

Shu Pei (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 17 October 2018 11:24 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto)
Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926
Attachments: SGR5031A 190918.PDF

Dear Shu Pei

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 17 October, 2018 11:07 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto)
Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 1 October 2018 7:16 PM
To: 'ONG LI LI' <llong@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMB 3543R at M/s Tower Transit Singapore Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 26 September 2018 2:44 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 27/09/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 26 September 2018 2:02 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan

<alvin.tan@towertransit.sg>; Mohamed Hairi Bin Mohd Zais <hairi.zais@towertransit.sg>

Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

Without Prejudice
Save as to Costs

Dear Sharifah

Thank you for agreeing to the appointment of a Single Joint Expert.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Wednesday, 26 September, 2018 10:05 AM

To: ONG LI LI; MT_Claim_SG

Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais

Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

WITHOUT PREJUDICE

Dear Sir / Mdm,

Please proceed to appoint LKK for the PRI.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	✓
3	Mohamad Taufikh	✓
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	✓
7	Marcus Chua	
8	Kenneth Kong	

9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Thank you.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 25 September, 2018 4:38 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Mohamed Hairi Bin Mohd Zais <hairi.zais@towertransit.sg>

Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

Importance: High

Without Prejudice
Save as to Costs

Dear Sir/Mdm

Please reply so that we can arrange for the survey asap.

Dear Catherine/Nivitha

Please follow up and arrange.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Monday, 24 September, 2018 5:21 PM

To: 'Sharifah Nusaybah Binte Syed Jamil Binshahab'; MT_Claim_SG

Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais

Subject: RE: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018 Our Ref: 18/18/18/VP05/020926

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]
Sent: Monday, 24 September, 2018 5:18 PM
To: MT_Claim_SG
Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais
Subject: Pre-Repair Inspection - Accident Involving SMB3543R & SGR5031A D.O.A: 19/09/2018

WITHOUT PREJUDICE

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMB3543R & SGR5031A ON 19TH SEPTEMBER 2018 ALONG JURONG EAST AVENUE 1 AT ABOUT 1715HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **19th September 2018** at about **0935hrs** along **Jurong East Avenue 1** involving our bus, **SMB3543R** & your insured vehicle **SGR5031A**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Contact Person: Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

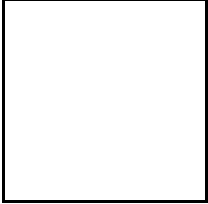
E: sharifah@towertransit.sg | **T:** +65 6817 1747 | **M:** +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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