

PRELIMINARY ADVICE		Date/Time: 11/21/19	Sent By: JIC	Agreement between claimant and insurer	
FINALIZATION		Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	US\$ 6,000.00	5 days	Reduction: 52 %	Post-Repair Photos: ☐ Email ☐ Call ☐	
FINAL SETTLEMENT		Date/Time: 28/11/19	Confirm with: Lee Hui	Email ☐ Call ☐	
Final Liability:	US\$ 100	(Agreed / Assessed) BOLA S/N No.: NIL.		If NO or B 28, Ass. Lia:	
Repair Cost:	US\$ 3000.00			COPY SENT 2/11/2020	
Loss of Rental (LOR):	US\$ 856.00	8 days	X \$ 147.00		
Loss of Use (LOU):	US\$ 85	8 days			
Loss of Income (LOI):	US\$ 400.00	8 days			
LOR only ☐ LOU only ☐ LOR + LOU ☐			(Tick only one)		
GLA/LTA Search:	US\$ -				
Medical:	US\$ -			1) Claim status: Normal/Reject/Private Settle	
Disbursement:	US\$ -	(e.g. Tow/Independent)		2) Report Format:	
Legal Cost:	US\$ -			3) Survey fee: \$350.00	
Total:	US\$ 4256.00	Global Sum US\$ 4200.00			
FINAL PAYMENT		Date/Time:	Confirm with:	Email ☐ Call ☐	
Payee 1:	US\$ 4200.00	Name 1:	SMRT TAXIS Pte Ltd		
Payee 2: (Strike if N.A.)	US\$ -	Name 2:			
Payee 3: (Strike if N.A.)	US\$ -	Name 3:			

REF:

AXA

TAX/09/18/2102

Surveyor: NA2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHC 4479 R Yr Regn: 7 JUL 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMS c.c. 1,798

Colour: MARON A/C: Insured / Std / NI / NA

Sp. Reading: 47,748 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN364605746946

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 RS

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 22/9/18 D.O.I. 25/9/18

Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRT O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

LG \$3,000.00
CRAB: \$3,314.38 (52%)

5 + 1 sum + 2P3

Date/Time, File Pass to?

☐ : Prel. Report

☐ : Final Report

1) Date/Time, File Return to?

2) _____

Report Format :

Lump Sum / I.B.I. (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) ☐ : S + RS \$ _____
☐ : Interview (\$ _____) ☐ : Photos
☐ : Tech. Invs (\$ _____) ☐ : Others
☐ : Weekend (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017584/Nub3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 27-09-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 5498D	Veh. Inspected	SHC 4479R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	22/09/2018	Inspection Date	25/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

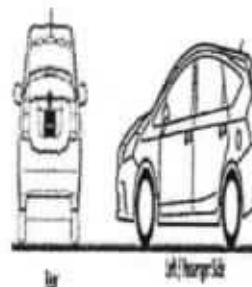
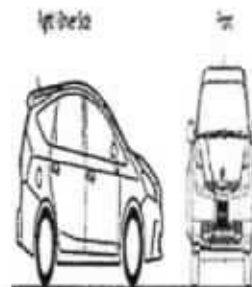
1711

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park St, Singapore 757196
Tel Number : 63920002
Emergency Towing Number : 69922221
Accident Reporting Number : 69461073

Date Generated : 25/05/2018

User ID : P000000

Section A - Accident Details	
Registration Number	SHC4479R
Case Reference Number	TAX/09/18/2102
Registration Date	09/07/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN BOON WEI (CHEN WENWEI)
Type of Accident	Others
Accident Date and Time	22/05/18 8:00 AM
Accident Reported Date and Time	22/05/18 11:00 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24098035
Special Instruction to ARC, if any	
Prepared Date and Time	25/05/18 7:38 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,076.00	\$600.00
Total Spray Cost	\$1,872.00	\$680.00
Total Spare Part Cost	\$3,041.34	\$1,718.03
Total Other Cost	\$328.44	\$20.00
TOTAL COST	\$6,317.78	\$3,019.03
Lump Sum Total	\$6,300.00	\$3,000.00 (L/S)
Number of Repair Days	9.0	5.0
Prepared / Adjusted By	Zhi Yang Phua	Naz (LKK) / AXA
ARC / Surveyor Sign Off Date	26/9/2018 20:14	27/9/2018 13:50
Signature		N-1
Remarks	INITIAL ESTIMATE = 5 DAYS REQUESTED IN SUPPLEMENTARY = 4 DAYS LUMP SUM 3 DAYS AFTER REPAIR PHOTO	

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1810-0388	Invoice Number	
Quotation Date	20.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION FRONT	\$676.00	\$400.00 ✓
TO REPAIR FRONT FENDER RH	\$200.00	\$100.00 ✓
TO REPAIR FRONT SUPPORT PANEL	\$200.00	\$100.00 ✓
Total Labour	\$1,076.00	\$600.00



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
31 Poonacha Industrial Park Dr, Singapore 711112
P&I Number : 5400332
Estimate Reference Number : 5400332
Accident Reporting Number : 5400332

Date Generated : 2010/01/14

User ID : P&I/Est

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY FRONT LOWER GRILLE	\$180.00	\$0.00
TO REPSRAY FRONT HOOD	\$378.00	\$200.00 ✓
TO RESPRAY FRONT FENDER RH	\$378.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00 ✓
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$80.00 ✓
Total Spray Painting & Panel Beating	\$1,872.00	\$680.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00	\$20.00 ✓
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET) MV	\$148.44	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$328.44	\$20.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52127-47903	COVER, FR BUMPER HOLE	1.00	\$18.50	25.00	\$0.00	Replace	Repair X
			NUMBER PLATE	1.00	\$15.00	0.00	\$15.00	Replace	Replace ✓
			NUMBER PLATE FRAME	1.00	\$12.00	0.00	\$12.00	Replace	Replace ✓
		52114-47140	BRACKET, FR BUMPER	1.00	\$110.40	25.00	\$0.00	Replace	Check X
		53301-47060	HOOD PANEL	1.00	\$746.10	25.00	\$0.00	Replace	Repair X
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$0.00	Replace	Not Given X
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$0.00	Replace	Not Given X
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$0.00	Replace	Not Given X
6005517		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace ✓
	VM	5211547050	SUPPORT, FR BUMPER RH	1.00	\$68.76	25.00	\$0.00	Replace	Check X
6005541		53102-47020	BUMPER GRILLE SUB-ASSY	1.00	\$311.10	25.00	\$0.00	Replace	Not Given X
		61130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace X
Total					\$3,668.06		\$1,239.18		

BT
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SVL
SVL
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CRA
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SVL
SVL

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52114-47140	BRACKET, FR BUMPER	1.00	\$110.40	25.00	\$82.80	Replace	Replace
		52115-47040	BUMPER SUPPORT F/RH	1.00	\$76.40	25.00	\$57.30	Replace	Replace
		52021-47023	BUMPER REINFORCEMEN	1.00	\$488.40	25.00	\$373.80	Replace	Replace
		53111-47040	GRILLE, RADIATOR	1.00	\$310.60	25.00	\$232.95	Replace	Replace
		85315-47140	WIPER WASHER JAR	1.00	\$180.10	25.00	\$135.08	Replace	Replace
		65319-47120	WIPER WASHER INLET	1.00	\$36.90	25.00	\$27.68	Replace	Replace
Total					\$1212.8		\$809.61		

CRA
BT
BT
CRA
DD
DD

\$2148.79

- 202

1719.03

+ 600.00

+ 700.00

3019.03

US \$3000/-

CONFIRMED LUMP SUM REPAIR \$3,000/5 days



Case Details

Case Reference Number : TAX09/18/2102
 Type of Repair : Accident Repair
 Vehicle Registration Number : 5HC4479R

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-9852-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AXA Insurance
 Singapore Pte Ltd
 Accident Date and Time : 22/09/2018 12:00 AM
 Vehicle Age(In Months) : 50

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Partion	Material Number	SMRT Recommendation					Surveyor Approval				
			Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In			COVER, FR BUMPER HOLE RH	1	18.50	18.50	25.00	13.88	Replace	1	0	Repair
One Time Key In			NUMBER PLATE	1	15.00	15.00	0.00	15.00	Replace	1	15.00	BT Replace
One Time Key In			NUMBER PLATE FRAME	1	12.00	12.00	0.00	12.00	Replace	1	12.00	CRA Replace
One Time Key In			BRACKET, FR BUMPER	1	110.40	110.40	25.00	82.80	Replace	0	0	? Check
One Time Key In			HOOD PANEL	1	748.10	748.10	25.00	561.08	Replace	1	0	XR Repair
One Time Key In			FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	0	0	X SVL Not Given
One Time Key In			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	X SVL Not Given
One Time Key In			FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	0	0	X SVL Not Given
Standard		8505517	BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	CRA Replace
Standard	VM	8505515	SUPPORT, FR BUMPER RH	1	88.78	88.78	25.00	66.58	Replace	0	0	? Check
Standard		8505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	311.10	25.00	233.33	Replace	0	0	X SVL Not Given
One Time Key In			HEAD LAMP RH	1	945.20	945.20	10.00	850.68	Replace	1	850.68	SVL Replace
Total Spare Part Cost								2,892.08	Surveyor Total			
Lump Sum Discount (%)								20.00	Lump Sum Dis (%)			
Final Spare Part Cost								2,313.66	Final Sur Total			

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH PORTION FRONT	878.00	400	
Total:		878.00	400.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPRAY FRONT BUMPER	378.00	200	
2	TO RESPRAY FRONT LOWER GRILLE	180.00	0	NN
2	TO REPRAY FRONT HOOD	378.00	200	
4	TO RESPRAY FRONT FENDER RH	378.00	0	NN
Total:		1,314.00	400.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	148.44	0	NN
3	TO REPLACE SUNDRY PARTS	100.00	0	NN
Total:		328.44	20.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,313.88	991.34
Total Labour Cost	676.00	400.00
Total Spray Painting	1,314.00	400.00
Other	328.44	20.00
Overall Total	4,632.10	1,811.34
Lump Sum Repair Option		☒
Lump Sum Total	0.00	1,800.00
Surveyor Approved Amount		1,800.00
No of Repair Days*	5	3
Remarks		LUMP SUM 3 DAYS AFTER REPAIR PHOTO
Surveyor Name		Naz
Signature		
Survey Date	27/09/2018	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park EA, Singapore 757705
FAX Number : 63665582
Estimator Telephone Number : 69662623
Accident Reporting Number : 68662672

Date Generated : 26/09/2018

User ID : kimmingschin

Section A - Accident Details

Registration Number	SHC4479R
Case Reference Number	TAX08B/18/2102
Registration Date	7/9/2014
Company Type	SMRT Taxi Pte Ltd
Make	TOYOTA
Model	PRUIS
Name of Driver	TAN BIODN WEICHEN WENWEI)
Type of Accident	Others
Accident Date and Time	9/2/2018 8:00 AM
Accident Reported Date and Time	9/2/2018 11:00 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24088035
Special Instruction to ARC, if any	
Prepared Date and Time	9/25/2018 7:38 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

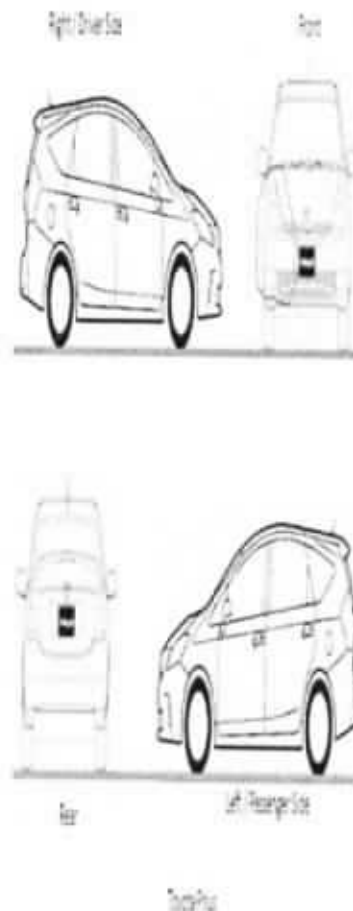
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$3.00
Total Spray Cost	\$1,314.00	\$0.00
Total Spare Part Cost	\$2,313.66	\$0.00
Total Other Cost	\$328.44	\$0.00
TOTAL COST	\$4,632.10	\$3.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	3
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	25/09/2018 8:20 PM	
Signature		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION FRONT	\$676.00	3.00
Total Labour	\$676.00	





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd.
60 Woodlands Industrial Park E4, Singapore 757708
FAX Number : 63665092
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 26/09/2018

User ID : kimmichin

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	300
TO RESPRAY FRONT LOWER GRILLE	\$180.00	80
TO REPSRAY FRONT HOOD	\$378.00	X 200
TO RESPRAY FRONT FENDER RH	\$378.00	300
Total Spray Painting & Panel Beating	\$1,314.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	20
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER (NET)	\$148.44	X 200
TO REPLACE SUNDRY PARTS	\$100.00	X 200
Total Other Costs	\$328.44	

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52127-47903	COVER, FR BUMPER HOLE RH	1.00	\$18.50	25.00	\$13.88	Replace	X JVC
			NUMBER PLATE	1.00	\$15.00	0.00	\$15.00	Replace	X RT
			NUMBER PLATE FRAME	1.00	\$12.00	0.00	\$12.00	Replace	X CEA
		52114-47140	BRACKET, FR BUMPER	1.00	\$110.40	25.00	\$82.80	Replace	X
		53301-47060	HOOD PANEL	1.00	\$748.10	25.00	\$561.08	Replace	X JVC
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	X JVC
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.92	Replace	X JVC
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.77	Replace	X JVC
8505517		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	X CEA
	VM	5211547050	SUPPORT, FR BUMPER RH	1.00	\$68.78	25.00	\$51.57	Replace	X
8505541		53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	1.00	\$311.10	25.00	\$233.33	Replace	X JVC
		81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	X JVC
Total					\$3,858.06		\$2,892.08		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

NA2 LKK
27/9/18 1215
LIS
2 DAY
APPEAL REPAIR PHOTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Service Request Details

Claim

S8M00WJN

Reference

None 

Loss Date

September 22, 2018

Request Date

September 25, 2018

Due Date

October 2, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC4479R

Make

TPVD TOYOTA

Model

PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Pls reject TP claim

Type

🔗 Question

Message

OI vehicle is damaged at the rear portion, while TP is damaged at the front portion. Pls reject TP claim based on Bola Scenario 27.

Reply

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 19 August 2019 9:41 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 71835, vehicle number SHC4479R

12/27/18 5:30 PM WANG Peter —Pls check if OI agrees to settle at 50-50 based on Bola Scenario 19 —Pls engage OI driver and present TP video.	LSP	28/12/2018 9:28:01 AM
1/11/19 12:10 PM WANG Peter—Based on PIR result, OI charged for Inconsiderate driving. Please check if OI agrees us to settle at best at 100%	LSP	14/1/2019 10:00:03 AM
100619 File transferred to Hsiao Tong to handle.-Vic	VAS	10/6/2019 5:38:06 PM
***OI ENGAGEMENT	VAS	10/6/2019 5:38:16 PM
8/16/19 3:47 PM FILE REVIEW -PLS ADVISE STATUS-VO	LSP	19/8/2019 9:27:34 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 16 August 2019 3:51 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 71835, vehicle number SHC4479R

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Friday, 16 August, 2019 3:48 PM
To: admin-d@lkkauto.com
Subject: New message for service request 71835, vehicle number SHC4479R

AXA Insurance has sent you a message for claim number S8M00WJN.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



<TP - Mandate IA> - S8M00WJN [ACCIDENT INVOLVING SHC 5498D(OI) & SHC 4479R(TP) ON 22/09/2018]

Type

🔗 Question

Message

Liability: 100%. PIR shows that OID was being charged for Inconsiderate Driving. Inform OI about third party claim. We seek your mandate at \$4,263.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 2-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 2/9/2019

Survey Details:

Date of loss	22-Sep-18
Date of appointment	27-Sep-18
Date of survey	25-Sep-18
Location of survey	SMRT AUTOMOTIVE SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC 4479R
Make and Model	TOYOTA PRIUS TAXI 1.8 A - 1798cc
Date of registration	9-Jul-14
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	6,317.78
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,719.02
Check items (estimate)	\$ -
Labour	\$ 1,300.00
Total	\$ 3,019.02
Lump Sum(if applicable)	\$ 3,000.00

Number of days for repair	5 days
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Insured Driver reported he was rear-ended by TP vehicle. TP driver reported that Insured vehicle cut lane and suddenly stopped, resulting in the accident. A copy of TP video footage was uploaded in SC for your review. PIR shows that OID was being charged for Inconsiderate Driving.

Mandate:

Liability(TP)	100%	TBC
Proposed repair cost	\$ 3,000.00	
Loss of use	NIL	no. of days
Loss of rental **	\$ 856.00	(8days x \$107.00)
Loss of income **	\$ 400.00	(8days x \$50.00)
LTA search fees	\$ 7.00	
Others	NIL	
Proposed Total	\$ 4,263.00	

**Recommended 5 repair days + 1Sunday + 2PRS = 8days

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 5 September 2019 9:15 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 71835, vehicle number SHC4479R

☐	SENT LETTER TO OI (100%)	CHT	22/8/2019 12:29:56 PM
☐	Message Liability: 100%. PIR shows that OI was being charged for Inconsiderate Driving. Inform OI about third party claim. We seek your mandate at \$4,263.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 2-Sep-19	CHT	2/9/2019 8:19:52 AM
☐	9/4/19 1:20 PM—Hi Case under investigation-on hold first, tks-VO	LSP	5/9/2019 9:01:47 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 4 September 2019 1:23 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 71835, vehicle number SHC4479R

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Wednesday, 4 September, 2019 1:21 PM
To: admin-d@lkkauto.com
Subject: New message for service request 71835, vehicle number SHC4479R

AXA Insurance has sent you a message for claim number S8M00WJN.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Re:RE: Re:RE: Re:<TP - Mandate IA> - S8M00WJN
[ACCIDENT INVOLVING SHC 5498D(OI) & SHC
4479R(TP) ON 22/09/2018]

Type

🔗 Question

Message

Hi You may proceed DS, tks-VO

Reply



**RE: Re:RE: Re:RE: Re:<TP - Mandate IA> - S8M00WJN
[ACCIDENT INVOLVING SHC 5498D(OI) & SHC
4479R(TP) ON 22/09/2018]**

Type

 Question

Message

Hi, kindly let us have your mandate at \$4,263.00(all-in). TP-Mandate IA had been uploaded in Smartclaims.

Thank you. Hsiao Tong - 30 Nov 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 10 December 2019 8:51 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 71835, vehicle number SHC4479R

16/10/19 3:14 PM *OH Vale*Message - Hi Not yet, pls hold on, tks-VO	CHT	16/11/2019 11:42:21 AM
MessageHi, Kindly advise if investigation is cleared and whether we can proceed DS. Thank you. Hsiao Tong - 16 Nov 2019	CHT	16/11/2019 11:43:54 AM
19/11/19 1:20 PM *OH Vale*MessageHi You may proceed DS, tks-VO	CHT	30/11/2019 11:43:33 AM
MessageHi, kindly let us have your mandate at \$4,263.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Thank you. Hsiao Tong - 30 Nov 2019	CHT	30/11/2019 11:43:50 AM
9/12/19 2:29 PM — Hi Hsiao Tong Pls proceed, tks-VO	LSP	10/12/2019 8:37:39 AM

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 9 December 2019 2:31 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 71835, vehicle number SHC4479R

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue
1, #02-25 | S(408933)

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Monday, 9 December, 2019 2:30 PM
To: admin-d@lkkauto.com
Subject: New message for service request 71835, vehicle number SHC4479R

AXA Insurance has sent you a message for claim number S8M00WJN.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 27 December 2019 11:12 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured) Our Ref: TAX/09/18/2102/lg LKK REF CC4/ASM18017584/Nhb3

Dear Hsiao Tong,

We agreed to accept your global offer of \$4,200.00 (all in). Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 20/12/2019 07:50
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured) Our Ref: TAX/09/18/2102/lg LKK REF CC4/ASM18017584/Nhb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$4,200.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 17 December 2019 2:27 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured) Our Ref: TAX/09/18/2102/lg LKK REF CC4/ASM18017584/Nhb3

Dear Hsiao Tong,

We have notified your principal of PRS on 25/9/19 (Wed) at 12.33am and our taxi was surveyed on 27/9/19 (Fri) at 1.50pm. We attach the proof for your perusal. As such there is a delay of 2 days.

We are only prepared to accept \$4,263.00 (LOU = 8 days [5 + 2 days delay + 1 Sunday]). Please reconsider your offer and let us hear favourably from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 12/12/2019 09:27
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured) Our Ref: TAX/09/18/2102/lg LKK REF CC4/ASM18017584/Nhb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,000.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 14 December 2018 5:55 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's Insured) Our Ref: TAX/09/18/2102/lg LKK REF CC4/ASM18017584/Nhb3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We are currently looking into the matter and will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

  *Save the Earth. Print only when necessary.*

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Friday, 14 December, 2018 3:22 PM
To: Thin Thin (LKKAuto); Vic (LKKAuto)
Subject: LOD Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's Insured) Our Ref: TAX/09/18/2102/lg

REMINDER

Dear Thin Thin / Vic,

We attach the video footage for your perusal. Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: 05/11/2018 12:03
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; CS A Team

Subject: FW: LOD Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured) Our Ref: TAX/09/18/2102/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18017584/Nub3	Thin Thin

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Monday, 5 November 2018 10:40 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured) Our Ref: TAX/09/18/2102/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3000.00
Loss of Rental	\$1177.00 (11 days x \$107.00)
Loss of Income	\$660.00 (11 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4844.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation
- 7) Police investigation result

We have notified AXA of PRS on 25/9/2018 at 12.33pm and our taxi was surveyed on 27/9/2018 at 1.50pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181000356
Date : 23.10.2018
Vehicle No. : SHC4479R
Your Ref No. : TAX/09/18/2102
Our Ref No. : 24098035
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,000.00
GRAND TOTAL					\$ 3,000.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 22.09.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 5 November, 2018 10:40 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 22/9/2018 involving SHC 4479R & SHC 5498D (AXA's insured)
Our Ref: TAX/09/18/2102/lg
Attachments: 09 18 2102 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3000.00
Loss of Rental	\$1177.00 (11 days x \$107.00)
Loss of Income	\$660.00 (11 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4844.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation
- 7) Police investigation result

We have notified AXA of PRS on 25/9/2018 at 12.33pm and our taxi was surveyed on 27/9/2018 at 1.50pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017584/Npa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:VALE

Date : 07-01-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 5498D	Veh. Inspected	SHC 4479R
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M00WJN	Excess (\$)	0.00
Assign From		Assign Date	25/09/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U605746946	Colour	MAROON
Odometer	471748	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	22/09/2018	Inspection Date	25/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD. 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4479R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER FRT (DISC 25%) (CONSISTENT)	CRACKED	482.00	361.50
1	BRACKET ,FR BUMPER (DISC 25%) (CONSISTENT)	CRACKED	110.40	82.80
1	BUMPER SUPPORT F/RH (DISC 25%) (CONSISTENT)	BENT	76.40	57.30
1	BUMPER REINFORCEMENT (DISC 25%) (CONSISTENT)	BENT	498.40	373.80
1	GRILLE ,RADIATOR (DISC 25%) (CONSISTENT)	CRACKED	310.60	232.95
1	WIPER WASHER JAR (DISC 25%) (CONSISTENT)	DENTED	180.10	135.08
1	WIPER WASHER INLET (DISC 25%) (CONSISTENT)	DENTED	36.90	27.68
1	HEAD LAMP RH (DISC 10%) (CONSISTENT)	SCRATCHED	945.20	850.68
1	NUMBER PLATE (SN)(CONSISTENT)	BENT	15.00	15.00
1	NUMBER PLATE FRAME (SN) (CONSISTENT)	CRACKED	12.00	12.00
1	BRACKET ,FR BUMPER (CONSISTENT)	SERVICEABLE	110.40	-
1	FENDER FRT/RH (CONSISTENT)	SERVICEABLE	723.40	-
1	FENDER LINER FRT/RH (CONSISTENT)	SERVICEABLE	171.70	-
1	SUPPORT ,FR BUMPER RH (CONSISTENT)	SERVICEABLE	68.76	-
1	BUMPER GRILLE SUB-ASSY (CONSISTENT)	SERVICEABLE	311.10	-
1	ADVERTISEMENT STICKER (CONSISTENT)	NOT NECESSARY	148.44	-
1	NAME PLATE (HYBRID) (CONSISTENT)	NOT NECESSARY	51.90	-
1	COVER ,FR BUMPER HOLE (CONSISTENT)	TO REPAIR SEE LABOUR	18.50	-
1	HOOD PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	748.10	-
			5,019.30	2,148.79
LABOUR				
PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF COVER ,FR BUMPER HOLE AND HOOD PANEL .			1,076.00	600.00
SPRAY PAINT.			1,872.00	680.00
TO CHECK WIRING AND SYSTEM FUNCTION .			80.00	20.00
TO REPLACE SUNDRY PARTS.			100.00	-
			3,128.00	1,300.00
GRAND TOTAL			8,147.30	3,448.79

Report Ref No. CC4/ASM18017584/Npa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,000.00
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Report Ref No. CC4/ASM18017584/Npa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SIM000WJN

Reference

CC4/ASM18017SB4/Nub342

Loss Date

22 September 2018

Report Date

24 Sep 2018 12:00:00 AM

Request Date

30 May 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC447H8

Make

TPVO TOYOTA

Model

PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

1

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (4).pdf	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 PIR.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LKKAdjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authorize Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 TP-Mandate IA del 020919.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 September 2019
 TP ESTIMATE_MARKED/FINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 September 2019
 TPIR against Insured.pdf	Reports & Statement	Police Report	WONG WEE FU	19 August 2019
 IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2018
 TP LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2018
 Email from TP LOD del 051118.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKX REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 December 2018
 LKX AFTER REPAIR PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 December 2018
 LKX INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 December 2018
 TP VIDEO - SHC 4479R.mp4	Evidence	Videos	LKX AUTO CONSULTANTS PTE LTD (TP)	14 December 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	28 September 2018
 SHC5498D INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHIWAI Namrata	25 September 2018
 EMAIL FROM WORKSHOP.msi	Other	Other	DHIWAI Namrata	25 September 2018