

**Re: FW: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018**

Hsiao Tong (LKKAuto) &lt;chewht@lkkauto.com&gt;

Tue 17/11/2020 9:02 AM

To: MG Solution &lt;mg3solution@gmail.com&gt;

Cc: Admin A &lt;admin-a@lkkauto.com&gt;

 1 attachments (518 KB)

DS FORM\_SKD3502Y.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MG Solution <mg3solution@gmail.com>**Sent:** Monday, 16 November 2020 11:37 AM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018Your Ref: **SLZ6350X**Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below, we accept the offer at a global sum of \$9,000.0.

Please kindly let us have your **DV** soonest.

Best Regards,

**Ms Wong****MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Sat, Nov 14, 2020 at 11:12 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had reviewed the matter and for an amicable settlement, we are prepared to revise our offer at a global sum of **\$9,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 12 November 2020 12:11 PM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Without Prejudice

Hi Sharon,

We refer to your below email.

We have seek further instruction from our principal and they are revieing the matter.

Kindly hold hands and we will get back to you by next week.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 12 November 2020 11:11 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Dear Hsiao Tong.

Please let us have an update at your side before we pass to your legal department.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

On Tue, Sep 29, 2020 at 1:48 PM Sharon <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below and our attached LOD for your reference.

Please let us have an update at your side before we pass to your legal department.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

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**From:** Sharon [mailto:[mg3solution@gmail.com](mailto:mg3solution@gmail.com)]

**Sent:** Tuesday, 23 June, 2020 11:40 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below and our attached LOD for your reference.  
Please let us have an update at your side before we pass to your legal department.  
Thank You.

Best Regards,  
Sharon Chia  
MG Solution Pte Ltd  
Phone: 6243-1373 | fax: 6243 1376  
23 Kaki Bukit Avenue 4 | S(415933)

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**From:** Sharon [<mailto:mg3solution@gmail.com>]  
**Sent:** Wednesday, 22 April, 2020 1:20 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**  
Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below, please let us have your reply as our LOD was sent over from 16 November, 2018 till now.

Thank You.

Best Regards,  
Sharon Chia  
MG Solution Pte Ltd  
Phone: 6243-1373 | fax: 6243 1376  
23 Kaki Bukit Avenue 4 | S(415933)

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**From:** Sharon [<mailto:mg3solution@gmail.com>]  
**Sent:** Monday, 24 February, 2020 4:30 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**  
Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below, please let us have your reply as our LOD was sent over from 16 November, 2018 till now.

Thank You.

Best Regards,  
Sharon Chia

MG Solution Pte Ltd  
Phone: 6243-1373 | fax: 6243 1376  
23 Kaki Bukit Avenue 4 | S(415933)

**From:** MG Solution [<mailto:mg3solution@gmail.com>]

**Sent:** Thursday, 14 November, 2019 2:22 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below email, please find attached Invoices to prove that we changed the undercarriage parts.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Sat, Sep 28, 2019 at 11:52 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had reviewed the matter. There were no photos for the undercarriage parts, hence unable to determine if parts were replaced.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 5,885.00
2. Loss of Use (10days x \$60.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 7.45
4. Survey Fee	\$ 400.00
<b>Total</b>	<b>\$ 6,892.45</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sharon <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 18 July 2019 11:02 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Dear Hsiao Tong,

We refer to below, please find attached wheel alignment report for your reference.

We do not have the photos on the changed undercarriage parts together with the damaged undercarriage parts .

Thank You.

*Best Regards,*

**Sharon Chia**

**MG Solution Pte Ltd**

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, 29 June, 2019 2:38 PM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

As per AXA instruction, we would like to request the followings for our consideration: -

- Wheel alignment report to proof vehicle alignment is out.
- Photos on the changed undercarriage parts together with the damaged undercarriage parts.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 20 June 2019 2:34 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below email, we are not agreeable to your offer at \$7,000.00 and we would like to counter propose as per below:

Repair cost	\$9,202.00 (Inclusive of GST) - Request
LOU	\$ 780.00 (13 days x \$60) - Request: including of 3 PRI: 17/08, 18/08, 19/08 & 1 PH-Hari Raya Haji: 22/08 & 1 Sunday: 26/08
Surveyor Report	\$ 667.00 - Request
LTA Search	\$ 7.45 (Inclusive of GST) - Request
<b>Total</b>	<b>\$10,656.45</b>

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, May 2, 2019 at 10:28 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below email, we would like to counter propose as per below:

Repair cost	\$9,202.00 (Inclusive of GST) - Request
LOU	\$ 780.00 (13 days x \$60) - Request: including of 3 PRI: 17/08, 18/08, 19/08 & 1 PH- Hari Raya Haji: 22/08 & 1 Sunday: 26/08
Surveyor Report	\$ 667.00 - Request
<u>LTA Search</u>	<u>\$ 7.45 (Inclusive of GST) - Request</u>
<b>Total</b>	<b>\$10,656.45</b>

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, May 1, 2019 at 9:40 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

We have our principal instruction to offer at a global sum of \$7,000.00(all-in).

Please confirm acceptance.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Friday, 22 March 2019 10:10 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>



**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below, we sent the cctv footage to your side on 21/02/2019.

Can we have an update of this claim as we have not received any status from your side.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 21, 2019 at 2:56 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SLZ6350X**

Our Ref: **SKD3502Y**

Dear Hsiao Tong,

We refer to below email, please find attached CCTV footage for self-explanation.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 21, 2019 at 2:44 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Su Wong,

Apologised for late response.

Please be informed that liability is unclear. Kindly refer to the attached accident statement for your easy reference.

We would like to request a copy of video footage/ scene photos for our necessary action.

## Describe Circumstances of the Accident

~~Vehicle touch while turning at a bend in the carpark.~~

We are turning up the bend of the carpark and during our turn the other vehicle coming down the ramp had a collision. Our driver front part hit into his back right side.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Tuesday, 29 January 2019 3:38 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SKD3502Y & SLZ6350X on 16/08/2018

Your Ref: **SLZ6350X**

Our Ref: **SLD3502Y**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 16/11/2018 & 19/12/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre  
#02-03B Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Dec 19, 2018 at 9:44 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SLZ6350X**  
Our Ref: **SLD3502Y**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 16/11/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**  
**MG SOLUTION PTE LTD**  
No 23 Kaki Bukit Avenue 4  
AAS Kaki Bukit Centre  
#02-03B Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Fri, Nov 16, 2018 at 12:06 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SLZ6350X**  
Our Ref: **SLD3502Y**

Dear Hsiao Tong,

We refer to our tele-conversation earlier, please find attached our LOD for your onward action.  
Please feel free to contact the under mentioned should you require any further information.  
Your prompt action will be greatly appreciated.

Best Regards,

**Su Wong**  
**MG SOLUTION PTE LTD**  
No 23 Kaki Bukit Avenue 4  
AAS Kaki Bukit Centre  
#02-03B Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Fri, Nov 16, 2018 at 11:50 AM HO Winnie <[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)> wrote:

WITHOUT PREJUDICE  
Save as to Costs

Hi Team of LKK,

Please assist to follow up with TP repairer urgently.

Thanks & Regards

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Winnie Ho, Senior Admin Assistant, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 |  
[www.axa.com.sg](http://www.axa.com.sg)  
Email: [winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)  
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



Please consider the environment before printing this message

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**From:** MG Solution [mailto:[mg3solution@gmail.com](mailto:mg3solution@gmail.com)]  
**Sent:** 16 November, 2018 11:29 AM  
**To:** HO Winnie <[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)>  
**Cc:** DHIWAR Namrata <[namrata.dhiwar@axa.com.sg](mailto:namrata.dhiwar@axa.com.sg)>; SG AXA Insurance SM Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>; SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Subject:** Re: Acknowledgement Your ref : SKD3502Y Our ref : S8M00SFKMC/WH

Your Ref: **S8M00SFKMC/WH (SLZ6350X)**  
Our Ref: **SKD3502Y**

Dear Winnie,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 24/09/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Su Wong**  
**MG SOLUTION PTE LTD**  
No 23 Kaki Bukit Avenue 4  
AAS Kaki Bukit Centre  
#02-03B Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Mon, Sep 24, 2018 at 2:48 PM DHIWAR Namrata <[namrata.dhiwar@axa.com.sg](mailto:namrata.dhiwar@axa.com.sg)> wrote:

**ACCIDENT INVOLVING SLZ6350X AND SKD3502Y ON 16/08/2018****Without Prejudice**

We acknowledge receipt of your letter dated 24/09/2018 and the enclosures on 24/09/2018.

We are investigating your client's claim and will reply to you substantively soon.

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to HO Winnie [winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)

Regards,  
Namrata Dhiwar

-----Disclaimer-----

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-----Disclaimer-----

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