

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 10 July, 2019 1:55 PM  
**To:** sinsheng engineering services  
**Cc:** Admin A; Rasul (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: FW: Accident Involving YP2792D with YN1038R on 19/09/2018 \*\*\* LKK REF: CC4/LPC18017488/R1ha3

Without Prejudice

Dear Pei Jin,

We refer to your below email.

Please be informed that I am taking over this matter and we are currently preparing our report to seek for our principal's mandate approval.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** sinsheng engineering services [mailto:sinsheng1981@gmail.com]  
**Sent:** Wednesday, 10 July, 2019 1:37 PM  
**To:** Poh Kin (LKKAUTO); SUR  
**Cc:** Admin A; Rasul (LKKAUTO)  
**Subject:** Re: FW: Accident Involving YP2792D with YN1038R on 19/09/2018 \*\*\* LKK REF: CC4/LPC18017488/R1fa3

Hi Ms Poh Kin,

### 7TH REMINDER

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You  
Regards*

**Pei Jin**

*Sin Sheng Engineering Services  
No 8 Tuas Ave 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)  
Tel: 6863 9595  
Fax: 6863 6477*

On Wed, 26 Jun 2019 at 16:15, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:  
Hi Ms Sharon,

**6TH REMINDER**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
No 8 Tuas Ave 18  
Singapore 638892  
(Level 3\_Office)  
(Level 5\_Workshop)  
Tel: 6863 9595  
Fax: 6863 6477*

On Mon, 29 Apr 2019 at 12:57, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:  
Hi Ms Poh Kin,

**5TH REMINDER**

Please assist to update us for the above case.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 22 Mar 2019 at 14:00, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:  
Hi Ms Poh Kin,

**FINAL REMINDER.**

We refer to the above. Despite several reminder, we had yet to received any response

We could appreciate if can  
get your response end of  
27/03/2019, failing which we  
have no choice and to close  
the file on our end.  
And will pass back the case  
to our client, any action  
taken by our client are not  
related to us.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 15 Feb 2019 at 15:36, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:  
Hi Ms Poh Kin,

**3rd REMINDER.**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

*Thank You  
Regards*

*Susan*

*Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 21 Dec 2018 at 14:32, sinsheng engineerservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Dear All,

**REMINDER.**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 7 Dec 2018 at 10:57, sinsheng engineerservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Dear All,

**REMINDER.**

Please assist to revert us with the liability issue/offer if direct settlement is in order.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 9 Nov 2018 at 12:18, sinsheng engineerservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Ms Poh Kin,

Please find attached.

*Thank You  
Regards*

*Susan  
Sin Sheng Engineering Services  
3 Tech Park Crescent  
Tuas Tech Park  
Singapore 638129  
Tel: 6863 9595  
Fax: 6863 6477*

On Fri, 9 Nov 2018 at 12:12, Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)> wrote:

Dear Susan,

We appreciate if you kindly furnish us a copy of full set of your client GIA report.

As you can see in the attached report in our record, we only have statement and sketch plan page, we don't have scene photo.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** sinsheng engineering services [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]  
**Sent:** Friday, 9 November 2018 11:59 AM  
**To:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** Re: FW: Accident Involving YP2792D with YN1038R on 19/09/2018 \*\*\* LKK REF: CC4/LPC18017488/R1fa3

Hi Ms Poh Kin,

We are agreed for the finalized.

Attached LOC document and ATA for your attention please.

Video footage are not available. Scene photo is attached with the accident report.

Kindly revert us with the offer if direct settlement is in order.

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On Fri, 9 Nov 2018 at 09:53, Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)> wrote:

**Without Prejudice**

Our Ref: CC4/LPC18017488/R1fa3

Your Ref: YP 2792D

Dear Sir/Madam,

We refer to the above matter.

For COR, our surveyor had recommended amount for COR at **L/S \$1,800.00** with **3** working days.

**Please note that: All finalisation is subject to our Principal insurer's approval.**

In the meantime, Please be informed that basing on the accident statements submitted by both party, the **liability is unclear** for the above mentioned case. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** sinsheng engineerservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]  
**Sent:** Wednesday, 7 November 2018 11:12 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: FW: Accident Involving YP2792D with YN1038R on 19/09/2018 \*\*\* LKK REF: CC4/LPC18017488/R1fa3

Hi Mr Rasul,

**FINAL REMINDER.**



Please assist to have your finalized end of this 09/11/2018, failing which our client's request us pass the case the to solicitor firm to handle. We trust that will not be necessary.

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On Mon, 29 Oct 2018 at 12:13, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Mr Rasul,

**2ND REMINDER**

Please have your finalized in **URGENTLY.**

*Thank You*  
*Regards*

*Susan*  
*Sin Sheng Engineering Services*  
*3 Tech Park Crescent*  
*Tuas Tech Park*  
*Singapore 638129*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On Mon, 22 Oct 2018 at 12:36, sinsheng engineering services <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Mr Rasul,

**REMINDER** for the finalized.

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Mon, 1 Oct 2018 at 13:30, Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Sir / Madam,

Thank you for your email.

Please note that :-

LKK ref	Officer in charge
---------	-------------------

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineerservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>

**Sent:** Monday, 1 October, 2018 11:33 AM

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: FW: Accident Involving YP2792D with YN1038R on 19/09/2018

Hi Mr Rasul,

Please find attached and have your finalized please.

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Tue, 25 Sep 2018 at 09:36, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Our Ref : 17/18/18/VC10/020937

Dear Catherine/Nivitha,

Kindly proceed with the survey accordingly.

For your information, our insured has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** sinsheng engineeringservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** Tuesday, 25 September, 2018 9:25 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Accident Involving YP2792D with YN1038R on 19/09/2018

Hi Mr Gerald,

We are selected Mr Rasul.

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*

On 24 September 2018 at 17:49, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Without Prejudice

Our Ref : To be advised

Dear Susan,

We attached the list of 10 surveyors from LKK Auto Consultants Pte Ltd  
for your attention.

Please let us hear from you.

In addition, for future pre-repair survey, please email to  
[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** sinsheng engineeringservices [mailto:[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)]

**Sent:** Monday, 24 September, 2018 10:38 AM

**To:** GERALD POH WEE BIN

**Subject:** Accident Involving YP2792D with YN1038R on 19/09/2018

Dear Officer In charge,

We are repairer of motor vehicle YP2792D. Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert us with the liability issue if direct settlement is in order.

*Thank You*

*Regards*

*Susan*

*Sin Sheng Engineering Services*

*3 Tech Park Crescent*

*Tuas Tech Park*

*Singapore 638129*

*Tel: 6863 9595*

*Fax: 6863 6477*