

REF:

013/ALH18017504/Acd302

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No _____

Claims No: 7057104690J6

Sum Insured _____

Excess: \$0.00

(Client's Record) _____

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 105K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 10 hrs days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGE7444Y.

Yr Regn: 2018

S. Mach.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A6

c.c. 1984

Colour: Grey

A/C: Insured / Std / NI / NA

Sp. Reading: 465A7

T/Radio: Insured / Std / NI / NA

Eng/No: _____

Cr/No: WAUZZZ4GXENIS26A3

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt or _____Brake: In order / Jammed / Leaked / Burnt or _____Modi: Nil / SRim / STD A/Rim or _____

Tyre Size: F: 225/55R17.

R: 225/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal: 06 mm

R/Bal: 06 mm

L/Bal: 06 mm

L/Bal: 06 mm

D.O.A. _____

D.O.I. 26/09/18

Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S, u/c.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A/G.

26/9/18 @ 4:41pm - Fax the marking estimate to Premium

27/9/18 Revert IA thru Manning

28/9/18 Victor authorise repair; Repair limit \$30K

28/9/18 Denise inform repair to proceed repair and repair limit \$30k

17/10/18 Excess amend \$0.00 (letter by Tony Shing)

19/12 Seek mandate approval.

RECEIVED 12 APR 2019

13/3 9.11am Confirmed final by \$21,620.16 with Corine. (Ref 17,443,24,442)

Date/Time: File Pass to?

Preli. Report

1)

Final Report

Date/Time: File Return to?

2)

Days Of Repair: 10

Resurvey No. of Trip: 1

Survey Fee: 200

Transportation

Add Fee: Site Insp (\$) Interview (\$) Tech Invs (\$) Weekend (\$)

) \$ + RES \$)

) Photo

) Other

Report Format: OD

Lump Sum / Total: (\$ 21,620.16)

TOTAL

210

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 13 March 2019 9:14 AM
To: 'Carrine Leong'; Adrian Ling (LKKAuto); Denise Tay (LKKAuto); SUR
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SGE7444Y - OD AIG - SUREYED 26 SEP 18

Dear Carrine,

Confirm repair cost of \$21,620.16 @ 10 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 21 February 2019 4:22 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SGE7444Y - OD AIG - SUREYED 26 SEP 18

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 01 Dec 208.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Print Received Message

This mail is associated with :
***SGE7444Y (7057104690SG)**
OD
Sep 24 2018 8:40AM
[TAN E-LAINE]
Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/03/2019 11:40 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$21620.16) - SGE7444Y - Claim Handler: Loo, Tong Shing

Approved:21620.16:

View Received Message

This mail is associated with :

***SGE7444Y (7057104690SG)**
OD
Sep 24 2018 8:40AM
[TAN E-LAINE]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/09/2018 16:19 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15821.00) - SGE7444Y - Claim Handler: Loo, Tong Shing

Approved:15821.00:Repair limit at \$30,000.00, Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 28 September 2018 4:23 PM
To: 'Claims'; Janice Lee (LKKAuto)
Cc: SUR
Subject: RE: Request Certificate Insurance for vehicle no. SGE 7444Y

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGE 7444Y (Excess \$20 00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 28 September 2018 12:51 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: Request Certificate Insurance for vehicle no. SGE 7444Y

Dear Janice,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 28 September 2018 4:38 PM
To: 'Claims'; Janice Lee (LKKAuto)
Cc: SUR
Subject: RE: Request Certificate Insurance for vehicle no. SGE 7444Y

Dear all,

Please take note the limit repair not exceeding \$30,000/-

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Friday, 28 September 2018 4:23 PM
To: Claims <claims@premiumauto.com.sg>; Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Request Certificate Insurance for vehicle no. SGE 7444Y

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGE 7444Y (Excess \$2000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 28 September 2018 12:51 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

: SGE7444Y OD / 7057104690SG

From: Loo, Tong Shing
To: 'SUR', Claims
Cc:
Sent: 17/10/2018 9:58:10 AM

Hi All,

Please be informed the excess of \$2000.00 have amended to \$0.00.

Thank you.

Loo Tong Shing
AIG

Express Claims Adjuster
Claims Operations | AIG Shared Services

TongShing.Loo@aig.com | www.aig.com

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 21 Dec 2018

Preliminary Advice

Vehicle No	: SGE7444Y	Accident Date	: 24/09/2018
Make	: AUDI A6	Policy No.	:
Assignment Date	: 27/09/2018	Excess	: S\$0.00
Date of Inspection	: 26/09/2018	Est. Duration of Repair	: 10.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s & undercarriage portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	39,063.40	(Inclusive of Supplementary \$550.00)
Revised Amount	:S\$	21,620.16	(Inclusive of Supplementary \$521.60)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	21,620.16	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	74,948.00
Salvage Value	:S\$	
Margin for Repair	:S\$	30,052.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 27 Sep 2018

Preliminary Advice

Vehicle No	: SGE7444Y	Accident Date	: 24/09/2018
Make	: AUDI A6	Policy No.	:
Assignment Date	: 27/09/2018	Excess	: S\$0.00
Date of Inspection	: 26/09/2018	Est. Duration of Repair	: 10.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	35,813.00
Revised Amount	:S\$	15,821.00
Check Items (Estimated)	:S\$	15,097.00
Total	:S\$	30,918.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	74,948.00
Salvage Value	:S\$	
Margin for Repair	:S\$	30,052.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : The repairer agree to repair the vehicle within \$30,000.00. Kindly let us have your approval.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1976D

Vehicle Details

Vehicle No.: SGE7444Y
Vehicle to be Exported: No
Intended Deregistration Date: 27 Sep 2018
Vehicle Make: AUDI
Vehicle Model: A6 2.0 TFSI MU
Primary Colour: Grey
Manufacturing Year: 2014
Engine No.: CDN409756
Chassis No.: WAUZZZ4GXEN152643
Maximum Power Output: 132.0 kW (177 bhp)
Open Market Value: \$38,524.00
Original Registration Date: 10 Mar 2015
First Registration Date: 10 Mar 2015
Transfer Count: 0
Actual ARF Paid: \$40,934.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 09 Mar 2025
PARF Rebate Amount: \$30,700.00

Intended COE Rebate Details

COE Expiry Date: 09 Mar 2025
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$68,668.00
COE Rebate Amount: \$44,248.00
Total Rebate Amount: \$74,948.00

The information contained herein is correct as at 27 Sep 2018

OK

Your password will expire in 10 days. [Click here to change it.](#)

- SID 12959958 - insd asking when can approve for repairs

From: Paramchand, Varsha
To: CS A Team, Admin A
Cc: Quek, Joyceline-CH, Rumli, Sharizah, Mutalip, Nurashikin
Sent: 27/09/2018 3:37:40 PM

Hi LKK,

Insd asking on the status of his OD claim. Isnd is waiting for approval to repair his vehicle. insd ctc no @ 81818018

pls advise.

tq

Varsha

Entered By: SSPARM (Ramos, Marienelle-A) @ 27/09/2018 03:00 PM ****

Dear Claims,

Please assist to check on the status of claim for 2100404987

- SGE7444Y.

OI said as per workshop they are awaiting for AIGs approval on this case.

Kindly assist as customer is making noise.

Thank you

From: Paramchand, Varsha [mailto:cl.svc.amb2@aig.com]

Sent: Thursday, September 27, 2018 3:36 PM

To: Paramchand, Varsha

Subject: SID 12959958 - insd asking when can approve for repairs

Referral & Escalation Form

Staff: Paramchand, Varsha

Vehicle number : SGE7444Y

Third Party Vehicle number:

Type of Claim:

Type of Account:

Policy number : 2100404987

Policy Holder Name : TAN E-LAINE

Caller Name : TAN E-LAINE

Claims Amount :

Contact Number :

Fax:

Email : elainetan@singpost.com

Service Description: Claims - Claims Status

Dear Claims,

Please assist to check on the status of claim for 2100404987
- SGE7444Y.

OI said as per workshop they are awaiting for AIGs approval on this case.

Kindly assist as customer is making noise.

Thank you

Powered by Onyx Software. Please do not remove the following text as it helps us to serve you better.

[[--1843330.2780195--]]

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/09/2018 12:18
Date Of Accident	24/09/2018 08:40
Exact Location Of Accident	97C UPPER THOMPSON ROAD LAVKEVIEW CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGE7444Y
Insured/Policyholder	
Name Of Registered Owner	TAN E-LAINE
NRIC No	S7421976D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81818018
Alternative Phone No	OTHERS-81818018

Vehicle Particulars

Manufacturer	AUDI
Model	A6-2.0 TFSI MU (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	TAN E-LAINE
NRIC No	S7421976D
Date Of Birth	08/07/1974
Occupation	INDOOR
Date Of Driving Pass	07/10/1997
Driving Experience	20 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81818018
Fax Number	
Contact Number	OTHERS-81818018
Email Address	NOEMAIL

Address	97C UPPER THOMPSON ROAD #16-12 LAKEVIEW
Postcode	S574329
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : JEREMY CHEE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 24TH SEPT 2018 AROUND 840AM, I WAS LEAVING FOR THE OFFICE + OFFICE DOWN THE CARPARK RAMP (FROM UPPER DECK TO GROUND FLOOR) TO THE GROUND FLOOR. I TURNED DOWN THE RAMP BUT BEFORE I KNEW IT, THE CAR HIT THE WALL - THE FRONT LEFT BUMPER + WHEEL. I COULD MOVE THE CAR SLOWLY OFF THE RAMP AND DROVE IT TO THE GROUND FLOOR PARKING SPACE. NO OTHER CARS/VEHICLE WERE DAMAGED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident [all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"], the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 24 Sep 2018
8:16:50 AM

Driver's Signature
(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fong
NIC/FIN No.: 62304474

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S7421976D**

Name:

TAN E-LAINE

Birth Date: **08 Jul 1974**

Issue Date: **27 Nov 2003**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	07 Oct 1997

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7421976D



Name

TAN E-LAINE



陈怡玲

Race

CHINESE

Date of Birth

08-07-1974

Sex

F

Country of Birth

SINGAPORE



2884171



NRIC No: S7421976D



Blood Group: Date of Issue

B+ 07-10-1997

67C UPPER THOMSON ROAD #16-12
SINGAPORE 574329

NRIC No: S7421976D

Date: 03/10/2005

Net: 6318201

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder	: TAN E-LAINE	Vehicle No.	: SGE7444Y
Period of Insurance	: 10 Mar 2018 To 09 Mar 2019	Policy No.	: 2100404987-03
Engine No.	:	Endorsement No.	:
Chassis No.	:	Issued Date	: 01 Mar 2018

ABOUT THE COVER

Make/Model	: AUDI A6 C7 2.0 TFSI MU	Sum Insured	: Market Value	First Year of Registration	: 2015
Engine Capacity/Tonnage	: 1,984.00 CC		No	Insuring with COE/PARF	: Yes
Driver Restriction	: NA				

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN E-LAINE - \$2000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia)

0504125201

PREMIUM LEASING - DL
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit WHU/Summons/Correspondences from third party(ies) to AIG immediately

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1113/2018/GW
Date : 25-Sep-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Tan E-laine
Address : 97 C Upper Thomson Rd
#16-12
Singapore 574329
Telephone : HP +65 81818018
Type of Claim : Own Damage claims
Policy No. :
Vehicle No : **SGE 7444 Y**
Model Code : Audi A6 2.0 -TFSI
Model / Year : ~~Sep-18~~ March 2015
Engine No : CDN 409756
Chassis No : WAUZZZ4GXEN152643
Mileage : 46597 km
Date In : 24-Sep-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Sep-18
Place of Accident : 97 C Upper Thomson Rd Lavkeview Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGE 7444 Y.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid .	S/N \$ 480.00	✓
2	To suspend engine. To dismanlte front suspension assy. Inspect for damages and renew accordingly.	S/N \$ 2,800.00	✓
3	To disamntle and renew front bumper, lhs front fender, lhs headlight and lhs sil panel trim. Re-organise front crash management components. Reinstall all parts removed.	\$ 3,150.00	1750 ✓
4	To respray front bumper, lhs front fender and lhs sill panel trim.	\$ 2,900.00	1650 ✓
5	To renew lhs front rim and trye. To carry out wheel alignment.	S/N \$ 280.00	✓
6	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 9,802.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGE 7444 Y .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 2,326.00	✓ - 1860.80
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 236.00	+
3	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 163.00	+
4	FRONT BUMPER SPOILER <i>new</i>	\$ 216.00	+
5	FRONT BUMPER GRILLE-LH <i>new</i>	\$ 134.00	+
6	HEADLIGHT WASHER CAP - LHS <i>new</i>	\$ 34.00	+
7	FRONT BUMPER GUIDE - LHS <i>2nd</i>	\$ 32.00	✓ 25.36
8	FRONT BUMPER BRACE - LHS <i>2nd</i>	\$ 25.00	✓ 19.92
9	FRONT PARKING AID <i>new</i>	2 \$ 421.00	+
10	FRONT FENDER - LHS <i>Distorted</i>	\$ 1,220.00	✓ 976.00
11	FRONT FENDER ATTACHEMENT - LHS <i>not new</i>	\$ 36.00	✗
12	STONE CHIP GUARD - LHS <i>new</i>	\$ 105.00	✓ 83.60
13	FRONT FENDER - BRACE - LHS <i>Bent</i>	\$ 72.00	✓ 57.28
14	FRONT WHEEL HOUSE LINER - LHS <i>torn</i>	\$ 246.00	✓ 196.80
15	WHEEL HOUSE LINER ATTACHMENT PARTS - LHS <i>Not new</i>	\$ 68.00	X
16	WHEEL SPOILER - LHS <i>cracked</i>	\$ 202.00	✓ 161.20
17	FRONT FENDER STONE CHIP GUARD - LHS <i>new</i>	\$ 63.00	+
18	ADHESIVE TAPE <i>new</i>	\$ 49.00	✓ 38.72
19	SIDE MEMBER TRIM - LHS <i>cracked</i>	\$ 752.00	✓ 601.60
20	SIDE MEMBER TRIM ATTACHMENT - LHS <i>new</i>	\$ 91.00	✓ 72.40
SUB- TOTAL SPARE PARTS		\$ 6,491.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGE 7444 Y .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	HEADLIGHT - LHS <i>cracked</i>	\$ 2,903.00 ✓	3322.40
22	HEADLIGHT WASHER - LHS <i>new</i>	\$ 208.00 ✗	
22	WASHER RESEVOIR TANK new <i>the new.</i>	\$ 166.00 ✓ ✗	
23	FRONT ALUMINIUM RIM <i>cut</i>	\$ 726.00 ✓	580.40
24	FRONT WISHBONE LINK - LHS <i>Best.</i>	\$ 476.00 ✓	380.40
25	FRONT SUSPENSION GUIDE - LHS <i>Best</i>	\$ 863.00 ✓	690.00
26	UPPER GUIDE INNER/OUTER - LHS <i>Best</i>	\$ 952.00 ✓	760.80
27	FRONT WHEEL BEARING HOUSING - LHS <i>Best</i>	\$ 995.00 ✓	795.60
28	SWIVEL JOINT - LHS <i>Best</i>	\$ 165.00 ✓	130.00
29	SUSPENSION FORK - LHS <i>Best</i>	\$ 203.00 ✓	160.00
30	COUPLING ROD - LHS <i>new</i>	\$ 124.00 ✗	
31	GAS SHOCK ABSORBER - LHS <i>new</i>	\$ 455.00 ✗	
32	DRIVE SHAFT - LHS <i>new</i>	\$ 2,556.00 ✗	
33	TIE ROD - LHS <i>Best</i>	\$ 155.00 ✓	128.00
34	STEERING RACK <i>new</i>	\$ 6,076.00 ✗	
35	FRONT TIRE <i>new cut.</i>	\$ 770.00 ✓	296.00
36	FRONT WHEEL BEARING - LHS <i>Best</i>	\$ 516.00 ✓	412.40
37	FRONT WHEEL HUB - LHS <i>Best.</i>	\$ 411.00 ✓	328.40
38	SUBFRAME <i>new</i>	TBC	2728.80
39	SUNDRIES <i>new</i>	\$ 800.00 ✓	139.68
TOTAL SPARE PARTS		\$ 26,011.00	
TOTAL LABOUR CHARGES		\$ 9,802.00	
GRAND TOTAL		\$ 35,813.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

59067.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 26/09/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 10 Days

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 1 December 2018 6:14 PM
To: Adrian Ling (LKKAUTO); Denise Tay (LKKAUTO); SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SGE7444Y - OD AIG - SUREYED 26 SEP 18
Attachments: PA11132018 -SGE 7444 Y - A6 2.0 TFSI - FRONT BUMPER (AIG).xls; WhatsApp Image 2018-10-03 at 8.47.07 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.08 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.08 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.08 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.09 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.09 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.10 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.10 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.11 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.11 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.12 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.12 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.13 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.14 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.15 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.14 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.13 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.15 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.15 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.15 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.16 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.16 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.17 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.17 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.17 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.18 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.18 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.47.18 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.49.49 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.49.50 PM (resize).jpeg; WhatsApp Image 2018-10-03 at 8.49.51 PM (1) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.49.51 PM (2) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.49.51 PM (3) (resize).jpeg; WhatsApp Image 2018-10-03 at 8.49.51 PM (resize).jpeg

Hi Adrian and all,

Revised estimate and photographs of added parts and checked items is attached.

Please confirm repair cost of \$21,620.16 @ 10 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1113/2018/GW
Date : 25-Sep-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian
You recommended 8 days
We took 10 days exclude sundays
jb 1 Dec 18*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Tan E-laine
Address : 97 C Upper Thomson Rd
#16-12
Singapore 574329
Telephone : HP +65 81818018
Type of Claim : Own Damage claims
Policy No. :
Vehicle No : **SGE 7444 Y**
Model Code : Audi A6 2.0 -TFSI
Model / Year : Sep-18
Engine No : CDN 409756
Chassis No : WAUZZZ4GXEN152643
Mileage : 46597 km
Date In : 24-Sep-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Sep-18
Place of Accident : 97 C Upper Thomson Rd Lavkeview Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGE 7444 Y.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid .	S/N \$ 480.00	\$ 480.00
2	To suspend engine. To dismantle front suspension assy. Inspect for damages and renew accordingly.	S/N \$ 2,800.00	\$ 2,800.00
3	To dismantle and renew front bumper, lhs front fender, lhs headlight and lhs sill panel trim. Re-organise front crash management components. Reinstall all parts removed.	\$ 3,150.00	\$ 1,750.00
4	To respray front bumper, lhs front fender and lhs sill panel trim.	\$ 2,900.00	\$ 1,650.00
5	To renew lhs front rim and trye. To carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
6	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 9,802.00	\$ 7,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGE 7444 Y .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,326.00	\$ 1,860.80
2	FRONT BUMPER FIXING PARTS	\$ 236.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 163.00	
4	FRONT BUMPER SPOILER	\$ 216.00	
5	FRONT BUMPER GRILLE-LH	\$ 134.00	
6	HEADLIGHT WASHER CAP - LHS	\$ 34.00	
7	FRONT BUMPER GUIDE - LHS	\$ 32.00	\$ 25.36
8	FRONT BUMPER BRACE - LHS	\$ 25.00	\$ 19.92
9	FRONT PARKING AID	2 \$ 421.00	
10	FRONT FENDER - LHS	\$ 1,220.00	\$ 976.00
11	FRONT FENDER ATTACHEMENT - LHS	\$ 36.00	
12	STONE CHIP GUARD - LHS	\$ 105.00	\$ 83.60
13	FRONT FENDER - BRACE - LHS	\$ 72.00	\$ 57.28
14	FRONT WHEEL HOUSE LINER - LHS	\$ 246.00	\$ 196.80
15	WHEEL HOUSE LINER ATTACHMENT PARTS - LHS	\$ 68.00	
16	WHEEL SPOILER - LHS	\$ 202.00	\$ 161.20
17	FRONT FENDER STONE CHIP GUARD - LHS	\$ 63.00	
18	ADHESIVE TAPE	\$ 49.00	\$ 38.72
19	SIDE MEMBER TRIM - LHS	\$ 752.00	\$ 601.60
20	SIDE MEMBER TRIM ATTACHMENT - LHS	\$ 91.00	\$ 72.40
SUB- TOTAL SPARE PARTS		\$ 6,491.00	\$ 4,093.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGE 7444 Y .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 4,093.68
	<i>c/f</i>		
21	HEADLIGHT - LHS	\$ 2,903.00	\$ 2,322.40
22	HEADLIGHT WASHER - LHS	\$ 208.00	
22	WASHER RESEVOIR TANK	\$ 166.00	
23	FRONT ALUMINIUM RIM	\$ 726.00	\$ 580.40
24	FRONT WISHBONE LINK - LHS	\$ 476.00	\$ 380.40
25	FRONT SUSPENSION GUIDE - LHS	\$ 863.00	\$ 690.00
26	UPPER GUIDE INNER/OUTER - LHS	\$ 952.00	\$ 760.80
27	FRONT WHEEL BEARING HOUSING - LHS	\$ 995.00	\$ 795.60
28	SWIVEL JOINT - LHS	\$ 165.00	\$ 132.00
29	SUSPENSION FORK - LHS	\$ 203.00	\$ 162.00
30	COUPLING ROD - LHS	\$ 124.00	
31	GAS SHOCK ABSORBER - LHS	\$ 455.00	
32	DRIVE SHAFT - LHS	\$ 2,556.00	
33	TIE ROD - LHS	\$ 155.00	\$ 124.00
34	STEERING RACK	\$ 6,076.00	
35	FRONT TIRE	\$ 770.00	\$ 296.00
36	FRONT WHEEL BEARING - LHS	\$ 516.00	\$ 412.40
37	FRONT WHEEL HUB - LHS	\$ 411.00	\$ 328.40
38	SUBFRAME	\$ 3,411.0	\$ 2,728.80
39	Added parts - see attached	\$ 652.0	\$ 521.60
40	SUNDRIES	\$ 800.00	\$ 139.68
	TOTAL SPARE PARTS	\$ 30,074.00	\$ 14,468.16
	TOTAL LABOUR CHARGES	\$ 9,802.00	\$ 7,152.00
	GRAND TOTAL	\$ 39,876.00	\$ 21,620.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGE 7444 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1113/2018/MAS

11 Apr 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SGE 7444 Y, Audi A6 C7 2.0 TFSI Mu

With reference to the above-mentioned vehicle, no. **SGE 7444 Y**, claimant, **Ms. Tan E-Laine**, please find the related document per attached.

1. A copy of the Original invoice no. 85013673 – S\$23,133.57
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGE 7444 Y

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 3233

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6471 1922

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6386 2223
Telefax: 6471 1922

Customer Service
Service Appointment: 6386 2223
Your Breakdown Service: 9828 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No: 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013673 Date : 03/04/2019 Order : SGE7444Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SGE7444Y (V 23789)	Regn Date: 10/03/2015	Mileage: 52512	WIP No.: 26015
Model: A6 C7 2.0 TFSI MU 4G207H (YOM)	Chassis: WAUZZZ4GXEN152643	Engine: CDN 409756	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK M: TO SUSPEND ENGINE. TO DISMANTLE FRONT SUSPENSION ASSY. INSPECT FOR DAMAGES AND RENEW ACCORDINGLY	2800.00	1.00	2,800.00
S	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, LHS HEADLIGHT AND LHS SILL PANEL TRIM. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS SILL PANEL TRIM	1650.00	1.00	1,650.00
S	BODYWORK M: TO RENEW LHS FRONT RIM. TO CARRY OUT WHEEL	280.00	1.00	280.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119538
Main Telephone: 6336 2223
Main Telex: 6471 5735

Alexandra Service Centre
281 Alexandra Road
Singapore 119538
Telephone: 6388 2223
Telex: 6471 1022

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6388 2223
Telex: 6471 1022

Customer Service
Service Appointment
Breakdown Service
4386 2233
9828 1233
customers.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013673 Date : 03/04/2019 Order : SGE7444Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGE7444Y (V 23789) Regn Date: 10/03/2015 Mileage: 52512 WIP No.: 26015
Model: A6 C7 2.0 TFSI MU 4G207H (YOM) Chassis: WAUZZZ46XEN152643 Engine: CDN 409756 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	ALIGNMENT M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V0853046	(A) (SK) ADHES. TAPE (01)	1.00	48.40	38.72
X	ZP225/55R17P7	PIRELLI CINTURATO P7	1.00	370.00	296.00
X	A460853921B	(V) (SK) HOLDER (00/10/)	1.00	14.00	11.20
X	A460941043D	HEADLAMP	1.00	2903.00	2,322.40
X	A460821101	FENDER	1.00	1220.00	976.00
X	A460853887C	(SK) SPOILER	1.00	201.50	161.20
X	A460821133D	(A) (SK) WHEEL HOUS (01)	1.00	246.00	196.80
X	A460863822J	(V) (SK) PAN (03/10/18)	1.00	550.00	440.00
X	A4608538556 GRU	(A) (SK) TRIM (01/10/18)	1.00	752.00	601.60
X	A460399315L	(A) (SK) SUB FRAME (01/	1.00	3411.00	2,728.80
X	A460807065A GRU	(Ger) COVER	1.00	2326.00	1,860.80
X	A460601025BH	(A) (SK) RIM 17" 10-SP	1.00	725.50	580.40
X	AN 91200501	BOLT	2.00	6.00	10.88
X	A460407689C	JOINT	1.00	165.00	132.00
X	AN 10207602	BOLT	4.00	11.70	37.44

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6336 2222
Main Telefax: 6471 5155

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2222
Telefax: 6471 1022

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6388 2222
Telefax: 6471 1022

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg
6388 2222
9628 1233

INSURANCE TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013673 Date : 03/04/2019 Order : SGE7444Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SGE7444Y (V 23789)	Regn Date: 10/03/2015	Mileage: 52512	WIP No.: 26015
Model: A6 C7 2.0 TFSI NU 4G207H (YOM)	Chassis: WAUZZZ4GXEN152643	Engine: CDN 409756	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details		Qty	Unit Price	Amount
X	AMHT003684	NUT (REQ2)	Less 020%	2.00	4.60	7.36
X	AMHT004898	NUT	Less 020%	2.00	10.00	16.00
X	AN 10640901	BOLT (REQ2)	Less 020%	1.00	9.80	7.84
X	A4G0007591B	SUPPORT	Less 020%	1.00	24.90	19.92
X	A4G0007905	FOIL	Less 020%	1.00	102.00	81.60
X	A4G0021135A	SUPPORT	Less 020%	1.00	71.60	57.28
X	A4G0090905	FOIL	Less 020%	1.00	104.50	83.60
X	A4G0054729	TRIM	Less 020%	1.00	4.90	3.92
X	A8K0407151F	CONTR ARM	Less 020%	1.00	475.50	380.40
X	A4G0407693L	WISHBONE	Less 020%	1.00	662.50	690.00
X	A8K0407505R	UPPER LINK	Less 020%	1.00	475.50	380.40
X	A8K0407509R	UPPER LINK	Less 020%	1.00	475.50	380.40
X	A4G0423811A	TIER ROD END	Less 020%	1.00	155.00	124.00
X	A8K0407613B	WHEEL HUB	Less 020%	1.00	410.50	328.40
X	A8K0413037L	SUSP FORK	Less 020%	1.00	202.50	162.00
X	A4G0007283	GUIDE	Less 020%	1.00	31.70	25.36
X	A4G0407253A	(A) (SK) HOUSING (01/10)	Less 020%	1.00	994.50	795.60
X	AAH0498625F	BEARING	Less 020%	1.00	515.50	412.40

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Asst Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2222
Fax: 647 14109

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2222
Telefax: 6475 1022

Ubi Service Centre
55 Ubi Avenue 1
Singapore 408722
Telephone: 6733 1111
Telefax: 6733 1111

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2222
6828 1238

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

ATIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT ATIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013673 Date : 03/04/2019 Order : SGE7444Y Term : 30	Account: A0006 (T 0) ATIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT ATIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SGE7444Y (V 23789) Regn Date: 10/03/2015 Mileage: 52512 WIP No.: 26015
Model: A6 C7 2.0 TFSI MU 4G207H (YOM) Chassis: WAUZZZ4GXE152643 Engine: CDW 409756 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A4G0898909	SECUR. SET	Less 020%	1.00	90.50	72.40
X	AMHT004593	NUT	Less 020%	1.00	7.70	6.16
X	AN 10272302	NUT	Less 020%	1.00	2.60	2.00
X	AN 10106402	NUT	Less 020%	2.00	2.60	4.16
X	AMHT001949	SCREW	Less 020%	1.00	7.70	6.16
X	AMHT007963	BOLT	Less 020%	1.00	7.70	6.16
X	AN 10197304	BOLT	Less 020%	1.00	5.50	4.40
X	AN 10421304	BOLT	Less 020%	1.00	12.80	10.24
X	AN 10241202	SCREW	Less 020%	1.00	7.10	5.68

Parts	14,468.16	Sub-Total	21,620.16
Labour	0.00	7% GST	1,513.41
Sublet	7,152.00	Grand Total	23,133.57
Menus	0.00		
Lubricant	0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SGE7444Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1113/2018/TF
12 October 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4GXEN152643
Vehicle Regn No. : **SGE7444Y**
Vehicle Mileage : 46561 KM
Vehicle Owner : Ms. Tan E-Laine
Certificate No : 2100404987-03
Policy Excess : S\$0.00 (To be confirm from AIG)
Accident Date : 24 September 2018
Place : 97C Upper Thomson Road
Repair Cost : \$ 23,133.57
WIP No. : 26015
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

6.05pm

Date :

12 Oct 2018

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S7421976D**

Name:
TAN E-LAINE

Birth Date: **08 Jul 1974**

Issue Date: **27 Nov 2003**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	07 Oct 1997

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7421976D



Name

TAN E-LAINE



陈怡玲

Race

CHINESE

Date of Birth

08-07-1974

Sex

F

Country of Birth

SINGAPORE

2884171



NRIC No S7421976D



Blood Group

B+

Date of issue

07-10-1997

87C UPPER THOMSON ROAD #16-12
SINGAPORE 574329

NRIC No: S7421976D

Date: 03/10/2009

No: 6313201

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN E-LAINE
 Period of Insurance : 10 Mar 2018 To 09 Mar 2019
 Engine No. : CDN409756
 Chassis No. : WAUZZZ4GXEN152643

Vehicle No. : SGE7444Y
 Policy No. : 2100404987-03
 Endorsement No. :
 Issued Date : 01 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A6 C7 2.0 TFSI MU
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2015
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if you are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use: 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN E-LAINE - \$2000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

BSPCAR

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Sep 2018 16:06		27 Sep 2018 11:33 Edit Adj Rpt	S\$21,620.16 Edit Estimates	S\$21,620.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TAN E-LAINE , ID: S7421976D, Tel: +6581818018, Email: NOEMAIL								
Vehicle Reg. No.:	SGE7444Y	Date of Loss:	24/09/2018 08:00 - :59 [42 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7057104690SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/10/2018]								
Driver/Custodian:	TAN E-LAINE (44 / Female) , NRIC: S7421976D, Tel: +6581818018 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (11/03/2019): Alert - Adj Mandate Approved (S\$21620.16) - SGE7444Y - Claim Handler: Loo, Tong ... AIG_SG (17/10/2018): SGE7444Y / OD / 24/09/2018 / Coverage & Excess update AIG_SG (28/09/2018): Alert - Adj Mandate Approved (S\$15821.00) - SGE7444Y - Claim Handler: Loo, Tong ... AIG_SG (28/09/2018): SGE7444Y / OD / 24/09/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGE7444Y (7057104690SG)
OD
Sep 24 2018 8:40AM
[TAN E-LAINE]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>		
Assessment Reports															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	27/09/18 16:52	Adjuster Immediate Advice											Load HTM	<input type="checkbox"/>			
2	21/12/18 15:49	Adjuster Immediate Advice											Load HTM	<input type="checkbox"/>			
3	21/12/18 15:57	Adjuster Immediate Advice											Load HTM	<input type="checkbox"/>			
Photos/Images															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
2	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
3	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
4	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
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9	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
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13	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
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18	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
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30	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
31	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
32	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			
33	27/09/18 15:44	General View											Load JPG	<input checked="" type="checkbox"/>			

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
34	18/12/18 18:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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37	18/12/18 18:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	18/12/18 18:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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61	18/12/18 18:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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66	18/12/18 18:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	18/12/18 18:44	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/09/18 15:42	Certificate of Insurance	 Load PDF	
2	27/09/18 15:42	SGE 7444Y ESTIMATE	 Load PDF	
3	27/09/18 15:42	Insured Person's NRIC	 Load PDF	
4	27/09/18 15:42	Driving Licence	 Load PDF	
5	27/09/18 15:42	Singapore Accident Statement	 Load PDF	
6	20/12/18 09:55	Supplementary	 Load PDF	
7	21/12/18 16:59	2nd Marked Estimate	 Load PDF	
8	12/04/19 14:25	Workshop Invoice	 Load PDF	
9	12/04/19 14:25	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/09/18 12:38	Accident Statement		Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
13	24/09/18 12:37	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/09/18 12:37	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	24/09/18 12:37	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18017564/ACBE2
Date: 12/04/2019

REFERENCE

Insured/Claimant:	TAN E-LAINE	Policy No:	
Date of Loss:	24/09/2018	Nature of Claim:	OD Claim No: 7057104690SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGE7444Y	Engine No:	CDN409756
Make & Model:	AUDI A6, 2.0 TFSI MU (A)	Chassis No:	WAUZZZ4GXEN152643
Reg. Date:	10/03/2015 (Man. Year: 2014)	Odometer:	46597 km
Colour:	Grey		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$105,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R17	Rear Tyre Size:	225/55 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	29,261.40	14,468.16	14,793.24	50.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,802.00	7,152.00	2,650.00	27.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	39,063.40	21,620.16	17,443.24	44.65
+ GST 7.00/7.00% (S\$)	2,734.44	1,513.41	1,221.03	44.65
Nett Amount (S\$)	41,797.84	23,133.57	18,664.27	44.65

INSPECTION

Date of Assignment:	27/09/2018		
Date Inspected:	26/09/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,326.00 FS	*1,860.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	236.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	163.00 FS	*- FS
4	1		*FRONT BUMPER SPOILER	Not Necessary	216.00 FS	*- FS
5	1		*FRONT BUMPER GRILLE - LH	Not Necessary	134.00 FS	*- FS
6	1		*HEADLIGHT WASHER CAP - LHS	Not Necessary	34.00 FS	*- FS
7	1		*FRONT BUMPER GUIDE - LHS	Damaged	32.00 FS	*25.36 FS
8	1		*FRONT BUMPER BRACE - LHS	Damaged	25.00 FS	*19.92 FS
9	2		*FRONT PARKING AID	Not Necessary	421.00 FS	*- FS
10	1		*FRONT FENDER - LHS	Distorted	1,220.00 FS	*976.00 FS
11	1		*FRONT FENDER ATTACHMENT - LHS	Not Necessary	36.00 FS	*- FS
12	1		*STONE CHIP GUARD - LHS	Necessary	105.00 FS	*83.60 FS
13	1		*FRONT FENDER - BRACE - LHS	Bent	72.00 FS	*57.28 FS
14	1		*FRONT WHEEL HOUSE LINER - LHS	Torn	246.00 FS	*196.80 FS
15	1		*WHEEL HOUSE LINER ATTACHMENT PARTS - LHS	Not Necessary	68.00 FS	*- FS
16	1		*WHEEL SPOILER - LHS	Cracked	202.00 FS	*161.20 FS
17	1		*FRONT FENDER STONE CHIP GUARD - LHS	Not Necessary	63.00 FS	*- FS
18	1		*ADHESIVE TAPE	Necessary	49.00 FS	*38.72 FS
19	1		*SIDE MEMBER TRIM - LHS	Cracked	752.00 FS	*601.60 FS
20	1		*SIDE MEMBER TRIM ATTACHMENT - LHS	Necessary	91.00 FS	*72.40 FS
21	1		*HEADLIGHT - LHS	Cracked	2,903.00 FS	*2,322.40 FS
22	1		*HEADLIGHT WASHER - LHS	Not Necessary	208.00 FS	*- FS
23	1		*WASHER RESERVOIR TANK	Not Necessary	166.00 FS	*- FS
24	1		*FRONT ALUMINIUM RIM	Cut	726.00 FS	*580.40 FS
25	1		*FRONT WISHBONE LINK - LHS	Bent	476.00 FS	*380.40 FS
26	1		*FRONT SUSPENSION GUIDE - LHS	Bent	863.00 FS	*690.00 FS
27	1		*UPPER GUIDE INNER / OUTER - LHS	Bent	952.00 FS	*760.80 FS
28	1		*FRONT WHEEL BEARING HOUSING - LHS	Damaged	995.00 FS	*795.60 FS
29	1		*SWIVEL JOINT - LHS	Bent	165.00 FS	*132.00 FS
30	1		*SUSPENSION FORK - LHS	Bent	203.00 FS	*162.00 FS
31	1		*COUPLING ROD - LHS	Not Necessary	124.00 FS	*- FS
32	1		*GAS SHOCK ABSORBER - LHS	Not Necessary	455.00 FS	*- FS
33	1		*DRIVE SHAFT - LHS	Not Necessary	2,556.00 FS	*- FS
34	1		*TIE ROD - LHS	Bent	155.00 FS	*124.00 FS
35	1		*STEERING RACK	Not Necessary	6,076.00 FS	*- FS
36	1		*FRONT TIRE	Cut	770.00 FS	*296.00 FS
37	1		*FRONT WHEEL BEARING - LHS	Damaged	516.00 FS	*412.40 FS
38	1		*FRONT WHEEL HUB - LHS	Damaged	411.00 FS	*328.40 FS
39	1		*SUBFRAME	Necessary	2,728.80 FS	*2,728.80 FS
40	1		*SUNDRIES	Necessary	800.00 FS	*139.68 FS
41	1		*ENGINE SUMP GUARD	Torn	440.00 FS	*440.00 FS
42	1		*SILL PANEL TRIM STONE CHIP FOIL	Necessary	81.60 FS	*81.60 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	29,261.40	14,468.16
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO SUSPEND ENGINE. TO DISMANTLE FRONT SUSPENSION ASSY. INSPECT FOR DAMAGES AND RENEW ACCORDINGLY	New	2,800.00	2,800.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, LHS HEADLIGHT AND LHS SIL PANEL TRIM. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,150.00	1,750.00
4	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS SILL PANEL TRIM	New	2,900.00	1,650.00
5	TO RENEW LHS FRONT RIM AND TYRE. TO CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			9,802.00	7,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >