



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/18/2102

From: SMRT Taxis Pte Ltd

Date: 2/10/2018

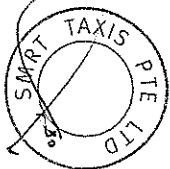
**ACCIDENT INVOLVING SHC 4479R AND SHC 5498D ON 22/09/2018 ALONG T3  
LINK SOUTH ROAD**

This is to confirm that the daily rental rate for SHC 4479R is \$107.00 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV181000356  
Date : 23.10.2018  
Vehicle No. : SHC4479R  
Your Ref No. : TAX/09/18/2102  
Our Ref No. : 24098035  
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

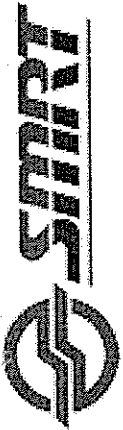
Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,000.00
GRAND TOTAL					\$ 3,000.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 22.09.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



### Accident Vehicle Laid-Up Report

Registration No. : SHC4479R

Accident Case No. :

Make / Model : TOYOTA PRIUS

Ref. No. : 24098035

Date and Time Vehicle off-road for Accident Repair : 22.09.2018 10:30:00

Date and Time Repair Completed : 03.10.2018 10:38:36

Remarks :

Generated by : BTHAIYALN

Printed on : 01.11.2018



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 6259  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/54199/2018  
Date : 17 October, 2018

TAN BOON WEI  
BLK 548B SEGAR ROAD  
#08-678  
SINGAPORE 672548

Dear Sir/Madam

**ACCIDENT INVOLVING SHC4479R / SHC5498D ON 22/09/2018 AT 0721 HRS ALONG  
AIRPORT BOULEVARD**

I refer to the above accident.

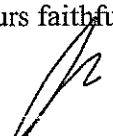
2. Please be informed that we have completed our investigations which shows that the driver of **SHC5498D** has committed the following offences;

- a. Fail to stop after an accident under Section 84(1) RTA, Chapter 276
- b. Fail to lodge report within 24 hours after accident under Section 84(2) RTA, Chapter 276
- c. Inconsiderate Driving under Section 65(b) Road Traffic Act, Chapter 276

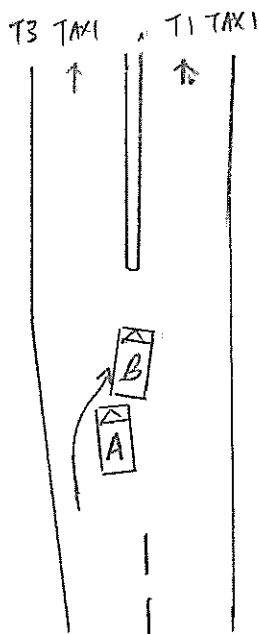
Action has been initiated against the driver for the said offences.

3. If you have any queries, please contact the Investigation Officer, MOHAMED SUFIAN at telephone number 6547 6247.

Yours faithfully

  
Roslan Ahmad, Stn Insp  
For Head Investigation  
Traffic Police  
Singapore Police Force

1 2 3




A - SHC 4479R

[illegible]

I/We declare ~~she~~ the foregoing particulars are true in every respect.



  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

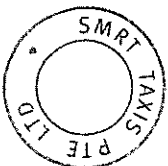
## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Ch 22/19/2018

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/09/2018 10:56
Date Of Accident	22/09/2018 08:00
Exact Location Of Accident	T3 LINK SOUTH
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4479R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	TAN BOON WEI
NRIC No	S7247174A
Date Of Birth	02/12/1972
Occupation	OUTDOOR
Date Of Driving Pass	21/09/2010
Driving Experience	8 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-800000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	548
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC5498D
Vehicle Make/Model/Colour	TRANSCAB
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	





# SINGAPORE POLICE FORCE



T/20180922/2092

1 of 3

Police Station Of Origin:  
Bukit Panjang N.P.C  
1 Segar Road #01-05 SINGAPORE 677738  
Tel No: 1800-8929999

Report No. T/20180922/2092

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 22/09/2018 14:52	Vide Report No.:	Station Diary No.: 89
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**Informant's Particulars**

Name of Informant: TAN BOON WEI			Address: APT BLK 548B SEGAR ROAD #08-678 SINGAPORE 672548		
ID Type / ID No.: NRIC NO / S7247174A			Contact No.: Home/Office: Mobile: 97650692		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 45	Date of Birth: 02/12/1972	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class: 3A Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 22/09/2018 07:30	Type of Location: Straight Road
Location: Along Road 1 AIRPORT BOULEVARD				
Towards split road between Terminal 1 and Terminal 3. Near to Lamp Post L31180				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHC4479R	Car					0
SHC5498D	Car					0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20180922/2092

2 of 3

Police Station Of Origin:  
Bukit Panjang N.P.C  
1 Segar Road #01-05 SINGAPORE 677738  
Tel No: 1800-8929999

Report No. T/20180922/2092

**CONTINUATION OF REPORT**

<b>Driver</b>				
Name	TAN BOON WEI		ID No.	S7247174A
Related Vehicle	NIL		Contact No.	97650692
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	

**Brief Details.**

On 22/09/2018 at about 0730hrs, I was travelling in my vehicle ,SHC4479R, along Airport Boulevard along a road towards a split road between Terminal 1 and Terminal 3 taxi pick up point. At the point of time, I was travelling along the straight road before the split road and planning to proceed to Terminal 3 which requires me keep left. Out of a sudden, the other vehicle ,SHC5498D, which was in my blind spot horned me. Immediately, I slowed down my vehicle as i wanted to let him pass my vehicle before i make a lane switch towards the left lane in order to proceed to Terminal 3. Instead of going straight, the other vehicle sway towards left lane and i also proceed to do so as i thought he was proceeding to the same direction as i am.

Suddenly, the other vehicle, cut into my lane and suddenly stopped. As i was unable to brake in time, i knocked onto the rear of his vehicle. After the collision, both of us alighted to assess the damage. I tried exchanging particulars but he refused to provide me his particulars. Thereafter, i mentioned that i will be calling police with regards to this accident, immediately he hopp onto his vehicle and drove off. Later, traffic police arrived and i explain the situation to him and he informed me to lodge a traffic accident report.



**SINGAPORE  
POLICE FORCE**



T/20180922/2092

Police Station Of Origin:  
Bukit Panjang N.P.C  
1 Segar Road #01-05 SINGAPORE 677738  
Tel No: 1800-8929999

3 of 3

Report No. T/20180922/2092

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /

Sgt 2 ANG THIAM HWEE

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

22/09/2018 14:52

Officer In Charge Of Case:

TP / GIA /

Staff Sgt WONG SIEU LUI

Contact No.: 65476151

Classification Of Case:

SN 117

Authentication Stamp

NP168

Signature :

**Singapore Police Force**



Date: 22/9/2018

Our Ref. No.:

### Letter of Authorisation

I, Name TAN BOON WUI (NRIC No.: S7247174A) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC4479R hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SHC54980 happened on 22/09/18 8am along Place 73 LINK SOUTH (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

TAN BOON WUI

Signature:

NRIC No.

S7247174A

Tel No.

97650692

Address

BLK 548B, Segar Road, #08-678  
SPORE 672548

## **Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)**

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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 25/09/2018 12:33  
**To:** 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'  
**Cc:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Subject:** RE: SHC4479R - Survey (AXA)  
**Attachments:** 2102 - 4479.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4479R** within 48 hours according to GIA guide line, involving your insured **SHC5498D**

Vehicle in Woodlands SMRT Depot

Regards  
Shanti  
SMRT Automotive Services PTE LTD  
Accident Reporting Center (Claims Dept)  
6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)

