

(5/20/00)

INS. CASE OWNER:

Pnyg.

CC

/III1801

7461, 12 jobh

LKK:

IDAC:

Surveyor:

canfich

DOI:

ASSIGNMENT

No 1/18

Date / Time:

25/1/18

Registered in Merimen:

25/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 44895

Name of Insured:

LTP

Insured Tel No.:

HP:

25/1/18

Excess Sec II :\$5

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tik Gum Kithun

Driver Tel No.:

(VL: YES / NO)

Claim No.:

MTISPH 0660

Policy No.:

MUM0005

Make / Model:

MYUNOM

Place of Accident:

FORGET TO LOCK THE OF MYUNOM

OI GIA REPORT: YES

NO

TP GIA REPORT: YES

NO

Insured Liability:

%

Final? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:Eurokars
HabitatINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

25/1/18

SHO 44895 - 11/11/18

oi change lane.

File pass to type mandale.

DV sent

File to Shupai to clin

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE: Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

15

Repair Cost:

\$5

6994.80

Loss of Rental (LOR):

\$5

535.00

(5 days)

x \$100.00

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

GIA/LTA Search:

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

7529.80

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

7529.80

Name 1:

Eurokars Habitat Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Signature

Taufhin

REF:

11

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / QD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop no/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

WP

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLE 9663K Yr Regn: 2016 / July
 Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Mini Cooper S CC: 1998
 Colour: Green A/C: Insured / Std / NI / NA
 Sp. Reading: 3248 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WMWXS.720402CS/87
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/45R17
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 26/9/18 @ 12pm
 Survey held at 27 A Transfunder Tg Pongun
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

PIP # 6537.20 CRed # 801.64/114.0

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee

2)

Transportation:

Report Format :

Add Fee: ☐ : Site Insp (\$

) \$ + RS. \$

☐ : Interview (\$

) Photos

☐ : Tech. Invs (\$

) Others

☐ : Weekend (\$

TOTAL

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18017461/T1ub3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 25-09-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 4485S	Veh. Inspected	SLE 5663K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	24/09/2018	Inspection Date	26/09/2018
Survey held at	EUROKARS HABITAT PTE LTD NO.12 SUNGEI KADUT AVE SINGAPORE 729648		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



EUROKARS HABITAT PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
ESTIMATE COST OF REPAIRS



INDIA INTERNATIONAL INSURANCE P/L		NAME :	MS TAN MAY YENG JENNY	WIP :	22312
64 CECIL STREET		ADDRESS :	28 JALAN BINCHANG	EXCESS :	
#04-#05 IOB BUILDING			SINGAPORE 574031	DATE:	24-Sep-18
SINGAPORE 049711		TEL :	97857805		
ATTN. :	MOTOR CLAIMS				
FAX :					
VEH NO :	SLE5663K	DATE IN :		CONTACT PERSON :	JOBI THOMAS 6331 0682
CHASSIS NO :	WMWXS720402C51817	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MINI COOPER F55	DATE REG.:	27-Jul-16	POLICY NO. :	

NATURE OF WORKS

S/NO	Parts Description		QTY	REVISED	PRICES
1	TRIM RING LH		1	MS1.13.7.300.631	\$ 68.38
2	TRIM RING RH		1	MS1.13.7.300.632	\$ 68.38
3	MINI EMBLEM		1	MS1.14.7.316.703	\$ 73.88
4	BONNET AIR SCOOP		1	MS1.13.7.376.052	\$ 134.00
5	FRONT BUMPER LOWER SPOILER LH		1	MS1.11.7.337.813	\$ 86.19
6	SPORT RIM		1	M36.11.6.855.111	\$ 1,025.81
7	SPORT RIM CAP		1	M36.13.6.857.149	\$ 31.94
8	FRONT WHEEL ARCH LH		1	MS1.77.7.300.819	\$ 170.56
TOTAL PARTS					\$ 1,659.14
					\$ -
TOTAL PARTS COST					\$ 1,659.14
Labour Description					
1	TO REPLACE THE FRONT BUMPER AND BONNET. TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		840	1680	\$ 1,900.00
2	TO RESPRAY THE FRONT BUMPER AND BONNET.		800	1600	\$ 1,800.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.			150	\$ 250.00
4	TO MOUNT 1 PC SPORT RIM AND CONDUCT WHEEL BALANCING.			NETT ✓	\$ 120.00
5	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.			NETT ✓	\$ 560.00
6	TO INSTALL THE FRONT STICKER.			NETT ✓	\$ 350.00
7	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.			150	\$ 250.00
8	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.			250	\$ 350.00
9	SUNDRIES.			NETT 50	\$ 100.00

TOTAL LABOUR	\$ -	\$ 5,680.00
TOTAL PARTS	\$ -	\$ 1,659.14
TOTAL	\$ -	\$ 7,339.14
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ -	\$ -
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

Tanfiah 97495749
wp
26/9/18 @ 11pm
Repairing after repair
06 days
Sur@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



EUROKARS HABITAT PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
FINALIZATION COST OF REPAIRS



INDIA INTERNATIONAL INSURANCE P/L		NAME :	MS TAN MAY YENG JENNY		WIP :	22312	
64 CECIL STREET		ADDRESS :	28 JALAN BINCHANG		EXCESS :		
#04-#05 IOB BUILDING			SINGAPORE 574031		DATE:	24-Sep-18	
SINGAPORE 049711							
ATTN. : MOTOR CLAIMS		TEL :	97857805				
FAX :							
VEH NO :	SLE5663K	DATE IN :		CONTACT PERSON :	JOBI THOMAS 6331 0682		
CHASSIS NO :	WMWXS720402CS1817	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM		
MODEL :	MINI COOPER F55	DATE REG.:	27-Jul-16	POLICY NO. :			

NATURE OF WORKS

S/NO	<u>Parts Description</u>			REVISED	PRICES
		QTY			
1	TRIM RING LH	1	M51.13.7.300.631	\$ 68.38	\$ 68.38
2	TRIM RING RH	1	M51.13.7.300.632	\$ 68.38	\$ 68.38
3	MINI EMBLEM	1	M51.14.7.316.703	\$ 73.88	\$ 73.88
4	BONNET AIR SCOOP	1	M51.13.7.376.052	\$ 134.00	\$ 134.00
5	FRONT BUMPER LOWER SPOILER LH	1	M51.11.7.337.813	\$ 86.19	\$ 86.19
6	SPORT RIM	1	M36.11.6.855.111	\$ 1,025.81	\$ 1,025.81
7	SPORT RIM CAP	1	M36.13.6.857.149	\$ -	\$ 31.94
8	FRONT WHEEL ARCH LH	1	M51.77.7.300.819	\$ 170.56	\$ 170.56
	TOTAL PARTS			\$ 1,627.20	\$ 1,659.14
					\$ -
	TOTAL PARTS COST			\$ 1,627.20	\$ 1,659.14
	<u>Labour Description</u>				
1	TO REPAIR THE FRONT BUMPER AND BONNET. TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.			\$ 1,680.00	\$ 1,900.00
2	TO RESPRAY THE FRONT BUMPER AND BONNET.			\$ 1,600.00	\$ 1,800.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.			\$ 150.00	\$ 250.00
4	TO MOUNT 1 PC SPORT RIM AND CONDUCT WHEEL BALANCING.			\$ 120.00	\$ 120.00
5	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.			\$ 560.00	\$ 560.00
6	TO INSTALL THE FRONT STICKER.			\$ 350.00	\$ 350.00
7	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.			\$ 150.00	\$ 250.00
8	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.			\$ 250.00	\$ 350.00
9	SUNDRIES.			\$ 50.00	\$ 100.00

TOTAL LABOUR	\$ 4,910.00	\$ 5,680.00
TOTAL PARTS	\$ 1,627.20	\$ 1,659.14
TOTAL	\$ 6,537.20	\$ 7,339.14
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ 6,537.20	
GST 7%	\$ 457.60	\$ -
GRAND TOTAL	\$ 6,994.80	\$ -

NUMBER OF DAYS: 6 WORKING DAYS(EXCLUDE WAITING FOR PARTS,SURVEY,AUTHORIZATION,SAT,SUN & PH)

Hsiao Tong (LKKAUTO)

From: peifang.ng@eurokars.com.sg
Sent: Wednesday, 19 December 2018 11:01 AM
To: Thin Thin (LKKAUTO)
Cc: jen.lim@eurokars.com.sg; jessicahs@eurokars.com.sg; Admin A
Subject: Your ref: SHD4485S Our ref: SLE5663K DOA: 24/09/2018
Attachments: 1937_001.pdf

"Without Prejudice"

Dear Thin Thin,

Attached is the covering letter, Repair Tax Invoice, Car Rental Invoice, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

Note : Documents send by email only.

Best Regards,

Pei Fang

Insurance Claims Dept

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0692 F: (65) 6331 0690

E: peifang.ng@eurokars.com.sg

**DISCHARGE VOUCHER.**

Policy Number

—

Vehicle Number

SLE5663K

Name of Policyholder

Jenny Tan May Yeng

I / We hereby acknowledge having received from the under-mentioned repairers my/our above-stated vehicle which has been repaired to my/our satisfaction and I/we admit that the payment for such repairs by Eurokars Habitat Pte Ltd is in full and final discharge of my/our claim under above-stated policy number in respect of damage caused to the said vehicle as a result of an accident that occurred on

24/09/18

at

Farmer Road Turning to Holland Road.

Witnessed by Repairers

20/10/18

Date

Signature by Policyholder

20/10/18

Date

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Sep 2018 17:28	Cim Veh Model Changed	(204251) MINI COOPER S 2.0 (A).	[A] Lau Shu Pei
2	25 Sep 2018 17:28	Cim Created	Reg No: SLE5663K, Acct Date: 2018/09/24, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Euroka rs Habitat Pte Ltd (Penjuru)	[A] Lau Shu Pei
3	25 Sep 2018 17:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	25 Sep 2018 17:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/04	[A] Lau Shu Pei
5	25 Sep 2018 17:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	25 Sep 2018 17:28	Label Added	{30651}:Vehicle Not In,{30653}:Direct Settlement.	[A] Lau Shu Pei
7	25 Sep 2018 17:28	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	27 Sep 2018 17:49	Label Removed	{30651}:Vehicle Not In.	[A] Lau Shu Pei
9	28 Sep 2018 09:07	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	28 Sep 2018 09:07	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	02 Oct 2018 17:27	Adj Mandate Request	Cur.Req:0.00:PODS - Express Settlements Dear Sir / Madam, We advise liability as follows for Direct Settlement: Liability : 100% Remarks : BOLA - 15 (OI encroached into TP lane w	[A] THIN THIN HLAING
12	03 Oct 2018 09:47	Video Downloaded	Downloaded Video - Accident	[I] Priya
13	03 Oct 2018 11:01	Video Downloaded	Downloaded Video - Accident -IV	[A] THIN THIN HLAING
14	03 Oct 2018 11:01	Video Downloaded	Downloaded Video - Accident	[A] THIN THIN HLAING
15	03 Oct 2018 11:05	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
16	03 Oct 2018 11:06	Video Downloaded	Downloaded Video - Accident -IV	[I] Sundari Nagarajan
17	03 Oct 2018 11:07	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
18	03 Oct 2018 11:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/04, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
19	03 Oct 2018 11:09	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
20	30 Oct 2018 13:24	Video Downloaded	Downloaded Video - Accident	[A] THIN THIN HLAING
21	30 Oct 2018 13:24	Video Downloaded	Downloaded Video - Accident -IV	[A] THIN THIN HLAING
22	30 Oct 2018 13:25	Video Downloaded	Downloaded Video - Accident	[A] THIN THIN HLAING
23	02 Jan 2019 09:37	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
24	02 Jan 2019 09:37	Cim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
25	02 Jan 2019 09:37	Cim Dtl Modified	JPJ Reg. Date: -> 2016/07/27.	[A] JOANNE LEE KHANG MIN
26	02 Jan 2019 09:37	Cim Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
27	06 Jan 2019 12:14	Adj Mandate Request	Cur,Req:7529,80:PODS Liability: 100% Quantum: (a)CORw/GST: \$6,994,80 + (b)LOR [A] CHEW w/GST(5days x \$100.00): \$535.00 = Total: \$7,529,80 Vehicle Model: Mini Cooper 5 d oor (1998cc) 5 recommendation repair days. For your approval please.	HSTAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1934204	02/10/2018 17:30	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE5663K	Priya	XX.XX
1934585	03/10/2018 09:52	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE5663K	Priya	XX.XX
2016645	02/01/2019 09:37	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE5663K	SHD4485S	10.70

Print Received Message

This mail is associated with :

***SLE5663K (MCT18090660)**
[SHD4485S]

TP

JENNY TAN MAY YENG

Sep 24 2018 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Eurokars Habitat Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 07/01/2019 10:20 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7529.80) - SLE5663K - Claim Handler: Priya

Approved:7529.80:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 January 2019 7:41 PM
To: 'jessicahs@eurokars.com.sg'
Cc: jen.lim@eurokars.com.sg; Admin A
Subject: RE: Your ref: SHD4485S Our ref: SLE5663K DOA: 24/09/2018 (TP: III) *LKK REF: CC4/III18017461/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,994.80
2. Loss of Rental (5days x \$100.00) (w/GST)	\$ 535.00
TOTAL	\$ 7,529.80

Please confirm acceptance.

****Pls note that this is TP claim against III.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jessicahs@eurokars.com.sg <jessicahs@eurokars.com.sg>
Sent: Thursday, 10 January 2019 9:48 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; stacey.ng@axa.com.sg
Cc: jen.lim@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref: SHD4485S Our ref: SLE5663K DOA: 24/09/2018 (TP: III)

WITHOUT PREJUDICE

Dear Hsiao,

The above matter refers.



Date: 15th January 2018

**c/o LKK AUTO CONSULTANTS PTE LTD
INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street
#04/#05 IOB Building
Singapore 049711
Attn : Motor Claims Department**

Your Ref : MCT18090660

Our Ref : SLE5663K

RE: Accident involving SLE5663K & SHD4485S on 24/09/2018

Enclosed is the duly signed **Express Settlement discharge voucher** for your perusal.

Please pay **Eurokars Habitat Pte Ltd** the sum of **\$7,529.80** as soon as possible and mail your cheque to
12 Sungei Kadut Avenue, Singapore 729648.

Yours faithfully,

A handwritten signature in black ink, appearing to be "Stanley Ngu", written over a horizontal line.

Stanley Ngu
Manager - Body & Paint Division
DID: 63602845
FAX: 63602899
e-mail: stanley@eurokars.com.sg

DISCHARGE VOUCHER.

Policy Number

Vehicle Number

SLE5663K

Name of Policyholder

Jenny Tan May Yeng

I / We hereby acknowledge having received from the under-mentioned repairers my/our above-stated vehicle which has been repaired to my/our satisfaction and I/we admit that the payment for such repairs by Eurokars Habitat Pte Ltd is in full and final discharge of my/our claim under above-stated policy number in respect of damage caused to the said vehicle as a result of an accident that occurred on

24/09/18

at

Farrer Road Turning to Holland Road.

Witnessed by Repairers

20/10/18

Date



Signature by Policyholder

20/10/18

Date



LKK AUTO CONSULTANTS PTE LTD
C/O: INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street
#04-00 & #05-00 IOB Building
Singapore 049711

ATTN : MOTOR CLAIMS DEPARTMENT

DATE : 14/12/2018

Your Ref : **SHD4485S**

Car Regn No: **SLE5663K**

Accident Involving SLE5663K & SHD4485S on 24/09/2018

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SLE5663K**. We submit the following documents for your perusal :

1) Invoice No: 13327080	\$ 6,994.80
2) Car Rental Invoice No. 17105	\$ 535.00
4) PRI (2 days x \$60.00)	\$ 120.00
5) Letter of Authority	
6) Discharge voucher signed by client	

TOTAL \$ 7,649.80

Please pay **Eurokars Habitat Pte Ltd** the sum of **\$7,649.80** as soon as possible and mail your cheque to 12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,



Stanley Ngu
Manager - Body & Paint Division
DID: 63602845
FAX: 63602899
e-mail: stanley@eurokars.com.sg

Jenny Tan May Yeng (Owner's Name)

2B Jalan Bincang (Address)

S(574031)

India Insurance (Insurance Co)

64 Cecil Street (Address)

#04, #05, S(049711)

Attn : Motor Claims Department

Your Ref : SHD4485S

Our Ref : SLE5663K

Date : 26/09/2018

Dear Sirs

RE: Accident involving vehicles numbers SLE5663K and SHD4485S on 24/09/18

I refer to the above mentioned accident.

My car is being repaired by **Eurokars Habitat Pte Ltd**. As Eurokars Habitat Pte Ltd will be submitting a third party claim against India Insurance on my behalf, please pay to Eurokars Habitat Pte Ltd for the whole claim due.

Yours faithfully,



(Jenny Tan May Yeng)
I/C No: S 7608857H

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Without Prejudice
to Injury Claim

India Ref: MCT18090660
Claimant Ref: SLE5663K

We/I, Eurokars Habitat Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,994.80 (repair cost), S\$ 535.00 (loss of ~~use~~/rental), S\$ — (search fee), vehicle no. SLE 5663K that was damaged pursuant to the accident which occurred on 24/09/2018 (date) at Farrer Road Turning To Holland Road (location) involving vehicle no. SHD 4485S (insured vehicle). This is pursuant to the inspection conducted on 26/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JENNY TAN MAY YENG ("the third party claimant") of vehicle no. SLE 5663K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLE 5663K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,529.80 to Eurokars Habitat Pte Ltd

Dated this _____ day of _____ 20____

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (with chop)

Jen Lim

27A Tg Pagar S(609092)

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199507198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



TAX INVOICE

GST Reg No:M90364005A
PAGE NO: 1
DOCUMENT NO: 13327080
DATE IN: 15/10/2018
DATE PRINTED: 16/11/2018
JOB NO: 22312
PRINTED BY: Phipps Sarah Can
EXT. WTY:
REGN NO: SLE5663K
REGN DATE: 27/07/2016
MILEAGE: 33399
SERVICE ADV: Phipps Sarah Can
REQUISITION NO:

MODE: I0004
CUSTOMER: India International Insurance Pt
ADDRESS: 64 Cecil Street
#04/#05
IOB Building
Singapore 049711
Singapore
TEL NO: 63476100
MODEL: MINI 5 Door Cooper S RHD
CHASSIS NO: WMWXS720402C51817
ENGINE NO: F1781420B48A20A
DESCRIPTION: Body repair

Item	Description	Unit	U/Price	Disc%	Con%	Amount
01	INS CLAIM:3RD PARTY CLAIM DATE OF ACCIDENT:24.09.2018 VEHICLE DATE IN:15.10.2018 VEHICLE DATE OUT:20.10.2018 SURVEYED BY/ON:TAUFIKH/26.09.2018 AUTHORISED BY/ON:THIN THIN/05.10.2018	0.00	0.00	0.00		0.00
02	3RD PARTY REG. NO:SHD4485S CUSTOMER'S NAME:JENNY TAN CUSTOMER'S CONTACT:97857805	0.00	0.00	0.00		0.00
03	To Repair FRT Bumper & Bonnet. To Repair All Areas Affected By The Accident	1680.00	1.00	0.00		1680.00
04	To Respray FRT Bumper & Bonnet	1600.00	1.00	0.00		1600.00



-P

TAX INVOICE

GST Reg No: M90364005A

CODE: I0004
 CUSTOMER: India International Insurance Pt
 ADDRESS: 64 Cecil Street
 #04/#05
 IOB Building
 Singapore 049711
 Singapore
 TEL NO: 63476100
 MODEL: MINI 5 Door Cooper S RHD
 CHASSIS NO: WMWXS720402C51817
 ENGINE NO: F1781420B48A20A
 DESCRIPTION: Body repair

PAGE NO: 2
 DOCUMENT NO: 13327080
 DATE IN: 15/10/2018
 DATE PRINTED: 16/11/2018
 JOB NO: 22312
 PRINTED BY: Phipps Sarah Ca
 EXT. WTY:
 REGN NO: SLE5663K
 REGN DATE: 27/07/2016
 MILEAGE: 33399
 SERVICE ADV: Phipps Sarah Ca
 REQUISITION NO:

Item	Description	Unit	U/Price	Disc%	Con%	Amount
05	To Carry Out Body Cavity Preservation	150.00	1.00	0.00		150.00
06	To Mount 1pc Sports Rim & Conduct Wheel balancing	120.00	1.00	0.00		120.00
07	To Check Steering Geometry & Conduct Full Wheel Alignment	560.00	1.00	0.00		560.00
08	To Install FRT Decal	350.00	1.00	0.00		350.00
09	To Check Electrical System For Proper Function	150.00	1.00	0.00		150.00
10	To Conduct Reprogramming After Acci	0.00	1.00	0.00		250.00
1XS81001220	To Conduct Reprogramming After Accident Repairs					
11	Sundries	50.00	1.00	0.00		50.00

GST REGN. NO. M90364005A

CO. REGN. NO. 199806095Z

Eurokars Habitat Pte Ltd

Distributor of MINI Vehicles and Parts

27 Leng Kee Road Singapore 159098

Tel: (+65) 6473 3777 Fax: (+65) 6473 0500



•P

TAX INVOICE

GST Reg No:M90364005A

CODE: I0004
CUSTOMER: India International Insurance Pt
ADDRESS: 64 Cecil Street
#04/#05
IOB Building
Singapore 049711
Singapore
TEL NO: 63476100
MODEL: MINI 5 Door Cooper S RHD
CHASSIS NO: WMWXS720402C51817
ENGINE NO: F1781420B48A20A
DESCRIPTION: Body repair

PAGE NO: 3
DOCUMENT NO: 13327080
DATE IN: 15/10/2018
DATE PRINTED: 16/11/2018
JOB NO: 22312
PRINTED BY: Phipps Sarah Ca
EXT. WTY:
REGN NO: SLE5663K
REGN DATE: 27/07/2016
MILEAGE: 33399
SERVICE ADV: Phipps Sarah Ca
REQUISITION NO:

Item	Description	Unit	U/Price	Disc%	Con%	Amount
51.13.7.300.631	Trim ring, h	1.0	68.38	0.00		68.38
51.13.7.300.632	Trim ring, h	1.0	68.38	0.00		68.38
51.14.7.316.703	MINI emblem	1.0	73.88	0.00		73.88
51.13.7.376.052	Air inlet co	1.0	134.00	0.00		134.00
51.11.7.337.813	Black band s	1.0	86.19	0.00		86.19
36.11.6.855.111	Disk wheel,	1.0	1025.81	0.00		1025.81
51.77.7.300.819	Cover, wheel	1.0	170.56	0.00		170.56

Parts 1,627.20
Surcharge 0.00
Labour 4,660.00
Menus 250.00

Net 6537.20
G.S.T. 7% 457.60
Total 6994.80
Paid 0.00
Amount Due 6994.80

Note: MINI car that are found with non-approved tuning or conversion installed are not subject to MINI Warranty and the warranty of the car will be void accordingly.

Customer's Signature

Authorized Signature

GST REGN. NO. M90364005A

CO. REGN. NO. 199806095Z

TAX INVOICE

Invoice to: INDIA INTERNATIONAL INSURANCE
PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
SINGAPORE 049711

Invoice number: 17105
GST REGN NO: M90364005A
Date: 24/10/2018
Account number: I0001
Invoice Currency: SIN
Term of Credit: C.O.D.
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: JENNY TAN MAY YENG	S	500.00
CUSTOMER VEHICLE: SLE5663K(MINI COOPER)		

LOAN'S CAR MODEL: MINI ONE
LOAN'S CAR REGN NO: SKL8766C

BEING CAR RENTAL CHARGE FOR 5 DAYS
FROM 15/10/2018-20/10/2018 @S100/DAY

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	500.00	35.00	535.00
Totals for invoice			500.00	35.00	535.00

For Eurokars Leasing Pte Ltd



Authorized Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Sep 2018 Edit Reg		25 Sep 2018 00:00 Edit Adj Rpt	\$46,537.20 Edit Estimates	\$46,537.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	JENNY TAN MAY YENG, ID: S7608857H								
Vehicle Reg. No.:	SLE5663K	Date of Loss:	24/09/2018 08:00 - :59 [25 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18090660	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD4485S	Policy No. (Claimant):	GA191040						
		Excess:							
Repairer:	Eurokars Habitat Pte Ltd () Mini Service City Centre, No. 27 Leng Kee Road, 159098 Leng Kee - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 04/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (07/01/2019): Alert - Adj Mandate Approved (\$7529.80) - SLE5663K - Claim Handler: Priya - III_SG (03/10/2018): Alert - Adj Mandate Approved (\$0.00) - SLE5663K - Claim Handler: Priya									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE5663K (MCT18090660)

[SHD4485S]

TP

JENNY TAN MAY YENG

Sep 24 2018 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Eurokars Habitat Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	02/10/18 17:30	Video - Accident		Load MP4	
2	03/10/18 09:52	Video - Accident -IV		Load MP4	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/12/18 17:10	General View		Load JPG	
2	19/12/18 17:10	General View		Load JPG	
3	19/12/18 17:10	General View		Load JPG	
4	19/12/18 17:10	General View		Load JPG	
5	19/12/18 17:10	General View		Load JPG	
6	19/12/18 17:10	General View		Load JPG	
7	19/12/18 17:10	General View		Load JPG	
8	19/12/18 17:10	General View		Load JPG	
9	19/12/18 17:10	General View		Load JPG	
10	19/12/18 17:10	General View		Load JPG	
11	19/12/18 17:10	General View		Load JPG	
12	19/12/18 17:10	General View		Load JPG	
13	19/12/18 17:10	General View		Load JPG	
14	19/12/18 17:10	General View		Load JPG	
15	19/12/18 17:10	General View		Load JPG	
16	19/12/18 17:10	General View		Load JPG	
17	19/12/18 17:10	General View		Load JPG	
18	19/12/18 17:10	General View		Load JPG	
19	19/12/18 17:10	Odometer Reading		Load JPG	
20	19/12/18 17:10	Chassis Number		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/09/18 17:29	EMAIL FROM III DD 25092018		Load PDF	
2	25/09/18 17:29	TP EST & GIA REPORT		Load PDF	
3	27/09/18 17:49	TP ESTIMATE- MARKED		Load PDF	
4	02/01/19 09:44	WORKSHOP INVOICE		Load PDF	
5	02/01/19 09:44	RENTAL RECEIPT		Load PDF	
6	02/01/19 09:44	LOD		Load PDF	
7	08/03/19 09:49	DISCHARGE VOUCHER		Load PDF	
8	08/03/19 09:49	AUTHORISATION TO ACT FORM		Load PDF	

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	26/09/18 08:57	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18017461/T1PB3Q2

Date: 08/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle
No: SLE5663K

Insured Vehicle No: SHD4485S

Date of Loss: 24/09/2018

Nature of Claim: TP

Claim No: MCT18090660

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE5663K

Make & Model: MINI COOPER S, 2.0 (A)

Engine No: F1781420B48A20A

Reg. Date: 27/07/2016 (Man. Year: 2016)

Chassis No: WMWXS720402C51817

Colour: Green

Odometer: 32618 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/45 R17

Rear Tyre Size: 205/45 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,759.14	1,677.20	81.94	4.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,580.00	4,860.00	720.00	12.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,339.14	6,537.20	801.94	10.93
+ GST 7.00/7.00% (S\$)	513.74	457.60	56.14	10.93
Nett Amount (S\$)	7,852.88	6,994.80	858.08	10.93
+ Car Rental (5.0 x S\$100.00/day + 7.00% GST) (S\$)		535.00		
Nett Liability (S\$)		7,529.80		

INSPECTION

Date of Assignment: 25/09/2018

Date Inspected: 26/09/2018 Inspected At:

Eurokars Habitat Pte Ltd ()
Mini Service City Centre,
No. 27 Leng Kee Road,
159098 Leng Kee

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2019)
Parts: 144	MINI COOPER S 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLE5663K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TRIM RING LH	Necessary	68.38 F	*68.38 F
2	1		*TRIM RING RH	Necessary	68.38 F	*68.38 F
3	1		*MINI EMBLEM	Necessary	73.88 F	*73.88 F
4	1		*BONNET AIR SCOOP	Necessary	134.00 F	*134.00 F
5	1		*FRONT BUMPER LOWER SPOILER LH	Cut	86.19 F	*86.19 F
6	1		*SPORT RIM	Cut	1,025.81 F	*1,025.81 F
7	1		*SPORT RIM CAP	Not Necessary	31.94 F	*- F
8	1		*FRONT WHEEL ARCH LH	Cut	170.56 F	*170.56 F
9	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					1,759.14	1,677.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE THE FRONT BUMPER AND BONNET ,TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT	New	1,900.00	1,680.00
2	TO RESPRAY THE FRONT BUMPER AND BONNET	New	1,800.00	1,600.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION	New	250.00	150.00
4	TO MOUNT 1PC SPORT RIM AND CONDUCT WHEEL BALANCING	New	120.00	120.00
5	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT	New	560.00	560.00
6	TO INSTALL THE FRONT STICKER	New	350.00	350.00
7	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
8	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	250.00
Gross Labour Cost (S\$)			5,580.00	4,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >