

Surveyor:

Kenneth

DOI:

24/09/18

Date/Time:

21/09/2018

Registered in Merimen:

Pre-assign / CCU / FLE



Insured Vehicle No.:

SJA 3998C

Name of Insured:

CHONG AMNH

Insured Tel No.:

HP: 96939880

Excess Sec II : \$5

D.O.A: 20/09/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8m00w6m

Policy No.:

6A37386

Make / Model:

BMW 24

Place of Accident:

Junction Amoy St. & Cross St.

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SL6 9300 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

CD 60

Wadden



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/9

SL6 9300 A, x

21/9

SJA 3998C - WEA (04/11/2018) 2018 / 4, not 24/11/18

3/10/2018

SJA 3998C - WEA (04/11/2018) 2018 / 4, not 24/11/18

Pickup

SJA 3998C - WEA (04/11/2018) 2018 / 4, not 24/11/18

5.50pm

SJA 3998C - WEA (04/11/2018) 2018 / 4, not 24/11/18

pending finalizer (OK)

10/10/19

Pending to LOI (Income statement)

10/10

No income statement to seek mandate. Pending.

TP amended LOD.

TO seek mandate.

12/10

Pending mandate approval

29/10

Offer \$4843.35 (Pending acceptance)

3/11

Sent to \$4843.35, file pass to Li cond DV.

4/12

File pass to mk to close.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI: 3/11/18	
After call ltr to OI: 3/11/18	
Documentation Check List: Handler	Typist
Notification ltr (if non-pickup)	
After call ltr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE

Date/Time:

21/9

Sent By:

Jm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Kenneth.

Repair Cost:

P/P

\$53876.96

(1 days) Reduction:

\$1092.24 % 51

FINAL SETTLEMENT

Date/Time:

21/11/19

Confirm with:

Celia.

Email:

Call:

Final Liability:

%

100

Repair Cost:

(W/621)

\$54148.35

Loss of Rental (LOR):

\$5693.00

Loss of Use (LOU):

\$5 - (\$ x days)

Loss of Income (LOI):

\$5 - (\$ x days)

LOR only

LOU only

GIA/LTA Search:

\$544 2.00

Medical:

\$5 -

Disbursement:

\$5 -

Legal Cost:

\$5 -

Total:

\$54843.35

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$54843.35

Name 1:

Comfort Delgro engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350/-

✓ GIA.

REF: AXA

ASSIGNMENT

From: Date 21/9/18

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

at

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

07 days Res: Yes or No

Lump Sum:

1-B1 % 3 Val: Yes or No

CA / REV / REP. 1-24 HRS 'up'

Vehicle: IN / OUT

Date

Person Contacted:

Veh No:

SLG 9700A

Vt Regn:

10 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Shuttle Wagon 1496

Colour:

M. Black A/C: Insured / Std / NI / NA

Sp. Reading:

161454 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GP7 1043757

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: M / S/Rim / STD A/Rim or

Tyre Size:

F: Pirelli R: Pirelli 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

8 mm

R/Bal:

7 mm

L/Bal:

8 mm

L/Bal:

7 mm

D.O.A:

20/9/18

D.O.A:

24/9/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

25/9 Rk p/s to Carhorne

P/P \$3876.96 / -

(Red = \$4090.24 / 51%)

* 7 vipaw days + 2 Sunday + 3 PRS = 12 days.

Date/Time, File Path & /

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return & /

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Exemption:

1) S + RS: 12

2) Taxes

3) Other

Report Format:

Lump Sum / L.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

TOTAL

Ky

Tel: 63837168 / 63837466 Fax:62815767

ComfortDelgro Engineering Pte Ltd
205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax:62815767

Finalization Form

Bill To : M/s AXA Vehicle Number : SLG9700A
Attn to : LKK - Mr Kenneth Type Of Claim : TP

1336.96

A. Spare parts \$ 2,924.60

F. Total Parts \$ 2,339.68

B. Supplementary \$ -

G. Total Labour \$ 2,540.00

C. Nett Price \$ -

H. Total Repair \$ 4,879.68

D. Supp Nett Price \$ -

I. Excess

E. S/Nett \$ -

P/P Total 4,879.68

3876.96

Total Spare Parts Price	\$	<u>2,924.60</u>
Cost plus / List Down	20%	<u>584.92</u>
Total		<u>2,339.68</u>

Lump Sum Less \$ -

Total Nett Price	\$	<u>-</u>
Nett Price Less	\$	<u>-</u>
Total		<u>-</u>

Lump Sum Rounding

Total Finalized \$ 4,879.68

N.B. If we DO NOT receive your reply within 2 weeks, we shall treat the above finalized amount as confirmed & correct

Remarks : Please confirm and revert by Fax or Email

Date In : Total Repair Day

Date Survey : LOU/ Day

Date Out : Total LOU

Sat/Sun/Ph. : Rental/Day

Authorized Repair Day 7 Total Rental

Submitted By / Date : Confirmed By / Date :

Andrew / 02.11.2018

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SLG9700A Case Owner : Andrew

Make & Model : HONDA SHUTTLE HYB 1.: Year Manufacture : 2016

Chassis No : GP71043757 Engine No : 0

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	RH rear door	1		\$ 2,384.00			
2	RH rear door weatherstrip upper	1		1050.60			
3	RH rear door weatherstrip side	1					
4	RH rear door weatherstrip lower	1					
5	RH rear door hinge upper	1					
6	RH rear door hinge lower	1					
7	RH rear door window frame black sticker	1		\$ 32.10			
8	RH rear door lock	1					
9	RH rocker panel garnish	1		\$ 393.50			
10	RH rear fender	1					
11	RH rear fender glass moulding upper	1					
12	RH rear fender glass moulding lower	1					
13	RH rear fender glass moulding LH	1					
14	RH rear fender glass sealant	1					
15	RH rear fender glass inner seal	1					
16	RH rear rim cover	1		\$ 195.00			
17	RH rear rim	1					
18	RH rear tyre (PIRELLI CINTURATO P1)	1					
19	0	0					
20	0	0					
21	0	0					
22	0	0					
23	0	0					
24	0	0					
25	0	0					
26	0	0					
27	0	0					
28	0	0					
29	0	0					
30	0	0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Vehicle No.	:	<u>SLG9700A</u>	Case Owner	:	<u>Andrew</u>
Make & Model	:	<u>ONDA SHUTTLE HYB 1.5A</u>	Year of Manufacture	:	<u>2016</u>

[illegible]

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



ComfortDelGro Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATE

Our Ref:

Type of Claim : TP Vehicle No. : SLG9700A
 Make & Model : HONDA SHUTTLE HYB 1.5A
 Year of Manufacture : 2016
 Chassis No. : GP71043757
 Ins Company : AIG / AXA Engine No. : _____
 Excess : _____ Policy No. : _____
 Date of Accident : 20/09/2018 Time of Accident : _____
 Suggested Days of Repair : _____ In-house Vehicle Assessor

Repair Estimate

Parts (a) Cost / List Price Items \$ 4,774.00
 Plus/Less 20% \$ 954.80
 Total of Cost / List \$ 3,819.20
 (b) Nett Price Items \$ -
 Less _____
 Total of Nett Item _____
 (c) Special Nett Items \$ 390.00
Total Parts Cost (Appendix A) \$ 4,209.20
Labour (Appendix B) \$ 3,760.00
Total Repair Cost \$ 7,969.20

Case Owner : Andrew
 Signature : _____

Contact No
Frt Counter Operation
 6383 7466 - Patrick Tia
 6383 7730 - Brenda Ng
 6383 7890 - Rohani
braddell_cr@sparkcarcare.com

Workshop Operation
 63837656 - Ngo Toh Wee
 63837362 - Andrew Goh
 63838115 - William Wang

braddell_operation@sparkcarcare.com

*Not Authorized
 I.R.I
 Penny Bepain*

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Hemesh
 Company : CLC
 Survey conducted on : 24/9/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~not~~ authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 07 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 24/9/18

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SLG9700A Case Owner : Andrew

Make & Model : HONDA SHUTTLE HYB 1.0 Year Manufacture : 2016

Chassis No : GP71043757 Engine No : 0

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/N	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	RH rear door	1	<i>B</i>	\$ 2,304.00	<i>4,050.60</i>		<i>✓</i>
2	RH rear door weatherstrip upper	1		\$ 112.50			<i>X ? NN</i>
3	RH rear door weatherstrip side	1		<i>M</i>			
4	RH rear door weatherstrip lower	1		<i>MM</i>			
5	RH rear door hinge upper	1	<i>R</i>	\$ 42.20			<i>X</i>
6	RH rear door hinge lower	1	<i>R</i>	\$ 42.20			<i>X</i>
7	RH rear door window frame black sticker	1	<i>M</i>	\$ 32.10			<i>✓</i>
8	RH rear door lock	1	<i>R</i>	\$ 211.50			<i>X</i>
9	RH rocker panel garnish	1	<i>0d/011</i>	\$ 393.50			<i>✓</i>
10	RH rear fender	1	<i>nn B</i>	\$ 920.10			<i>X ✓</i>
11	RH rear fender glass moulding upper	1	<i>nn M</i>	\$ 30.10			<i>X ✓</i>
12	RH rear fender glass moulding lower	1	<i>nn M</i>	\$ 55.00			<i>X ✓</i>
13	RH rear fender glass moulding LH	1	<i>nn M</i>	\$ 45.80			<i>X ✓</i>
14	RH rear fender glass sealant	1			<i>nn M</i> \$ 40.00		<i>✓</i>
15	RH rear fender glass inner seal	1			<i>nn M</i> \$ 30.00		<i>✓</i>
16	RH rear rim cover	1	<i>nd</i>	\$ 195.00			<i>✓</i>
17	RH rear rim	1	<i>nn</i>	\$ 390.00			<i>X ?</i>
18	RH rear tyre (PIRELLI CINTURATO P1)	1			<i>nn</i> \$ 320.00		<i>X ?</i>
19	0	0					
20	0	0					
21	0	0					
22	0	0					
23	0	0					
24	0	0					
25	0	0					
26	0	0					
27	0	0					
28	0	0					
29	0	0					
30	0	0					

Lioc Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Vehicle No.	: <u>SLG9700A</u>	Case Owner	: <u>Andrew</u>
Make & Model	: <u>ONDA SHUTTLE HYB 1.5A</u>	Year of Manufacture	: <u>2016</u>

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Service Request Details

Claim

S8M00WEM

Reference

None 

Loss Date

September 20, 2018

Request Date

September 21, 2018

Due Date

September 28, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

21092018 @ 355pm

Andrew Whin

21092018

Confidential

203 Broadview Rd

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLG9700A

Make

TPVD HONDA

Model

SHUTTLE HYBRID 1.5 A

Service Address

...

Primary Contact/Insured

CHEN AINING

320 GUILLEMARD ROAD, #09-01, 399745, Singapore

MOTOR@IVANINSURANCE.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/10/2019

Survey Details:

Date of loss	20-Sep-18
Date of appointment	21-Sep-18
Date of survey	24-Sep-18
Location of survey	CDGE Braddell

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLG9700A
Make and Model	HONDA SHUTTLE HYBRID 1.5 A - 1496cc
Date of registration	19-Oct-16
Excess	
Market Value	\$ 68,000.00
Part Rebate	\$ 49,358.00
Nett Loss	\$ 18,642.00

Repair details:

Initial Estimate	\$ 7,969.20
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,336.96
Check items (estimate)	\$ -
Labour	\$ 2,540.00
Total	\$ 3,876.96
Lump Sum(if applicable)	\$ -

Number of days for repair	7 days
---------------------------	--------



Remarks:

07 RECOMMENDED REPAIR DAYS + 2 SUNDAYS + 3 PRS= 12DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 4,148.35	W/GST
Loss of use	\$ -	
Loss of rental	\$ 924.00	12days x \$77
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	-	
Proposed Total	5074.35	



<MANDATE IA> - S8M00WEM {ACCIDENT INVOLVING SJA 3998C (OI) & SLG 9700A (TP) ON 20/09/2018}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S9 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$5,074.35 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



ComfortDelGro Engineering

Our Ref: PTE/SLG9700A/20180920/DS-CL

20/11/2018

AXA Insurance Singapore Pte Ltd
C/o LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1, #02-25
Singapore 408933
Attn: Motor Claims Department

SUPERCEDED - 10/10/2019

Without Prejudice

Dear Sirs

ACCIDENT ON 20/09/2018 INVOLVING SLG9700A & SJA3998C ALONG JUNCTION OF PICKERING ST / CHINA ST

We are the authorised repair workshop for the owner of vehicle, SLG9700A, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorized us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SJA3998C, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	4,148.35
2. 12.0 days Loss of Rental @ \$77	924.00
3. TP/GIA Fee	2.00

(E&OE) 5,074.35

ComfortDelGro Engineering Pte Ltd

Corporate Office

205 Braddell Road Singapore 579701

Mainline +65 6383 6260

Facsimile +65 6280 9755

Company Registration No: 19950608W

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 6111

Loyang
59 Loyang Drive
Singapore 508969
Tel 6314 8300

Pandan
45 Pandan Road
Singapore 308266
Tel 6338 8776

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7363

Ubi
320 Ubi Road 3
Singapore 408849
Tel 6848 5721

www.SPARKOCARcare.com

We enclose the following documents to support the claims: -

- | | |
|---|--|
| ☐ Repair/Excess Bill | ☐ Insurance Certificate |
| ☐ Surveyor Report | ☐ Power of Attorney |
| ☐ Coloured Photographs | ☐ Car Rental Agreement |
| ☐ GIA/Police Report(s) | ☐ Medical Bill |
| ☐ GIA/TP Search | ☐ Witness Statement |
| ☐ Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 509969
45 Pandan Road Singapore 600286
383 Sin Ming Drive Singapore 721717
7 Sungei Kadut Way Singapore 728791
520 Ubi Road 3 Singapore 408649
501 Yishun Industrial Park A Singapore 768732
www.SPARKcarcare.com

Tel: 6553 8110
Tel: 6214 8350
Tel: 6338 8779
Tel: 6553 0400
Tel: 6569 7389
Tel: 6848 5721
Tel: 6757 7898



ComfortDelGro Engineering
COMPANY REG. NO: 199506048W
GST REG. NO. M29921817

TAX INVOICE

8010010
AXA INSURANCE PTE LTD
8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811
CONTACT NO: 63387288

VEHICLE NO
SLG9700A
MAKE
HONDA
MODEL
SHUTTLE HYBRID
DATE OF REG
19.10.2016
CHASSIS CODE
GP71043757

INVOICE NO./DATE
91406729 09.11.2018
JOB NO.
305215850
ODOMETER READING

Description : TP - AIG - AXA

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LABOUR CHARGES	1 EAC	2,460.00 SGD	2,460.00
02	20-501 WHEEL ALIGNMENT	1 EAC	80.00 SGD	80.00
03	1979 RH REAR DOOR	1 PC	840.48 SGD	840.48
04	1979 RH REAR DOOR WINDOW FRAME BLACK STICKER	1 PC	25.68 SGD	25.68
05	1979 RH ROCKER PANEL GARNISH	1 PC	314.80 SGD	314.80
06	1979 RH REAR RIM COVER	1 PC	156.00 SGD	156.00
Items total				3,876.96
Add GST @			7.000 %	271.39
Invoice amount				4,148.35

- WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER DAMAGE TO VEHICLES, INCLUDING THE CUSTOMER'S OWN VEHICLE, WHILE IN OUR OWNERS' CARE.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNIFY ANY DAMAGE OR DEFECT BY NOTICE IN WRITING TO THE COMPANY UPON DELIVERY. THE COMPANY SHALL NOT BE RESPONSIBLE FOR DAMAGE TO VEHICLES IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE FORFEITED ON ALL OUTSTANDING ACCOUNTS OF ALL CUSTOMERS WHOSE VEHICLES ARE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY OF RECEIPT OF THE VEHICLE. THE COMPANY SHALL NOT BE RESPONSIBLE FOR DAMAGE TO VEHICLES IN GOOD ORDER.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY UPON DELIVERY OF ANY DAMAGE TO VEHICLES WITHIN 14 DAYS OF RECEIPT OF THE COMPANY DOES NOT HOLD THEM FROM THE CUSTOMER. THE COMPANY SHALL NOT BE RESPONSIBLE FOR DAMAGE TO VEHICLES IN GOOD ORDER.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department
Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91406729	4,148.35	

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline : +65 6383 6280
Facsimile : +65 6380 9755
www.cdge.com.sg

Car Care Centres
203 Braddell Road Singapore 579701
59 Luyang Drive Singapore 508609
45 Pandan Road Singapore 605286
383 Sin Ming Drive Singapore 521717
7 Sungei Kadut Way Singapore 718791
320 Ubi Road 3 Singapore 408645
501 Yishun Industrial Park A Singapore 768732
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6314 8900
Tel: 6338 8778
Tel: 6553 0400
Tel: 6368 7369
Tel: 6848 5721
Tel: 6757 7888



ComfortDelGro Engineering
COMPANY REG. NO: 199506048W
GST REG. NO. M24021827

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

VEHICLE NO
SLG9700A

MAKE
HONDA

MODEL
SHUTTLE HYBRID

DATE OF REG
19.10.2016

CHASSIS CODE
GP71043757

INVOICE NO./DATE
91406729 09.11.2018

JOB NO.
305215850

ODOMETER READING

Issued by : SIEWHWA 09.11.2018 10:23:45
Repair type : CESO/52/5T
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THIS FLEET OR VEHICLE BEING STOLEN, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER RESPONSIBILITIES RELATING TO CUSTOMER'S AND PASSENGER'S OWN CONTROL, INCLUDING OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND REPORT ANY DAMAGE WITHIN 7 DAYS. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE REPORTED AFTER 7 DAYS. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE REPORTED AFTER 7 DAYS.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS TO THE CUSTOMER FROM THE DATE OF DELIVERY OF THE VEHICLE TO THE CUSTOMER AND NOT PAID ON THE DATE OF DELIVERY OF THE VEHICLE TO THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT OF THE VEHICLE. THE COMPANY WILL NOT BE RESPONSIBLE FOR THE VEHICLE IF THE CUSTOMER DOES NOT SIGN FOR THE INVOICE. THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE VEHICLE IF THE CUSTOMER DOES NOT SIGN FOR THE INVOICE.

ComfortDelGro Engineering Pte LtdA member of **COMFORTDELGRO**

Head Office should be crossed and made payable to **ComfortDelGro Engineering Pte Ltd**
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHO N



Re:<MANDATE IA> - S8M00WEM {ACCIDENT INVOLVING SJA 3998C (OI) & SLG 9700A (TP) ON 20/09/2018}

Type

🔗 Question

Message

Why allowed 3 days for PRS? Allow 9 days for LOU. Therefore approved \$4,843.35.

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18017452/Kga3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 17-12-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJA 3998C	Veh. Inspected	SLG 9700A	
Policy No.	GA373186	Coverage (\$)	0.00	
Claim No.	S8M00WEM	Excess (\$)	0.00	
Assign From		Assign Date	21/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	GP71043757	Colour	METALLIC BLACK	
Odometer	161454	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	DAVANTI	8 mm	
L/H Front Tyre	185/60 R15	DAVANTI	8 mm	
R/H Rear Tyre	185/60 R15	PIRELLI	7 mm	
L/H Rear Tyre	185/60 R15	PIRELLI	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/09/2018	Inspection Date	24/09/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD BLK C, 3RD FLOOR SINGAPORE 579701.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			7 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 9700A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RH REAR DOOR (CONSISTENT)	BENT	2,304.00	1,050.60
1	RH REAR DOOR WEATHERSTRIP UPPER (CONSISTENT)	NOT NECESSARY	112.50	-
1	RH REAR DOOR WEATHERSTRIP SIDE (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	RH REAR DOOR WEATHERSTRIP LOWER (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	RH REAR DOOR HINGE UPPER (CONSISTENT)	TO REPAIR SEE LABOUR	42.20	-
1	RH REAR DOOR HINGE LOWER (CONSISTENT)	TO REPAIR SEE LABOUR	42.20	-
1	RH REAR DOOR WINDOW FRAM BLACK STICKER (CONSISTENT)	NECESSARY	32.10	32.10
1	RH REAR DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	211.50	-
1	RH ROCKER PANEL GARNISH (CONSISTENT)	DENTED / DISTORTED	393.50	393.50
1	RH REAR FENDER (CONSISTENT)	NOT NECESSARY	920.10	-
1	RH REAR FENDER GLASS MOULDING UPPER (CONSISTENT)	NOT NECESSARY	30.10	-
1	RH REAR FENDER GLASS MOULDING LOWER (CONSISTENT)	NOT NECESSARY	55.00	-
1	RH REAR FENDER GLASS MOULDING LH (CONSISTENT)	NOT NECESSARY	45.80	-
1	RH REAR RIM COVER (CONSISTENT)	DENTED	195.00	195.00
1	RH REAR RIM (CONSISTENT)	NOT NECESSARY	390.00	-
	LESS 20% DISCOUNT		-954.80	-334.24
			3,819.20	1,336.96
SPECIAL NETT ITEMS				
1	RH REAR FENDER GLASS SEALANT (CONSISTENT) (SN)	NOT NECESSARY	40.00	-
1	RH REAR FENDER GLASS INNER SEAL (CONSISTENT) (SN)	NOT NECESSARY	30.00	-
1	RH REAR TYRE (PIRELLI CINTURATO P1) (CONSISTENT) (SN)	NOT NECESSARY	320.00	-
			390.00	-

Report Ref No. CC4/ASM18017452/Kga3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REMOVE AND REFIT RH REAR FENDER GLASS.	NOT NECESSARY	✓ 120.00	-
	TO REMOVE AND REFIT CUSHIONS AND UPHOLSTERY TO FACILITATE REPAIRS.		✓ 280.00	120.00
	TO TRANSFER RH REAR DOOR PARTS AND MECHANISM TO NEW DOOR .		✓ 250.00	80.00
	LABOR CHARGES TO PANEL BEAT THE RH REAR WHEEL HOUSE OUTER PANEL,RH ROCKER PANEL AND TO REPLACE DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF RH REAR DOOR HINGE UPPER,RH REAR DOOR HINGE LOWER AND RH REAR DOOR LOCK .		✓ 1,440.00	1,200.00
	TO APPLY RUST PROOFING ON REPLACED AND REPAIR PANELS.		✓ 300.00	60.00
	TO PUTTY AND SPRAY PAINT RH REAR DOOR ,RH REAR FENDER,RH ROCKER PANEL,RH REAR WHEEL HOUSE OUTER PANEL AND ALL AFFECTED AREAS.		✓ 1,250.00	1,000.00
	TO CHECK AND RE-SET STEERING GEOMETRY AND WHEEL ALIGNMENT.		✓ 120.00	80.00
			3,760.00	2,540.00
GRAND TOTAL			7,969.20	3,876.96
RECOMMENDED COST OF REPAIRS				3,876.96

Report Ref No. CC4/ASM18017452/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim:SEMOOWEH

Reference:CCA/ASM18017452/Kga3p2

Loss Date:20 September 2018

Report Date:21 Sep 2018 3:14:01 PM

Request Date:3 July 2019

Due Date:

Vendor Name:LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss:Third Party Vehicle Damage

Services:Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #:SLG9700A

Make:TPWD HONDA

Model:SHUTTLE HYBRID 1.5 A

Service Address:

...

Primary Contact/Insured

CHEN AINING

320 GUILLENARD ROAD, #09-01, 399745, Singapore

MOTOR@WANINSURANCE.COM

Claim Handler

KHOR Saw Theng

6568804754

sawtheng.khor@axa.com.sg

Actions

Next Step:Wait for Approve Invoice

Add Invoice

Additional Instructions

NON REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK/Invoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 LKHInspection (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 LKHAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 AUTHORISATION TO ACT FORM4.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 LETTER TO OJ.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 ATA AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 LOO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 TP FINAL EST LIST .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 MANDATE 1A DO 12102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	1 October 2018
 OH GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2018
 SLC97700A.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2018
 EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.png	Letters and Correspondence	Workshop	RATAN BIHOSALE Fragati	21 September 2018