

(pink)

**REPUBLIC OF SINGAPORE**

**IDENTITY CARD NO. S7233081A**



Name



**VIJAYENDRAN S/O N  
JAIRAMAN**

Race

**INDIAN**

Date of Birth

**07-09-1972**

Sex

**M**

Country of Birth

**SINGAPORE**

S7233081A

3310071



NRIC No. **S7233081A**

Blood Group

Date of issue

-

**17-02-2003**

Address

**APT BLK 21 GHIM MOH ROAD  
#05-149  
SINGAPORE 270021**

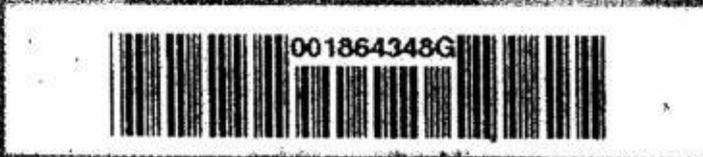
REPUBLIC OF SINGAPORE DRIVING LICENCE



MANDRAN S/O N  
MURAHAN

Issue Date: 07 Sep 1972

Valid Date: 10 Jun 2010



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= $\leq$  3000kg with  $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles  $\leq$  2500kg 10 Jun 2010

NP 428A





## <REQUEST FOR DS & SEEK MANDATE> - S8M00WSD [ACCIDENT INVOLVING YN 2947K(OI) & SJH 1843S(TP) ON 24/09/2018]

Type

📍 Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We have uploaded a copy of OID IC, OID D/L & OI rental agreement in Smartclaims. We seek your mandate from \$5,518.99 - \$ 5,839.99(all-in). IA with mandate had been uploaded in Smartclaims. Kindly advise if we may proceed DS and let us have your approval/instruction. Hsiao Tong - 13 Oct 2018

Reply



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13.10.2018

### Survey Details:

Date of loss	24.09.2018
Date of appointment	27.09.2018
Date of survey	01.10.2018
Location of survey	MOVA AUTOMOTIVE PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SJH 1843S
Make and Model	Toyota Corolla Fielder (1496cc)
Date of registration	29.07.2008
Excess	NIL
Market Value/ Book Value	\$ 26,000.00 (est)
Parf/COE Rebate	\$ 17,923.00 (est)
Nett Loss	\$ 8,077.00 (est)

### Repair details:

Initial Estimate	\$ 5,847.08
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### Proposed/Revised repair cost:

Parts	\$ 2,447.75
Check items (estimate)	\$ 300.00
Labour	\$ 1,903.18
Supplementary	NIL
<b>Total</b>	<b>\$ 4,650.93</b>
Lump Sum(if applicable)	

Number of days for repair	<u>6</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Date:**

**Remarks:**

**Mandate:**

Liability(TP)	100%	
	Without Check Items	With Check Items
Proposed repair cost (w/GST)	\$ 4,655.50	\$ 4,976.50
Loss of use	NIL	NIL
Loss of rental(w/GST)(8days x 100)	\$ 856.00	\$ 856.00
Loss of income	NIL	NIL
LTA/GIA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
<b>Proposed Total</b>	<b>\$ 5,518.99</b>	<b>\$ 5,839.99</b>

◀ Pls proceed DS with quantum as proposed.

Type

🔔 Question

Message

Pls also finalise your IA. TP Excess: \$1000

Reply

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 29 October 2018 12:46 PM  
**To:** 'AVRIL HO'  
**Cc:** Admin A  
**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

### Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 25 October 2018 10:18 AM  
**To:** 'AVRIL HO' <[avril@moval.com.sg](mailto:avril@moval.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Without Prejudice

Hi Avril,

We are still pending instruction from AXA.

We will get back to you once we hear from AXA.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AVRIL HO <[avril@mova.com.sg](mailto:avril@mova.com.sg)>

**Sent:** Thursday, 25 October 2018 10:32 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

Any update?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 18 October 2018 5:55 PM

**To:** AVRIL HO

**Cc:** Admin A

**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

**Without Prejudice**

Hi Avril,

We refer to your below email.

We are unable to proceed DS at this moment as AXA is still pending for further clarification on OI policy on this matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AVRIL HO <[avril@mova.com.sg](mailto:avril@mova.com.sg)>

**Sent:** Monday, 15 October 2018 1:58 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

Any update for this case?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3  
#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 4 October 2018 10:56 AM  
**To:** AVRIL HO  
**Cc:** Admin A  
**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

**Without Prejudice**

Hi Avril,

We refer to your below email.

We are pending for our insured rental agreement & OID driving licence for this matter before we could proceed DS.

We will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>  
**Sent:** Thursday, 4 October 2018 10:57 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

Please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]**Sent:** Tuesday, 2 October 2018 12:18 PM**To:** 'AVRIL HO'; 'Hsiao Tong (LKKAUTO)'**Cc:** 'tanyw@mova.com.sg'**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

Any update for this case?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]**Sent:** Monday, 1 October 2018 10:24 AM**To:** 'Hsiao Tong (LKKAUTO)'**Cc:** 'tanyw@mova.com.sg'**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

I understand that your insured reported already. Please kindly revert the liability to us.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

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---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]

**Sent:** Thursday, 27 September 2018 12:52 PM

**To:** 'AVRIL HO'; 'Hsiao Tong (LKKAuto)'

**Cc:** 'tanyw@mova.com.sg'

**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

Refer to the attachment and the link below , please kindly revert the liability for direct settlement.

[https://www.dropbox.com/home?preview=MD000006\\_cut\\_cut.AVI](https://www.dropbox.com/home?preview=MD000006_cut_cut.AVI)

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]

**Sent:** Thursday, 27 September 2018 12:41 PM

**To:** 'Hsiao Tong (LKKAuto)'

**Cc:** 'tanyw@mova.com.sg'

**Subject:** RE: TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear Hsiao Tong,

Refer to the attachment , please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@moval.com.sg](mailto:avril@moval.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-01/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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---

**From:** nitha [<mailto:nitha@moval.com.sg>]

**Sent:** Tuesday, 25 September 2018 6:44 PM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Cc:** [tanyw@moval.com.sg](mailto:tanyw@moval.com.sg); 'AVRIL HO'

**Subject:** TP CLAIMS - SJH1843S AGAINST YN2947K DOA 24/09/2018 AT MOUNT PLEASANT FLYOVER(BEFORE WHITLEY RD CALTEX)

Dear All,

Kindly assist to revert officer in charge and assign surveyor for the above mention vehicle.

Thank you.

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Friday, 12 April 2019 4:03 PM  
**To:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** SJH1843S & YN2947K on 24/9/18  
**Attachments:** 12042019160052.pdf

Dear sir / mdm

AXA insured – YN2947K

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 April 2019 11:18 AM  
**To:** 'Suann'  
**Cc:** Admin A  
**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$4,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann <suann@mova.com.sg>

**Sent:** Friday, 12 April 2019 4:03 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** SJH1843S & YN2947K on 24/9/18

Dear sir / mdm

AXA insured – YN2947K

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@mova.com.sg>  
**Sent:** Tuesday, 30 April 2019 12:00 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

Dear Hsiao Tong

Please compromise global sum \$4835.50 to close this matter.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 30 April 2019 11:18  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$4,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@mov.com.sg>  
**Sent:** Friday, 3 May 2019 10:24 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, 1 May 2019 16:12  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,333.50
2. Loss of Use (8days x \$60.00)	\$ 480.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 4,815.50</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann <[suann@mova.com.sg](mailto:suann@mova.com.sg)>

**Sent:** Tuesday, 30 April 2019 12:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

Dear Hsiao Tong

Please compromise global sum \$4835.50 to close this matter.

Thank you

Best Regards

**Suane Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 30 April 2019 11:18

**To:** Suann

**Cc:** Admin A

**Subject:** RE: SJH1843S & YN2947K on 24/9/18 //LKK REF: CC4/ASM18017588/R1pb3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$4,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Suann <[suann@moval.com.sg](mailto:suann@moval.com.sg)>

**Sent:** Friday, 12 April 2019 4:03 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SJH1843S & YN2947K on 24/9/18

Dear sir / mdm

AXA insured – YN2947K

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you

Best Regards

**Suane Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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# Performa Invoice

12/04/2019

AXA INSURANCE PTE LTD  
8 SHENTON WAY  
AXA TOWER #27-01  
SINGAPORE 068811

Attention :- **XA009**

Page # :- 1  
Veh # :- SJH1843S  
Veh Model :- TOYOTA FIELDER  
Performa# :- CK508155  
Claim # :- T081018  
ACC. Date :- 24/09/18  
Terms :- C.O.D Days  
Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : **(65) 6476 3333**  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel : **(65) 6272 3892**  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
SPECIAL NET ITEMS :				
	COST OF REPAIR			4,050.00
SPECIAL NET TOTAL S\$				4,050.00

E. &amp; O.E

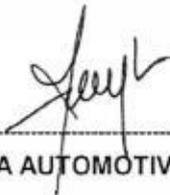
NON-TAX AMOUNT S

AMOUNT S\$ 4,050.00

GST @ 7 % 283.50

AMOUNT DUE S\$ 4,333.50

Customer's Signature/Co. Stamp

  
MOVA AUTOMOTIVE PTE LTD

Workshop Address: Blk 1008, Bukit Merah Lane 3  
# 01-04/06/08  
Singapore 159722



**"WITHOUT PREJUDICE"**

*Hsiao Tong*

Your Ref : YN2947K  
Our Ref : SJH1843S / T081018

Date : 13 May 2019

**LKK AUTO CONSULTANT PTE LTD**  
51, Ubi Avenue 1  
#01-25 Paya Ubi Industrial Park  
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT (*Hsiao Tong*)

Dear Sir / Madam,

*COOA for SAA on 29/09/18*

**ACCIDENT INVOLVING SJH1843S & YN2947K ON 29/09/2018 ALONG  
MOUNT PLEASANT FLYOVER (BEFORE WHITLEY ROAD CALTEX)**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, [vivianwkl@moval.com.sg](mailto:vivianwkl@moval.com.sg) for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, [suann@moval.com.sg](mailto:suann@moval.com.sg) for all Third Party matters.

Thank you.

**Note:** Enclosed tax invoice & discharge voucher.

Yours faithfully  
For Claims Manager  
Claims Department  
Tel: 62723892  
Fax: 627083149

Our Ref : SJH1843S / T081018  
Your Ref : TO BE ADVISED

Date : 12 April 2019

**AXA INSURANCE PTE LTD**  
8 Shenton Way  
#27-01  
Singapore 068811.

Attn: Motor Claims Department

Dear Sir/Mdm

**ACCIDENT INVOLVING: SJH1843S & YN2947K**

**DATE OF ACCIDENT: 24 SEPTEMBER 2018**

**ALONG: MOUNT PLEASANT FLYOVER (BEFORE WHITLEY ROAD CALTEX)**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 4,333.50
Loss of Use (\$ <u>80.00</u> x <u>16</u> days)	\$ 1,280.00
Loss of Rental (\$ <u>  </u> x <u>  </u> days) + 7% GST	\$
Loss of Income (\$ <u>  </u> x <u>  </u> days)	\$
Taxi Fees / E-License / Others	\$
LTA /GIA Search	\$ 2.00
Medical Fees	\$
Towing Fees	\$
<b>Grand Total</b>	<b>\$ 5,615.50</b>

Car date in: 01/10/2018 Car date out: 16/10/2018

Authorized Repair Days: 06 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 5,615.50** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@mova.com.sg](mailto:suann@mova.com.sg)

Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 150419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
[www.mova.com.sg](http://www.mova.com.sg)

**Workshop Dept:**

Block 1008,  
Delft Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

**VIA EMAIL**  
**WITHOUT PREJUDICE**

Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	YN 2947K (Insd veh)	Model:	TOYOTA COROLLA FIELDER 1.5
	SJH 1843S (TP veh)		
Date of Accident:	24/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:\$		6,256.38	
Final Repair Cost	:\$		4,333.50	
Loss of Use	:\$		480.00	8 days at \$60.00 per day
Rental (if any)	:\$			days
LTA / GIA Search Fee	:\$		2.00	

Others: : \$

: \$

Final Settlement Sum : \$ 4,815.50

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_  
\_15\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks  
\_\_\_\_\_  
\_\_\_\_\_

<b>Payment Instruction: Payee's Breakdown</b>		
1)	MOVA AUTOMOTIVE PTE LTD	: \$ 4,815.50

NUR SHAQILAH BTE ABDOL  
WAHAB

29/05/2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18017588/R1pb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: PETER WANG		Date : 29-05-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YN 2947K	Veh. Inspected	SJH 1843S
Policy No.	P0347583	Coverage (\$)	0.00
Claim No.	S8M00WSD	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	27/09/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA COROLLA FIELDER 1.5	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	NZE1419076197	Colour	BLACK
Odometer	203302	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/50R16	WEST LAKE	6 mm
L/H Front Tyre	205/50R16	WEST LAKE	6 mm
R/H Rear Tyre	205/50R16	WEST LAKE	6 mm
L/H Rear Tyre	205/50R16	WEST LAKE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	24/09/2018	Inspection Date	01/10/2018
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJH 1843S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
4	BOOTLID MOUNTING KIT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	L/F DOOR HANDLE TRIM (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	55.00	-
1	L/F DOOR LOCK (WCP) (CONSISTENT)	SERVICEABLE	265.00	-
1	L/F DOOR OUT HANDLE (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	36.00	-
1	L/F STRIKER (WCP) (CONSISTENT)	SERVICEABLE	60.00	-
1	L/R CORNER WDW SEAL (WCP) (CONSISTENT)	NECESSARY	75.00	75.00
1	L/R DOOR (WCP) (CONSISTENT)	BENT	580.00	580.00
1	L/R DOOR LOCK (WCP) (CONSISTENT)	BENT	265.00	265.00
1	L/R DOOR STRIKER (WCP) (CONSISTENT)	SERVICEABLE	60.00	-
1	L/R DOOR WINDOW (WCP) (CONSISTENT)	SERVICEABLE	190.00	-
1	L/R LOWER DOOR HINGE (WCP) (CONSISTENT)	BENT	70.00	70.00
1	L/R UPPER DOOR HINGE (WCP) (CONSISTENT)	BENT	70.00	70.00
1	L/R WINDOW REGULATOR (WCP) (CONSISTENT)	NOT WORKING	230.00	230.00
1	L/R WING (WCP) (CONSISTENT)	BENT	550.00	550.00
1	LEFT FRONT DOOR (WCP) (CONSISTENT)	BENT	580.00	580.00
1	LWR REAR WINDOW MLDG (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	REAR SCREEN BOND KIT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	SET REAR SCREEN FIX (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
2	SPACER (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
2	SPACER (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
	COST PLUS 15%		462.90	363.00
			<b>3,548.90</b>	<b>2,783.00</b>
<b><u>SPECIAL NETT ITEMS</u></b>				
1	DOOR STICKER REAR (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	DOOR STICKER FRONT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	SET DOOR VISOR (SN) (CONSISTENT)	CRACKED	250.00	250.00
1	WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	45.00	45.00
			<b>395.00</b>	<b>395.00</b>



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TOTAL PANEL / MECHANICAL. INCLUSIVE OF THE REPAIR OF L/F DOOR HANDLE TRIM AND L/F DOOR OUT HANDLE.		1,057.50	1,044.00
	TOTAL PAINTWORK.		589.50	589.50
	TOTAL PAINT MATERIAL COST.		256.18	255.81
			1,903.18	1,889.31
	<b>GRAND TOTAL</b>		<b>5,847.08</b>	<b>5,067.31</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>4,050.00</b>

Report Ref No. CC4/ASM18017588/R1pb3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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