81	194.81
1	WHEEL BEARING (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	706.68	706.68
1	TOP BEARING (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	43.31	43.31
1	TOP MOUNTING (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	131.39	131.39
1	ABSORBER (SN) (CONSISTENT) (ADDITIONAL)	BENT	383.63	383.63
1	DEGREASER CLEANER 500ML (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	47.32	47.32
1	NOZZLE CAP LH (SN) (CONSISTENT) (ADDITIONAL)	MISSING	71.57	71.57
			13,135.77	11,067.93
	LABOUR			
	LABOUR.		3,360.00	2,520.00
	R&R RIM & BALANCE.		50.00	50.00
	SPRAY PAINT.		4,000.00	3,200.00
	B&P WHEEL ALIGNMENT.		360.00	360.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS ,ECU,S.		280.00	280.00
	R&R LHS U/CARRIAGE. (ADDITIONAL)		1,260.00	1,260.00
			9,790.00	8,150.00
GRAND TOTAL			22,925.77	19,217.93
RECOMMENDED COST OF REPAIRS				19,217.93

Report Ref No. CC4/ASM18017603/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claims

SAS000WWVG

Reference

CCN/ASM18017603/RTua3a2

Loss Date

25 September 2018

Report Date

26 Sep 2018 3:09:00 PM

Request Date

30 May 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLD53345

Make

TPVO VOLKSWAGEN

Model

SHARAN GP 2.0 TSI HL LOW

Service Address

Primary Contact/Insured

WEE JYI LOONG (HILANG JILONG)

BLK 775 #02-3606, YISHUN RING ROAD, 760775, Singapore

90901084

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Actions


Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type</div> <div>Document SubType</div> <div><div><div>✚ Upload Documents</div></div><div><div></div><div></div><div></div></div></div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
<div><div> LKXInvoice1_141.pdf</div></div>	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	26 September 2019		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 LKKAdjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Regulator	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	26 September 2019
 TP CHASER FOR OFFER.pdf	Letters and Correspondence	Third Party	KHONG Lynn	16 September 2019
 SLO53365 -2nd OPINION.pdf	Evidence	Others	Sam Chan (AXA)	18 August 2019
 TD-March 16, at 3:07:19.pdf	Forms / Claim Documents	Accident	LKK AUTO CONSULTANTS	26 July 2019

NAME	Documents TYPE	SUB-TYPE	PTE LTD (TP) AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
INSURANCE SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
FWD COE_Belabale_Empirya.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
TP ESTIMATE + SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	1 October 2018
GA368290-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	ANG Richard	28 September 2018
GA368290-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	ANG Richard	28 September 2018
JMC449U Insd gls report.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	26 September 2018
TP PRI FROM WORKSHOP WITH GIA REPORT.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	26 September 2018