210

### Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Thursday, 7 February 2019 11:04 AM

To:

'Boo seng yak'

Cc:

Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';

jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION - SDE6863M - OD AIG - SURVEYED 25 SEP 18

Dear Mr Boo,

Confirmed final fig \$2,152.00 @ 4 days of repairs before excess \$0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Friday, 21 December 2018 1:21 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong

<carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SDE6863M - OD AIG - SURVEYED 25 SEP 18

hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$2152.00 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	SAN NAVOTO
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	1361A
Vehicle No.:	SDE6863M
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CVN017067
Chassis No.:	WAUZZZF48HA021595
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,161.00
Original Registration Date:	22 Aug 2016
First Registration Date:	22 Aug 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$27,026.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Aug 2026
PARF Rebate Amount: Intended COE Rebate Details	\$20,269.00
COE Expiry Date:	21 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,903.00
COE Rebate Amount:	\$43,100.00
Total Rebate Amount:	\$63,369.00

The information contained herein is correct as at 11 Mar 2019

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT	
Date Of Report	18/09/2018 18:21	
Date Of Accident	17/09/2018 15:30	
Exact Location Of Accident	SELETAR EXPRESSWAY NEAR UPPER	THOMSON EXIT
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SDE6863M	
Insured/Policyholder		*

TOH SOO CHEN Name Of Registered Owner

S7131361A NRIC No NOEMAIL Email Address

(LOCAL) +65-98188137 Mobile Phone No. Alternative Phone No OTHERS-98188137

Vehicle Particulars

AUDI Manufacturer

A4 SEDAN 1.4 TFSI S Model

Exact Purpose for which vehicle was being used at

PRIVATE USE time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

If No. Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

YES

Type Of Coverage COMPREHENSIVE

NO Fleet Policy

2100479359-02 Policy Number

Cover Note Number

Driver

LIM LEE SENG Name of Driver S1799863C NRIC No 31/10/1967 Date Of Birth INDOOR Occupation 11/10/1988 Date Of Driving Pass

29 YEARS AND 11 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-98158998 Mobile Number

Fax Number Contact Number

STEVENLIMLS@YAHOO.COM.SG EMail Address

Address

8 WOODLEIGH COSE

#07-15

Postcode

357903

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

SPOUSE

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

YES

Foreign Vehicle Registration Number

JRV2490 (MOTOR TRADE)

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

ANG MO KIO POLICE DIVISIONAL HQ (F DIVISION)

ROAD: 51 ANG MO KIO AVENUE 9, POSTCODE: 569929, COUNTRY: Police Station Address

SINGAPORE

Police Station Contact Was notice of intended Prosecution given? TEL NO: 1800-2180000 - FAX NO: 64814246

NO

If Yes, against whom?

#### Circumstances of Accident

REFER TO DESCRIPTION OF ACCIDENT AND POLICE REPORT NO: F/20180918/7025

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

JRV2490

Vehicle Make/Model/Colour

RED /

**Details Of Properties** 

Vehicle Category

MOTOR TRADE

Name of Driver

LIM MING SHEN

NRIC/Passport Number

G7309378W

Contact Number

83631542

Address

Postcode

Insurance Company Name

Page 2 of 17

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims,
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders:

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: LIM KRR Sking

NRIC/FIN NO: 69555756997

#### Sketch Plan #2

SKETCH PLAN			
			SLE
	Moterbi	E 5066863m1	Toward
			_
DESCRIBE CIRCUMSTANCE	S OF THE ACCIDENT		
0- 17/9/18	at around 3	30pm, I w	ms driving
along SLE	toward city	. Due to tra	the jam,
I slow de	Iwa my car	some where	near
upper Th.	room Read e	ext A M.	laying registered
motor ble	come near	my cor	and hit
against	the rear left	t side of n	y and
causing	dept and si	ratches	
we sto	oped of road	d shoulder	and exchange
penticul	or The my	terb.he no.	, s JRV2490
(Refer to	police report: F	120180918/70	25
DECLARATION  I/We declare the foregoing part	iculars are true in every respect.		
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyh Date & Time:   #   9	older) Name:	ing Centre Personnel's Signature Lym 198 5215 N No. 6 856156 Vm

Page 5 of 17





1 of 2

#### POLICE REPORT (NP299)

Police Station Of Origin Ang Mo Kio Police Divisional HQ 51 Ang Mo Kio Avenue 9 SINGAPORE 569784 Tel No.1800-2180000

Report	No.	F/20	1809	18/	7025

Date/Time Report Made	Vide Report No.			Station Diary No	
18/09/2018 12:29					
Name Of Informant	Address				
LIM LEE SENG	8 WOO	DLEIGH CL	OSE #07-15 SINC	3APORE 357903	
ID Type / ID No.	Contact	No.			
NRIC NO / \$1799863C	Home/Office: Mobile:				
	96158996				
Nationality	Email A	ddress	THE RESERVE TO SERVE THE PARTY OF THE PARTY		
SINGAPORE CITIZEN	stevenli	mis@yahoo	.com.sg	****	
Occupation	Sax	Age	Date of Birth	Race	
Sales Director	Male	50	31/10/1967	Chinese	
Institution/School Name	Language English				
Date/Time Of Incident	Location Of Incident				
17/09/2018 15:30 - 17/09/2018 15:45	SELETAR EXPRESSWAY				
Brief details.					

On 17 Sep 18 around 3.30pm, I was driving along SLE toward City and when near upp thomson road exit, my car was knocked by a malaysia registered motor cycle at by left rear of my car. There is some damage, dent and scratches on my left rear of my car.

My car no. is SDE6863M

The motorcycle no. is JRV2490. Name of motorist is Lim Ming Shen. Licence no. is G7309378W

Signature Of Officer Recording The Report.	Signature Of Informant:
Not applicable	The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter. Not applicable	Date/Time: 18/09/2018 12:29
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp

### Police Report





2012

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. F/20180918/7025

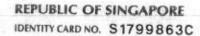
LIM LEE SENG		
NRIC NO	IO No	\$17998630
Male	Age	50
Chinese	Language	English
Sales Director	Address Type	0110000
8 WOODLEIGH CLOSE NO7-15	Mobile No	98158998
SINGAPORE 357903		
Yes		
Luci EE EE LE (Informant)		
	NRIC NO Male Chinese Sales Director 8 WOODLEIGH CLOSE #07-15 SINGAPORE 357903	LIM LEE SENG  NRIC NO  Male  Chinese  Sales Director  8 WOODLEIGH CLOSE #07-15  SINGAPORE 357903  Yes

Signature Of Officer Recording The Report:	Signature Of Informant. The identity of the person making this
Not applicable	report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 18/09/2018 12:29
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	











LIM LEE SENG ,

林利成

CHINESE

31-10-1967 SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES) PASS DATE

11 Oct 1988

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

1533634 NRC No S1799863C

A+ 22-12-1993

8 WOODLEIGH CLOSE #07 - 15 SINGAPORE 357903

\* NRIC No: \$1799863C

Date: 10/11/2012

No: 7176689



### CERTIFICATE OF INSURANCE

#### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: TOH SOO CHEN (ZHUO SUQIN)

Period of Insurance Engine No.

: 22 Aug 2018 To 21 Aug 2019 : CVN017067

Chassis No.

: WAUZZZF48HA021595

Vehicle No.

: SDE6863M

Policy No.

**Issued Date** 

: 2100479359-02

Endorsement No.

: 04 Aug 2018

#### ABOUT THE COVER

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Sum Insured : Market Value Off Peak Car : No

First Year of Registration : 2016

Insuring with COE/PARF : Yes

: NA Driver Restriction Person or Classes of Persons Entitled to Drive\*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving fulfion, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

#### **EXCESS**

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

TOH SOO CHEN (ZHUO SUQIN) - \$600 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

Insurance Pie. Lid.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

**Estimate** Accident Repairs Ubi Road 1 Workshop Contact No 6366 2323 6841 1183 Fax No

PA/OD/1088/2018/GW Reference

Date 20-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no SDE 6863 M

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Mr. Toh Soo Chen Owner's Name : Address 8 Woodleigh Close

#07-15

Singapore 357903 HP +65 98188137

Telephone Own Damage Claims Type of Claim 2100479359-02 Policy No. **SDE 6863 M** Vehicle No

: Audi A4 Sedan 1.4 TFSI S Model Code

Model / Year Aug-16 **Engine No** CVN 017067

Chassis No WAUZZZF48HA021595

Mileage : Date In :

: Liability **Excess Cost** 

Johnny Boo / Allan Wu Estimated By

**Accident Date** 17-Sep-18

Place of Accident Seletar Expreesway Near Upper Thomson Exit

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

### Estimated Labour Charges for Accident Vehicle SDE 6863 M.

S/N	Nature of Jobs		Estimated Charges
1	ALO  To remove and transfer rear parking in and rear lid lick sensor. Check function.	S/N	\$ 360.00
2	To renew lhs 1/4 glass and rear windscreen to facillitate fender renewal.	S/N	\$ 600.00 <sub>×</sub>
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relays, elctrical and audio equipment.	S/N	\$ 1,400.00×
4	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartmenet trims, seat belts. Dislodge roof liner and disengage curtain air bag etc.	S/N	\$ 1,400.00 ×
	SUB-TOTAL LABOUR CHARGES	:	\$ 3,760.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

### Estimated Labour Charges for Accident Vehicle SDE 6863 M.

S/N	Nature of Jobs		Estimated Charges
5	To dismantle rear bumper and rear lid. Cut out and weld lhs rear fender. Renew rear bumper. Reorganize rear crash management components. Reinstall all parts removed.		\$ 5,400.00 500
6	To respray rear bumper, lhs rear fender, lhs sill panel, door entrances. Roof channel, drain panel, end panelling. To carry out stone chip treatment and joint sealer works.		\$ 4,800.00 1100
7	To carry out diagnostic check.	S/N	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 14,152.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SDE 6863 M.

				Damage Parts & Prices		
S/N	Parts Description			S/NETT	REMARKS	
	200					
1	REAR BUMPER REPORT		\$	1,907.00 <		
2	REAR BUMPER FIXING PARTS		\$	63.00 -		
3	REAR BUMPER SECURING PLATE	4		56.00		
4	REAR BUMPER SECURING STRIP		\$	191.00		
5	REAR BUMPER SPOILER		\$	216.00 5		
6	REAR LIGHT REFLECTOR-LH/RH	2	\$	70.00 🖈		
7	REAR SENSOR SEAL RING	4	\$	14.00 \		
8	REAR BUMPER GUIDE SECTION-LH		\$	37.00 ×		
9	SECTIONAL PART-SIDE PANEL Repus		\$	2,347.00 +		
10	REAR WINDOW ZNIA		\$	1,014.00+		
11	REAR SIDE WINDOW-LH		\$	541.00 ₹		
12	REAR SIDE WINDOW TRIMS STRIPS-LH Not co-		\$	426.00 ⊬		
13	LED TAILIGHT-LH 7		\$	915.001		
14	TAIL LIGHT TRIM-LH		\$	26.00 ←		
15	ARYCLIC SEALNT	S/N	\$	180.00 ⊬		
16	CAVITY WAX	S/N	\$	140.00 *		
17	STONE CHIP	S/N	\$	180.00 €		
18	METAL FILLER POWDER	S/N	\$	280.00 *		
19	REAR WINDSCREEN SEALANT Z	S/N	\$	200.00 +		
20	1/4 GLASS SEALANT	S/N	\$	100.00 +		
	SUB-TOTAL SPARE PARTS	:	\$	8,803.00		

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

### Material List for Accident Vehicle Regn No.SDE 6863 M.

					Damage Pa	arts & Prices
S/N	Parts De	escription			S/NETT	REMARKS
21	SUNDRIE	s Hem		\$	500.00	×
	TOTAL S	PARE PARTS	5	\$	9,303.00	
	TOTAL L	ABOUR CHARGES	:	\$	14,152.00	-10
	GRAND	TOTAL	*	\$	23,455.00	
				3	23555	=
	All charg	es are not inclusive of GST.				
	Legend :	Remarks (OK) = Approved, Remarks	(X) = Not approved			
		Spare parts are Special Nett.				

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

Name

Surveyed Date

**Authorised Date** 

**Excess Cost** 

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- \* To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

#### Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Authorized Repriss, Oct Days.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate

Accident Repairs

Workshop Contact No Ubi Road 1

6366 2323

Fax No

6841 1183

Reference

PA/OD/1088/2018/GW

Date

20-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no

**SDE 6863 M** 

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Toh Soo Chen

Address

8 Woodleigh Close

#07-15

Singapore 357903

Telephone Type of Claim HP +65 98188137 Own Damage Claims

Policy No.

2100479359-02

Vehicle No

**SDE 6863 M** 

Model Code

Audi A4 Sedan 1.4 TFSI S

Model / Year

Aug-16

CVN 017067

**Engine No** 

WAUZZZF48HA021595

Chassis No

Mileage Date In

Liability

**Excess Cost** 

Estimated By

Johnny Boo / Allan Wu

**Accident Date** 

17-Sep-18

Place of Accident

Seletar Expreesway Near Upper Thomson Exit

HI Adrian

4 days - ok - jb - 21 Dec 18

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Estimated Labour Charges for Accident Vehicle SDE 6863 M.

S/N	Nature of Jobs		X.	stimated Charges	
1	To remove and transfer rear parking iad and rear lid lick sensor. Check function.	S/N	\$	360.00	\$ 360.00
2	To renew lhs 1/4 glass and rear windscreen to facillitate fender renewal.	S/N	\$	600.00	
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relays, elctrical and audio equipment.	S/N	\$	1,400.00	
4	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartmenet trims, seat belts. Dislodge roof liner and disengage curtain air bag etc.	S/N	\$	1,400.00	
	SUB-TOTAL LABOUR CHARGES	:	\$	3,760.00	\$ 360.00

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Estimated Labour Charges for Accident Vehicle SDE 6863 M.

			Estimated	
S/N	Nature of Jobs		Charges	
3-00-00-0	c/f			\$ 360.00
5	To dismantle rear bumper and rear lid. Cut out and weld lhs rear fender. Renew rear bumper. Reorganize rear crash management components. Reinstall all parts removed.		\$ 5,400.00	\$ 500.00
6	To respray rear bumper, lhs rear fender, lhs sill panel, door entrances. Roof channel, drain panel, end panelling. To carry out stone chip treatment and joint sealer works.		\$ 4,800.00	\$ 1,100.00
7	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	21	\$ 14,152.00	\$ 2,152.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No.SDE 6863 M.

			Damage Parts	s & Prices
S/N	Parts Description		S/NETT	REMARKS
	•			
1	REAR BUMPER		\$ 1,907.00	
2	REAR BUMPER FIXING PARTS		\$ 63.00	
3	REAR BUMPER SECURING PLATE	4	\$ 56.00	
4	REAR BUMPER SECURING STRIP		\$ 191.00	
5	REAR BUMPER SPOILER		\$ 216.00	
6	REAR LIGHT REFLECTOR-LH/RH	2	\$ 70.00	
7	REAR SENSOR SEAL RING	4	\$ 14.00	
8	REAR BUMPER GUIDE SECTION-LH		\$ 37.00	
9	SECTIONAL PART-SIDE PANEL		\$ 2,347.00	
10	REAR WINDOW		\$ 1,014.00	
11	REAR SIDE WINDOW-LH		\$ 541.00	
12	REAR SIDE WINDOW TRIMS STRIPS-LH		\$ 426.00	
13	LED TAILIGHT-LH		\$ 915.00	
14	TAIL LIGHT TRIM-LH		\$ 26.00	
15	ARYCLIC SEALNT	S/N	\$ 180.00	
16	CAVITY WAX	S/N	\$ 140.00	
17	STONE CHIP	S/N	\$ 180.00	
18	METAL FILLER POWDER	S/N	\$ 280.00	
19	REAR WINDSCREEN SEALANT	S/N	\$ 200.00	
20	1/4 GLASS SEALANT	S/N	\$ 100.00	
	SUB-TOTAL SPARE PARTS	1	\$ 8,803.00	
	000 101110			

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

# Material List for Accident Vehicle Regn No.SDE 6863 M.

			Damage Pa	rts	& Prices
S/N	Parts Description		S/NETT		REMARKS
21	SUNDRIES		\$ 500.00		
74	TOTAL SPARE PARTS	:	\$ 9,303.00	\$	
	TOTAL LABOUR CHARGES		\$ 14,152.00	\$	2,152.00
	GRAND TOTAL	:	\$ 23,455.00	\$	2,152.00

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SDE 6863 M Norah Khai 6768 9911 6841 1183

Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/1088/2018/MAS

7 March 2019

from

Telephone +65-Telefax +65-

**EMail** 

Our department

Our Ref Your Ref Date

total pages

Dear Sir.

RE: INSURANCE CLAIM FOR SDE 6863 M, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. SDE 6863 M, claimant, Ms. Toh Soo Chen, please find the related document per attached.

- A copy of the Original invoice no. 85013473 S\$2,302.64
- A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SDE 6863 M

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road

Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned		ij Rpt	Adj Submitted	Ins Auth'ed	Status Pending for St		
Main	23 Sep 2018		25 Sep 2018 13:50 Edit Adj Rpt	100	,152.00 Estimates	S\$2,152.00 View Rpt		Report Cancel Case	]	
	Main	Re	ference	V	Claim De	tails	Documents		Show All	
CLAIM S	UBFOLDER DE	TAILS				Carlo duce e a processo en co	[Create	ed by insurer]		
Insured:		TOH S	O CHEN, ID: S	7131361	A					
Vehicle R	eg. No.:	863M		Date of	Loss:	[24 Mor	018 15:00 - :59 oths and <b>26</b> Days e (Man Yr)]	From LTA		
Claim Typ	ne:	OD /	928346254350	G Policy/Cover Note No.:			210047	2100479359-02 (Comprehensive		
Cidini 171				Excess: S			S\$0.00			
Repairer:		Premi	ım Automobiles	Pte Ltd	(UBI) 55 U	bi Road 1, 408699	Ubi - Tel: 676898	689828/9827/9911		
Handling	Insurer:	TongSh	ing.Loo@aig.com	1		- Tel: 65-6419-300				
Adjuster:		due 0	uto Consultants 4/10/2018]		2 0.50	6256-3561 [Han		LING] [Fina	крт	
Driver/Cu	ustodian:		E SENG (50 / Mai NLIMLS@YAHOO.		IC: S179986	33C, Tel: +65981	58998 Email:			
ASSOCI	ATED MAIL RE	CEIVED					View All	Compose Ca	se Mail	
AIG_S	G (26/09/2018):	SDE6863M / OD	/ 17/09/2018	/ Cover	age & Exce	ss update				
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Due D	7	Type Task	Group Subje	ct Ha	ndler A	ssigned By	Completed On	Created On	Done?	

### **Claim Documents**

\*SDE6863M (9283462543SG) OD Sep 17 2018 3:30PM [TOH SOO CHEN] Premium Automobiles Pte Ltd

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### **Linked Accident Report Documents**

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### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	*
	*
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG18017397/ASBN2

Date:

12/03/2019

REFERENCE

Insured/Claimant: Date of Loss:

TOH SOO CHEN 17/09/2018

Policy No: Nature of Claim: 2100479359-02

OD

9283462543SG Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SDE6863M

Make & Model:

AUDI A4, 1.4 TFSI S TRONIC (A) 22/08/2016 (Man. Year: 2016)

Engine No: Chassis No:

Odometer:

CVN017067 WAUZZZF48HA021595

43576 km

Reg. Date: Colour:

Blue

**Engine Capacity:** Market Value/New Car 1395 cc

S\$112,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

205/60R16 Continental 6 mm Rear Tyre Size:

205/60R16

Rear Left Side:

Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 9,403.00 0.00	Adjuster's 0.00 0.00	9,403.00 0.00	Diff % 100.00
Labour Paintwork Labour	14,152.00 0.00	2,152.00 0.00	12,000.00 0.00	84.79
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,555.00	2,152.00	21,403.00	90.86
+ GST 7.00/7.00% (S\$)	1,648.85	150.64	1,498.21	90.86
Nett Amount (S\$)	25,203.85	2,302.64	22,901.21	90.86

INSPECTION

Date of Assignment:

25/09/2018

Date Inspected:

25/09/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

No.			ed Parts Particulars	Condition	Repairer's	Amount
	4		*REAR BUMPER	Repair	1,907.00 FS	*-FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*-FS
3	4		*REAR BUMPER SECURING PLATE	Not Necessary	56.00 FS	*-FS
4	1		*REAR BUMPER SECURING STRIP	Not Necessary	191.00 FS	*-FS
5	1		*REAR BUMPER SPOILER	Not Necessary	216.00 FS	*-FS
6	2		*REAR LIGHT REFLECTOR-LH/RH	Not Necessary	70.00 FS	*-FS
7	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*-FS
8	1		*REAR BUMPER GUIDE SECTION-LH	Not Necessary	37.00 FS	*-FS
9	1		*SECTIONAL PART-SIDE PANEL	Repair	2,347.00 FS	*-FS
10	1		*REAR WINDOW	Not Necessary	1,014.00 FS	
11	1		*REAR SIDE WINDOW-LH	Not Necessary	541.00 FS	*-FS
12	1		*REAR SIDE WINDOW TRIMS STRIPS-LH	Not Necessary	426.00 FS	*-FS
13	1		*LED TAILIGHT-LH	Not Necessary	915.00 FS	
14	1		*TAIL LIGHT TRIM-LH	Not Necessary	26.00 FS	*-FS
15	1		*ARYCLIC SEALANT	Not Necessary	180.00 FS	*-FS
16	1		*CAVITY WAX	Not Necessary	140.00 FS	*-FS
17	1		*STONE CHIP	Not Necessary	180.00 FS	*-FS
18	1		*METAL FILLER POWDER	Not Necessary	280.00 FS	
19	1		*REAR WINDSCREEN SEALANT	Not Necessary	200.00 FS	*- FS
20	1		*1/4 GLASS SEALANT	Not Necessary	100.00 FS	
21	1		*SUNDRIES	Not Necessary	500.00 FS	*-FS
F=Fr	anchise	part. S=Spcl	Nett.			
				Total Parts (S\$)	9,403.00	0.00

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

	PRODUCT BY STREET STREET
Recommended	ahour
Recommended	Laboui

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items		10/10/2002	
1	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	0.00
2	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	0.00
3	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELTS, DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIR BAG ETC	New	1,400.00	0.00
4	TO DISMANTLE REAR BUMPER AND REAR LID.CUT OUT AND WELD LHS REAR FENDER.RENEW REAR BUMPER.RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	New	5,400.00	500.00
5	TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS SILL PANEL, DOOR ENTRANCES. ROOF CHANNEL, DRAIN PANEL, END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	4,800.00	1,100.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
7	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	360.00	360.00
	Gross Labour Cost (S\$)		14,152.00	2,152.00

< END OF ESTIMATES >