

Signature: *[Signature]*

REF:

Y020F

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / QD RES / EVA / INV / MV
To Inspect Vehicle No: SLM 5373E
at Workshop m/s: PERFORMANCE
of _____
Insured: CTI
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: 500
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 96k

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLM 5373E Yr Regn: 2017 MMR
Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: P.M.W 116D C.C. 1496
Colour: WHITE A/C: Insured / Std / NI / NA
Sp. Reading: 30714 T/Radio: Insured / Std / NI / NA
Eng/No: _____

C/No: WBA1U720505486423

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRM / STD A/Rim or

Tyre Size: F: 205/55R16
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front: 6 mm Rear: 6 mm
R/Bal: 6 mm L/Bal: 6 mm
D.O.A. 21/09/18 D.O.I. 25/09/18

Survey held at: PERFORMANCE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
FRF 6/5

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
16/10/18	Confirmed P/P \$13,533.85 @ 5 days with Resu / (\$5,317.65 Red - 28%)

RECEIVED 17 OCT 2018

Date/Time, File Pass to?

17/10/18

1) Typist

Date/Time, File Return to?

2) _____

☐

: Preli. Report

☒

: Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee

Transportation

) S + RS. \$

) Photos

) Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$ 13,533.85 P/P)

220

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Dis Auth'd	Status
Main	24 Sep 2018		24 Sep 2018 17:26 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	HONG SHI LING		
Vehicle Reg. No.:	SLM5373E	Date of Loss:	21/09/2018 00:00 - :59
Claim Type:	OD / SNM18D04584C01	Policy/Cover Note No.:	DMPCSN1764911700 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Sime Darby Services Pte Ltd (HQ) NO. 9 DEFU LANE 1, 539484 Defu Lane - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/10/2018]		
Adj Asg. Remarks:	SURVEY REVERT		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Chong Boon Sen

From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Sent: Friday, 21 September, 2018 5:01 PM
To: Claims Dept of CTI
Cc: serenehong40@gmail.com
Subject: SLM5373E - own claim
Attachments: SKM_558e18092116500.pdf

Dear China Taiping Insurance officer,

Kindly refer to the attach file for your arrangement of surveyor appointment, before I re arrange with the customer to bring in her car For the conducting survey.

Customer is claiming under her own insurance claim car plate no SLM5373E. 10am

Hope to hear from you soon.

Thank you

Regards,
Chua Kee Sin
Customer Service Advisor | Body and Paint Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Hp (+65) 9116 5200 | Fax (+65) 6479 4601 chua.kee.sin@simedarby.com.sg

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CT118017408/R1sd3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 25-09-2018



Code : CTI

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLM 5373E
Policy No.	DMPCSN1764911700	Coverage (\$)	0.00
Claim No.	SNM18D04584C01	Excess (\$)	500.00
Assign From	MERIMEN (CHONG BOON SEN)	Assign Date	25/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	21/09/2018	Inspection Date	25/09/2018
Survey held at	PERFORMANCE MOTOR-303 ALEXANDRA ROAD		
Repairer	SIME DARBY SERVICES PTE LTD		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4020F
Vehicle Details	
Vehicle No.:	SLM5373E
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Sep 2018
Vehicle Make:	B.M.W.
Vehicle Model:	116D 5DR HATCH DSC LED
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	38149813B37D15A
Chassis No.:	WBA1V720505G86423
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,555.00
Original Registration Date:	31 Mar 2017
First Registration Date:	31 Mar 2017
Transfer Count:	1
Actual ARF Paid:	\$11,377.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2027
PARF Rebate Amount:	\$8,532.00
Intended COE Rebate Details	
COE Expiry Date:	30 Mar 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,501.00
COE Rebate Amount:	\$44,055.00
Total Rebate Amount:	\$52,587.00

The information contained herein is correct as at 26 Sep 2018

OK

96,000
52,587
43,413

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 16 October 2018 5:08 PM
To: 'PBSP'
Cc: Rasul (LKKAuto); SUR
Subject: RE: FINAL REPORT / SLM5373E

Dear Caroline,

Confirmed final fig \$13,533.85 @ 5 days of repairs before excess \$500/- & GST.

Final invoice and all supporting documents sent over to China Taiping Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Monday, 15 October 2018 3:08 PM
To: Rasul (LKK Auto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FINAL REPORT / SLM5373E

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 7,236.00

Total Parts : 6,297.85

Total Labour & Parts : 13,533.85

Repair days: 5

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 27 September 2018 11:23 AM
To: chua.kee.sin@simedarby.com.sg
Cc: 'SUR'
Subject: SLM 5373E OD (CTI)

Dear Kee Sin,

As instructed by our client, please proceed to repair the insured vehicle **SLM 5373E (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Sent Message

This mail is associated with :

***SLM5373E (SNM18D04584C01)**

OD

Sep 21 2018 12:00AM

[HONG SHI LING]

Sime Darby Services Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 16/10/2018 16:43 PM.
To boonsen.chong@sg.cntaiping.com
Subject SLM5373E (SNM18D04584C01) OD

Dear Boon Sen,

Kindly inform supplementary amount is \$ 1,298.40.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLM5373E (SNM18D04584C01)**

OD

Sep 21 2018 12:00AM

[HONG SHI LING]

Sime Darby Services Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **27/09/2018 10:06 AM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14934.10) - SLM5373E - Claim Handler: Chong Boon Sen

Approved:14934.10:Proceed to authorize repairs UP TO \$14,934.10 BEFORE Excess of \$500.00

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 26 Sep 2018

Preliminary Advice

Vehicle No	: SLM5373E	Accident Date	: 21/09/2018
Make	: BMW 116D	Policy No.	: DMPCSN1764911700
Assignment Date	: 24/09/2018	Excess	: S\$500.00
Date of Inspection	: 25/09/2018	Est. Duration of Repair	: 5 days
Inspection At	: Sime Darby Services Pte Ltd (HQ) NO. 9 DEFU LANE 1 Singapore 539484		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,553.10
Revised Amount	:S\$	10,859.25
Check Items (Estimated)	:S\$	4,074.85
Total	:S\$	14,934.10

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	96,000.00
COE / PARF Rebate	:S\$	52,587.00
Salvage Value	:S\$	
Margin for Repair	:S\$	43,413.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/09/2018 16:16
Date Of Accident	21/09/2018 08:50
Exact Location Of Accident	BALESTIER ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM5373E
Insured/Policyholder	
Name Of Registered Owner	HONG SHI LING
NRIC No	S8424020F
Email Address	SERENEHONG40@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90622325
Alternative Phone No	OTHERS-90622325

Vehicle Particulars

Manufacturer	BMW
Model	116D
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1764911700
Cover Note Number	

Driver

Name of Driver	HONG SHI LING
NRIC No	S8424020F
Date Of Birth	08/08/1984
Occupation	INDOOR
Date Of Driving Pass	10/01/2005
Driving Experience	13 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90622325
Fax Number	
Contact Number	OTHERS-90622325
EEmail Address	SERENEHONG40@GMAIL.COM

Address	BLK 8 MARSILING DRIVE #10-30
Postcode	730008
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ALAN
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	KAYEN KOH
Phone Number	93399747
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGR5050U
Vehicle Make/Model/Colour	TOYOTA ALPHARD
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	ALAN
NRIC/Passport Number	
Contact Number	97426637
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

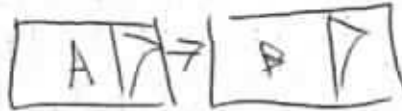
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Traffic Light was green and i thought vehicle was moving off so i didn't press too much on my brakes And it collided.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:

Reporting Center Personnel's Signature

Name: _____

NRDC/FIN No.:

21/9/2008

@ 1542 hrs

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S8424020F**



Name

HONG SHI LING

王 施 苓

Race

CHINESE

Date of birth

08-08-1984

Country/Place of birth

SINGAPORE

Sex

F

S8424020F

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8424020F**

Name: **HONG SHI LING**

Birth Date: **08 Aug 1984**

Issue Date: **10 Jan 2005**

001213217D

5503675



NRIC No. **S8424020F**

Date of issue

30-07-2015

Address

APT BLK B MARSILING DRIVE
#10-30
SINGAPORE 730008

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

10 Jan 2005

Class 3 Motor cars \leq 3000 kg with \leq 7 passengers, exclusive of the driver, and motor tractors / vehicles \leq 2500 kg

NP 428A



License No. **S8424020F**

MOTOR PRIVATE CAR

CERTIFICATE OF INSURANCEMotor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ORIGINAL

CERTIFICATE No. DMPCSN1764911700

Engine No : 38149813837015A
Chassis No: WBA1V720505G864231. Index Mark and Registration
Number of Vehicle

SLM5373E

2. Name of Policy Holder

MS HONG SHI LING

3. Effective date of the Commencement of
Insurance for the purposes of the Regulations,
Ordinance or Enactment

31 October 2017

Named Drivers Ex Sect. I S\$500.00

Additional Ex Other than Named Drivers:

Ex Sect. I - Age <= 25 S\$3,000.00

Ex Sect. I - Age >= 26 S\$500.00

* Age as at date of accident

EX ON WINDSCREEN S\$100.00

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use:

Use for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover use for hire or reward tuition driving test racing pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

Excess whichever is applicable for losses occurring outside Singapore (Constructive Total Loss/Theft) will be doubled.

One time waiver of Excess for the first S\$1,000 will apply to the Insured and Named Drivers in the event of Own Damage Claim at our Authorised workshops for each Policy year.


HIRE PURCHASE CO. : MAYBANK AS HP OWNER

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act 1987 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please see reverse

For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Issued By: LIM SHU MIN
Authorised Officer
Authorised Signatory

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Rempang Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

LFC

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 48516
Date Estimated : 21/09/2018
Prepared By : Chua Kee Sin

Page No. : 1 of 6

- ESTIMATE REPAIR FOR -

Hong Shi Ling
Blk 8 Marsiling Drive
#10-30

Singapore 730008

- ACCOUNT - 135

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLM5373E	5G86423	31/03/2017	116d	0

DESCRIPTION

VALUE

Replace front support panel, bonnet, front right side fender, front bumper and remove attachment etc include knock on accident dent

2550 3,825.00

Spray painting front bumper, bonnet and both front side fender

2890 4,186.00

To supply front emboss number plate.

81 83.00

To carry out body cavity preservation.
(2 panel).

100 200 236.00

To remove and install radiator assembly, fan housing with fan including to conduct pressure test, bleed cooling system and check for leak. (For all models except 7 series).

853 572 678.00

To remove and install air con condenser and piping including vacuum system, top up freon gas and checks for leak.
(For all models except for 7 series).

xan 691 814.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 177.00

To replace right headlight.

451 408 481.00

Sundries.

? 150.00

Total Labour 1: 10,545.00

DESCRIPTION

QTY PRIC

VALUE

RADIATOR MODULE MOUNT LH
RADIATOR MODULE MOUNT RH
RADIATOR UPPER SEALING
BONNET
SIDE PANEL BRACKET FRT RH 3

1 75.70
1 75.70
1 33.40
1 1,122.10
1 32.15

75.70
75.70
33.40
1,122.10
32.15

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X



307, Alexandra Road
Sime Darby Performance Centre
Singapore 159942
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64743770

280, Tampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 48516
Date Estimated : 21/09/2018
Prepared By : Chua Kee Sin

Page No. : 2 of 6

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SIM5373E	5G86423	31/03/2017	116d	0

DESCRIPTION	QTY	PRIC	VALUE
FRT RH 2 SIDE PANEL BRACKET	1	32.15	32.15
FRT RH 2 SIDE PANEL BRACKET	1	32.15	32.15
FRT RH 2 SIDE PANEL BRACKET	1	32.15	32.15
RIVET	6	0.50	3.00
FRT LH SIDE PANEL SUPPORT	1	11.75	11.75
FRT RH SIDE PANEL SUPPORT	1	11.75	11.75
FRT BUMPER TOP MOUNT	1	361.65	361.65
FRT RH LOWER DEFORMATION ELEMENT	1	82.65	82.65
FRT BUMPER LH INSERT	1	7.10	7.10
FRT BUMPER RH INSERT	1	7.15	7.15
MOUNTING SUPPORT	1	10.20	10.20
SUPPORT CENTER	1	11.05	11.05
IMPACT ABSORNER TOP - bumper	1	42.45	42.45
GRILLE MIDDLE BOTTOM	1	115.50	115.50
GRILLE MIDDLE BOTTOM	1	115.50	115.50
FRT BUMPER RH INSERT	1	32.15	32.15
FRONT BUMPER TOWING COVER PRIMED	1	38.00	38.00
FRT BUMPER PANEL PRIMED	1	786.20	786.20
LH GRILLE (BASIS)	1	81.95	81.95
RH GRILLE (BASIS)	1	81.95	81.95
LICENCE PLATE BASE ECE	1	67.60	67.60
EMBLEM GROMMET	2	0.80	1.60
RH LOWER PART OF HOOK LOCK	1	85.80	85.80
TWIST PROTECTION	1	5.35	5.35
BONNET CATCH BRACKET	1	24.65	24.65
STOP BUFFER - bonnet	2	13.05	26.10
RH SUPPORT	1	53.95	53.95
FRT BUMPER LOWER MOUNT	1	128.00	128.00
FRONT CROSSLINK	1	164.95	164.95
LOCK PANEL	1	9.50	9.50
COVER WHEEL HOUSING FRT RH	1	79.75	79.75
RH DEFLECTOR LIP	1	19.50	19.50
FRT RH WHEEL HOUSING COVER FRT SECT	1	104.90	104.90
AIR DUCT RADIATOR	1	56.65	56.65
AIR DUCT MIDDLE LOWER SECTION	1	51.50	51.50
SUPPORT FRT END	1	15.95	15.95
ADJUSTER- bonnet center	1	6.15	6.15
FRONT ENGINE HOOD SEALING	1	20.00	20.00
PLAQUE 82MM	1	69.50	69.50
RH HEADLIGHT LED TECHNOLOGY	1	2,263.60	2,263.60
ULTRASONIC SENSOR BLACK	2	248.70	497.40
DECOUPING RING PDC TORQUE CONVERTER	4	5.05	20.20

Total Parts : 7,008.10



101, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438160
Tel. 63190888 (AfterSales)
Fax. 63449771

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 48516**
Date Estimated : **21/09/2018**
Prepared By : **Chua Kee Sin**

Page No. : 3 of 6

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLM5373E	5G86423	31/03/2017	116d	0

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

25/09/18 @
RASUL
90010068
500
RUL
C REVER
rasul@lkkauto.com
5 days
Resury 64 paint
13,851.50 27/9/18

Labour 1	:	10,545.00
Parts	:	7,008.10
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,228.72
Grand Total	:	18,781.82

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401359W GST Reg. No. M2-0020081-X



302, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
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280, Tampong Arang Road
East Coast Centre
Singapore 418180
Tel. 63190888 (AfterSales)
Fax. 63448773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/510 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 48516
Date Estimated : 21/09/2018
Prepared By : Chua Kee Sin

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLM5373E	5G86423	31/03/2017	116d	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438188
Tel: 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190538 (AfterSales)
63190533/530 (Motorrad)
Fax: 64796621 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 48516**
Date Estimated : **21/09/2018**
Prepared By : **Chua Kee Sin**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLM5373E	5G86423	31/03/2017	116d	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

260, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63448772

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/538 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 48516**
Date Estimated : **21/09/2018**
Prepared By : **Chua Kee Sin**

Page No. : **6 of 6**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLM5373E	5G86423	31/03/2017	116d	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmi.com.sg

Performance Motors Limited

A member of the Sincere Group
Co. Reg. No. 191401559W, GST Reg. No. M2-0020081-K



SUPPLEMENTARY

Estimate No. : b1 48516
Date Estimated : 21/09/2018
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
Hong Shi Ling
Blk 8 Marsiling Drive
#10-30

- ACCOUNT - 135
China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Singapore 730008

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEASE
SLM5373E	5G86423	31/03/2017	116d	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# CLAMP *	3.20	10.00		32.00 <i>me</i>
# INTAKE GRILLE *	20.30	1.00		20.30 <i>ca</i>
# IMPACT ABSORBER TOP *	42.45	1.00		42.45 <i>c</i>
# SET PDC HOLDER FRONT *	23.10	1.00		23.10 <i>me</i>
# FRONT PANEL V STRUT *	110.00	1.00		110.00 <i>me</i>
# RH MOUNT FOR HOOD *	7.70	1.00		7.70 <i>me</i>
# CONDENSER AIR CONDITIONING *	1,028.45	1.00		1,028.45 <i>me</i>
# LABEL COOLANT 500+/-10G *	23.80	1.00		23.80 <i>me</i>
# (DG/SL) ADHESIVE SET K6 *	53.05	1.00		53.05 <i>me</i>

Total Labour :
Total Parts : 1,340.85
Total Labour & Parts : 1,340.85

LKX Auto Centre Agents hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Performance Motors Limited

A member of the Ghee Eddy Group
Co. Reg. No. 197401558W, GST Reg. No. M2-000081-8



FINAL REPORT

Estimate No. : b1 48516
Date Estimated : 21/09/2018
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
Hong Shi Ling
Blk 8 Marsiling Drive
#10-30

Singapore 730008

- ACCOUNT - 135
China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SLM5373E	5G86423	31/03/2017	116d	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace front bumper and attachments, bonnet and attachments, front panel v strut, RH support, air duct radiator include making good the front RH fender and knocking out dents caused by the accident	2550.00		2,550.00	
To spray paint front bumper, bonnet and front RH fender	2899.00		2,899.00	
To supply front emboss number plate.	83.00		83.00	
* To carry out body cavity preservation (1x) (Per panel)	100.00		100.00	
* To replace air con condenser and pipings include vacuum system, top up freon gas and conducting checks for leak	853.00		853.00	
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00		150.00	
To replace RH LED technology headlight include programming and conducting checks for proper function	451.00		451.00	
Sundries.	150.00		150.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# CLAMP *	3.20	10.00		32.00 ✓
# INTAKE GRILLE *	20.30	1.00		20.30 ✓
BONNET	1,122.10	1.00		1,122.10 ✓
FRT RH 2 SIDE PANEL BRACKET	32.15	1.00		32.15 ✓
FRT RH 2 SIDE PANEL BRACKET	32.15	1.00		32.15 ✓
FRT BUMPER TOP MOUNT	361.65	1.00		361.65 ✓
# IMPACT ABSORBER TOP *	42.45	1.00		42.45 ✓
FRT BUMPER PANEL PRIMED	786.20	1.00		786.20 ✓
# SET PDC HOLDER FRONT *	23.10	1.00		23.10 ✓
RH GRILLE (BASIS)	81.95	1.00		81.95 ✓
LICENCE PLATE BASE ECE	67.60	1.00		67.60 ✓
# FRONT PANEL V STRUT *	110.00	1.00		110.00 ✓
RH SUPPORT	53.95	1.00		53.95 ✓

Performance Motors Limited

A member of the Simi Dobby Group
Co. Reg. No. 197401599W, GST Reg. No. M2-0020091-8



FINAL REPORT

# RH MOUNT FOR HOOD *	7.70	1.00	7.70 ✓
LOCK PANEL	9.50	1.00	9.50 ✓
AIR DUCT RADIATOR	56.65	1.00	56.65 ✓
FRONT ENGINE HOOD SEALING	20.00	1.00	20.00 ✓
PLAQUE 82MM	69.50	1.00	69.50 ✓
RH HEADLIGHT LED TECHNOLOGY	2,263.60	1.00	2,263.60 ✓
# CONDENSER AIR CONDITIONING *	1,028.45	1.00	1,028.45 ✓
# LABEL COOLANT 500+/-10G *	23.80	1.00	23.80 ✓
# (DG/SL) ADHESIVE SET K6 *	53.05	1.00	53.05 ✓

SUPPLEMENTARY ITEMS

Total Labour :	7,236.00
Total Parts :	6,297.85
Total Labour & Parts :	13,533.85
Deduction for Excess :	500.00
Total Repair Costs less Excess:	13,033.85
GST @7%:	912.37
Grand Total :	13,946.22

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2018		24 Sep 2018 17:26 Edit Adj Rpt	\$13,533.85 Edit Estimates	\$13,533.85 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	HONG SHI LING, Co. Reg. No.: -		
Vehicle Reg. No.:	SLM5373E	Date of Loss:	21/09/2018 00:00 - :59 [17 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / SNM18D04584C01	Policy/Cover Note No.:	DMPCSN1764911700 (Comprehensive)
		Excess:	\$5500.00
Repairer:	Sime Darby Services Pte Ltd (HQ) NO. 9 DEFU LANE 1, 539484 Defu Lane - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/10/2018]		
Adj Asg. Remarks:	SURVEY REVERT		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- CHINA_TAIPING (27/09/2018): Alert - Adj Mandate Approved (\$14934.10) - SLM5373E - Claim Handler: Chong Boon...

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM5373E (SNM18D04584C01)

OD

Sep 21 2018 12:00AM

[HONG SHI LING]











































Sime Darby Services Pte Ltd

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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/09/18 14:49	Adjuster Immediate Advice	Load HTML	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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4	23/10/18 11:47	Supplementary	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CTI18017408/R1SD3E2

Date: 23/10/2018

REFERENCE

Insured/Claimant: HONG SHI LING Policy No: DMPCSN1764911700

Date of Loss: 21/09/2018 Nature of Claim: OD Claim No: SNM18D04584C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM5373E**
 Make & Model: BMW 116D, 1.5 (A) Engine No: 38149813B37D15A
 Reg. Date: 31/03/2017 (Man. Year: 2016) Chassis No: WBA1V720505G86423
 Colour: White Odometer: 30714 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: S\$96,000.00
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,539.50	6,530.85	2,008.65	23.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,492.00	7,003.00	3,489.00	33.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,031.50	13,533.85	5,497.65	28.89
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	18,531.50	13,033.85	5,497.65	29.67
+ GST 7.00/7.00% (S\$)	1,297.21	912.37	384.84	29.67
Nett Amount (S\$)	19,828.71	13,946.22	5,882.49	29.67

INSPECTION

Date of Assignment: 24/09/2018

Date Inspected: 25/09/2018 Inspected At:

PERFORMANCE MOTOR-303

ALEXANDRA ROAD

Repairer : Sime Darby Services Pte Ltd
(HQ)

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Oct 2018)
Parts: 144	BMW 116D 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLM5373E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT EMBOSS NUMBER PLATE	Bent	83.00 FS	*83.00 FS
2	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS
3	1		*RADIATOR MODULE MOUNT LH	Serviceable	75.70 FS	*- FS
4	1		*RADIATOR MODULE MOUNT RH	Serviceable	75.70 FS	*- FS
5	1		*RADIATOR UPPER SEALING	Serviceable	33.40 FS	*- FS
6	1		*BONNET	Bent	1,122.10 FS	*1,122.10 FS
7	1		*SIDE PANEL BRACKET FRT RH 3	Not Necessary	32.15 FS	*- FS
8	1		*FRT RH 2 SIDE PANEL BRACKET	Necessary	32.15 FS	*32.15 FS
9	1		*FRT RH 2 SIDE PANEL BRACKET	Necessary	32.15 FS	*32.15 FS
10	1		*FRT RH 2 SIDE PANEL BRACKET	Not Necessary	32.15 FS	*- FS
11	6		*RIVET	Not Necessary	3.00 FS	*- FS
12	1		*FRT LH SIDE PANEL SUPPORT	Serviceable	11.75 FS	*- FS
13	1		*FRT RH SIDE PANEL SUPPORT	Serviceable	11.75 FS	*- FS
14	1		*FRT BUMPER TOP MOUNT	Cracked	361.65 FS	*361.65 FS
15	1		*FRT RH LOWER DEFORMATION ELEMENT	Serviceable	82.65 FS	*- FS
16	1		*FRT BUMPER LH INSERT	Serviceable	7.10 FS	*- FS
17	1		*FRT BUMPER RH INSERT	Serviceable	7.15 FS	*- FS
18	1		*MOUNTING SUPPORT	Serviceable	10.20 FS	*- FS
19	1		*SUPPORT CENTER	Serviceable	11.05 FS	*- FS
20	1		*IMPACT ABSORBER TOP - BUMPER	Cracked	42.45 FS	*42.45 FS
21	1		*GRILLE MIDDLE BOTTOM	Serviceable	115.50 FS	*- FS
22	1		*GRILLE MIDDLE BOTTOM	Serviceable	115.50 FS	*- FS
23	1		*FRT BUMPER RH INSERT	Serviceable	32.15 FS	*- FS
24	1		*FRONT BUMPER TOWING COVER PRIMED	Serviceable	38.00 FS	*- FS
25	1		*FRT BUMPER PANEL PRIMED	Deformed	786.20 FS	*786.20 FS
26	1		*LH GRILLE (BASIS)	Serviceable	81.95 FS	*- FS
27	1		*RH GRILLE (BASIS)	Cracked	81.95 FS	*81.95 FS
28	1		*LICENCE PLATE BASE ECE	Cut	67.60 FS	*67.60 FS
29	2		*EMBLEM GROMMET	Not Necessary	1.60 FS	*- FS
30	1		*RH LOWER PART OF HOOK LOCK	Serviceable	85.80 FS	*- FS
31	1		*TWIST PROTECTION	Serviceable	5.35 FS	*- FS
32	1		*BONNET CATCH BRACKET	Serviceable	24.65 FS	*- FS
33	2		*STOP BUFFER - BONNET	Not Necessary	26.10 FS	*- FS
34	1		*RH SUPPORT	Necessary	53.95 FS	*53.95 FS
35	1		*FRT BUMPER LOWER MOUNT	Serviceable	128.00 FS	*- FS
36	1		*FRONT CROSSLINK	Serviceable	164.95 FS	*- FS
37	1		*LOCK PANEL	Necessary	9.50 FS	*9.50 FS
38	1		*COVER WHEEL HOUSING FRT RH	Serviceable	79.75 FS	*- FS
39	1		*RH DEFLECTOR LIP	Serviceable	19.50 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*FRT RH WHEEL HOUSING COVER FRT SECT	Serviceable	104.90 FS	*- FS
41	1		*AIR DUCT RADIATOR	Cracked	56.65 FS	*56.65 FS
42	1		*SUPPORT FRT END	Serviceable	15.95 FS	*- FS
43	1		*ADJUSTER-BONNET CENTER	Serviceable	6.15 FS	*- FS
44	1		*FRONT ENGINE HOOD SEALING	Necessary	20.00 FS	*20.00 FS
45	1		*PLAQUE 82MM	Necessary	69.50 FS	*69.50 FS
46	1		*RH HEADLIGHT LED TECHNOLOGY	Broken	2,263.60 FS	*2,263.60 FS
47	2		*ULTRASONIC SENSOR BLACK	Serviceable	497.40 FS	*- FS
48	4		*DECOUPING RING PDC TORQUE CONVERTER	Serviceable	20.20 FS	*- FS
49	10		*CLAMP	Necessary	32.00 FS	*32.00 FS
50	1		*INTAKE GRILLE	Cracked	20.30 FS	*20.30 FS
51	1		*SET PDC HOLDER FRONT	Necessary	23.10 FS	*23.10 FS
52	1		*FRONT PANEL V STRUT	Bent	110.00 FS	*110.00 FS
53	1		*RH MOUNT FOR HOOD	Necessary	7.70 FS	*7.70 FS
54	1		*CONDENSER AIR CONDITIONING	Bent	1,028.45 FS	*1,028.45 FS
55	1		*LABEL COOLANT 500+/-10G	Necessary	23.80 FS	*23.80 FS
56	1		*(DG/SL) ADHESIVE SET K6	Necessary	53.05 FS	*53.05 FS
57	1		*AIR DUCT MIDDLE LOWER SECTION	Serviceable	51.50 FS	*- FS
Total Parts (\$\$)					8,539.50	6,530.85

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPLACE FRONT SUPPORT PANEL, BONNET, FRONT RIGHT SIDE FENDER, FRONT BUMPER AND REMOVE ATTACHMENT ETC INCLUDE KNOCK ON ACCIDENT DENT	New	3,825.00	2,550.00
2	SPRAY PAINTING FRONT BUMPER, BONNET AND BOTH FRONT SIDE FENDER	New	4,106.00	2,899.00
3	TO CARRY OUT BODY CAVITY PRESERVATION. (2 PANEL)	New	236.00	100.00
4	TO REMOVE AND INSTALL RADIATOR ASSEMBLY, FAN HOUSING WITH FAN INCLUDING TO CONDUCT PRESSURE TEST, BLEED COOLING SYSTEM AND CHECK FOR LEAK. (FOR ALL MODELS EXCEPT 7 SERIES)	New	853.00	853.00
5	TO REMOVE AND INSTALL AIR CON CONDENSER AND PIPING INCLUDING VACUUM SYSTEM, TOP UP FREON GAS AND CHECKS FOR LEAK. (FOR ALL MODELS EXCEPT FOR 7 SERIES)	New	814.00	0.00
6	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
7	TO REPLACE RIGHT HEADLIGHT	New	481.00	451.00
Gross Labour Cost (S\$)			10,492.00	7,003.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >