

INQ226

INS. CASE OWNER:

CC 3/AIG1801

LKR:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$S

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

3346.53.

Loss of Rental (LOR):

\$S

300.00

(3 days) x 100

Loss of Use (LOU):

\$S

(5

x

days)

Loss of Income (LOI):

\$S

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$S

2.00

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

Total:

\$S

3648.53

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

300.00

Name 1:

YAP TZE MET

Payee 2: (Strike if N.A.)

\$S

3348.53

Name 2:

Premium Automobiles Pte Ltd

Payee 3: (Strike if N.A.)

\$S

Name 3:

REF:

W

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured _____

Excess _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report _____

Consistent? : Yes or No

GIA / PR Seen _____

Consistent? : Yes or No

Est. Repairs: _____

3

days

Res: _____

Yes or No

Lump Sum: _____

2-B-2

%

3 Val: _____

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No.

SLA2117L

Yr Regn:

2016 Feb

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

CC 1395

Colour:

White

A/C

Insured / Std / NI / NA

Sp. Reading

14230

Ti/Radio:

Insured / Std / NI / NA

Eng/No

C/No:

WAU22ZF47GA012708

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Mod:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

12/10/18

Survey held at

Premium

Des. of Damages:

Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Alb.

15/4/19 Confirm 2-B-2 \$3157.60 with 3 working days

(Red) = \$3271.40
 51%)

Date/Time: File Pass to?

☐

: Prelim. Report

Days Of Repair:

11.

☐

: Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

12.

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Workshop (\$

Survey Fee

Transportation

1. 3-PS. (\$

1. Photo

1. Other

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1320/2018/PH
Date	:	29-Sep-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr.Yap Tze Mei
Address	:	1 Robin Road Singapore 258176
Telephone	:	HP +65 96777880
Type of Claim	:	Third Party Claims
Policy No.	:	2100452818-02
Vehicle No	:	SLA 2117 L
Model Code	:	Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year	:	Feb-16
Engine No	:	CVN 001236
Chassis No	:	WAUZZZF47GA012708
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	24-Sep-18
Place of Accident	:	DRAYCOTT PARK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 2177 L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear kick sensor. Check function.	S/N	\$ 360.00	✓
2	To dismantle and renew rear bumper. Re-organize rear crash components. Reinstall all parts removed.		\$ 900.00	503 ✓
3	To respray rear bumper.		\$ 800.00	550 ✓
4	To carry out diagnostic check.	S/N	\$ 192.00	✓
TOTAL LABOUR CHARGES		:	\$ 2,252.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 2117 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>delivered</i>	\$ 1,907.00 ✓	1525.60
2	FIXING PARTS FOR REAR BUMPER <i>not in</i>	\$ 63.00 ✓	
3	SECURING PLATE <i>2 full on</i>	4 \$ 56.00 ✗	
4	SECURING STRIP	\$ 191.00 ✗	
5	REAR BUMPER SPOILER <i>not in</i>	\$ 216.00 ✗	
6	REAR BUMPER REFLECTOR LIGHT-LH/RH <i>not in</i>	2 \$ 70.00 ✗	
7	REAR BUMPER CARRIER <i>not in</i>	\$ 786.00 ✗	
8	SEAL	2 \$ 24.00 ✓	
9	GUIDE SECTION - LH <i>not in</i>	\$ 37.00 ✗	
10	GUIDE SECTION - RH <i>not in</i>	\$ 38.00 ✓	
11	GUIDE SECTION - LH/RH	2 \$ 38.00 ✗	
12	REVERSE SENSOR - REAR INNER/OUTER <i>not in</i>	2 \$ 421.00 ✗	
13	SUNDRIES <i>not in</i>	\$ 300.00 ✗	
TOTAL SPARE PARTS CHARGES		: \$ 4,147.00	
TOTAL LABOUR CHARGES		: \$ 2,252.00	
GRAND TOTAL		: \$ 6,399.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 12/10/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised , 03 days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1320/2018/PH
Date	:	29-Sep-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - JB - 13 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr.Yap Tze Mei
Address	:	1 Robin Road Singapore 258176
Telephone	:	HP +65 96777880
Type of Claim	:	Third Party Claims
Policy No.	:	2100452818-02
Vehicle No	:	SLA 2117 L
Model Code	:	Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year	:	Feb-16
Engine No	:	CVN 001236
Chassis No	:	WAUZZZF47GA012708
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	24-Sep-18
Place of Accident	:	DRAYCOTT PARK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 2177 L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear kick sensor. Check function.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper. Re-organize rear crash components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray rear bumper.		\$ 800.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,252.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 2117 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,907.00	\$ 1,525.60
2	FIXING PARTS FOR REAR BUMPER	\$ 63.00	
3	SECURING PLATE	4 \$ 56.00	
4	SECURING STRIP	\$ 191.00	
5	REAR BUMPER SPOILER	\$ 216.00	
6	REAR BUMPER REFLECTOR LIGHT-LH/RH	2 \$ 70.00	
7	REAR BUMPER CARRIER	\$ 786.00	
8	SEAL	2 \$ 24.00	
9	GUIDE SECTION - LH	\$ 37.00	
10	GUIDE SECTION - RH	\$ 38.00	
11	GUIDE SECTION - LH/RH	2 \$ 38.00	
12	REVERSE SENSOR - REAR INNER/OUTER	2 \$ 421.00	
13	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 4,147.00	\$ 1,525.60
TOTAL LABOUR CHARGES		\$ 2,252.00	\$ 1,602.00
GRAND TOTAL		\$ 6,399.00	\$ 3,127.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18017470/wb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1320/2018/MAS

26 Dec 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLA 2117 L, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLA 2117 L**, claimant,
Ms. Yap Tze Mei, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85013275 – S\$3,346.53
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Rental bill – S\$300.00 (S\$100.00 x 3 working days)
6. A copy of GIA Search Fee - S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLA 2117 L

BREAKDOWN OF PAYMENT

Vehicle No: SLA 217L
Accident on 24/9/2018 at DRAYCOTT PARK
Involving vehicle/s SLB1646C

1) Repair cost \$ 3,346.53 Payable to: Premium Automobiles Pte Ltd

2) GIA/ATA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 800.00 Payable to: YAP TZE MEI

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18017470/wb3

18 October 2018

Jamie Acosta Gomezll

23 Anderson Road

#09-05

Singapore 259985

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 1646C AND SLA 2117L ON 24/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, YAP TZE MEI (the third party claimant) of 1 ROBIN ROAD
#06-01, SINGAPORE 258176 (address), owner of SLA 2117 L (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD (the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLA 2117 L that was damaged pursuant to the accident which occurred on 24/9/2018
(date) along DRAYCOTT PARK (location) involving vehicle no/s
SLB 1646 C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 22 (day) of NOVEMBER (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2346.53 (Repair Cost), S\$ 300.00 (Loss of rental/loss), S\$ 0.00 (Disbursement), for vehicle no. SLA 2117 L that was damaged pursuant to the accident which occurred on 24/9/2018 (date) along DRAYCOTT PARK (location) involving vehicle no/s SLB 1646 C. This is pursuant to the inspection conducted on 12/10/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YAP TZE MEI ("the third party claimant") of vehicle no. SLA 2117 L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLA 2117 L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 4 (month) 2019 (year)

WP 

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6384 2223
Main Telefax: 6471 3131
Page 1 14:43

Alexandro Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2223
Telefax: 6475 1023

UBI Service Centre
311 Ulu Road 1
Singapore 150036
Telephone: 6385 1123
Telefax: 6471 1123

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
6338 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013275 Date : 17/12/2018 Order : SLA2117L Term : 30	Account: 00006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLA2117L (V 28945) Regn Date: 24/02/2016 Mileage: 14931 WIP No.: 25682
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47GA012700 Engine: CVN 001236 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REHEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8M5807067A GRU	COVER Less 820%	1.00	1307.00	1,525.60

Parts	1,525.60	Sub-Total	3,127.60
Labour	0.00	7% GST	218.93
Sublet	1,602.00	Grand Total	3,346.53
Menus	0.00		
Lubricant	0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

RENTAL AGREEMENT

HA 201811-0178

Hirer's Name Yap Tze Mei		Date of Birth 10/1/76	Passport/ Nric No. S7602637H	Nationality
Address 1 Robin Road #06-01		Occupation	Driving Licence No. As Above	Date of Expiry Life.
Postal Code 758176		Contact No.	Mobile Phone No. 96777880	
Joint Hirer's / Guarantor's Name Wee Chong Wei, Bernard		Date of Birth 25/4/73	Passport/ Nric No. S7315332H	Nationality
Address As Above		Occupation	Driving Licence No. As Above	Date of Expiry Life.
Postal Code		Contact No.	Mobile Phone No. 91711336	

CHECK OUT

Date 20-11-18	Time 9am	Mileage KM	E 1/4 1/2 3/4 F
Date 22-11-18	Time 8pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				300/-
EXTENSION				
Audi/James				
SLA2117L				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SLA 8440M

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

YAP TZE MEI
BLK 1 #06-01
ROBIN ROAD
SINGAPORE 258176

ATTN : YAP TZE MEI

INVOICE : AR1811-0268
DATE : 23/11/2018
TERMS : C.O.D
STAFF ID : AINI
AGREEMENT NO. : HA201811-0178

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No	: SLA8440M	280.37
Make / Model	:	
Rental Dates	: Rental Billing From 20/11/2018 To 22/11/2018 (incl)	
Period	: 3 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SLA2117L	

AMOUNT : S\$
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63

TOTAL S\$:	300.00
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Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

YAP TZE MEI

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201811-0173		
Account of	: YAP TZE MEI		
Date Issued	: 23/11/2018		
Vehicle Reg No.	: SLA8440M		
Rental Dates	: 20/11/2018		
Amount Received	: S\$ 300.00		
Payment Type:	: VISA V100782	S\$	300.00
Payment for Invoice	: AR1811-0268		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	300.00

* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-147638

Date of Request: 25/09/2018

Your Ref No:

Online Purchase

Premium Autocare Centre
24 Benoi Sector
Singapore 629857

Dear Sir/Madam,

Enquiry Date 25/09/2018
Enquiry By Wong Khong Seng, George
TP Vehicle No. SLB1646C
Accident Date 25/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB1646C	AIG Asia Pacific Insurance Pte. Ltd.	29/03/2018-28/03/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait photo of a woman.

Licence Number: **S7602637H**

Name: **YAP TZE MEI (YE ZHIMEI)**

Birth Date: **10 Jan 1976**

Valid Until: **16 Dec 2002**

Barcode: **000022030J**

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7602637H**

Portrait photo of a woman.

Name: **YAP TZE MEI (YE ZHIMEI)**

Race: **CHINESE**

Date of birth: **10-01-1976**

Country of birth: **SINGAPORE**

Sex: **F**

Barcode: **S7602637H**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	29 Dec 1997

NP 426A

Barcode: **License No: S7602637H**

Barcode: **S7602637H**

NPIC No: **S7602637H**

Portrait photo of a woman.

Date of issue: **27-01-2006**

1 ROBIN ROAD #06-01
SINGAPORE 258176

NPIC No: **S7602637H** Date: **25/12/2017**

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Sep 2018 Edit Reg		12 Oct 2018 00:00 Edit Adj Rpt	S\$3,127.60 Edit Estimates	S\$3,127.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	JAIME ACOSTA GOMEZ II, ID: S7187965H		
Main Claimant:	YAP TZE MEI, ID: S7602637H		
Vehicle Reg. No.:	SLA2117L	Date of Loss:	24/09/2018 18:00 - :59 [31 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9536726944SG	Policy/Cover Note No.:	2100458517-02 (Comprehensive)
Vehicle Reg. No. (Insured):	SLB1646C	Policy No. (Claimant):	2100452818-02
		Excess:	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/10/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (26/09/2018): No OI GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLA2117L (9536726944SG)**
[SLB1646C]
TP
YAP TZE MEI
Sep 24 2018 6:05PM
[JAIME ACOSTA GOMEZ II]
Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
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Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Assessment Reports				1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	16/10/18 16:45	Accident Statement From: SC - Reg. No: SLB1646C, Claimant: JAIME ACOSTA GOMEZ LL	1	Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/12/18 14:41	General View	1	Load JPG	☒
2	13/12/18 14:41	General View	1	Load JPG	☒
3	13/12/18 14:41	General View	1	Load JPG	☒
4	13/12/18 14:41	General View	1	Load JPG	☒
5	13/12/18 14:41	General View	1	Load JPG	☒
6	13/12/18 14:41	General View	1	Load JPG	☒
7	13/12/18 14:41	General View	1	Load JPG	☒
8	13/12/18 14:41	General View	1	Load JPG	☒
9	13/12/18 14:41	General View	1	Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/09/18 18:30	TP GIA REPORT	1	Load PDF	
2	28/09/18 09:58	Non reporting letter	1	Load PDF	
3	17/10/18 10:46	TP ESTIMATE- MARKED	1	Load PDF	
4	09/05/19 12:44	TP IC	1	Load PDF	
5	09/05/19 12:44	WORKSHOP INVOICE	1	Load PDF	
6	09/05/19 12:44	AUTHORISATION TO ACT FORM	1	Load PDF	
7	09/05/19 12:44	Release Voucher	1	Load PDF	
8	09/05/19 12:44	RENTAL RECEIPT	1	Load PDF	
9	09/05/19 12:44	GIA SEARCH	1	Load PDF	
10	09/05/19 12:44	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB1646C (Insd veh)	Model:	AUDI A4 1.4 TFSI S TRONIC
	SLA2117L (TP veh)		(A)
Date of Accident:	24/09/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,846.93
Final Repair Cost	:	\$	3,346.53
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	300.00 3 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,648.53

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/~~No~~ BOLA Scenario No: 27

BOLA Liability: 100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 3,348.53
2)	Yap Tze Mei (Ye Zhimei)	:	\$ 300.00
3)		:	\$

JOANNE LEE KHANG MIN

09 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017470/AWB3Q2

Date: 09/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100458517-02

Claimant Vehicle No : SLA2117L **Insured Vehicle No :** SLB1646C

Date of Loss: 24/09/2018 Nature of Claim: TP Claim No: 9536726944SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLA2117L**
 Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN001236
 Reg. Date: 24/02/2016 (Man. Year: 2015) Chassis No: WAUZZZF47GA012708
 Colour: White Odometer: 14230 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,147.00	1,525.60	2,621.40	63.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,399.00	3,127.60	3,271.40	51.12
+ GST 7.00/7.00% (S\$)	447.93	218.93	229.00	51.12
Nett Amount (S\$)	6,846.93	3,346.53	3,500.40	51.12
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,648.53		

INSPECTION

Date of Assignment: 12/10/2018

Date Inspected: 12/10/2018 Inspected At:

 Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,525.60 FS
2	1		*FIXING PARTS FOR REAR BUMPER	Not Necessary	63.00 FS	*- FS
3	4		*SECURING PLATE	Not Necessary	56.00 FS	*- FS
4	1		*SECURING STRIP	Not Necessary	191.00 FS	*- FS
5	1		*REAR BUMPER SPOILER	Not Necessary	216.00 FS	*- FS
6	2		*REAR BUMPER REFLECTOR LIGHT -LH/RH	Not Necessary	70.00 FS	*- FS
7	1		*REAR BUMPER CARRIER	Not Necessary	786.00 FS	*- FS
8	2		*SEAL	Not Necessary	24.00 FS	*- FS
9	1		*GUIDE SECTION -LH	Not Necessary	37.00 FS	*- FS
10	1		*GUIDE SECTION -RH	Not Necessary	38.00 FS	*- FS
11	2		*GUIDE SECTION -LH/RH	Not Necessary	38.00 FS	*- FS
12	2		*REVERSE SENSOR -REAR INNER /OUTER	Not Necessary	421.00 FS	*- FS
13	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					4,147.00	1,525.60

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR KICK SENSOR ,CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANIZE REAR CRASH COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,252.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >