

22/03/2002

ASS. REC. BY:

REF: CS/mg/18017557/11sd30

Special Instruction:

Surveyor:
MEMBER

Taufik

ASSIGNMENT (Office)

From (Person):

Christopher Wong

of

MSIG

Date/Time:

26/9/18 @ 4.26pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBH 3523Y

Insured:

YP 4037M

at Workshop m/s

CYS Automobile

Tel:

6219 2098

of

38 Woodlands Ind. Prk East

1# 0777

Policy No:

B28824507MKC

Claim No:

570680

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

13/09/18

27/09/2018

CA / REV / REP. / REV 24 HRS

1wp

H.O.D. Endorsement:

Date/Time:

5.52pm @ 26/9/18

Person Contacted:

Wee-Sin

Vehicle

☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

GBH 3523Y - X

9/10/18

@ 15:30 p.m. revised ZA to Christine Wong via member.

12/10/18

Confirmed P/P & 2,195.93 @ 3 days with Taufik.

(\$270.00 Red - 11%)

REF: **2018 MS/G**

Assignment

From: **Tanpin**

Date: **17/09/18**

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s: **for**

of: **c. nch**

Insured:

Policy No:

Claims No:

Sum Insured: **waiting**

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? **Yes or No**

GIA / PR Seen: Consistent? **Yes or No**

Est. Repairs: days Res.: **Yes or No**

Lum Sum: % 3 Val.: **Yes or No**

CA / REV / REP. / 24 HRS **lup**

Date: Person Contacted:

Vehicle: **IN / OUT**

Veh No: **GBH35234** Yr Regn: **2018 May**

Type: **M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /**

Truck / Trailer or

Make: **Toyota Hiace** C.C. **2982**

Colour: **White** A/C: **Insured / Std / NI / NA**

Sp. Reading: **22044** T/Radio: **Insured / Std / NI / NA**

Eng/No:

C/No: **JTFH102P500242648**

Gen. Cond: **Good / Fair / Poor / Burnt**

Steering: **Inorder / Jammed / Leaked / Burnt or**

Brake: **Inorder / Jammed / Leaked / Burnt or**

Modi: **Nil / S/Rim / STD A/Rim or**

Tyre Size: F: **145/115**

R: **76**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A.	D.O.I. 28/9/18 @ 1040

Survey held at **CYS**

Des. of Damages: **Frt / Rear / O/S / N/S / U/C / Rooftop or**

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Parts prices check <i>typist</i>

RECEIVED 16 OCT 2018

Signature

12/10/2018

Date/Time, File Pass to? **16/10/18**

1) **Typist**

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: **2,195.93 r/p**

☐ : Preli. Report

☒ : Final Report

Days Of Repair: **3**

Resurvey No. of Trip: **1**

Add Fee:

☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

☐ : S + RS \$

☐ : Photos

☐ : Others

Survey Fee: **150**

TOTAL: **150**

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Sep 2018		26 Sep 2018 16:26 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SAMWOH CORPORATION PTE LTD, Co. Reg. No.: 198502202Z		
Main Claimant:	A S FROST PTE LTD, Co. Reg. No.: -		
Vehicle Reg. No.:	GBH3523Y	Date of Loss:	13/09/2018 11:00 - :59 [4 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 570680	Policy/Cover Note No.:	B28824507MKC (Comprehensive) Coverage: 13/09/2018 - 12/09/2019
Vehicle Reg. No. (Insured):	YP4037M	Policy No. (Claimant):	
		Excess:	
Repairer:	CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park, 757700 Woodlands - Tel: 6219 2098		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 27/09/2018]		
Driver/Custodian (Insured):	NARAYANASAMY SELVAN (), NRIC: G2551669P, Tel: +6584512954		
Adj Asg. Remarks:	Liability is down. TP agree to use Calvin Ang frm LKK as the SJE. Contact Person: Ms Tee Wee Sin / 6219 2098.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shirley Hiew (LKK Auto)

From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Friday, 12 October 2018 2:13 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: sur@lkkauto.com; 'Taufikh (LKK Auto)'
Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - FINALISATION & PHOTOS

Dear Ms Shirley Hiew,

Noted with thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Shirley

Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, October 12, 2018 2:09 PM
To: 'CYSAUTO' <cysauto@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - FINALISATION & PHOTOS

Hi Wee Sin,

Confirmed final fig of \$2,195.93 (part by part) @ 3 days of repairs before GST.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Tuesday, 2 October 2018 3:19 PM
To: 'Taufikh (LKK Auto)' <taufikh@lkkauto.com>
Cc: sur@lkkauto.com
Subject: FW: OUR REF: GBH3523Y YOUR INSURED: YP4037M - FINALISATION & PHOTOS

Dear Mr Taufikh,

WITHOUT PREJUDICE

Attached herewith estimate and photos for your attention.

We have calculate the repair cost at \$2,195.93 based on parts by parts.

Kindly confirm. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

From: CYSAUTO

[<mailto:cysauto@singnet.com.sg>]

Sent: Wednesday, September 26, 2018 9:02 AM

To: 'Hasrianah Binte Hassan' <hasrianah@sg.msig-asia.com>

Cc: 'Christina Wong' <Christina_Wong@sg.msig-asia.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY ARRANGE TP SURVEY

Dear Ms Hasrianah,

WITHOUT PREJUDICE

We are agreed Mr Calvin ANG (LKK Auto Consultants Pte Ltd) survey this van. Thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

From: Hasrianah

Binte Hassan [<mailto:hasrianah@sg.msig-asia.com>]

Sent: Tuesday, September 25, 2018 6:08 PM

To: 'cysauto@singnet.com.sg' <cysauto@singnet.com.sg>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>

Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY ARRANGE TP SURVEY

Dear Sirs

We refer to your email below.

We will be appointing the following surveyor, M/s LKK Auto Consultants Pte Ltd for your claim.

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 05 surveyors listed below as the SJE, depending on their availability:

1. Calvin Ang
2. Kenneth Kong
3. Marcus Chua
4. Henry Ng
5. Lau Kwok Kwong

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Have A Great Week Ahead!

Hasrianah Hassan (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2587 | Direct fax +65 6225 7402 | hasrianah@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: 25 September 2018 10:53

To: Claims <claims@sg.msig-asia.com>

Cc: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>

Subject: FW: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY ARRANGE TP SURVEY

Dear Ms Pei Fang,

WITHOUT PREJUDICE

Attached herewith estimate for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700) and let us have the list of 10 motor surveyors .

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Jasmine

Lok Kheng Kwei [mailto:jasmine_lok@sg.msig-asia.com]

Sent: Thursday, September 20, 2018 10:20 AM

To: CYSAUTO <cysauto@singnet.com.sg>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>; Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>

Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY CHECK LIABILITY

Hi Wee Sin,

We are prepared to direct settle on a without prejudice basis. Quantum will be as per our surveyor's recommendations and subject to the consistency of the damage to the accident.

Our offer is made without admission of liability on the part of our insured and / or insured driver.

Thank you.

Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



A member of **MS&AD** INSURANCE GROUP

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Wednesday, 19 September, 2018 12:42 PM

To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>

Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY CHECK LIABILITY

Dear Ms Jasmine Lok,

WITHOUT PREJUDICE

We don't have video footage as no insert SD card. Thanks

Warm regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Jasmine

Lok Kheng Kwei [mailto:jasmine_lok@sg.msig-asia.com]

Sent: Tuesday, September 18, 2018 5:55 PM

To: CYSAUTO <cysauto@singnet.com.sg>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>

Subject: RE: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY CHECK LIABILITY

Hi Wee Sin,

We refer to the email below.

Please let us your client's video footage.

Thank you.

Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



A member of **MS&AD** INSURANCE GROUP

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Friday, September 14, 2018 5:14 PM

To: Claims <claims@sg.msig-asia.com>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>

Subject: OUR REF: GBH3523Y YOUR INSURED: YP4037M - KINDLY CHECK LIABILITY

Our Ref: GBH3523Y

Your Insured: YP4037M

WITHOUT PREJUDICE

Dear Ms Christina,

ACCIDENT INVOLVING GBH3523Y AND YP4037M ALONG JURONG PORT ROAD (OPP KS DISTRIBUTION PTE LTD) ON 13 SEPTEMBER 2018

Attached herewith GIA report for your attention.

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

CONFIDENTIALITY
NOTICE
This e-mail
(including any
attachments) may
contain information

that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Christina Wong

Date: 01 Oct 2018

Preliminary Advice

Insured Vehicle No	: YP4037M	Accident Date	: 13/09/2018
TP Vehicle No	: GBH3523Y	Assignment Date	: 26/09/2018
Make	: TOYOTA HIACE	Est. Duration of Repair	: 3 days
Date of Inspection	: 28/09/2018		
Inspection At	: CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park Singapore 757700		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,465.93
Revised Amount	:S\$	2,195.93
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,195.93

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.



DAMAGE ASSESSMENT REPORT			
NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS3/INC11010107/kvn Date: 26/07/2011 Code: INC			
30 PRINSEP STREET #06-02 NTUC INCOME PRINSEP HOUSESINGAPORE 188647 ATTN: BOON CHUAN			
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	YM 3609A	Veh. Inspected	GBA 1588K
Policy No.		Coverage (\$)	0.00
Claim No.	MT/0302982-002	Excess (\$)	0.00
Assign From	BOON CHUAN	Assign Date	30/05/2011
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA DYNA	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	JTFAT35Y803000507	Colour	BLUE
Odometer	141364 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
Size	Make	Balance	
R/H Front Tyre	195 R15X8	DUNLOP	7 mm
L/H Front Tyre	195 R15X8	DUNLOP	7 mm
R/H Rear Tyre	155 R12X8 (D)	DUNLOP	5/5 mm
L/H Rear Tyre	155 R12X8 (D)	DUNLOP	5/5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.			
DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/05/2011	Inspect Date / Time	01/06/2011 (03:55 PM)
Survey held at		PANG & TAN VEHICLE SERVICE CENTRE	
		BLK 13 SIN MING INDUSTRIAL ESTATE #01-43 SECTOR B, SINGAPORE 575657	
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:			
4 Working Days			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/09/2018 10:32
Date Of Accident	13/09/2018 11:20
Exact Location Of Accident	JURONG PORT ROAD (OPP KS DISTRIBUTION PTE LTD)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBH3523Y
Insured/Policyholder	
Name Of Registered Owner	A S FROST PTE LTD
Co Reg No	- 201200006R
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62579800
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5100575232
Cover Note Number	
Driver	
Name of Driver	ZUR AINI BTE UMAR
NRIC No	S7335238Z
Date Of Birth	21/09/1973
Occupation	INDOOR
Date Of Driving Pass	27/10/1997
Driving Experience	20 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-85242670
Fax Number	
Contact Number	OTHERS-90399026
Email Address	ZURIEMY@GMAIL.COM

Address	BLK 470 CHOA CHU KANG AVE 3 #02-121
Postcode	680470
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE ABOVE MENTION DATE AND TIME. I WAS TRAVELLING STRAIGHT ALONG JURONG PORT ROAD. I WAS IN FRONT OF VEHICLE B. VEHICLE B WHICH WAS BEING ME, WANTS TO CHANGE TO THE RIGHT LANE, WHEN HE WAS CHANGING, HE'S VEHICLE SIDE MIRROR HIT ONTO MY TAILGATE CAUSING MY REAR TAILGATE WINDSCREEN GLASS TO BREAK AND DENTED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP4037M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

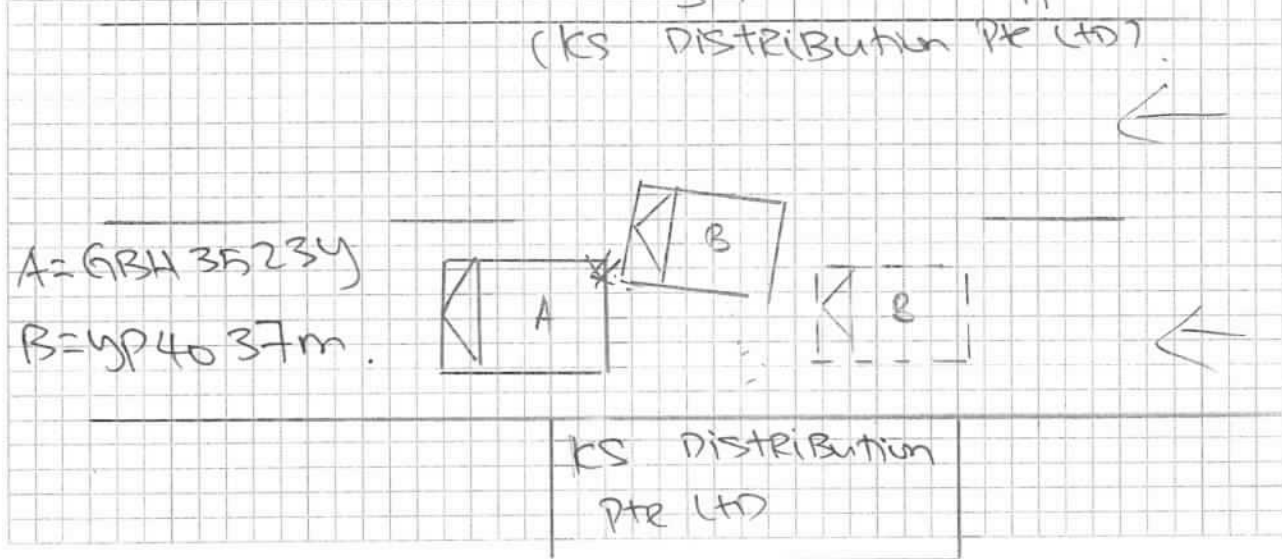


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

 進友威汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 6219 2098 (3lines) Fax: 6219 2096
Reporting Centre Personnel's Signature
Name: ESTHER Lim
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

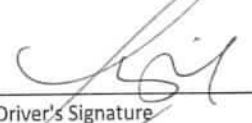
On the ABOVE mention Date & time. I WAS TRAVELLING straight along Juruong PORT ROAD. I WAS IN FRONT of vehicle B. vehicle B which was BEING me, wants to change to the Right Lane, when he WAS CHANGING, his vehicle SIDE MIRROR hit onto my Tailgate CAUSING my Rear Tailgate windscreen glass to BREAK and CRACKED.


 進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17/Admiralty Industrial Park
Singapore 757700
Tel: 6219 2098 (3lines) Fax: 6219 2096

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 14/9/19 (1024h)


Reporting Centre Personnel's Signature
Name: Esthel Lim
NRIC/FIN No.:



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR A S FROST PTE LTD
207 WOODLANDS AVE 9
#06-56 SINGAPORE 738958

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : YP 4037 M (MSIG)
OUR REF : TP 5940
VEHICLE NO : GBH 3523 Y
MAKE/MODEL : TOYOTA HIACE
DATE OF ACCIDENT : 13.09.18

SURVEY BY

DATE : 25.09.18

- 1 PC TAILGATE GLASS
- 1 PC TAILGATE CENTRE EMBLEM
- 1 PC TAILGATE "TOYOTA HIACE" STICKER

S\$ 1,672.30 *net*
67.80 *net*
47.80 *net*
S\$ 1,787.90
446.98
S\$ 1,340.93 ✓

LESS 25%

- 1 PC TAILGATE GLASS INNER SEAL
- 1 PC TAILGATE GLASS SEALANT
- 1 PC TAILGATE "70KM/H" STICKER

S\$ *net* 20.00 S/NETT
net 40.00 "
net 25.00 "
S\$ 85.00

TO REMOVE AND RENEW TAILGATE GLASS

S\$ *120* 140.00

LABOUR CHARGES

300 500.00

TO PUTTY AND SPRAY PAINTING CHARGES

350 400.00

770.
S\$ 2,465.93

SIN DOLLARS: TWO THOUSAND FOUR HUNDRED SIXTY-FIVE AND CENTS NINTY-THREE ONLY

92195.93
#

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 92425749
wp
28/9/18 @ 10.00
Resurvey after repair
ov @ lkkauto.com
03 days
2/10/18



進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR A S FROST PTE LTD
207 WOODLANDS AVE 9
#06-56 SINGAPORE 738958

POLICY NO : THIRD PARTY CLAIMS
YOUR REF : YP 4037 M (MSIG)
OUR REF : TP 5940
VECHICLE NO : GBH 3523 Y
MAKE/MODEL : TOYOTA HIACE
DATE OF ACCIDENT : 13.09.18

SURVEY BY

DATE : 25.09.18

- 1 PC TAILGATE GLASS
- 1 PC TAILGATE CENTRE EMBLEM
- 1 PC TAILGATE "TOYOTA HIACE" STICKER

1340.93

S\$	1,672.30	Chg
	67.80	net
	47.80	net
S\$	1,787.90	
LESS	25%	446.98
S\$	1,340.93	

- 1 PC TAILGATE GLASS INNER SEAL
- 1 PC TAILGATE GLASS SEALANT
- 1 PC TAILGATE "70KM/H" STICKER

85.00

S\$	20.00	S/NETT
	40.00	"
	25.00	"
S\$	85.00	

TO REMOVE AND RENEW TAILGATE GLASS

S\$ 140.00

LABOUR CHARGES

770.00

300 500.00

TO PUTTY AND SPRAY PAINTING CHARGES

350 400.00

P/P - 2195.93

S\$ 2,465.93

SIN DOLLARS: TWO THOUSAND FOUR HUNDRED SIXTY-FIVE AND CENTS NINETY-THREE ONLY

YOUR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

Tan Kah 974 95749
-wp
21/9/18 @ 10:20
Repair after repair
env @ lkkanto.com
03 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Sep 2018		26 Sep 2018 16:26 Edit Adj Rpt	S\$2,195.92 Edit Estimates	S\$2,195.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: SAMWOH CORPORATION PTE LTD , Co. Reg. No.: 198502202Z									
Main Claimant: A S FROST PTE LTD , Co. Reg. No.: -									
Vehicle Reg. No.: GBH3523Y		Date of Loss: 13/09/2018 11:00 - :59 [4 Months and 3 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 570680		Policy/Cover Note No.: B28824507MKC (Comprehensive) Coverage: 13/09/2018 - 12/09/2019							
Vehicle Reg. No. (Insured): YP4037M		Policy No. (Claimant):							
		Excess:							
Repairer: CYS Automobile Services Pte Ltd (Woodlands) 38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park, 757700 Woodlands - Tel: 6219 2098									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/10/2018]									
Driver/Custodian (Insured): NARAYANASAMY SELVAN () , NRIC: G2551669P, Tel: +6584512954									
Adj Asg. Remarks: Liability is down. TP agree to use Calvin Ang frm LKK as the SJE. Contact Person: Ms Tee Wee Sin / 6219 2098.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBH3523Y (570680)
[YP4037M]
TP
A S FROST PTE LTD
Sep 13 2018 11:00AM
[SAMWOH CORPORATION PTE LTD]
CYS Automobile Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View In Browser

Assessment Reports

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	20/09/18 13:55	Accident Statement From:SC - Reg. No: YP4037M, Claimant: SAMWOH CORPORATION PTE LTD		<div></div> Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/10/18 15:30	Adjuster Immediate Advice		<div></div> Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/10/18 14:13	Odometer Reading		<div></div> Load JPG	
2	12/10/18 14:13	Chassis Number		<div></div> Load JPG	
3	12/10/18 14:13	General View		<div></div> Load JPG	
4	12/10/18 14:13	General View		<div></div> Load JPG	
5	12/10/18 14:13	General View		<div></div> Load JPG	
6	12/10/18 14:13	General View		<div></div> Load JPG	
7	12/10/18 14:13	General View		<div></div> Load JPG	
8	12/10/18 14:13	General View		<div></div> Load JPG	
9	12/10/18 14:13	General View		<div></div> Load JPG	
10	12/10/18 14:13	General View		<div></div> Load JPG	
11	12/10/18 14:13	General View		<div></div> Load JPG	
12	12/10/18 14:13	General View		<div></div> Load JPG	
13	12/10/18 14:13	General View		<div></div> Load JPG	
14	12/10/18 14:13	General View		<div></div> Load JPG	
15	12/10/18 14:13	General View		<div></div> Load JPG	
16	12/10/18 14:13	General View		<div></div> Load JPG	
17	12/10/18 14:13	General View		<div></div> Load JPG	
18	12/10/18 14:13	General View		<div></div> Load JPG	
19	12/10/18 14:13	General View		<div></div> Load JPG	
20	12/10/18 14:13	General View		<div></div> Load JPG	
21	12/10/18 14:13	General View		<div></div> Load JPG	
22	12/10/18 14:13	General View		<div></div> Load JPG	
23	12/10/18 14:13	General View		<div></div> Load JPG	
24	12/10/18 14:13	General View		<div></div> Load JPG	
25	12/10/18 14:14	Reinspection Photo		<div></div> Load JPG	
26	12/10/18 14:14	Reinspection Photo		<div></div> Load JPG	
27	12/10/18 14:14	Reinspection Photo		<div></div> Load JPG	
28	12/10/18 14:14	Reinspection Photo		<div></div> Load JPG	

Documentation

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	20/09/18 13:55	GBH3523Y GIA REPORT		<div></div> Load PDF	

Assessment Reports			1 per page	<input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
		From:SC - Reg. No: YP4037M, Claimant: SAMWOH CORPORATION PTE LTD		
2	20/09/18 14:17	Email enquiry frm TP on liability		Load PDF
3	26/09/18 15:30	ESTIMATE		Load JPG <input checked="" type="checkbox"/>
4	26/09/18 15:32	TP agree to use Calvin Ang frm LKK as the SJE		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18017557/T1SD3E2

Date: 16/10/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B28824507MKC

Claimant Vehicle No : GBH3523Y

Insured Vehicle No : YP4037M

Date of Loss: 13/09/2018

Nature of Claim: TP

Claim No: 570680

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBH3523Y

Make & Model: TOYOTA HIACE, 3.0 D TURBO 5 DR (M)

Engine No: 1KD2801545

Reg. Date: 10/05/2018 (Man. Year: 2018)

Chassis No: JTFHT02P500242648

Colour: White

Odometer: 22044 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size: 195 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,425.92	1,425.92	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,040.00	770.00	270.00	25.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,465.92	2,195.92	270.00	10.95
+ GST 7.00/7.00% (S\$)	172.61	153.71	18.90	10.95
Nett Amount (S\$)	2,638.53	2,349.63	288.90	10.95

INSPECTION

Date of Assignment: 26/09/2018

Date Inspected: 28/09/2018 Inspected At:

CYS Automobile Services Pte Ltd
(Woodlands)38 Woodlands Industrial Park East 1, #07-17, Admiralty Industrial Park
Singapore 757700

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Different 1 cents -Finalise confirm amount: \$2,195.93

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Oct 2018)
Parts:	213	TOYOTA HIACE 3.0 D TURBO 5 DR (M) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBH3523Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE GLASS	Cracked	1,672.30 FL	*1,672.30 FL
2	1		*TAILGATE CENTRE EMBLEM	Necessary	67.80 FL	*67.80 FL
3	1		*TAILGATE TOYOTA HIACE STICKER	Necessary	47.80 FL	*47.80 FL
4	1		*TAILGATE GLASS INNER SEAL	Necessary	20.00 FS	*20.00 FS
5	1		*TAILGATE GLASS SEALANT	Necessary	40.00 FS	*40.00 FS
6	1		*TAILGATE 70KM/H STICKER	Necessary	25.00 FS	*25.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	1,872.90	1,872.90
- List Item Discount on L Items 25.00/25.00% (\$\$)	446.98	446.98
Total Parts (\$\$)	1,425.92	1,425.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND RENEW TAILGATE GLASS	New	140.00	120.00
2	LABOUR CHARGES	New	500.00	300.00
3	TO PUTTY AND SPRAY PAINTING CHARGES	New	400.00	350.00
Gross Labour Cost (S\$)			1,040.00	770.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >