

INS. CASE OWNER:

KUAN MENG

CC 3 / ALG 180 17491, Nhas 4

IDAC:

Surveyor:

NAZ

DOI:

21/09/2018

Date / Time:

21/09/2018

Registered in Merlimen:

26/09/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 22330

Name of Insured:

Lee Wen Hui

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A: 19/09/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Gabriel Tay Hwa Teng

Driver Tel No.:

81239935

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

CHINA ST TO CHURCH ST

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smp 7. m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L10

\$5,380.00 (3 days) Reduction: 48 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,380.00

Loss of Rental (LOR):

\$5,380.82 (6 days) x 4106.47

Loss of Use (LOU):

\$5,380.82 x 30 days

Loss of Income (LOI):

— (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

\$700

Medical:

—

Disbursement:

—

Legal Cost

—

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Total: \$5,495.82 Global Sum \$5: 4,490.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5,490.00

Name 1:

SHIRT TAXIS PTB LEO

Payee 2: (Strike if N.A.)

—

Name 2:

Payee 3: (Strike if N.A.)

—

Name 3:

07577

Surveyor:

NAZ

REF:

AIG

TAX 109/18/20P

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

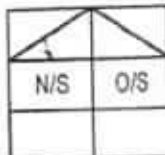
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHF 446X

Yr Regn: 27 DEC 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIMI

C.G. 1,778

Colour:

MAROON

A/C: Insured / Std / NI / NA

Sp. Reading:

768, 272

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JIDK N364005719130

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195 / 65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN (F) BF (R)

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

19/9/18

D.O.I.

21/9/18

Survey held at

SMET WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

AIG 4/1

46 43,860.00
 (460: 43,861.83 (10%))

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

) S + RS \$

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

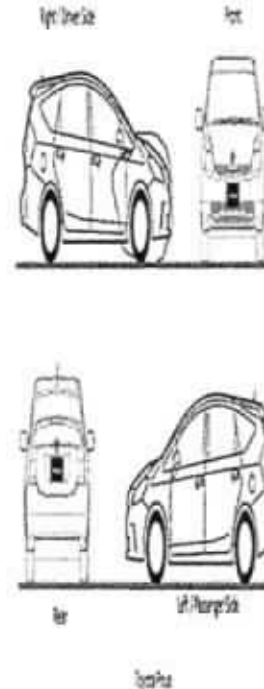
Report Format :



Lump Sum / I.B.I: (\$

TOTAL

VIC

Section A - Accident Details	
Registration Number	5HF445X
Case Reference Number	TAX/09/18/2087
Registration Date	27/12/13
Company Type	SMRT Taxi Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CHIA SENG HOCK
Type of Accident	Head To Side
Accident Date and Time	19/09/18 12:05 PM
Accident Reported Date and Time	19/09/18 1:20 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24097936
Special Instruction to ARC, if any	
Prepared Date and Time	20/09/18 4:34 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$645.00	\$500.00
Total Spray Cost	\$1,314.00	\$680.00
Total Spare Part Cost	\$3,825.95	\$1,954.45
Total Other Cost	\$916.88	\$436.88
TOTAL COST	\$6,901.83	\$3,671.33
Lump Sum Total	\$6,900.00	\$3,650.00 (L/S)
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	26/09/2018 4:15 PM	26/09/2018 12:08 AM
Signature		
Remarks	BEFORE PAINT PHOTO AND AFTER PAINT PHOTO FOR CHECK ITEM AND REPLACE ITEM	

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1810-0208	Invoice Number	
Quotation Date	10.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Finalized.

-NAZ-

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757706
FAX Number : 63665592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 21/09/2018

User ID : kimmingchin

Section A - Accident Details

Registration Number	SHF446X
Case Reference Number	TAX0818/2087
Registration Date	12/27/2013
Company Type	SMRT Taxi Pte Ltd
Make	TOYOTA
Model	PROUS
Name of Driver	CHIA SENG HOCK
Type of Accident	Head To Side
Accident Date and Time	9/19/2018 12:05 PM
Accident Reported Date and Time	9/19/2018 1:20 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097996
Special Instruction to ARC, if any	
Prepared Date and Time	9/20/2018 4:34 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

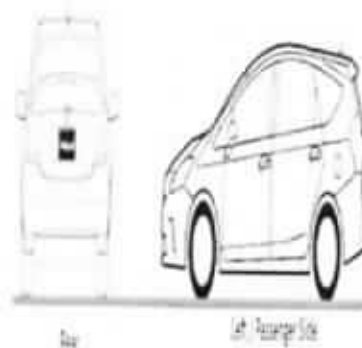
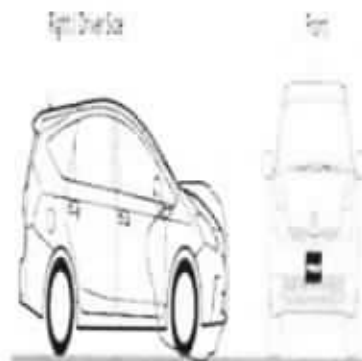
Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$0.00
Total Spray Cost	\$1,314.00	\$0.00
Total Spare Part Cost	\$3,825.95	\$0.00
Total Other Cost	\$916.38	\$0.00
TOTAL COST	\$6,901.33	\$0.00
Lump Sum Total	\$6,900.00	\$0.00
Number of Repair Days	5.0	1
Prepared / Adjusted By	Tuck Foo Kok	Naz
ARC / Surveyor Sign Off Date	21/09/2018 9:29 AM	
Signature		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works	Quotation from AR	Adjusted by Surveyor, if applicable
Job Scope		
TO REPAIR FRONT RH PORTION	\$845.00	
Total Labour	\$845.00	





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665592
Estimator Telephone Number : 68662625
Accident Reporting Number : 68662672

Date Generated : 21/09/2018

User ID : kimmingchin

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT BUMPER	\$378.00	200
TO RESPRAY FRONT FENDER RH	\$378.00	200
TO RESPRAY RIM	\$180.00	80
TO RESPRAY FRONT DOOR RH	\$378.00	200
Total Spray Painting & Panel Beating	\$1,314.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	30
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER (NET)	\$296.88	146
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$180.00	50
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$120.00	80
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	30
TO WASH AND VACUUM	\$60.00	X 10
TO TRANSFER DOOR MECHANISM	\$120.00	X 10
Total Other Costs	\$916.88	

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		62115-47930	BUMPER FRT	1.00	\$482.05	25.00	\$361.50	Replace	DEF
		62115-47040	BUMPER SUPPORT F/RH	1.00	\$76.40	25.00	\$57.30	Replace	?
		81511-47050	LENS & BODY, FR TURN RH	1.00	\$511.80	10.00	\$460.62	Replace	SCR
		81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	SCR
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	DD
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.77	Replace	TN
		53851-47040	FENDER LINER PAD, FR WHEEL, RH	1.00	\$49.30	25.00	\$36.97	Replace	?
		42611-47140	WHEEL DISC, FRONT	1.00	\$1,484.30	25.00	\$1,113.15	Replace	X R
		75374-47091	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.92	Replace	146
		85315-47140	WIPER WASHER JAR	1.00	\$180.10	25.00	\$135.07	Replace	?
		53827-47030	FENDER PROTECTOR FRT/RH SIDE	1.00	\$113.90	25.00	\$85.43	Replace	?
		87001-47070	DOOR FRT/RH	1.00	\$894.40	25.00	\$670.80	Replace	X R
		88735-12120	HINGE LOWER RHF, DOOR	1.00	\$90.10	25.00	\$67.57	Replace	?
		88710-12151	HINGE UPPER RHF, DOOR	1.00	\$80.50	25.00	\$60.38	Replace	?
		68610-47021	CHECK ASSY, FR DOOR	1.00	\$150.30	25.00	\$112.73	Replace	?
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	146
Total					\$8,865.20		\$4,782.44		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NAZ LKK
21/9/18 1730
LIS
3 days
AFTER REPAIR PHOTO

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 26 November, 2018 11:54 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 19/9/2018 involving SHF 446X & SLB 2233D (AIG's insured) Our Ref: TAX/09/18/2087/lg LKK REF CC3/AIG18017491/Nha3
Attachments: 09 18 2087 - DV.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$4,490.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 26/11/2018 11:11
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD Re: Accident on 19/9/2018 involving SHF 446X & SLB 2233D (AIG's insured) Our Ref: TAX/09/18/2087/lg LKK REF CC3/AIG18017491/Nha3

Without Prejudice

Dear Lee Gek,

We refer to our telephone conversation earlier.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$4,490.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 26 November, 2018 10:32 AM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 19/9/2018 involving SHF 446X & SLB 2233D (AIG's insured) Our Ref: TAX/09/18/2087/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3550.00
Loss of Rental	\$878.38 (8.25 days x \$106.47)
Loss of Income	\$495.00 (8.25 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4930.38

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (sent to Vic on 22/10/18)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 26 November, 2018 10:32 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 19/9/2018 involving SHF 446X & SLB 2233D (AIG's insured)
Our Ref: TAX/09/18/2087/lg
Attachments: 09 18 2087.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3550.00
Loss of Rental	\$878.38 (8.25 days x \$106.47)
Loss of Income	\$495.00 (8.25 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$4930.38

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (sent to Vic on 22/10/18)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

24 OCTOBER 2018

TEE WEN HUI
BLOCK 517 YIO CHU KANG ROAD
#02-67
SINGAPORE 787084

Dear Sir/Madam,

OUR REF : CC3/AIG18017491/Nha3
YOUR REF : SLB 2233D
ACCIDENT INVOLVING SLB 2233D AND SHF 446X ALONG PICKERING STREET
TOWARDS CHINA STREET ON 19.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHF 446X against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHF 446X** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHF 446X** that was damaged pursuant to the accident which occurred on **19/09/2018** (date) along **CHINA STREET TOWARDS CHURCH STREET** (location) involving vehicle no/s **SLB 2233D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of Nov (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,490.00** (global sum – all in) for vehicle no. **SHF 446X** that was damaged pursuant to the accident which occurred on **19/09/2018** (date) along **CHINA STREET TOWARDS CHURCH STREET** (location) involving vehicle no/s **SLB 2233D**. This is pursuant to the inspection conducted on **21/09/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHF 446X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 446X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of Nov (month) 2018 (year)


NAZE

Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181100067
Date : 04.11.2018
Vehicle No. : SHF446X
Your Ref No. : TAX/09/18/2087
Our Ref No. : 24097996
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	3,550.00

GRAND TOTAL \$ 3,550.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 19.09.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/18/2087

From: SMRT Taxis Pte Ltd

Date: 26/9/2018

ACCIDENT ON 19/09/2018 INVOLVING SHF 446X & SLB 2233D

ALONG PICKERING STREET

This is to confirm that the daily rental rate for SHF 446X is \$106.47 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 19/09/2018
Accident End Date : 01/11/2018

Date Generated : 23/11/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/18/2067	SHF-446X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24097996	19/09/2018 1:20 PM	27/09/2018 3:35 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	19 Sep 2018 / 15:53:45	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLB2233D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180919155345677329

Search Date / Time: 19 Sep 2018 14:20:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2018 Edit Reg		21 Sep 2018 00:00 Edit Adj Rpt	S\$3,550.00 Edit Estimates	S\$3,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TEE WEN HUI, ID: S7802589A								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHF446X	Date of Loss:	19/09/2018 12:00 - :59 [56 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5457428312SG	Policy/Cover Note No.:	1800042408 (Comprehensive) Coverage: 19/04/2018 - 18/04/2020						
Vehicle Reg. No. (Insured):	SLB2233D	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 05/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (27/09/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHF446X (5457428312SG)
[SLB2233D]
TP
SMRT TAXIS PTE LTD
Sep 19 2018 12:00PM
[TEE WEN HUI]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/10/18 15:12	Video - Accident TP VIDEO FOOTAGE	Load MOV	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
2	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
3	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
6	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
7	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
8	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
9	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
10	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
11	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
12	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
13	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
14	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
15	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
16	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
17	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
18	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
19	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
20	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
21	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
22	03/11/18 12:13	General View	Load JPG	<input checked="" type="checkbox"/>
23	03/11/18 12:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
24	03/11/18 12:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	03/11/18 12:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/09/18 15:21	TP ESTIMATE - MARKED	Load PDF	
2	28/09/18 15:21	TP GIA REPORT	Load PDF	
3	24/10/18 14:29	LETTER TO OI	Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	25/10/18 14:03	EMAIL FROM AIG	 Load PDF	
5	30/11/18 11:18	WORKSHOP INVOICE	 Load PDF	
6	30/11/18 11:18	AUTHORISATION TO ACT FORM	 Load PDF	
7	30/11/18 11:18	Release Voucher	 Load PDF	
8	30/11/18 11:18	RENTAL RECEIPT	 Load PDF	
9	30/11/18 11:18	RENTAL MILEAGE	 Load PDF	
10	30/11/18 11:18	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	27/09/18 13:41	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB2233D (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHF446X (TP veh)		
Date of Accident:	19/09/2018		

Global Sum Settlement	[X] Yes	[] No
Repair Estimate	: \$	9,141.08
Final Repair Cost	: \$	4,490.00
Loss of Use	: \$	6.00 days at \$50.00 per day
Rental (if any)	: \$	6 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	4,490.00

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	4,490.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

30 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017491/NHA3Q2

Date: 30/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800042408
Claimant Vehicle No : SHF446X **Insured Vehicle No :** SLB2233D
 Date of Loss: 19/09/2018 Nature of Claim: TP Claim No: 5457428312SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHF446X**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5933619
 Reg. Date: 27/12/2013 (Man. Year: 2013) Chassis No: JTDKN36U005719130
 Colour: Maroon Odometer: 768272 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,362.08	2,739.94	3,622.14	56.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,779.00	1,320.00	1,459.00	52.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,141.08	4,059.94	5,081.14	55.59
Approved Total (Overridden) (S\$)		3,550.00		
Nett Amount (S\$)	9,141.08	3,550.00	5,591.08	61.16
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$106.47/day) (S\$)		638.82		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		4,495.82		
Global Sum Settlement (S\$)		4,490.00		

INSPECTION

Date of Assignment: 21/09/2018
 Date Inspected: 21/09/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Deformed	482.00 F	*381.50 F
2	1		*FENDER FRT /RH (DISC 25%)	Dented	723.40 F	*542.55 F
3	1		*FENDER LINER FRT/RH (DISC 25%)	Torn	171.70 F	*128.78 F
4	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F
5	1		*LENS & BODY ,FR TURN RH (DISC 10%)	Scratched	511.80 F	*460.62 F
6	1		*HEAD LAMP RH (DISC 10%)	Scratched	945.20 F	*850.68 F
7	1		*ADVERTISEMENT STICKER (SN)	Necessary	296.88 F	*296.88 F
8	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
9	1		*BUMPER SUPPORT F/RH	Serviceable	76.40 F	*- F
10	1		*FENDER LINER PAD FR WHEEL	Serviceable	49.30 F	*- F
11	1		*WIPER WASHER JAR	Serviceable	180.10 F	*- F
12	1		*FENDER PROTECTOR	Serviceable	113.90 F	*- F
13	1		*HINGE LOWER RHF DOOR	Serviceable	90.10 F	*- F
14	1		*HINGE UPPER RHF DOOR	Serviceable	80.50 F	*- F
15	1		*CHECK ASSY ,FR DOOR	Serviceable	150.30 F	*- F
16	1		*WHEEL DISC FRONT	Repair	1,484.20 F	*- F
17	1		*DOOR FRT/RH	Repair	894.40 F	*- F
Total Parts (S\$)					6,362.08	2,739.94

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	500.00
2	SPRAY PAINT	New	1,314.00	680.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	50.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	120.00	40.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	30.00
7	TO WASH AND VACUUM	New	60.00	0.00
8	TO TRANSFER DOOR MECHANISM	New	120.00	0.00
Gross Labour Cost (S\$)			2,779.00	1,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >