

Kenneth

## ASSIGNMENT

DOI:

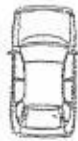
26/09/18

Date/Time:

26/9/18

Registered in Merina:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLL 78495

Name of Insured:

784 CHEE KEONG

Insured Tel No.:

HP:

92965953

Excess Sec II :SS

D.O.A.:

24/9/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8m00wRF

Policy No.:

P1910418

Make / Model:

7-A111

Place of Accident:

Junct. of Commonwealth Ave meet

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SAC 5630m



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trav. Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Kenneth

Repair Cost:

46

S\$ 7200.00

(3 days)

Reduction:

S\$ 990.63% 91

Email

Call

FINAL SETTLEMENT

Date/Time:

21/9/19 4pm

Confirm with:

WAY YIN / Jasmine

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 5

If NO or B 28, Ass. Lia:

Repair Cost:

(W/GS)

S\$ 7704.00

Loss of Rental (LOR):

S\$ 507.30

(5 days)

x \$101.46

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ 250.00

(\$50 x 5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

S\$ 7.49

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost

S\$ -

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 8468.79

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 8468.79

Name 1:

Trans - Cab Auto Services Pte Ltd

Payee 2: (S\$ 0.00)

S\$ -

Name 2:

Payee 3: (S\$ 0.00)

S\$ -

Name 3:

ASS. REC. BY:

REF:

AA /

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

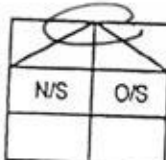
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SITC 56304

Yr Regn:

11, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Latitude c.c. 1995

Colour:

M. White / R

A/C: Insured / Std / NI / NA

Sp. Reading

200976

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VIFIABL 15AUC 280315

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: N / S / Rim / STD A / Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Giti

Front

R/Bal.

8

mm

Rear

R/Bal.

9

mm

L/Bal.

8

mm

L/Bal.

9

mm

D.O.A.

24/9/18

D.O.I.

26/9/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

27/9

File pass to Catherine

CLIS \$ 7,200 / Red \$ 69,390.63 / 91%

\* 3 repair days + 2 PRS = 5 days.

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

**SHC 5630M****AAD1809-234***Not Authored  
Lump &*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

**SHC 5630M**

VF1ABL15AUC280315

RENAULT

LATITUDE

24.9.2018

**AXA****PART****LIST**

1	1	BUMPER COVER FRT	\$	<i>Buc</i> 1,259.42 ✓
2	1	BUMPER SPOILER FRT	\$	<i>SL</i> 181.75 X
3	1	BUMPER ABSORBER FRT	\$	394.68 <i>2mm</i>
4	1	BUMPER RETAINER FRT LH	\$	<i>Dir</i> 151.41 ✓
5	1	BUMPER SUPPORT FRT	\$	<i>SL</i> 123.88 X
6	1	BUMPER RETAINER FRT RH	\$	<i>SL</i> 150.77 X
7	1	BUMPER SUPPORT FRT	\$	<i>SL</i> 123.88 X
8	1	BUMPER UNDERTRAY FRT	\$	<i>SL</i> 472.83 X
9	1	BUMPER GRILLE LOWER FRT	\$	<i>SL</i> 266.80 X
10	1	BUMPER FOG LAMP GRILLE LH	\$	<i>SL</i> 207.21 X
11	1	BUMPER FOG LAMP GRILLE RH	\$	<i>SL</i> 207.21 X
12	1	BUMPER BEAM FRT	\$	914.08 <i>2mm</i>
13	1	TOW COVER FRT	\$	<i>SL</i> 28.61 X
14	1	RADIATOR GRILLE	\$	<i>CM</i> 1,707.78 ✓
15	1	RADIATOR GRILLE BADGE 'RENAULT'	\$	<i>SL</i> 225.36 ✓
16	1	RADIATOR GRILLE FRAME	\$	<i>CM</i> 1,353.75 ✓
17	1	FRAME FULL SUPPORT PANEL	\$	<i>CM</i> 615.90 ✓
18	1	FRAME FULL SUPPORT BRACKET	\$	<i>R</i> 89.79 X
19	1	FRONT BRACE PANEL	\$	<i>R</i> 177.22 X
20	1	HORN	\$	<i>SL</i> 314.17 X
21	1	HORN BRACKET	\$	<i>R</i> 40.45 X
22	1	HEADLAMP LH	\$	<i>MSCM</i> 1,184.43 ✓
22	1	HEADLAMP HARNESS	\$	<i>SL</i> 928.29 X
22	1	HEADLAMP RH	\$	<i>SL</i> 1,184.43 X
22	1	HEADLAMP HARNESS	\$	<i>SL</i> 928.29 X
22	1	HEADLAMP PANEL FRT LH	\$	<i>R</i> 152.15 X
25	1	HEADLAMP PANEL FRT RH	\$	<i>R</i> 152.15 X
26	1	BONNET	\$	<i>R</i> 1,941.63 ✓

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CO./GST Reg. No. 201019626G

**SHC 5630M**

27	1	BONNET INSULATOR	\$	405.73
28	1	BONNET STRUT LH	\$	88.61
29	1	BONNET STRUT RH	\$	88.61
30	1	BONNET HINGE LH	\$	348.31
31	1	BONNET HINGE RH	\$	348.31
32	1	BONNET LOCK	\$	305.48
33	1	BONNET CABLE	\$	119.19
34	1	BONNET CABLE COVER	\$	161.03
35	1	BONNET SEAL OUTER	\$	92.36
36	1	BONNET SEAL INNER	\$	157.28
37	1	FENDER PANEL FRT LH	\$	783.83
38	1	FENDER PANEL FRT RH	\$	783.83
39	1	WHEELARCH FRT LH	\$	278.84
40	1	WHEELARCH FRT RH	\$	278.84
41	1	FENDER BRACKET LOWER LH	\$	15.79
42	1	FENDER BRACKET LOWER RH	\$	15.79
43	1	FENDER INSULATOR LH	\$	130.84
44	1	FENDER INSULATOR RH	\$	130.84
45	1	WIPER RESERVOIR	\$	348.25
46	1	WIPER RESERVOIR NECK	\$	136.11
47	1	WIPER RESERVOIR MOTOR	\$	270.06
48	1	AIR CLEANER LOWER	\$	271.26
49	1	AIR CLEANER HOSE	\$	76.14
55	1	ENGINE TOP COVER 2.0	\$	555.12
56	1	ENGINE OIL SUMP	\$	484.67
58	1	BASE BATTERY TRAY	\$	363.40
59	1	AIR CLEANER BOX	\$	464.20
60	1	TURBO DUCT	\$	1,027.80
61	1	A/C HEATER VALVE	\$	484.50
63	1	SUBFRAME OUTER FRT	\$	2,652.45
64	1	SUBFRAME BRACKET OUTER LH	\$	92.36
65	1	SUBFRAME BRACKET OUTER RH	\$	92.36
66	1	ENGINE UNDERTRAY	\$	564.98
67	1	A/C CONDENSER	\$	2,020.37
68	1	A/C CONDENSER GARNISH LH UPPER	\$	39.67
69	1	A/C CONDENSER GARNISH RH UPPER	\$	39.67
70	1	A/C CONDENSER GARNISH LH	\$	58.81
71	1	A/C CONDENSER GARNISH RH	\$	59.60

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**SHC 5630M**

72	1	A/C PIPE CONDENSER TO COMPRESSOR	\$	S/L 208.39
73	1	A/C PIPE CONDENSER TO EXPENSION VALVE	\$	S/L 658.72
74	1	A/C PIPE COMPRESSOR	\$	S/L 334.29
75	1	A/C PIPE	\$	S/L 658.72
76	1	A/C COMRPESSOR	\$	S/L 2,684.61
77	1	AIR COOLER	\$	S/L 792.60
78	1	AIR INTERCOOLER HOSE (LONG)	\$	S/L 1,014.13
79	1	AIR INTERCOOLER HOSE (Short)	\$	S/L 375.14
80	1	TRANSMISSION COOLER	\$	S/L 1,219.30
81	1	TRANSMISSION COOLER PAD	\$	S/L 17.96
82	1	RADIATOR	\$	S/L 1,202.20
83	2	RADIATOR STUD UPPER	\$	↗ 14.41
84	2	RADIATOR BUSH UPPER	\$	↗ 50.12
85	2	RADIATOR MTG LOWER	\$	S/L 55.85
86	1	RADAITOR FAN COWLING	\$	S/L 820.54
87	1	RADIATOR FAN MOTOR LH	\$	S/L 967.36
88	1	RADIATOR FAN MOTOR RH	\$	S/L 1,479.46
89	1	RADIATOR TANK	\$	S/L 324.62
90	1	RADIATOR HOSE UPPER	\$	S/L 240.56
91	1	RADIATOR HOSE LOWER	\$	S/L 491.18
92	1	RADIATOR TANK HOSE	\$	S/L 61.18
93	1	AUTO COMPUTER	\$	S/L 5,032.17
94	1	INJECTION COMPUTER	\$	S/L 4,706.30
95	1	RHD HYDRAULIC POWER(ROCK&PINION)	\$	S/L 5,154.52
96	1	STEERING PUMP ELECTRIC	\$	S/L 2,306.90
97	1	STEERING PINION RACK	\$	S/L 4,413.11

<b>TOTAL</b>	<b>\$</b>	<b>65,397.93</b>
<b>10%</b>	<b>\$</b>	<b>6,539.79</b>
	<b>\$</b>	<b>58,858.13</b>

**Special Nett**

1	1SET RADIATOR GRILLE FRAME CLIP	\$	S/L 52.00 ✓
2	1SET BUMPER CLIP FRT	\$	S/L 66.00 ✓

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**SHC 5630M**

3	1	BUMPER BRACKET CLIP FRT LH	\$	nn	12.00	} X
4	1	BUMPER SUPPORT CLIP FRT LH	\$	nn	10.50	
5	1	BUMPER BRACKET CLIP FRT RH	\$	nn	12.00	
6	1	BUMPER SUPPORT CLIP FRT RH	\$	nn	10.50	
7	1	TOW COVER FRT	\$	Sn	14.50	
8	1SET	RADAITOR GRILLE SCREW	\$	nn	16.00	
9	1SET	BUMPER GRILLE LOWER CLIP	\$	nn	69.00	
10	1SET	FRAME FULL SUPPORT PANEL CLIP	\$	nn	70.00	
11	2	FRAME FULL SUPPORT PANEL NUT	\$	nn	20.00	
12	2	FRAME FULL SUPPORT PANEL STUD	\$	nn	30.00	
21	1	Windscreen moulding	\$	nn	100.00	} 45Sn
22	1SET	Front licence plate with holder	\$	B	80.00	

<b>TOTAL</b>	<b>\$</b>	<b>562.50</b>
<b>TOTAL PARTS</b>	<b>\$</b>	<b>59,420.63</b>

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 6,000.00 <sup>500</sup>

Towing Fees.

\$ 120.00 <sup>50</sup>

To apply paint protection system (PPS) maintain and enhancement

\$ nn 380.00 X

Putty and spray painting of the affected portion.

\$ 6,000.00 <sup>840</sup>

To rust-proofing of the affected areas.

\$ 170.00 <sup>30</sup>

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.

\$ nn 380.00 X

To check steering geometry and computer wheel alignment

\$ nn 220.00 X



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CO./GST Reg. No. 201019626G

SHC 5630M

To transfer of tire, rim and on wheel balancing.	\$	<i>na</i>	170.00	<i>X</i>
To Check Electrical Lighting Concerned.	\$		170.00	<i>201</i>
To pull and jack out chassis frame and correct it to symmetrical position with the aid of hydraulic pneumatic jack.	\$	<i>na</i>	380.00	<i>X</i>
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	<i>↪</i>	380.00	<i>X</i>
To lift-up engine with gear box and refit.	\$	<i>↪</i>	440.00	<i>X</i>
To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	<i>↪</i>	440.00	<i>X</i>
To remove and refit air bag system and reset.	\$	<i>&lt;</i>	480.00	<i>X</i>
To drop diesel tank, pipes, hoses to facilitate bodywork repair, final checking and testing.	\$	<i>↪</i>	380.00	<i>X</i>
To vacuum, replace, refix and recharge air condenser	\$		380.00	<i>1001</i>
To replace, refix and top up coolant for radiator	\$		170.00	<i>501</i>
To vacuum, replace, refix and recharge Air Intercooler	\$		170.00	<i>501</i>
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	<i>na</i>	170.00	<i>X</i>
To Transfer Of Bonnet Fittings, Attachments And Perform Water Seepage Test.	\$	<i>na</i>	170.00	<i>X</i>

## Trans-cab Auto Services Pte Ltd

AAD1809-234

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHC 5630M

TOTAL	\$	17,170.00
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Over All Total	\$	76,590.63
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Repair Days (LUMP SUM)

20 DAYS

3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

25 September, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/09/18 09:15 PM at COMMONWEALTH AVENUE WEST X CLEMENTI ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5630M. The taxi was hired to TAN SENG SENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

**Vehicle Details**

Vehicle No.:	SHC5630M
Vehicle to be Exported:	Yes
Intended Deregistration Date:	25 Sep 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C002168
Chassis No.:	VF1ABL15AUC280315
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	19 Nov 2014
First Registration Date:	19 Nov 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Nov 2022
PARF Rebate Amount:	\$9,373.00

**Intended COE Rebate Details**

COE Expiry Date:	18 Nov 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,337.00
COE Rebate Amount:	\$26,627.00
<b>Total Rebate Amount:</b>	<b>\$36,000.00</b>

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 Sep 2018

OK



## Service Request Details

Claim

S8M00WRF

Reference

None 

Loss Date

September 24, 2018

Trans - Cab

Request Date

September 28, 2018

Due Date

October 5, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHC5630M

Make

TPVD RENAULT

Model

LATITUDE-2.0 L (A)

Service Address

...

Primary Contact/Insured

TEY CHEE KEONG (ZHENG ZIQIANG)

11 DAIRY FARM HEIGHTS, #04-25, 677661, Singapore

92965953

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 4 October 2018 3:20 PM  
**To:** 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg  
**Subject:** <Request for Video> Your ref: AAD1809- 234 (SHC 5630M) \*Our ref: CC3/ASM18017592/Kpa3 [ACCIDENT INVOLVING SLL 7849S(AXA) & SHC 5630M ON 24/09/2018]  
**Attachments:** Statement of SLL 7849S.pdf

Your ref: **AAD1809- 234 (SHC 5630M)**  
Our ref: CC3/ASM18017592/Kpa3

**Without Prejudice**

Hi Sirs/Mdm,

### **ACCIDENT INVOLVING SLL 7849S(AXA) & SHC 5630M ON 24/09/2018**

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Thursday, 4 October 2018 5:01 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** 'jasminetan'; zhewei.kek@transcab.com.sg; claims@transcab.com.sg  
**Subject:** FW: <Request for Video> Your ref: AAD1809- 234 (SHC 5630M) \*Our ref: CC3/ASM18017592/Kpa3 [ACCIDENT INVOLVING SLL 7849S(AXA) & SHC 5630M ON 24/09/2018]  
**Attachments:** Statement of SLL 7849S.pdf

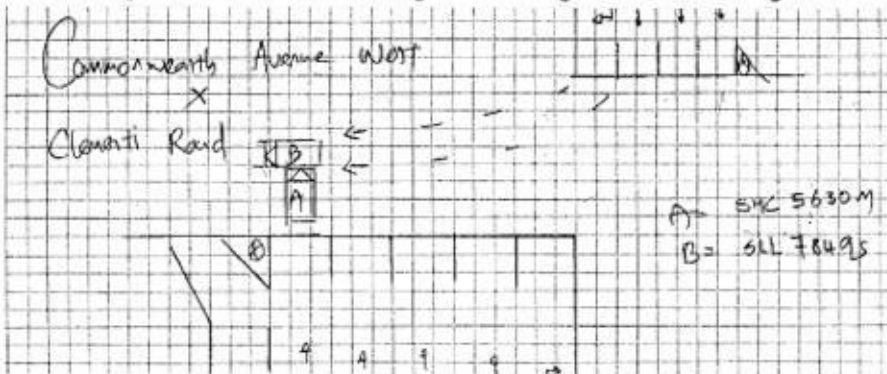
### WITHOUT PREJUDICE

Dear Hsiao Tong

Please follow the link below to the requested footage.  
<http://www.transcab.com.sg/Files/SHC5630M.mov>

### Circumstances of Accident

On 24.09.2018 at about 2115hours, I was travelling straight on the fifth lane along Commonwealth Avenue West when was green on my favour. While crossing the junction, I felt an impact. Vehicle B (SLL7849S) which came from the opp made a right turn without observing for traffic lights and oncoming vehicle and hit onto my taxi's front portion.



Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



**TRANS-CAB SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 4 October, 2018 3:20 PM  
**To:** 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe

Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

**Subject:** <Request for Video> Your ref: AAD1809- 234 (SHC 5630M) \*Our ref: CC3/ASM18017592/Kpa3 [ACCIDENT INVOLVING SLL 7849S(AXA) & SHC 5630M ON 24/09/2018]

Your ref: **AAD1809- 234 (SHC 5630M)**

**Without Prejudice**

Our ref: CC3/ASM18017592/Kpa3

Hi Sirs/Mdm,

**ACCIDENT INVOLVING SLL 7849S(AXA) & SHC 5630M ON 24/09/2018**

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





## <MANDATE IA> - S8M00WRF [ACCIDENT INVOLVING SLL7849S (OI) & SHC5630M (TP) ON 24/09/2018 ]

Type

🔔 Question

Message

Liability:100% -BOLA 5. Third Party video shows that the traffic light was green and in his favour. Informed Insured about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$8,468.75. Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction.  
Khanchna - 16/5/2019

Reply



## Re:<MANDATE IA> - S8M00WRF [ACCIDENT INVOLVING SLL7849S (OI) & SHC5630M (TP) ON 24/09/2018 ]

Type

🔗 Question

Message

Hi Pls reduce further on the COR, it seems high -VO

Reply

To check with  
Kenneth on  
parts price.



**Re:RE: Re:<MANDATE IA> - S8M00WRF [ACCIDENT INVOLVING SLL7849S (OI) & SHC5630M (TP) ON 24/09/2018 ]**

Type

Question

Message

Hi Noted, pls proceed-VO

Reply

TO: Hsiao Tong

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1809-234

Your Ref : SLL7849S

Date : 24 January 2019

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5630M AND SLL7849S ON 24/09/18 09:15 PM ALONG  
COMMONWEALTH AVENUE WEST X CLEMENTI ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,704.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>101.46</u> per day	\$	507.30
3.	Loss of Income for <u>5</u> days @ \$ <u>50.00</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,468.79

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/ASM18017592/Kga3s2

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811  
ATTN: VALE OH

Date : 30-08-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SLL 7849S	Veh. Inspected	SHC 5630M
Policy No.	P1910418	Coverage (\$)	0.00
Claim No.	S8M00WRF	Excess (\$)	0.00
Assign From		Assign Date	26/09/2018

**2. Vehicle Particulars & Condition**

Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC280315	Colour	METALLIC WHITE / RED
Odometer	200976	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	215/60 R16	GITI	8 mm
L/H Front Tyre	215/60 R16	GITI	8 mm
R/H Rear Tyre	215/60 R16	GITI	9 mm
L/H Rear Tyre	215/60 R16	GITI	9 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.
---

**5. General Information**

Accident Date	24/09/2018	Inspection Date	26/09/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5630M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER COVER FRT (CONSISTENT)	BUCKLED	1,259.42	1,259.42
1	BUMPER SPOILER FRT (CONSISTENT)	SERVICEABLE	181.75	-
1	BUMPER ABSORBER FRT (CONSISTENT)	NOT NECESSARY	394.68	-
1	BUMPER RETAINER FRT LH (CONSISTENT)	DISTORTED	151.41	151.41
1	BUMPER SUPPORT FRT (CONSISTENT)	SERVICEABLE	123.88	-
1	BUMPER RETAINER FRT RH (CONSISTENT)	SERVICEABLE	150.77	-
1	BUMPER SUPPORT FRT (CONSISTENT)	SERVICEABLE	123.88	-
1	BUMPER UNDERTRAY FRT (CONSISTENT)	SERVICEABLE	472.83	-
1	BUMPER GRILLE LOWER FRT (CONSISTENT)	SERVICEABLE	266.80	-
1	BUMPER FOG LAMP GRILLE LH (CONSISTENT)	SERVICEABLE	207.21	-
1	BUMPER FOG LAMP GRILLE RH (CONSISTENT)	SERVICEABLE	207.21	-
1	BUMPER BEAM FRT (CONSISTENT)	NOT NECESSARY	914.08	-
1	TOW COVER FRT (CONSISTENT)	SERVICEABLE	28.61	-
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	1,707.78	1,707.78
1	RADIATOR GRILLE BADGE 'RENAULT' (CONSISTENT)	NECESSARY	225.36	225.36
1	RADIATOR GRILLE FRAME (CONSISTENT)	CRACKED	1,353.75	1,353.75
1	FRAME FULL SUPPORT PANEL (CONSISTENT)	CRACKED	615.90	615.90
1	FRAME FULL SUPPORT BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	89.79	-
1	FRONT BRACE PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	177.22	-
1	HORN (CONSISTENT)	SERVICEABLE	314.17	-
1	HORN BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	40.45	-
1	HEADLAMP LH (CONSISTENT)	MTG CRACKED	1,184.43	1,184.43
1	HEADLAMP HARNESS (CONSISTENT)	SERVICEABLE	928.29	-
1	HEADLAMP RH (CONSISTENT)	SERVICEABLE	1,184.43	-
1	HEADLAMP HARNESS (CONSISTENT)	SERVICEABLE	928.29	-
1	HEADLAMP PANEL FRT LH (CONSISTENT)	TO REPAIR SEE LABOUR	152.15	-
1	HEADLAMP PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	152.15	-

Report Ref No. CC3/ASM18017592/Kga3s2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BONNET (CONSISTENT)	BENT	1,941.63	1,941.63
1	BONNET INSULATOR (CONSISTENT)	SERVICEABLE	405.73	-
1	BONNET STRUT LH (CONSISTENT)	SERVICEABLE	88.61	-
1	BONNET STRUT RH (CONSISTENT)	SERVICEABLE	88.61	-
1	BONNET HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	348.31	-
1	BONNET HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	348.31	-
1	BONNET LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	305.48	-
1	BONNET CABLE (CONSISTENT)	SERVICEABLE	119.19	-
1	BONNET CABLE COVER (CONSISTENT)	SERVICEABLE	161.03	-
1	BONNET SEAL OUTER (CONSISTENT)	SERVICEABLE	92.36	-
1	BONNET SEAL INNER (CONSISTENT)	SERVICEABLE	157.28	-
1	FENDER PANEL FRT LH (CONSISTENT)	TO REPAIR SEE LABOUR	783.83	-
1	FENDER PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	783.83	-
1	WHEELARCH FRT LH (CONSISTENT)	SERVICEABLE	278.84	-
1	WHEELARCH FRT RH (CONSISTENT)	SERVICEABLE	278.84	-
1	FENDER BRACKET LOWER LH (CONSISTENT)	SERVICEABLE	15.79	-
1	FENDER BRACKET LOWER RH (CONSISTENT)	SERVICEABLE	15.79	-
1	FENDER INSULATOR LH (CONSISTENT)	SERVICEABLE	130.84	-
1	FENDER INSULATOR RH (CONSISTENT)	SERVICEABLE	130.84	-
1	WIPER RESERVOIR (CONSISTENT)	SERVICEABLE	348.25	-
1	WIPER RESERVOIR NECK (CONSISTENT)	SERVICEABLE	136.11	-
1	WIPER RESERVOIR MOTOR (CONSISTENT)	SERVICEABLE	270.06	-
1	AIR CLEANER LOWER (CONSISTENT)	SERVICEABLE	271.26	-
1	AIR CLEANER HOSE (CONSISTENT)	SERVICEABLE	76.14	-
1	ENGINE TOP COVER 2.0 (CONSISTENT)	SERVICEABLE	555.12	-
1	ENGINE OIL SUMP (CONSISTENT)	SERVICEABLE	484.67	-
1	BASE BATTERY TRAY (CONSISTENT)	SERVICEABLE	363.40	-
1	AIR CLEANER BOX (CONSISTENT)	SERVICEABLE	464.20	-
1	TURBO DUCT (CONSISTENT)	SERVICEABLE	1,027.80	-
1	A/C HEATER VALVE (CONSISTENT)	SERVICEABLE	484.50	-

Report Ref No. CC3/ASM18017592/Kga3s2





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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SUBFRAME OUTER FRT (CONSISTENT)	SERVICEABLE	2,652.45	-
1	SUBFRAME BRACKET OUTER LH (CONSISTENT)	SERVICEABLE	92.36	-
1	SUBFRAME BRACKET OUTER RH (CONSISTENT)	SERVICEABLE	92.36	-
1	ENGINE UNDERTRAY (CONSISTENT)	SERVICEABLE	564.98	-
1	A/C CONDENSER (CONSISTENT)	SERVICEABLE	2,020.37	-
1	A/C CONDENSER GARNISH LH UPPER (CONSISTENT)	SERVICEABLE	39.67	-
1	A/C CONDENSER GARNISH RH UPPER (CONSISTENT)	SERVICEABLE	39.67	-
1	A/C CONDENSER GARNISH LH (CONSISTENT)	SERVICEABLE	58.81	-
1	A/C CONDENSER GARNISH RH (CONSISTENT)	SERVICEABLE	59.60	-
1	A/C PIPE CONDENSER TO COMPRESSOR (CONSISTENT)	SERVICEABLE	208.39	-
1	A/C PIPE CONDENSER TO EXPENSION VALVE (CONSISTENT)	SERVICEABLE	658.72	-
1	A/C PIPE COMPRESSOR (CONSISTENT)	SERVICEABLE	334.29	-
1	A/C PIPE (CONSISTENT)	SERVICEABLE	658.72	-
1	A/C COMPRESSOR (CONSISTENT)	SERVICEABLE	2,684.61	-
1	AIR COOLER (CONSISTENT)	SERVICEABLE	792.60	-
1	AIR INTERCOOLER HOSE (LONG) (CONSISTENT)	SERVICEABLE	1,014.13	-
1	AIR INTERCOOLER HOSE (SHORT) (CONSISTENT)	SERVICEABLE	375.14	-
1	TRANSMISSION COOLER (CONSISTENT)	SERVICEABLE	1,219.30	-
1	TRANSMISSION COOLER PAD (CONSISTENT)	SERVICEABLE	17.96	-
1	RADIATOR (CONSISTENT)	SERVICEABLE	1,202.20	-
2	RADIATOR STUD UPPER (CONSISTENT)	TO REPAIR SEE LABOUR	14.41	-
2	RADIATOR BUSH UPPER (CONSISTENT)	TO REPAIR SEE LABOUR	50.12	-
2	RADIATOR MTG LOWER (CONSISTENT)	SERVICEABLE	55.85	-
1	RADIATOR FAN COWLING (CONSISTENT)	SERVICEABLE	820.54	-
1	RADIATOR FAN MOTOR LH (CONSISTENT)	SERVICEABLE	967.36	-
1	RADIATOR FAN MOTOR RH (CONSISTENT)	SERVICEABLE	1,479.46	-
1	RADIATOR TANK (CONSISTENT)	SERVICEABLE	324.62	-
1	RADIATOR HOSE UPPER (CONSISTENT)	SERVICEABLE	240.56	-
1	RADIATOR HOSE LOWER (CONSISTENT)	SERVICEABLE	491.18	-
1	RADIATOR TANK HOSE (CONSISTENT)	SERVICEABLE	61.18	-
1	AUTO COMPUTER (CONSISTENT)	SERVICEABLE	5,032.17	-

Report Ref No. CC3/ASM18017592/Kga3s2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	INJECTION COMPUTER (CONSISTENT)	SERVICEABLE	4,706.30	-
1	RHD HYDRUALIC POWER (ROCK & PINION) (CONSISTENT)	SERVICEABLE	5,154.52	-
1	STEERING PUMP ELECTRIC (CONSISTENT)	SERVICEABLE	2,306.90	-
1	STEERING PINION RACK (CONSISTENT)	SERVICEABLE	4,413.11	-
	LESS 10% DISCOUNT		-6,539.82	-843.97
			58,858.13	7,595.71
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET RADIATOR GRILLE FRAME CLIP (SN) (CONSISTENT)	NECESSARY	52.00	52.00
1	SET BUMPER CLIP FRT (SN) (CONSISTENT)	NECESSARY	66.00	66.00
1	BUMPER BRACKET CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	BUMPER BRACKET CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	10.50	-
1	BUMPER BRACKET CLIP FRT RH (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	BUMPER BRACKET CLIP FRT RH (SN) (CONSISTENT)	NOT NECESSARY	10.50	-
1	TOW COVER FRT (SN) (CONSISTENT)	SERVICEABLE	14.50	-
1	SET RADIATOR GRILLE SCREW (SN) (CONSISTENT)	NOT NECESSARY	16.00	-
1	SET BUMPER GRILLE LOWER CLIP (SN) (CONSISTENT)	NOT NECESSARY	69.00	-
1	SET FRAME FULL FRAME SUPPORT PANEL CLIP (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
2	SET FRAME FULL FRAME SUPPORT PANEL NUT (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
	SET FRAME FULL FRAME SUPPORT PANEL STUD (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	WINDSCREEN MOULDING (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	SET FRONT LICENCE PLATE WITH HOLDER (SN) (CONSISTENT)	BENT	80.00	45.00
			562.50	163.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF FRAME FULL SUPPORT BRACKET, FRONT BRACE PANEL, HORN BRACKET, HEADLAMP PANEL FRT LH, HEADLAMP PANEL FRT RH, BONNET HINGE LH, BONNET HINGE RH, BONNET LOCK, FENDER PANEL FRT LH, FENDER PANEL FRT RH, RADIATOR STUD UPPER AND RADIATOR BUSH UPPER.		6,000.00	500.00

Report Ref No. CC3/ASM18017592/Kga3s2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TOWING FEES.		120.00	50.00
	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCMENT.	NOT NECESSARY	380.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		6,000.00	440.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS, AND OTHE, TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO PULL AND JACK OUT CHASSIS FRAME AND CORRECT IT TO SYMMETRICAL POSITION WITH THE AIR OF HYDRAULIC PNEUMATIC JACK.	NOT NECESSARY	380.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
	TO LIFT-UP ENGINE WITH GEAR BOX AND REFIT.	NOT NECESSARY	440.00	-
	TO REMOVE AND RENEW POWER STEERING PUMP, OIL COOLER PIPE AND FINAL CHECKING AND TESTING.	NOT NECESSARY	440.00	-
	TO REMOVE AND REFIT AIR BAG SYSTEM AND RESET.	NOT NECESSARY	480.00	-
	TO DROP DIESEL TANK, PIPES, HOSES TO FACILITATE BODYWORK REPAIR, FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
	TO VACUUM, REPLACE, REFIX AND RECHARGE AIR CONDENSER.		380.00	100.00
	TO REPLACE, REFIX AND TOP UP COOLANT FOR RADIATOR.		170.00	50.00
	TO VACUUM, REPLACE, REFIX AND RECHARGE AIR INTERCOOLER.		170.00	50.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF BONNET FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
			17,170.00	1,240.00
<b>GRAND TOTAL</b>			<b>76,590.63</b>	<b>8,998.71</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>7,200.00</b>

Report Ref No. CC3/ASM18017592/Kga3s2



Report Ref No. CC3/ASM18017592/Kga3s2

A handwritten signature in black ink, appearing to be 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.