

INSURANCE

INS. CASE OWNER

Peter

CC 4 AXA1801

7464, 7166, 7167

LKK
ADAC

Surveyor:

1 unit/1h.

DOI:

ASSIGNMENT

21/1/18

Date / Time:

25/1/18

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.

SGJ 7032B

Claim No.

SGMODUHI 7166

Name of Insured

TANIPARETHI MUTHYAN SRIWIDYAN

Policy No.

4424261

Insured Tel No.

HP: 9013249

Make / Model

MONDO

Excess Sec II :\$5

D.O.A: 21/1/18

Place of Accident

JUNE OF 22N RTHARD
IDPARK & RYE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

5KW 67659



INSRS:
WSP:
Tel:
Liability:
RMKS:

volkswagen



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

5KW 67659-7

SGJ 7032B-4

STAGE	DATE / PIC
Non-Reporting 1st:	
Non-Reporting 1st (2nd):	
Non-Reporting 1st (Final):	
Notification 1st (if non-pickup):	
Call OI:	
After call 1st to OI:	1-10-18
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup):	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

21/1/18
20/1/18

at court claim.

1-10-18 @ 151PM - NO ANSWER

1-10-18 @ 246 - NOT AVAILABLE

1-10-18 @ 442 PM W/OI - HE CAN'T TALK

FOR LONG - HE'S WORKING
TO SEND WHAT/APP
AS BOLD & ADVISE NO
ISSUE.

15/7/19

Sepe mandola via SMART

16/7/19

mandola approval via SMART

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT Date/Time:		Confirm by:	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	\$5 5046.86	If NO or B 28. Ass. Lia:	
Loss of Rental (LOR):	\$5	(days)	
Loss of Use (LOU):	\$5 180.00	(5 60 x 3 days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LO	<input type="checkbox"/>
[Tick only one]			
GIA/LTA Search:	\$5 0.00		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5 5228.86	Global Sum \$5:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	\$5 5228.86	Name 1:	Volkswagen Centre Singapore
Payee 2 (Strike if N.A.):	\$5	Name 2:	
Payee 3 (Strike if N.A.):	\$5	Name 3:	

10/1/19

Assignment *Taufhi*

REF: ASM(AXA)

ASSIGNMENT

From: Date: 26092018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKW 6365G

at Workshop m/s

of

Volkswagen
247 Alexandra Rd

Insured

Policy No.

Claims No.

Sum Insured

Excess:

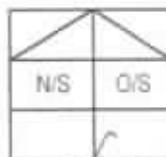
(Client's Record)

Make of Veh

(Policy Condition)

4pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$90K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

2.6-2%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKW 6365G

Yr Pagn

2017

May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

C/C

1598

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

46379

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No

WV 6722 / T2H W04246

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 2.5 / 55 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A

D.O.I

26/9/18 C/O

Survey held at

VW Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/7/19

confirm I.B.2 \$4716.69 with 3 working days.

(Ref - #3965.10
461.1)

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

\$ + RS \$

Photos

Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18017414/jb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 25-09-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGJ 7032B	Veh. Inspected	SKW 6385G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	21/09/2018	Inspection Date
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

PDI TUAS

PDI TUAS

WANG SHIYA, JEAN
331 CHOA CHU KANG AVENUE 3
#02-01
Singapore, 689869
Singapore

Temp 97495749
WP 26/9/18 1610
03 days
sur @ 1/10/18
Resurvey before paint

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV037586
Quote No. SER/QUO/1801592
QuoteDate 24/09/18
Salesperson Jimmy Lee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touran 7 1.6 TDI CL 85kW EQP	45,914	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKW6365G	WVGZZZ1TZW044246	30/05/17	Jimmy Lee
Engine Code	Labor Type	Engine No.	Model Code
	1N	DGD 023782	5T132Z

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
Sum Labor					5,680.00
P 5TA807305	BUMPER REINFORCEMENT	1	Pieces		616.70
P 5TA807393	BUMPER BRACKET LHS	1	Pieces		34.20
P 5TA807394	BUMPER BRACKET RHS	1	Pieces		34.20
P 5TA807417 GRU	REAR BUMPER	1	Pieces		1,863.87
P 5TA807568 9B9	REAR LOWER SPOILER	1	Pieces		373.15
P 5TA807863	REAR CENTER STRIP	1	Pieces		79.67
Sum Item					3,001.79

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Sum Labor	5,680.00
Sum Item	3,001.79
Total SGD	8,681.79
7% GST	607.73
Total SGD Incl. GST	9,289.52

Payments to: - BBN: - Acc-No.:

◀ Service Request Details

Claim

S8M00WHH

Reference

None ✎

Loss Date

September 21, 2018

Request Date

September 25, 2018

Due Date

October 2, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

25092018 @ 1022am
Charmaine veh not in.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKW6365G

Make

TPVD VOKLSWAGEN

Model

TOURAN CL

Service Address

Primary Contact/Insured

TADIPARTHI MUTYALA SRINIVASU

BLK 157 BUKIT BATOK STREET 11, #04-202, 650157, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



Re:RE: Re:TP MANDATE IA-SKW 6365G

Type

🔗 Question

Message

please proceed.

Reply

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: SGJ 7032 B
Our Ref: SKW 6365 G
To: AXA

Dear Sirs,

ACCIDENT INVOLVING SKW 6365 G & SGJ 7032 B ON 21-9-18

We are claiming on behalf of our client WANG CHIA JEAN owner of
vehicle number SKW 6365 G involved in accident on 21-9-18
with vehicle SGJ 7032 B along/at AYE EXP.

Description of claims:

Cost of Repairs	\$ <u>5046.86</u> (Incl 7% GST)
Loss of Use/ Rental	\$ <u>80</u> X <u>3</u> Days = \$ <u>240</u>
Medical Fee	\$ _____ (Incl 7% GST)
Search Fee	\$ <u>2</u> (Incl 7% GST)
TOTAL	\$ <u>5288.86</u>

We are claiming in full and final settlement of \$ 5288.86 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of _____ 15 NOV 2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 October 2018

TADIPARTHI MUTYALA SRINIVASU
BLK 261 JURONG EAST 24
#06-449
SINGAPORE 600261

Dear Sir,

OUR REF : CC4/ASM18017414/jb3
YOUR REF : SGJ 7032B

ACCIDENT INVOLVING SGJ 7032B AND SKW 6365G ALONG JUNCTION OF JLN AHMAD IBRAHIM & AYE ON 21.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VOLKSWAGEN CENTRE SINGAPORE, acting on behalf of the owner of SKW 6365G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had hit Third Party vehicle from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at joyirene@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Volkswagen Centre Singapore



Reg. No. S3103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKW6365H and SGJ37032B on 24/09/2018
Own vehicle's number AYE EXIT POHNER AT ROUNDABOUT
along AYE EXIT POHNER AT ROUNDABOUT
Accident location

BY THE LETTER OF AUTHORITY, I/we, WANG SHIYA, JIAN
Name of Policy Holder & IC / Passport number
of SF571971 owner of Vehicle Registration

Number SKW6365H Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 108716693 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 31 of the month

01 Year 2018

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SGJ 7032E(Insd veh)	Model: VOLKSWAGEN TOURAN
	SKW 8385G (TP veh)	
Date of Accident/ Time:	21/09/2018	

Repair Estimate	: \$	9,289.52	
Final Repair Cost	: \$	5,046.86	
Loss of Use	: \$	180.00	03 days at \$ 60.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	5,228.86	

Payee Name : VOLKSWAGEN CENTRE SINGAPORE	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>
BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks:	



NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in

 Meiy Wong Insurance Advisor Tel: 6305 7299 Ext: 216 Mobile: 8121 4681 Fax: 6474 3643 Email: meiy.wong@vww.com.sg	 Volkswagen Group Singapore Stamp: 81030001
Signature of workshop Representative / Workshop stamp Name of Representative: Date:	Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date:

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date:

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P48516

Sis Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2566

SERVICE CUSTOMER NO.: CV000086

SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SKW6365G

DATE: 31/10/18

Pickup:

VIN NO.: WVGGZZ1TZHW044246

KM: 45,914

GEARBOX CODE:

Engine No.:

MODEL: Touran 7 1.6 TDI CL 85kW EQP

SA: Cheong Peeryn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT WITH AXA					
DATE OF ACCIDENT: 21/09/18					
SURVEYED BY LKK TAU KLH					
3RD PARTY VEHICLE NUMBER: SGJ7032B					
JOHN FINALISED					
NO OF WORKING DAY: 3 DAYS					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
7	REAR BUMPER	1.00	PCS	1,863.87	1,863.87
8	REAR LOWER SPOILER	1.00	PCS	373.15	373.15
9	REAR CENTER STRIP	1.00	PCS	79.67	79.67

GST (7%) AMOUNT: 330.17

TOTAL AMOUNT: 5,046.86

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 3528214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**Third Party Insurer Enquiry**

Our Ref No: GR-18-146539

Date of Request: 22/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 22/09/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SGJ7032B
Accident Date 21/09/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGJ7032B	AXA Insurance Pte Ltd	17/08/2018-16/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-18-146539
Date of Request: 22/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 22/09/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SGJ7032B
Accident Date 21/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18017414/T1wb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 24-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGJ 7032B	Veh. Inspected	SKW 6365G	
Policy No.	GA243691	Coverage (\$)	0.00	
Claim No.	S8M00WHH	Excess (\$)	0.00	
Assign From		Assign Date	25/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN TOURAN	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WVGZZZ1TZHWD44246	Colour	GREY	
Odometer	46379	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	PIRELLI	6 mm	
L/H Front Tyre	215/55 R17	PIRELLI	6 mm	
R/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
L/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/09/2018	Inspection Date	26/09/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKW 6365G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	616.70	-
1	BUMPER BRACKET LHS (SN) (CONSISTENT)	NOT NECESSARY	34.20	-
1	BUMPER BRACKET RHS (SN) (CONSISTENT)	NOT NECESSARY	34.20	-
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,863.87	1,863.87
1	REAR LOWER SPOILER (SN) (CONSISTENT)	CUT	373.15	373.15
1	REAR CENTER STRIP (SN) (CONSISTENT)	NECESSARY	79.67	79.67
			3,001.79	2,316.69
	<u>LABOUR</u>			
	LABOUR .		2,520.00	840.00
	SPRAY PAINT.		2,400.00	800.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS,ECU ,S.		280.00	280.00
			5,680.00	2,400.00
	GRAND TOTAL		8,681.79	4,716.69
RECOMMENDED COST OF REPAIRS				4,716.69

Report Ref No. CC4/ASM18017414/T1wb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58400WHH
Reference	CC4/ASM18017414/T1wb3d
Loss Date	21 September 2018
Report Date	22 Sep 2018 12:00:00 AM
Request Date	30 May 2019
Due Date	
Winner Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions	Wait for: Approve Invoice
Next Step	<div> Add Invoice </div>

Vehicle Information		Service Address
Incident Vehicle Registration #	SKW6365G	
Make	TPWD VOLKSWAGEN	
Model	TOURAN CL	

Primary Contact/Insured

Claim Handler

TAN Jia
6568804844
jia.tan@hsbc.com.sg















Additional Instructions

Messages	Invoice	History	Document	Assessment	Metrics	Notes
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Document Type	Document SubType

✦ [Library of Congress](#)

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 L100Invoice 1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInspection T1.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 LKXAdjustment1a T2.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 WORKSHOP INVOICE.pdf	Invoice	Regulator	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	26 July 2019
 TP MANDATE IA-SIKW 6365G.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	15 July 2019
 MARKED ESTIMATE.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	15 July 2019
 LKX Inspection Photos.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	15 July 2019
 SURVEY PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 October 2018
 DL FROM OI.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 October 2018
 SG/7002B INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	25 September 2018
 EMAIL FROM WORKSHOP WITH ESTIMATE & TP GIA REPORT.mpe	Forms / Claim Documents	Estimate / Quotation	DHIWAR Namrata	25 September 2018