

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/07/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	PC 8889U (Insd Veh)	Your Ref. No. : DM18HO02072/JT
	SLA 8283A (TP Veh)	Our Ref. No. : CC4/EQI18017539/R1es3n2
Date of Accident	7/8/2018	

Liability	100%	
Final Repair Cost	: \$ 4,850.18	
Loss of Use	: \$ 300.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	5,152.18	
Final Settlement Sum	: \$ 5,152.18	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	TAN CHONG MOTOR SALES PTE LTD	: \$ 5,152.18
		: \$

HUEY YON
LKK Auto Consultants Pte Ltd

Letter Of Claim For Uninsured Loss

Insurance Company: EQ Insurance Date: _____
Address : _____

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SLA8283A & PC8889 4
at 782D, Woodlands Crescent drop off pt on 7/8/2018.

I am the owner of Vehicle Number SLA8283A which was involved with the accident as mentioned above.

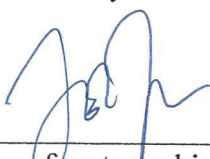
As the accident was solely caused by your insured vehicle, bearing registration number _____, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (\$\$/day) for <u>05</u> days * <u>\$60</u>	\$	<u>300.00</u>
Car rental as per invoice attached	\$	_____
Search fee	\$	<u>2.00</u>
Others <u>COR</u>	\$	<u>4850.18</u>
Total claim amount	\$	<u>5152.18</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ _____, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



(Owner of motor vehicle)
Name : Ho Jee Thau
Address : 707, Woodlands Dr 40,
#11-64 S(730707)
Telephone : 91877759



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI18017539/R1wb3

23 JULY 2019

MOKHTAR KAMARUDIN BIN HUSSIN
APT BLK 543 WOODLANDS DRIVE 16
#08-01
SINGAPORE 730543

Dear Sir/Madam,

**ACCIDENT INVOLVING PC 8889U AND SLA 8283A ALONG/AT HDB 782A
WOODLANDS CRESCENT 731782 ON 07/08/2018**

We refer to the above accident where we are acting for EQ Insurance Company Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Claims

Tel : 6841 8625

Fax: 6741 4108

Email : vivianlau@lkkauto.com

c.c. EQ Insurance Company Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY AND INDEMNITY

- ☒ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
☐ TC Autoclinic Pte Ltd, 25, Leng kee Road, Singapore 159097
☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ **Third Party (Direct Settlement)**
☐ **Own Damage (Recovery Claim)**

ACCIDENT INVOLVING VEHICLE REGISTRATION No.

SLA8283A

AND

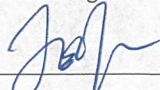

PC8889U

ON 7-8-2018

AT

THE Woodland Crescent Drop off point

1. I, the owner of vehicle no. _____ hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name	H0 Jee Thau	Company Name	TAN CHONG MOTOR SALES PTE LTD
Address	707, Woodlands Dr 40, #11-64	Claim Officer's Name	SIN S BUKIT TIMAH ROAD
Telephone No	91877759	Telephone No	SINGAPORE 589623 TEL : 6466 7711 FAX : 6469 7472
Date	8/8/2018	Email	jeethau@gmail.com
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature	



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : EQ INSURANCE COMPANY LIMITED
ADDRESS : 5 MAXWELL ROAD
TELEPHONE : #17-00 TOWER BLOCK MND COMPLEXS(069116)
MODEL : 62239433
ENGINE NO : BDTARCZB17EWA----A
CHASSIS NO : HR16983933B
VEHICLE NO : MNTBBAB17Z0026638
SLA8283A

INVOICE NO : W12140944
INVOICE DATE : 25-JUN-2019
TERMS : CREDIT
DATE REC'D : 09-OCT-2018
SALE : ZHR
JOB NO : BG1046111
MILEAGE : 052220
YOUR REFERENCE : INS/IC/ZHR/0352/20

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	NC
2	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	80.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA X2 PANEL (FRT PANEL & HOOD)	100.00
4	REPAIR FRONT FENDER RH, HEADLAMP PANEL RH RENEW FRONT BONNET & FRONT BUMPER COVER	780.00
5	S/PAINT FRONT BONNET, FRT BUMPER COVER, HDLAMP PNL RH	1250.00
6	FRT FENDER RH & LH (SUPPLEMENTARY LABOUR)	
	RENEW FRT HEADLAMP RH (SUPPLEMENTARY LABOUR)	48.00
	SUBTOTAL :	2258.00
	PARTS	
1	CLIP(10X1.2) Qty:10 @ \$1.20 each (Disc:20.00% After Disc:\$9.60each)	9.60
2	LAMP ASSY-RH (SUPPLEMENTARY ITEM) Qty:1 @ \$489.00 each (Disc:20.00% After Disc:\$391.20each)	391.20
3	FACE-FR BUMPER Qty:1 @ \$487.40 each (Disc:20.00% After Disc:\$389.92each)	389.92
4	RAD GRILLE Qty:1 @ \$716.70 each (Disc:20.00% After Disc:\$573.36each)	573.36

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME :	EQ INSURANCE COMPANY LIMITED	INVOICE NO :	W12140944
ADDRESS :	5 MAXWELL ROAD	INVOICE DATE :	25-JUN-2019
TELEPHONE :	#17-00 TOWER BLOCK MND COMPLEXS(0691102)	TERMS :	CREDIT
MODEL :	62239433	DATE REC'D :	09-OCT-2018
ENGINE NO :	BDTARCZB17EWA----A	SA/SE :	ZHR
CHASSIS NO :	HR16983933B	JOB NO :	BG1046111
VEHICLE NO :	MNTBBAB17Z0026638	MILEAGE :	052220
	SLA8283A	YOUR REFERENCE :	INS/IC/ZHR/0352/20

ITEMS	JOB DESCRIPTION	AMOUNT
5	EMBLEM RAD GRIL	47.76
	Qty:1 @ \$59.70 each (Disc:20.00% After Disc:\$47.76each)	
6	BRKT LIC(SUPPLEMENTARY ITEM)	109.28
	Qty:1 @ \$136.60 each (Disc:20.00% After Disc:\$109.28each)	
7	HOOD	693.76
	Qty:1 @ \$867.20 each (Disc:20.00% After Disc:\$693.76each)	
8	FRT LICENCE PLATE	60.00
	Qty:1 @ \$60.00 each (Special Nett Item)	
	SUBTOTAL	2274.88
REMARKS		
1	AVIVA LIMITED CLAIM AGAINST EQ INSURANCE	
	DOA:07.08.2018	
2	TOC:DIRECT SETTLEMENT	
	OUR REF:INS/IC/ZHR/0352/2018	
3	T/P VEHICLE NO:PC8889U	
	SATISFACTION NOTED ATTACHED	
4	SURVEY BY:RASUL(LKK AUTO) ON 02.10.2018	
	RECOMMEND 5 DAYS REPAIR	
5	AUTHORISE BY:JANET TAN(EQ INSURANCE) ON 31.08.2018	
	@1516HRS	
6	***OWNER CLAIM LOSS OF USE	

DOLLARS:

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GST Regn No: 19-9106231-D

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TAX INVOICE

GST REG: 19-9106231-D

NAME :	EQ INSURANCE COMPANY LIMITED	INVOICE NO :	W12140944
ADDRESS :	5 MAXWELL ROAD	INVOICE DATE :	25-JUN-2019
TELEPHONE :	#17-00 TOWER BLOCK MND COMPLEXS(0691162239433	TERMS :	CREDIT
MODEL :	BDTARCZB17EWA----A	DATE REC'D :	09-OCT-2018
ENGINE NO :	HR16983933B	SA/SE :	ZHR
CHASSIS NO :	MNTBBAB17Z0026638	JOB NO :	BG1046111
VEHICLE NO :	SLA8283A	MILEAGE :	052220
		YOUR REFERENCE :	INS/IC/ZHR/0352/20

ITEMS	JOB DESCRIPTION	AMOUNT
7	REPAIR FRM 09.10.2018-14.10.2018	
	Insurance Co : EQ INSURANCE COMPANY LIMITED	
	Policy No....: TP-PC8889U	
	Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM	
	DOA.....: 07-AUG-2018	
	Our Ref.....: INS/IC/ZHR/0352/2018	
	Surveyor : SURVEYOR FROM INSURANCE CO	
	LABOUR	2258.00
	PARTS	2274.88
	SUBTOTAL	4532.88
	TOTAL	4532.88
	GST (7%)	317.30
	AMOUNT DUE	4850.18

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: FOUR THOUSAND EIGHT HUNDRED FIFTY
AND CENTS EIGHTEEN ONLY.

WORKSHOP MANAGER

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CUSTOMER

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-126288
Date of Request: 17/08/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 17/08/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. PC8889U
Accident Date 07/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-126288
Date of Request: 17/08/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 17/08/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. PC8889U
Accident Date 07/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PC8889U	EQ Insurance Company Ltd	10/11/2017-09/11/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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