

2103/2002

ASS. REC. BY:

REF:

CS/AIG18017505/Gtd3

n2

Special Instruction:

Surveyor

Guo Qiang

From (Person):

Chin Lee Ying

ASSIGNMENT (Office)

of AIG

Date/Time: 26/9/18 @ 9:39am

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJN1841R

Insured:

SMD 8055P

at Workshop m/s

Guan Auto

Tel:

9388 1210

of

BLK 7 Sin Ming Ind. Est & C #01-82

Policy No:

Claim No:

912266236586

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

09/09/18

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

11:07am @ 26/9/18

Person Contacted:

jacky

Vehicle:

IN/OUT

Date/Time	Action/Instruction	
	(✓) Estimate	
	SJN1841R - NA/AIG18016502/24	DOA: 9/9/18
	SMD8055P - NA/AIG18016502/24	DOA: 9/9/18

STANDARD

XAL

REF:

AG

2052C

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

Guan Auto

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$ NK

IDAC Accident Rpt.:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STN1841R

Yr Regn:

06 Feb 2009

Type: M/Car/M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Rav 4

C.C

2362

Colour

Black

A/C

Insured / Std / NI / NA

Sp. Reading

132827

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ACA3650 20772

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In/Out / Jammed / Leaked / Burnt or

Brake: In/Out / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

26-09-18

Survey held at

w/s

5:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Lt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

26/9

Finalized \$ 1100 with Jacky.

(Red: 3766.19, 77%)

RECEIVED 28 SEP 2013

Date/Time, File Pass to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair:

2

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

250

20

Add Fee:

☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

) Photos:

) Others:

TOTAL

270

Report Format :

TP

Lump Sum / I.B.I. (\$

1100



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS/AIG18017505/Gtd3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 26-09-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMD 8055P	Veh. Inspected	SJN 1841R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	CHIN LEE YING	Assign Date	26/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Engine No.	HIDDEN	Accident Date	09/09/2018	Inspection Date	26/09/2018
Survey held at	BLK 7 SIN MING IND.EST SEC.C#01-82	Repairer	GUAN AUTO SERVICE		

5a. Remarks

<p>A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.</p> <p>B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.</p> <p>C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.</p>
--

-PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE...

From: Chin, Lee-Ying
To: assignments@lkkauto.com, admin-a@lkkauto.com
Cc: Fong, Andy-SY
Sent: 26/9/2018 9:39:54 AM
Attachments:  tmp76E.TIF  10658 lta search .pdf

Hi LKK,

Kindly assist to survey. Owner will leave vehicle around 1pm++ today.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947 | Fax +(65) 6835 7416

Lee-Ying.Chin@aig.com | www.aig.com.sg

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**Daniel Poon & Co.**Advocates & Solicitors
Commissioners for OathsDaniel Poon Choon Kow
LL. B. (Hons), LL.M133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227-2469
Fax: +65 6225-2579
Email: law@dpco.com.sg
(UEN: 53130838C)

Our Ref: DP.sl.isk.10658.18.GA
Your Ref: -----
Please quote our reference number when replying

Date: 11 SEPTEMBER 2018

M/S AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 SHENTON WAY
#08-16
SINGAPORE 079120
ATTN: **ATTN: MOTOR CLAIMS DEPARTMENT**

FAX (6835-7416) ONLY

DEAR SIRs,

PRE-REPAIR INSPECTION

**YOUR INSURED VEHICLE REGISTRATION NO: SMD 8055P
ACCIDENT ON 09 SEPTEMBER 2018 INVOLVING SJN 1841R AND SMD 8055P
AT JB CHECKPOINT**

We are instructed by Zhou Meng to notify you of a road traffic accident on 09th September 2018 at about 21:55 at JB Checkpoint parking lot at the side of the road involving our client's vehicle registration number SJN 1841R and vehicle registration number SMD 8055P driven by your insured at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair inspection of the vehicle, by the attached list of eight (08) surveyor which our client deemed suitable to be appointed.

If the aforesaid is not agreeable, kindly therefore instruct your appointed surveyor for a pre-repair inspection of our client's vehicle at by making a prior appointment with the repairer stated below:-

M/S GUAN AUTO SERVICES
BLK 7 SIN MING INDUSTRIAL ESTATE SECTOR C
#01-82
SINGAPORE 575642
ATTN: **JACKY (9388-4210)**

... 2/-

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2052C
Vehicle Details	
Vehicle No.:	SJN1841R
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	RAV4 2.4X A
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	2AZH162343
Chassis No.:	ACA365020772
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$24,599.00
Original Registration Date:	06 Feb 2009
First Registration Date:	06 Feb 2009
Transfer Count:	2
Actual ARF Paid:	\$24,599.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Feb 2019
PARF Rebate Amount:	\$12,299.00
Intended COE Rebate Details	
COE Expiry Date:	05 Feb 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$200.00
COE Rebate Amount:	\$7.00
Total Rebate Amount:	\$12,306.00

The information contained herein is correct as at 27 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/09/2018 17:17
Date Of Accident	09/09/2018 21:55
Exact Location Of Accident	JB CHECKPOINT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJN1841R
Insured/Policyholder	
Name Of Registered Owner	ZHOU MENG
NRIC No	S9172052C
Email Address	FIONAZHOU_MENG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98399665
Alternative Phone No	OTHERS-98399665

Vehicle Particulars

Manufacturer	TOYOTA
Model	RAV 4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097939604 (DRIVO CLASSIC)
Cover Note Number	

Driver

Name of Driver	TAY CHEE WAI
NRIC No	S7923445A
Date Of Birth	13/08/1979
Occupation	INDOOR
Date Of Driving Pass	16/05/2017
Driving Experience	1 YEAR AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81833511
Fax Number	
Contact Number	OTHERS-81833511
Email Address	CHRISTAY79@GMAIL.COM

Address	BLK 174D HOUGANG AVE 1 #07-1621
Postcode	539174
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : TAN SWEE YEE
	GENDER: : FEMALE
Passenger 2	NAME: : ZHOU MENG
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT ATTACHED. (ATTENDED BY CHRISTINA)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMD8055P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

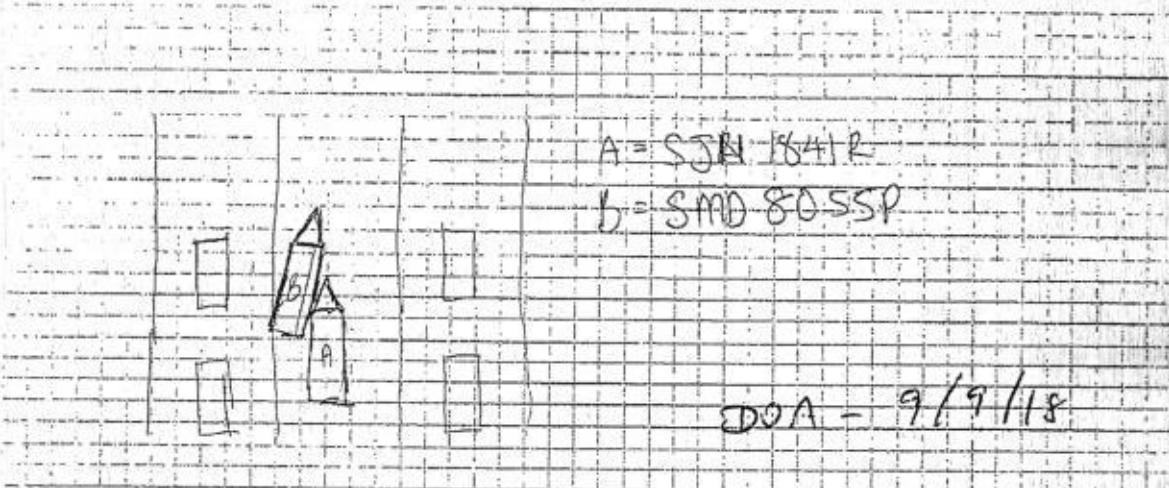

 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

10 SEP 2018


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


We were on the way home from shopping.
It happened towards jb checkpoint when the red mitsubishi SMD 8055P cut into white MPV (beside my car) and then cut into my lane in front of me without signal.
The red mitsubishi SMD 8055P suppose to merge to his own lane at very left side.
I stopped and he still moved ahead of me too close to my left front wheel.


DECLARATION

I/We declare the foregoing particulars are true in every respect.

10 SEP 2018


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

GUAN AUTO SERVICE

Blk 7 Sin Ming Industrial Estate Sector C, # 01-80/82 Singapore 575642

Your Insurer Vehicle No : SMD 8055 P

Date Of Accident--09.09.2018 (21:55hrs)

Accident Locaton -- Johor Bahru Checkpoint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Repair Cost For Vehicle SJN 1841 U (Toyota RAV 4)

Item	Description Parts	Price list	1077.1
1	Front bumper / Cut	\$ 1,385.00	7151.75
2	Front bumper side retainer L/R @ \$47.00 LH - ee, RH x NN	\$ 94.00	47
3	Front bumper side bracket L/R @ \$58.00 X } NN	\$ 116.00	
4	Front headlamp LH X	\$ 975.00	
5	Front fender LH Repair X	\$ 752.15	
6	Front radiator grille X NN	\$ 398.10	1124.1
		\$ 3,720.25	1258.55
	Less 25%	\$ 930.06	843.07
		\$ 2,790.19	477.76
<u>S/Nett Item</u>			
7	Front bumper clips / MC	\$ 38.00	/
8	Front radiator grille clips X } NN	\$ 28.00	
9	Front sport rim LH X } NN	\$ 450.00	
		\$ 3,306.19	
10	Labour Charges	\$ 700.00	200
11	Spray painting	\$ 700.00	600 300
12	Lighting & focus headlight	\$ 40.00	X } NN
13	To conduct wheel alignment	\$ 120.00	X } NN
Total : \$		4,866.19	600

2 Days.

Unpam repair

After repair photos.

26/9/18

One Qiap (LKK)

~~1117.76~~

1381.07

209.1100

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18017505/GTD3N2

Date: 01/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800104002
 Claimant Vehicle No: SJN1841R Insured Vehicle No: SMD8055P
 Date of Loss: 09/09/2018 Nature of Claim: TP Claim No: 9122662365SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN1841R Engine No: 2AZH162343
 Make & Model: TOYOTA RAV4, 2.4 (A) Chassis No: ACA365020772
 Reg. Date: 06/02/2009 (Man. Year: 2008) Odometer: 132827 km
 Colour: Black
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R17 Rear Tyre Size: 235/55R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,306.19	881.07	2,425.12	73.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,560.00	500.00	1,060.00	67.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,866.19	1,381.07	3,485.12	71.62
Approved Total (Overridden) (\$\$)		1,100.00		
Nett Amount (\$\$)	4,866.19	1,100.00	3,766.19	77.40

INSPECTION

Date of Assignment: 26/09/2018
 Date Inspected: 26/09/2018 Inspected At: Guan Auto Service (Sin Ming)
 Block 7 Sin Ming Industrial Estate
 Sector C, #01-80/ # 01-82
 Singapore 575642
 Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut	1,385.00 FL	*1,077.10 FL
2	1		*FRONT BUMPER SIDE RETAINER L/R	N/s Deformed/O/s Not Necessary	94.00 FL	*47.00 FL
3	2		*FRONT BUMPER SIDE BRACKET L/R	Not Necessary	116.00 FL	*- FL
4	1		*FRONT HEADLAMP LH	Not Necessary	975.00 FL	*- FL
5	1		*FRONT FENDER LH	Repair	752.15 FL	*- FL
6	1		*FRONT RADIATOR GRILLE	Not Necessary	398.10 FL	*- FL
7	1		*FRONT BUMPER CLIPS	Necessary	38.00 FS	*38.00 FS
8	1		*FRONT RADIATOR GRILLE CLIPS	Not Necessary	28.00 FS	*- FS
9	1		*FRONT SPORT RIM LH	Not Necessary	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,236.25	1,162.10
- List Item Discount on L Items 25.00/25.00% (\$\$)	930.06	281.03
Total Parts (\$\$)	3,306.19	881.07

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES	New	700.00	200.00
2	SPRAY PAINTING	New	700.00	300.00
3	LIGHTING & FOCUS HEADLIGYHT	New	40.00	-
4	TO CONDUCT WHEEL ALIGNMENT	New	120.00	-
Gross Labour Cost (\$\$)			1,560.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >