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- Pre repair inspection request - SLS8798L VS SLC8258M (OI) DOA: 21/09/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur
Sent: Monday, 24 September, 2018 3:22:34 PM
Attachments:  20180924122611050.pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: carmen@esteemperf.com.sg [mailto:carmen@esteemperf.com.sg]

Sent: Monday, September 24, 2018 2:55 PM

To: Azlan, Syazairdina

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC8258M AND SLS8798L ON 21/09/2018

Dear All,

We are prefer LKK - Kenneth Kong to survey the car.

Kindly arrange asap.

Thank you

From: Azlan, Syazairdina

Sent: Mon, 24 Sep 2018 06:51:48 +0000

To: carmen@esteemperf.com.sg

Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC8258M AND SLS8798L ON 21/09/2018

Without Prejudice

Your Reference : SLS8798L
Our Reference : SLC8258M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd

Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: AIG SGP, Claims-Survey
Sent: Monday, September 24, 2018 12:36 PM
To: Azlan, Syazairdina
Subject: FW: REQUEST FOR PRI SURVEY SLS8798L

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Monday, September 24, 2018 12:29 PM
To: AIG SGP, Claims-Survey
Cc: serence ctc
Subject: REQUEST FOR PRI SURVEY SLS8798L

Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no. SLS 8798 L.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 6566 2112
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We prefer LKK to survey the car.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division
Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive Vicom Inspection Centre \(Showroom\)](#)

www.esteemperformance.com



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