

ASS. REC. BY:

REF

CS/FWD18017573/Avd307

Printed Instructions

SURVEYOR
Mannin

Adrian
josey lott

ASSIGNMENT (Office)

From (Person)

of

FWD

Date/Time

26/9/18 @ 6:09 pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SFF6818R

Insured

SKP 7540Y

at Workshop no

Reliable Carz

Tel

8166 9797

of

8 kaki Bkf Ave 4 # 05-50

Policy No

Claim No

PNPV2017-00004297-01

Sum Insured

Excess

Make of Veh

(Client's Record)

D.O.A

21/09/18

CA / REV / REP. / REV 24 HRS

'up'

HOLD Endorsement

Date/Time

10:17am @ 27/9/18

Person Contacted

Jason

Vehicle IN (OUT)

Date/Time	Action/Instruction () Estimate	
	SFF6818R - NBA/CT118017373/Y	DOA: 21/9/18
	SKP7540Y - NBA/CT118017373/Y	DOA: 21/9/18
16/11/18	Adrian confirmed LS \$ 3300 (Red 13,862, 81M)	

REF: FWD

ASSIGNMENT

From:

Date:

17/10/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SFF 6818R

at Workshop m/s

Reliable Carz

of

8 kaki Bkt Ave 4 #05-50

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFF 6818R

Yr Regn:

2012, March.

Type: ☒ M.Capt / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 730Li

c.c.

2996

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

5239.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBAFB22030951364.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 275/35R20.

R: 275/35R20.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

06

mm

R/Bal:

06

mm

L/Bal:

06

mm

L/Bal:

06

mm

D.O.A.

D.O.I.

17/10/18

Survey held at

Reliable

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP FWD.

RECEIVED 13 NOV 2018

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 16/11 - typist

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

) \$ + RS \$

Photos

Others

TOTAL

Report Format:

merimen

Lump Sum / I.B.I. (\$

3300/-

250

30+50

10

View Sent Message

This mail is associated with :

***SFF6818R (1201800012543)**
[SKP7540Y]

TP
Kwan Siew Wai
Sep 21 2018 12:00AM
[Deven Bharat Chhaya]
Reliable Carz Pte Ltd

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 18/10/2018 12:44 PM.
To josey.loh@fwd.com
Subject TP SURVEY SFF 6818R

Dear Josey,

Please be informed that we have inspected the vehicle SFF 6818R on 17/10/2018.

We are pending estimate from repairer.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Wednesday, 26 September 2018 6:09 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Our client's vehicle no. SFF6818R (RC); Your insured's vehicle no. SKP7540Y - PRI (FWD Ref: PNPV2017-00004297-01)
Attachments: Reliable Carz - Pre-Repair Notice (FWD)(SFF6818R).pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Attached is the TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards
Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



With FWD, you get to keep your
50% NCD for life. No matter what.
[get a quick quote now >](#)



FWD
insurance

From: Hui Ting [<mailto:huiting@crossbordersllc.com>]
Sent: Wednesday, 26 September, 2018 5:51 PM
To: Motor Claims SG - SG Common; Corene
Subject: RE: Our client's vehicle no. SFF6818R (RC); Your insured's vehicle no. SKP7540Y - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 26 September 2018.
2. We are instructed that our client has confirmed LKK AUTO CONSULTANTS PTE LTD as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 415875
Contact: Jason Lee (8166 9797)

4. Please liaise with the above workshop.

Thank You.

Regards
Huiting
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Sent: Wednesday, 26 September 2018 5:19 PM
To: Hui Ting <huiting@crossborderllc.com>; Corene <corene@crossborderllc.com>
Cc: motorclaims.sg@fwd.com
Subject: RE: Our client's vehicle no. SFF6818R (RC); Your insured's vehicle no. SKP7540Y - PRI

Without Prejudice

Dear Sir/ Madam

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. VICOM LTD
5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

From: Hui Ting [mailto:huiting@crossbordersllc.com]

Sent: Wednesday, September 26, 2018 5:06 PM

To: Motor Claims SG - SG Common

Cc: Corene

Subject: Our client's vehicle no. SFF6818R (RC); Your insured's vehicle no. SKP7540Y - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 26 September 2018 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.lk.RC (SFF6818R)
Your Ref: SKP7540Y

26 September 2018

FWD SINGAPORE PTE. LTD.
6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986
Attn: Motor Claims Department

BY EMAIL ONLY

URGENT

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY
CLAIMANT: KWAN SIEW WAI
TRAFFIC ACCIDENT ON 21 SEPTEMBER 2018 AT 13:45 HRS ALONG JUNCTION OF
PARLIAMENT PLACE / ST ANDREW ROAD INVOLVING VEHICLES NO. SFF6818R &
SKP7540Y

We are instructed by Kwan Siew Wai to notify you of a road accident on 21 September 2018 at about 13:45 hrs along Junction of Parliament Place / St Andrew Road involving our client's vehicle registration number SFF6818R and vehicle registration number SKP7540Y driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 415875
Contact: Jason Lee (8166 9797)

Please liaise with the above workshop directly.

Yours faithfully

CrossBorders LLC
CrossBorders LLC

Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION

CONFIDENTIALITY CAUTION
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION. REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/09/2018 20:31
Date Of Accident	21/09/2018 13:45
Exact Location Of Accident	JUNCTION OF PARLIAMENT PLACE/ST ANDREW ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFF6818R
Insured/Policyholder	
Name Of Registered Owner	KWAN SIEW WAI
NRIC No	S7503555A
Email Address	KWANERIC75@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96337622
Alternative Phone No	OTHERS-96337622

Vehicle Particulars

Manufacturer	BMW
Model	730LI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1719221801
Cover Note Number	

Driver

Name of Driver	KWAN SIEW WAI
NRIC No	S7503555A
Date Of Birth	31/01/1975
Occupation	INDOOR
Date Of Driving Pass	30/04/1996
Driving Experience	22 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96337622
Fax Number	
Contact Number	OTHERS-96337622
Email Address	KWANERIC75@GMAIL.COM

Address	263 RIVER VALLEY ROAD #06-07
Postcode	238309
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP7540Y
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DEVEN BHARAT CHHAYA
NRIC/Passport Number	S7460075A
Contact Number	91801274
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 24/04/18

2:30 pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRCC/IN No:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21 Sept 2018 at around 1:45pm I was driving back to office (Centennial Tower). On reaching St Andrew Road, I completely stopped along "Parliament Place" as there were on-coming traffic on St Andrew Road. When I stopped, 1-2 seconds later there was a "bang" sound heard from behind my car. I pressed my hazard light and came out of the car. SKP7540Y driver also alighted.

We exchanged our NRIC and took photos of it. He apologised saying that he was looking for cut for traffic on St Andrew Road and didn't my car has stopped.

A very straight forward accident, my car completely stopped and was bang from behind by SKP7540Y.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

24/09/18

2:35pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Person's Signature

Name:

NRIC/IN No:

ID

REPUBLIC OF SINGAPORE
IDENTITY CARD NO S7503555A



Name
KWAN SIEW WAI
吴 伟 伟
Race
CHINESE
Date of Birth
21-01-1975
Country of Birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7503555A



KWAN SIEW WAI
(GUAN ZHAOWEI)

Birth Date 21 Jan 1975
Valid Until 28 Apr 2003



S7503555A




203 RIVER VALLEY ROAD #08-07
SINGAPORE 738008
NRIC No S7503555A
Date 08/01/2018

YOU ARE PERMITTED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which vehicles does not exceed 3,500 kilograms

Valid Until 28 Apr 2003



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



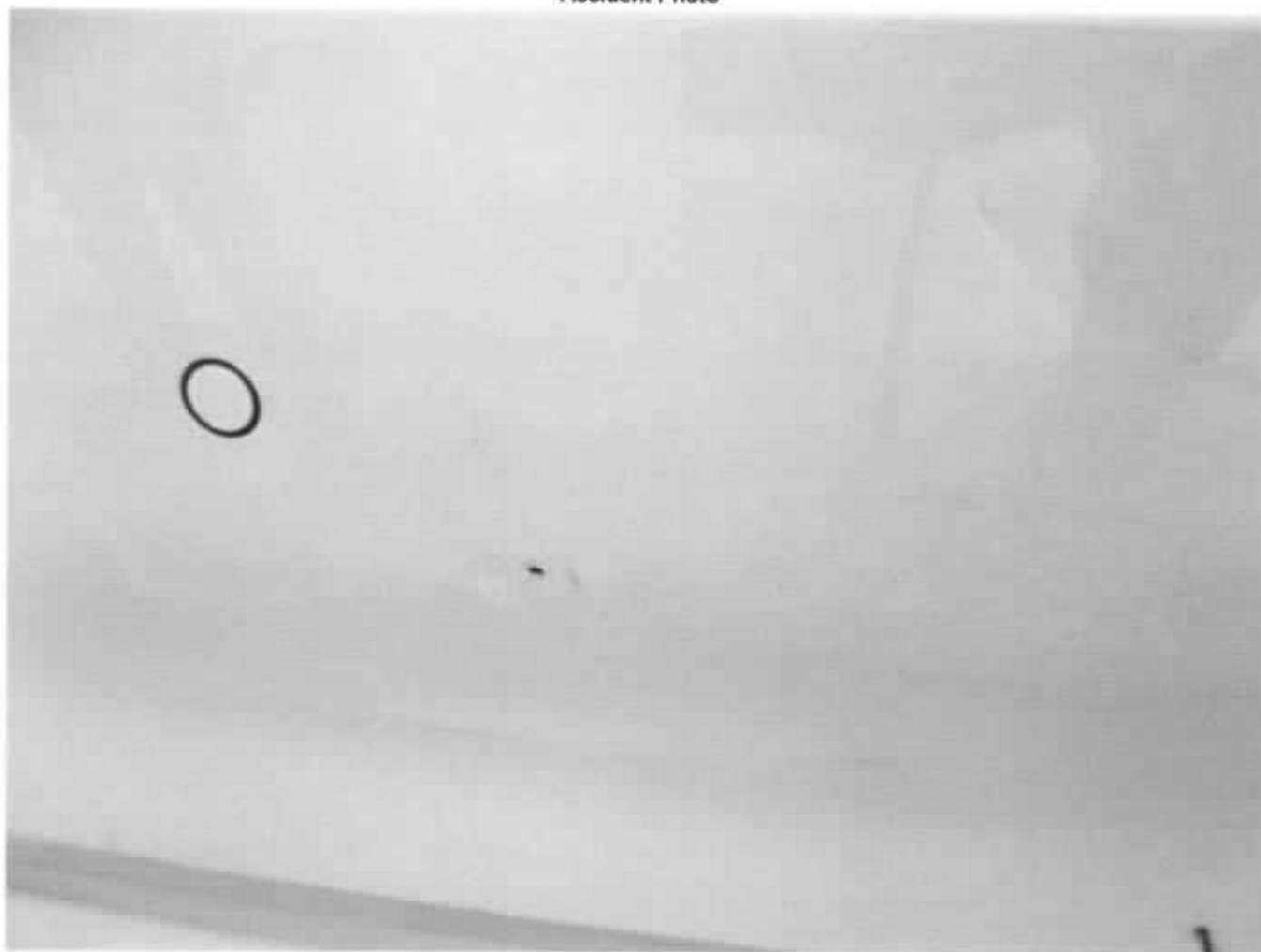
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



RELIABLE CARZ PTE LTD

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875

Contact No.: +65 8166 9797

Fax No.: +65 6385 1751

NBA1K B22030095138

Vehicle No.: SFF 6818 R

Model: BMW 730 Li

REF: RC3116

QTY DESCRIPTION**AMOUNT (S\$)****List Items:**

- 1 Rear bumper *rehd*
- 1 Rear bumper towing cover *new*
- 1 Rear bumper lower trim cover *rehd*
- 1 Rear bumper energy absorber *rehd*
- 1 Rear bumper reinforcement *best*
- 1 Rear bumper center guide *rehd*
- 2 Rear bumper retainer @415.00 *new*
- 4 Rear parking sensor @510.00 *2 pins each*
- 1 Rear end panel *new*
- 1 Rear exhaust pipe *new*
- 1 Rear bumper under cover *2 new*
- 2 Rear bumper reflektor @98

~~3450.00~~ 1570

45.00 ✓

540.00 ✓

154.00 ✓

~~1450.00~~ 832

180.00 ✓

830.00 ✓

2040.00 ✓

2200.00 ✓

4350.00 ✓

545.00 ✓

196.00 ✓

10

Less 10% (3196.00)

Subtotal 12784.00

Special Nett Items:

- 1 Rear bumper clip (set) *new*

50

80.00 ✓

Subtotal 80.00

Labour Charges :

- To remove & replace reserve sensor
- To apply under coat
- To remove & refit exhaust system
- To welding, jacking, replace 8 repair above part
- To spray painting on affected area

710

~~180.00~~ 60

120.00 ✓

200.00 ✓

~~4200.00~~ 250

1000.00 ✓

Subtotal 2700.00

LKK Auto Consultants hence notify

ESTIMATE PARTS AND LABOUR GRAND TOTAL S\$

15,564.00 17, 162

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to information
- Third party survey is on "without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian King

2/5 17/10/18 03 hrs

total 4158.40

1/5 3.3K

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Oct 2018 Edit Reg		26 Sep 2018 00:00 Edit Adj Rpt	S\$3,300.00 Edit Estimates	S\$3,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Deven Bharat Chhaya, ID: S7460075A								
Main Claimant:	Kwan Siew Wai, ID: S7503555A								
Vehicle Reg. No.:	SFF6818R	Date of Loss:	21/09/2018 00:00 - :59 [78 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800012543	Policy/Cover Note No.:	PNPV2017-00004297-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKP7540Y	Policy No. (Claimant):							
		Excess:							
Repairer:	Reliable Carz Pte Ltd (HQ) 8 Kaki Bukit Ave 4, #05-50, 415875 Kaki Bukit - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SFF6818R (1201800012543)**
[SKP7540Y]

TP

Kwan Siew Wai

Sep 21 2018 12:00AM

[Deven Bharat Chhaya]

Reliable Carz Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/11/18 16:13	General View	Load JPG	<input checked="" type="checkbox"/>
2	16/11/18 16:13	General View	Load JPG	<input checked="" type="checkbox"/>
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14	16/11/18 16:13	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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26	16/11/18 16:13	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	09/10/18 11:44	OI GIA Report	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD18017573/AVD3E2

Date: 05/12/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00004297-01

Claimant Vehicle No: SFF6818R Insured Vehicle No: SKP7540Y

Date of Loss: 21/09/2018 Nature of Claim: TP Claim No: 1201800012543

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFF6818R**
 Make & Model: BMW 730Li, 3.0 AT ABS D/AB 2WD 4DR NAV HID SR (A) Engine No: 11207951N52B30AF
 Reg. Date: 05/03/2012 (Man. Year: 2011) Chassis No: WBAKB22030C951364
 Colour: White Odometer: 52739 km
 Engine Capacity: 2996 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/35 R20 Rear Tyre Size: 275/35 R20
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,462.00	3,448.40	11,013.60	76.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,700.00	710.00	1,990.00	73.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,162.00	4,158.40	13,003.60	75.77
Approved Total (Overridden) (S\$)		3,300.00		
Nett Amount (S\$)	17,162.00	3,300.00	13,862.00	80.77

INSPECTION

Date of Assignment: 26/09/2018
 Date Inspected: 17/10/2018 Inspected At: Reliable Carz Pte Ltd (HQ)
 8 Kaki Bukit Ave 4, #05-50
 Singapore 415875
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2018)
Parts:	143	BMW 730Li 3.0 AT ABS D/AB 2WD 4DR NAV HID SR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFF6818R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	3,450.00 FL	*1,570.00 FL
2	1		*REAR BUMPER TOWING COVER	Not Necessary	45.00 FL	*- FL
3	1		*REAR BUMPER LOWER TRIM COVER	Deformed	540.00 FL	*540.00 FL
4	1		*REAR BUMPER ENERGY ABSORBER	Cracked	154.00 FL	*154.00 FL
5	1		*REAR BUMPER REINFORCEMENT	Bent	1,450.00 FL	*832.00 FL
6	1		*REAR BUMPER CENTER GUIDE	Cracked	180.00 FL	*180.00 FL
7	2		*REAR BUMPER RETAINER	Not Necessary	830.00 FL	*- FL
8	1		*REAR PARKING SENSOR	Damaged-2pcs only	2,040.00 FL	*500.00 FL
			(4PCS)			
9	1		*REAR END PANEL	Not Necessary	2,200.00 FL	*- FL
10	1		*REAR EXHAUST PIPE	Not Necessary	4,350.00 FL	*- FL
11	1		*REAR BUMPER UNDER COVER	Not Necessary	545.00 FL	*- FL
12	2		*REAR BUMPER REFLEKTOR	Not Necessary	196.00 FL	*- FL
13	1		*SET REAR BUMPER CLIP	Necessary	80.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	16,060.00	3,826.00
- List Item Discount on L Items 10.00/10.00% (S\$)	1,598.00	377.60
Total Parts (S\$)	14,462.00	3,448.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACE RESERVE SENSOR	New	180.00	60.00
2	TO APPLY UNDER COAT	New	120.00	0.00
3	TO REMOVE & REFIT EXHAUST SYSTEM	New	200.00	0.00
4	TO WELDING, JACKING, REPLACE & REPAIR ABOVE PART	New	1,200.00	250.00
5	TO SPRAY PAINTING ON AFFECTED AREA	New	1,000.00	400.00
Gross Labour Cost (S\$)			2,700.00	710.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >