

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 8 January, 2019 4:50 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D LKK REF CC4/LPC18017424/Uha3  
**Attachments:** RENTAL INVOICE.pdf

Dear Gerard,

We refer to your below mandate.

Please be informed that our offer of LOU was rejected by TP as they are claiming for LOR instead (see attached Rental Invoice).

As such, we propose to offer to TP repairer "**ZOOM AUTOWERKS PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 18,094.60	\$ 6,500.00
Loss of Rental (\$220 x 5 days)	\$ 1,100.00	\$ 900.00 (\$180 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 19,202.05</b>	<b>\$ 7,407.45</b>

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN [mailto:[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)]

**Sent:** Monday, 19 November, 2018 5:53 PM

**To:** Vic (LKKAUTO)

**Cc:** MT\_Claim\_SG

**Subject:** RE: <SEEK MANDATE> RE: Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B //

Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D LKK REF CC4/LPC18017424/Uha3

Dear Vic,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Saturday, 17 November, 2018 4:14 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** <SEEK MANDATE> RE: Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D LKK REF CC4/LPC18017424/Uha3

**Your Ref:** 18/18/18/VP05/020931

**Our Ref:** CC4/LPC18017424/Uha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SGK 5739D (OI) / SDY 4942B (TP) / OTHERS ON 23/09/2018 ALONG PIE TOWARDS CHANGI

We refer to the above matter.

We refer to the assignment dated 24<sup>th</sup> September 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicle chain collision where Insured was the 2<sup>nd</sup> vehicle and was pushed forward from behind and rear-ended TP vehicle.

We propose to offer to TP repairer "**ZOOM AUTOWERKS PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 18,094.60	\$ 6,500.00
Loss of Use(\$220 x 5 days)	\$ 1,100.00	\$ 500.00 (\$100 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 19,202.05</b>	<b>\$ 7,007.45</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	5 days
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 27 September, 2018 11:48 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** MT\_Claim\_SG; Vic (LKKAuto)

**Subject:** RE: Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 27 September, 2018 11:25 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

**Subject:** RE: Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 18/18/18/VP05/020931**

**LKK REF: CC4/LPC18017424/Uha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDY 4942B

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 24 September, 2018 11:02 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 24 September 2018 10:18 AM

**To:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our Ref: 18/18/18/VP05/020931 RE: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D

Without Prejudice

Save as to Costs

Dear Sir/Mdm

Thank you for confirming the appointment of a Single Joint Expert.

Dear Catherine/Nivitha

Please arrange Marcus Chua to conduct the third party survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, 24 September, 2018 10:15 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D

Dear Lili,

Please arrange Marcus Chua, thank you.

On Mon, Sep 24, 2018, 09:47 ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Monday, 24 September, 2018 9:34 AM

**To:** MT\_Claim\_SG

**Subject:** Pre-Repair Inspection for SDY 4942 B // Accident on 23/09/2018 @ 16:30HR at along PIE(Changi), before Paya Lebar Exit involving Vehicle Number SDY 4942 B & SGK 5739 D

Dear Sir/Madam,

We are instructed by Foo Lily to notify you of a road traffic accident on 23

/09/2018

at about 16:30HR at along PIE(Changi), before Paya Lebar Exit involving our client's vehicle registration number SDY 4942 B and vehicle registration number SGK 5739 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

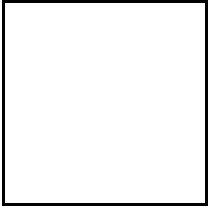
130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**



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[www.avg.com](http://www.avg.com)