

Vic (LKKAUTO)

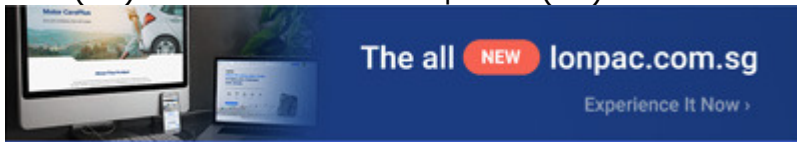
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 16 August, 2019 3:37 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Accident Involving YP2792D with YN1038R on 19/09/2018
LPC REF - 17/18/18/VC10/020937 - LKK REF CC4/LPC18017488/R1ha3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 13 August, 2019 9:30 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Accident Involving YP2792D with YN1038R on 19/09/2018 LPC REF - 17/18/18/VC10/020937 - LKK REF CC4/LPC18017488/R1ha3 [External Confidential]

Your Ref: 17/18/18/VC10/020937

Our Ref: CC4/LPC18017488/R1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES YN 1038R(OI) AND YP 2792D (TP) ON 19/09/2018

We refer to the subject matter and to the assignment dated 25th September 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

As per our below email, we are of the view that both parties are equally liable for this accident.

We propose to offer to TP repairer "SIN SHENG ENGINEERING SERVICES" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,232.47	\$ 1,926.00
Loss of Use (\$120 x 5 days)	\$ 600.00	\$ 600.00

	<i>Subtotal</i>	\$ 2,526.00
	50%	\$ 1,263.00
GIA Search Fee	\$ 2.00	\$ 2.00
	TOTAL	\$ 3,834.47
		\$ 1,265.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Downtime/Weekends	2 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 10 July, 2019 2:14 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: Accident Involving YP2792D with YN1038R on 19/09/2018 LPC REF - 17/18/18/VC10/020937 - LKK REF CC4/LPC18017488/R1ha3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly submit your mandate.

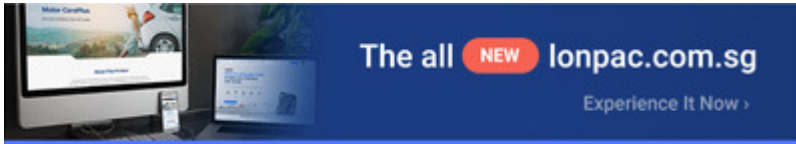
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 10 July, 2019 2:12 PM
To: GERALD POH WEE BIN
Cc: Admin A; Vic (LKKAuto); MT_Claim_SG
Subject: RE: Accident Involving YP2792D with YN1038R on 19/09/2018 LPC REF - 17/18/18/VC10/020937 - LKK REF CC4/LPC18017488/R1ha3

Dear Gerald,

We refer to the subject matter.

It was reported that TP rear door was left open when the accident happened.

TP repairer confirmed no video footage available but only scene photos were taken as attached on the TP GIA report.

In view of the circumstances of the accident, we opine that liability should be shared equally by both parties.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 October, 2018 4:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Accident Involving YP2792D with YN1038R on 19/09/2018

Dear Mei Kwan,

Attached copy of insured's report

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 27 September, 2018 11:34 AM
To: ONG LI LI
Cc: MT_Claim_SG; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: Accident Involving YP2792D with YN1038R on 19/09/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 17/18/18/VC10/020937
LKK REF: CC4/LPC18017488/R1fa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: YP 2792D

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 25 September, 2018 1:20 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident Involving YP2792D with YN1038R on 19/09/2018

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 25 September 2018 9:36 AM

To: Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; sinsheng engineering services <sinsheng1981@gmail.com>

Subject: FW: Accident Involving YP2792D with YN1038R on 19/09/2018

Our Ref : 17/18/18/VC10/020937

Dear Catherine/Nivitha,

Kindly proceed with the survey accordingly.

For your information, our insured has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]

Sent: Tuesday, 25 September, 2018 9:25 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: Accident Involving YP2792D with YN1038R on 19/09/2018

Hi Mr Gerald,

We are selected Mr Rasul.

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477

On 24 September 2018 at 17:49, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Without Prejudice

Our Ref : To be advised

Dear Susan,

We attached the list of 10 surveyors from LKK Auto Consultants Pte Ltd
for your attention.

Please let us hear from you.

In addition, for future pre-repair survey, please email to mt_claim@lonpac.com

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: sinsheng engineeringservices [mailto:sinsheng1981@gmail.com]

Sent: Monday, 24 September, 2018 10:38 AM

To: GERALD POH WEE BIN

Subject: Accident Involving YP2792D with YN1038R on 19/09/2018

Dear Officer In charge,

We are repairer of motor vehicle YP2792D. Enclosed Accident Statement and LTA search fee for your attention please.
Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 nominated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert us with the liability issue if direct settlement is in order.

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477