

22/03/2002

ASS. REC. BY:

REF:

CS/FCL18017594 / Tkbnz

Special Instruction:

Surveyor

ASSIGNMENT (Office) ✓

From (Person): WS Eileen Lee of FCL Date/Time: 27092018 2:43pm

Estimated Cost:

Bill to:

OD / ~~FD~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD 2796H

Insured:

SH 9978

at Workshop m/s

Prime Auto

Tel:

68660908

of

6 Benoi Place

Policy No:

Claim No:

D18007075 MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

26092018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

H.O.D. Endorsement:

Date/Time:

27092018 2:55pm

Person Contacted:

Pei Yee

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SHD 2796H - X
	SH 9978C - NEA / DP16012389 / Y D.O.A. 12072016
11/10/18@	4:12pm revert via email preli advise.
05/10/18@	2:44pm confirmed with Alice is \$3500, 5 days by email. (Red \$3437.40, 50%)

SUNSHINE

Tajhi

REF:

FEL

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No.:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHD 2796H

Yr Regn: 2013 / Jan

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C. 1797

Colour:

Orange

A/C Insured / Std / NI / NA

Sp. Reading

505626

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ZUV 305567473

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Goodrich

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27/9/18

Survey held at

Primo Auto

Des. of Damages

Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

1) 05/10 tajhi

Date/Time, File Return to?

2)

Report Format:

TP

Lump Sum / I.B.A. (\$)

3500

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

145

50

50

45

290



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18007075MFSH

Date: 1/10/2018

Our Ref: CS/FCI18017594/T1qb

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

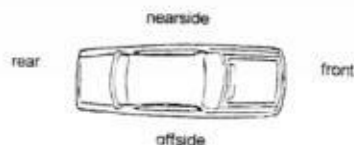
INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 2796H

Please be informed that we had conducted the inspection of the abovementioned vehicle
27/09/2018 at the premises of M/s Prime Auto and have the following to report: -

Workshop Estimate Amount	: S\$ <u>6,937.40</u>
Revised Estimate Amount	: S\$ <u>4,401.21</u>
"Check" Items Amount	: S\$ <u>421.68</u>
Market Value	: S\$ _____
LTA Reimbursement Value	: S\$ _____
Nett Value	: S\$ _____

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/ Present Status:

Damages Consistent.

Yours faithfully

Taufikh

Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	27-09-2018	Our Ref No. D18007075MFSH
Accident Date	26-09-2018	Claim Type. Third Party
Insured Vehicle	SH9978C	Third Party Vehicle. SHD2796H
Survey Location	6 BENOI PLACE	
Contact Person.	PEI YEE	
Contact No.	68610908/ 0	Fax No. 65152948
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PRIME AUTO CLAIMS SERVICE PTE. LTD.	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 5 October 2018 2:44 PM
To: Alice Leong; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: FINALIZE TO SHD2796H

Dear Alice,

WITHOUT PREJUDICE

Confirm Lump Sum \$3,500.00 and 5 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Wednesday, 3 October 2018 9:50 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FINALIZE TO SHD2796H
Importance: High

Hi Taufikh,

We enclosed our after repair photos & our calculation sheet for your retention. Shall we finalize at LS \$3,500/- and 5 days

Please let us have your confirmation within three days from our e-mail.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

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Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 1 October 2018 4:12 PM
To: Admin-D (LKKAuto); 'Claim Workflow System'; assignments
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18007075MFSH/1
Attachments: PRELI ADVISED SHD 2796H.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SHD 2796H**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 27 September 2018 2:55 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007075MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 27 September, 2018 2:43 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; EILEENLEE@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18007075MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,



HOTLINE: 9182 8211

ISLAND RECOVERY SERVICES

Blk 3026, Ubi Road 1 #04-146 Singapore 408719

Telephone: 6747 7400

Email: islandrecovery@ymail.com

Facsimile: 6844 7233

Web: www.islandrecovery.com.sg

GST Reg.No: M90370499P

Co. Reg. 53120055L

Cash Sales/ Work Order

NO. 1192397

Date: 26/9/18

M/S:

9092 9291

PRIME

Vehicle No:

SHD 2796 H

Model:

TOYOTA PRIUS HYBRID

From:

406 JURONG WEST ST 42

Time Start:

1355

To:

6 BRAS PLACE

Time End:

1445

Remarks:

☐ Change Tyres / Jump Start☒ Accident☐ Use Car Carrier☐ Basement / Multi Carpark☐ Crane Up / Winch Out☐ Open Door☐ Using King Dolly☐ Dismantle Shaft / Brake☐ Loaded

AMOUNT S\$

50

GST S\$

TOTAL S\$

Received By

bizSAFE₃

Important Note:

Sant's 1173135

Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

Date: 27.09.2018

First Capital Insurance Ltd

36 Robinson Road #16-01

City House

Singapore 068877

Attn: Motor Claims Dept

RE: COST OF REPAIR TO VEHICLE SHD2796H TOYOTA PRIUS HYBRID 1.8L A (2012)

To Supply

1)	1pc	Rear bumper	\$	de ✓	1,218.00
2)	1pc	Rear bumper left side retainer	\$	? ✓	122.25 x nn
3)	1set	Rear bumper clip	\$	nei ✓	30.00
4)	1pc	Rear end panel	\$	Rp ✓	782.00
5)	1pc	Front bumper	\$	de ✓	1,230.00
6)	1set	Front bumper clip	\$	nei ✓	30.00
7)	1pc	Front bumper lower grille	\$	de ✓	320.85
8)	1set	Front bumper sponge	\$	? ✓	150.00 x nn
9)	1pc	Front bumper reinforcement	\$	? ✓	290.00 x nn
10)	1pc	Front no plate garnish	\$	cm ✓	102.00
11)	1pc	Front radiator grille	\$	de ✓	324.10
12)	1pc	Front grille 'Toyota' emblem	\$	nei ✓	80.00
13)	1set	Front grille clip	\$	nei ✓	40.00

Sub total parts	\$	4,719.20
Less: 25% discount	\$	1,179.80
	\$	3,539.40

To Supply S.Nett Parts

1)	1set	Reverse sensor	\$	200	250.00 cm ✓
2)	1pc	Anti slip mat	\$		60.00 nei ✓
3)	1pc	Rear bumper advertisement sticker	\$		100.00 nei ✓
4)	1pc	Left rear fender advertisement sticker	\$		200.00 nei ✓
5)	1pc	Right rear fender advertisement sticker	\$		200.00 nei ✓
6)	1pc	Front license plate no.	\$	30	38.00 cm ✓

Sub total S.Nett Parts	\$	848.00
------------------------	----	--------

L/charge

- | | | | |
|--|----|-----|--------|
| 1) Towing charges | \$ | ✓ | 50.00 |
| 2) To remove & refit reverse sensor. Check wiring | \$ | 30 | 50.00 |
| 3) To cut / welding rear end panel, knock floor panel. To remove rear bumper & the above parts. Align & adjust rear bumper & tail gate | \$ | 500 | 800.00 |
| 4) To putty, respray painting rear end panel, floor panel & rear bumper | \$ | 300 | 800.00 |
| 5) To remove front bumper, front radiator grille, front bumper lower grille & etc. Replace the above parts. Align front bumper & front grille | \$ | 200 | 500.00 |
| 6) To putty, respray painting front bumper. To polish | \$ | 200 | 350.00 |

Sub total L/charges	\$	2,550.00
Estimated Grand Total	\$	6,937.40

Tajudin 97445449
'WP'

22/9/18 330pm

Resurvey after repair

sure@lkkauto.com

5 days.

[Signature]
1/10/18

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

Date: 27.09.2018

First Capital Insurance Ltd

36 Robinson Road #16-01

City House

Singapore 068877

Attn: Motor Claims Dept

RE: COST OF REPAIR TO VEHICLE SHD2796H TOYOTA PRIUS HYBRID 1.8L A (2012)

To Supply

1)	1pc	Rear bumper	\$	de ✓	1,218.00
2)	1pc	Rear bumper left side retainer	\$	?	122.25X
3)	1set	Rear bumper clip	\$	nei ✓	30.00
4)	1pc	Rear end panel	\$	Rp	782.00X
5)	1pc	Front bumper	\$	de ✓	1,230.00
6)	1set	Front bumper clip	\$	nei ✓	30.00
7)	1pc	Front bumper lower grille	\$	de ✓	320.85
8)	1set	Front bumper sponge	\$	?	150.00X
9)	1pc	Front bumper reinforcement	\$	?	290.00X
10)	1pc	Front no plate garnish	\$	can	102.00
11)	1pc	Front radiator grille	\$	de ✓	324.10
12)	1pc	Front grille 'Toyota' emblem	\$	nei ✓	80.00
13)	1set	Front grille clip	\$	nei ✓	40.00

Sub total parts	\$	4,719.20	3374.95
Less: 25% discount	\$	1,179.80	- 843.74
	\$	3,539.40	2531.21

To Supply S.Nett Parts

1)	1set	Reverse sensor	\$	200 ✓	250.00 nei ✓
2)	1pc	Anti slip mat	\$		60.00 nei ✓
3)	1pc	Rear bumper advertisement sticker	\$		100.00 nei ✓
4)	1pc	Left rear fender advertisement sticker	\$		200.00 nei ✓
5)	1pc	Right rear fender advertisement sticker	\$	✓	200.00 nei ✓
6)	1pc	Front license plate no.	\$	30	38.00 can ✓

Sub total S.Nett Parts	\$	848.00	790.00
------------------------	----	--------	--------

L/charge

- | | | | |
|--|----|-----|--------|
| 1) Towing charges | \$ | ✓ | 50.00 |
| 2) To remove & refit reverse sensor. Check wiring | \$ | 30 | 50.00 |
| 3) To cut / welding rear end panel, knock floor panel. To remove rear bumper & the above parts. Align & adjust rear bumper & tail gate | \$ | 500 | 800.00 |
| 4) To putty, respray painting rear end panel, floor panel & rear bumper | \$ | 300 | 800.00 |
| 5) To remove front bumper, front radiator grille, front bumper lower grille & etc. Replace the above parts. Align front bumper & front grille | \$ | 200 | 500.00 |
| 6) To putty, respray painting front bumper. To polish | \$ | 200 | 350.00 |

Sub total L/charges	\$	2,550.00	1080.00
Estimated Grand Total	\$	6,937.40	

Parts : \$ 2531.21
 S. & P. : \$ 290.00
 L/charge : \$ 1080.00

\$ 4,401.21

less : 80% - 880.25

\$ 3520.96

↓

LS \$ 3500/-

Tanjin 97495149
 'wp'

22/9/18 @ 330pm

Resumy after repair

sure (khamto.com)

5 days.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18017594/T1qbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 09-10-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 9978C	Veh. Inspected	SHD 2796H	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18007075MFSH	Excess (\$)	0.00	
Assign From	EILEEN	Assign Date	27/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	ZVW305567473	Colour	ORANGE	
Odometer	505626	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/65 R15	GOODRIDE	6 mm	
L/H Front Tyre	185/65 R15	GOODRIDE	6 mm	
R/H Rear Tyre	185/65 R15	GOODRIDE	6 mm	
L/H Rear Tyre	185/65 R15	GOODRIDE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/09/2018	Inspection Date	27/09/2018	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2796H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	1,218.00	1,218.00
1	REAR BUMPER LEFT SIDE RETAINER	NOT NECESSARY	122.25	-
1	SET REAR BUMPER CLIP	NECESSARY	30.00	30.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	782.00	-
1	FRONT BUMPER	DEFORMED	1,230.00	1,230.00
1	SET FRONT BUMPER CLIP	NECESSARY	30.00	30.00
1	FRONT BUMPER LOWER GRILLE	DEFORMED	320.85	320.85
1	SET FRONT BUMPER SPONGE	NOT NECESSARY	150.00	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	290.00	-
1	FRONT NO PLATE GARNISH	CRACKED	102.00	102.00
1	FRONT RADIATOR GRILLE	DEFORMED	324.10	324.10
1	FRONT GRILLE "TOYOTA" EMBLEM	NECESSARY	80.00	80.00
1	SET FRONT GRILLE CLIP	NECESSARY	40.00	40.00
	LESS 25% DISCOUNT		-1,179.80	-843.74
			3,539.40	2,531.21
SPECIAL NETT ITEMS				
1	SET REVERSE SENSOR (SN)	NOT WORKING	250.00	200.00
1	ANTI SLIP MAT (SN)	NECESSARY	60.00	60.00
1	REAR BUMPER ADVERTISEMENT STICKER (SN)	NECESSARY	100.00	100.00
1	LEFT REAR FENDER ADVERTISEMENT STICKER (SN)	NECESSARY	200.00	200.00
1	RIGHT REAR FENDER ADVERTISEMENT STICKER (SN)	NECESSARY	200.00	200.00
1	FRONT LICENSE PLATE NO (SN)	CRACKED	38.00	30.00
			848.00	790.00
LABOUR				
	TOWING CHARGES.		50.00	50.00
	TO REMOVE & REFIT REVERSE SENSOR,CHECK WIRING.		50.00	30.00
	TO CUT/WELDING REAR END PANEL,KNOCK FLOOR PANEL.TO REMOVE REAR BUMPER & THE ABOVE PARTS.ALIGN & ADJUST REAR BUMPER & TAIL GATE.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		800.00	300.00

Report Ref No. CS/FCI18017594/T1qbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY,RESPRAY PAINTING REAR END PANEL,FLOOR PANEL & REAR BUMPER.		800.00	300.00
	TO REMOVE FRONT BUMPER,FRONT RADIATOR GRILLE,FRONT BUMPER LOWER GRILLE & ETC.REPLACE THE ABOVE PARTS.ALIGN FRONT BUMPER & FRONT GRILLE.		500.00	200.00
	TO PUTTY,RESPRAY PAINTING FRONT BUMPER.TO POLISH.		350.00	200.00
			2,550.00	1,080.00
GRAND TOTAL			6,937.40	4,401.21
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,500.00

Report Ref No. CS/FCI18017594/T1qbn2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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