

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 14 April, 2020 8:57 AM
To: Mega Swift Auto
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K - LKK REF
CC4/ASM18017585/Ghb3
Attachments: DV.pdf

Without Prejudice

Dear Alan,

We refer further to your below email.

Purely for an amicable settlement on without admission of any liability, we have our principal's mandate and we are prepared to accept your revised offer of **\$8,000.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us **together with the copy of the Authorization to Act Letter duly signed by the owner** for payment processing.

The above amount is to be made payable to **MEGA SWIFT AUTO**.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mega Swift Auto [mailto:megaswift1105@gmail.com]

Sent: Friday, 27 March, 2020 1:19 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K - LKK REF CC4/ASM18017585/Ghb3

Dear Vic,

It has been a month since we heard from you. Please assist to check with your principal and come back to us soonest possible.

Best Regards,

Alan

Mega Swift Auto

97511604

On Thu, Feb 27, 2020 at 1:48 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Alan,

We refer to your below email.

Please be informed that we are still pending for instruction with regards to your appeal from our principal.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mega Swift Auto [mailto:megaswift1105@gmail.com]

Sent: Thursday, 27 February, 2020 10:27 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K - LKK REF CC4/ASM18017585/Ghb3

Morning!

Any updates on the claim?

Kindly advise.

Best Regards,

Alan

Mega Swift Auto

97511604

On Mon, Feb 10, 2020 at 11:59 AM Mega Swift Auto <megaswift1105@gmail.com> wrote:

Dear Vic,

We refer to your email dd 05 Feb 2020.

We would like to counter propose to settle the claim at \$8,000 (all-in).

Kindly let us hear from you.

Best Regards,

Alan

Mega Swift Auto

97511604

On Wed, Feb 5, 2020 at 7:30 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Alan,

We refer to your below email.

Please be informed that our principal is prepared to improve and increase our final offer of \$7,000.00 (all in) to settle your client's claim.

For your acceptance.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Mega Swift Auto [mailto:megaswift1105@gmail.com]

Sent: Wednesday, 5 February, 2020 1:11 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K - LKK REF CC4/ASM18017585/Ghb3

Dear VIC,

Any updates on this matter? It has been long overdue.

Best Regards,

Alan

Mega Swift Auto

97511604

On Fri, Dec 13, 2019 at 10:33 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Alan,

We refer to your below email and the contents were noted.

We will check with our principal and will get back to you for an update.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mega Swift Auto [mailto:megaswift1105@gmail.com]

Sent: Friday, 13 December, 2019 10:21 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K - LKK REF CC4/ASM18017585/Ghb3

Dear Vic,

We do not agree COR @ L/S \$6,000. Please re-adjust the figure and we look forward to hearing from you.

Best Regards,

Alan

Mega Swift Auto

97511604

On Thu, Dec 12, 2019 at 4:01 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Alan,

We refer to your below email.

Please be informed that our principal is prepared to finalize the **Cost of Repair @ L/S \$6,000.00** with 5 days.

For your acceptance please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Asher Sng (LKKAuto)
Sent: Wednesday, 4 December, 2019 10:55 AM
To: Mega Swift Auto; Vic (LKKAuto)
Subject: RE: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

|

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Mega Swift Auto <megaswift1105@gmail.com>
Sent: Wednesday, 4 December 2019 10:29 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Re: YourRef: CC4/ASM18017585/GEB3 Our Ref: SJT3909K

Dear Asher,

We refer to our email to you in 15 January 2019.

More than 10 months has lapsed but till date, we have yet to hear from you.

We attached the police result for your kind attention and we hope to hear from you soon.

Best Regards,

Alan

Mega Swift Auto

97511604

On Tue, Jan 15, 2019 at 1:46 PM Mega Swift Auto <megaswift1105@gmail.com> wrote:

Dear Sir,

We refer to the above accident.

A survey has been conducted by your appointed surveyor.

Attached is the repair invoice, LTA search fee, car rental invoice and below are the items our client intend to claim:

1. Repair costs	\$ 8,700.00
2. Car rental	1,320.00
3. LTA Insurance search fee	<u>7.45</u>
	<u>\$10,027.45</u>

We hope to settle the claim soon. Thank you!

Best Regards,

Alan

Mega Swift Auto

97511604