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- Pre repair inspection request - SLM8964E VS SLH6614E (OI) DOA 21/09/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur
Sent: Wednesday, 26 September, 2018 5:20:01 PM
Attachments: AMENDED GIA REPORT-SLM8964E.PDF 20180922105645190.pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd.**

Claim no : 6189601835SG
Case Owner : WEI ZHONG BENNIE TAN

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: serence@esteemperf.com.sg [mailto:serence@esteemperf.com.sg]
Sent: Wednesday, September 26, 2018 5:14 PM
To: Azlan, Syazairdina
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH6614E AND SLM8964E ON 21/09/2018

Dear All,

We are prefer LKK AUTO PTE LTD Kenneth to survey the car.

Thanks

From: Azlan, Syazairdina
Sent: Wed, 26 Sep 2018 09:03:01 +0000
To: serence@esteemperf.com.sg
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLH6614E AND SLM8964E ON 21/09/2018

Without Prejudice

Your Reference : SLM 8964 E
Our Reference : 6189601835SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

[Syaza Irdina Azlan](#)

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: serence@esteemperf.com.sg [mailto:serence@esteemperf.com.sg]
Sent: Wednesday, September 26, 2018 4:48 PM
To: Azlan, Syazairdina
Cc: Kaur, Baljit; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; serence@esteemperf.com.sg
Subject: RE: REQUEST FOR PRI SURVEY SLM 8964 E

Dear All,

Kindly refer as attached GIA report.

From: Azlan, Syazairdina
Sent: Wed, 26 Sep 2018 02:57:18 +0000
To: serence@esteemperf.com.sg
Cc: Kaur, Baljit; Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur
Subject: RE: REQUEST FOR PRI SURVEY SLM 8964 E

Hi Serene,

Is there any update on this?

Thanks and regards,

[Syaza Irdina Azlan](#)

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Azlan, Syazairdina
Sent: Tuesday, September 25, 2018 9:11 AM
To: serence@esteemperf.com.sg
Cc: Kaur, Baljit; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur
Subject: AIGENCRYPT RE: AIGENCRYPT RE: REQUEST FOR PRI SURVEY SLM 8964 E

Hi Serene,

Is there any update on this?

Thanks and regards,

[Syaza Irdina Azlan](#)

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Azlan, Syazairdina
Sent: Monday, September 24, 2018 10:28 AM
To: 'serence@esteemperf.com.sg'
Cc: Kaur, Baljit; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur
Subject: AIGENCRYPT RE: REQUEST FOR PRI SURVEY SLM 8964 E

Hi Serene,

Kindly confirm our insured vehicle number and the date of accident for us to proceed with necessary action.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services



From: serence ctc [mailto:serence@esteemperf.com.sg]

Sent: Saturday, September 22, 2018 11:11 AM

To: AIG SGP, Claims-Survey

Cc: Carmen Lim; jenny chong

Subject: REQUEST FOR PRI SURVEY SLM 8964 E

Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLM 8964 E.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA once receive from Mass.

Thank you



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

E: serence@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive Vicom Inspection Centre \(Showroom\)](#)

www.esteemperformance.com



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