



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 13/06/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SG5435J
Case Reference Number	BUS/09/18/7014
Registration Date	15/2/2017
Company Type	SMRT Buses Ltd
Make	VOLVO B9TL DD
Model	B9TL
Name of Driver	Juhalim Bin Dariman
Type of Accident	Rear To Head
Accident Date and Time	12/9/2018 6:14 AM
Accident Reported Date and Time	12/9/2018 2:34 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098098
Special Instruction to ARC, if any	
Prepared Date and Time	26/9/2018 8:56 AM
Chassis Number	YV3S4P924HA181170
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$2,120.00
Total Spray Cost	\$616.00	\$528.00
Total Spare Part Cost	\$9,238.15	\$9,238.15
Total Other Cost	\$500.00	\$500.00
TOTAL COST	\$13,004.15	\$12,386.15
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	8.0	6.0
Prepared / Adjusted By	Kok Khoon Goh	Naz
ARC / Surveyor Sign Off Date	26/09/2018 9:15 AM	27/09/2018 1:08 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

By (CS AT EAM)

Finalized

Naz

2 7119



SMRT Accident Vehicle Repair Estimates

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FAX Number : 63685592
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Accident Reporting Number : 68662672

Date Generated : 13/06/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	\$2,120.00
Total Labour	\$2,650.00	\$2,120.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$616.00	\$528.00
Total Spray Painting & Panel Beating	\$616.00	\$528.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$500.00	\$500.00
Total Other Costs	\$500.00	\$500.00 X No receipt

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			MILLENNIUM WINDSCREEN, NON-HEATED	1.00	\$1,810.50	10.00	\$1,629.45	Replace	Replace / CRK
			FRONT MID BUMPER COMP MOULD - CLASS 2	1.00	\$860.10	10.00	\$774.09	Replace	Replace / CRK
			FRT NS CORNER DEFLECTOR COMP MOULD - CL2	1.00	\$328.33	10.00	\$295.50	Replace	Replace / CRK
			LOWER FRONT DOME CLASS 2	1.00	\$6,505.60	10.00	\$5,855.04	Replace	Replace / CRK
			FRONT W LOGO ON ECLIPSE 2	1.00	\$339.58	10.00	\$305.62	Replace	Replace / NEL
			STICKER IU	1.00	\$35.00	0.00	\$35.00	Replace	Replace / NEL
			FRONT N/S LIGHT BEZEL COMP MOULD - CL2	1.00	\$298.28	10.00	\$268.45	Replace	Replace / CRK
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	Replace / NEL
Total					\$10,252.39		\$9,238.15		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

PARTS \$9,238.15
LABOUR \$2,120.00
SPRAY \$528
\$11,886.15 / 6 DAYS

FINALIZED PART BY PART REPAIR \$11,886.15 / 6 REPAIR DAYS.

NH
NAZ ULL

25/7/19

Hsiao Tong (LKKAUTO)

From: Naz (LKKAUTO)
Sent: Thursday, 25 July 2019 2:32 PM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Cc: CS A Team; Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Re: SG 5435J FINALIZATION

Dear Ms Lee,

Then I will submit the part by part repair finalized amount of \$11,886.15 / 6 repair days.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>
Sent: Thursday, 25 July 2019 1:42:02 PM
To: Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Koo Yew Chung (Auto Svcs/ARC/AR & SC) <YewChung@smrt.com.sg>; AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: RE: SG 5435J FINALIZATION

Hi Naz,

Attached herewith our copy of the bus repair estimate for the case.

We are not agreed on the cost of repair you recommended.
Our finalised amount is \$12,386.15 @ 6 working days under part by part repair.

Thus, we shall treat the above amount as Correct and Confirmed and we will proceed for closure at our end .

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Naz (LKKAUTO) [mailto:Naz@lkkauto.com]

Sent: 25 July 2019 12:34

To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: Re: SG 5435J FINALIZATION

Dear Ms Lee,

The final COR is part by part \$11,886.15 / 6 repair days. If you are agreeable I will proceed to finalize.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Sent: Thursday, 25 July 2019 8:49 AM

To: Naz (LKKAUTO) <Naz@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: SG 5435J FINALIZATION

Hi Naz,

What is your finalised COR? Please advise.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

catherineleesc@smrt.com.sg



From: Naz (LKKAUTO) [mailto:Naz@lkkauto.com]

Sent: 24 July 2019 17:10

To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: Re: SG 5435J FINALIZATION

Dear Ms Lee,

In that case the towing will be excluded from the final COR. Insurance requires the proof of receipt to justify the cost. If you are unable to provide that then I will finalize without the towing cost.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Sent: Wednesday, 24 July 2019 4:53 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: SG 5435J FINALIZATION

Hi Naz,

There is no price stated in the WO.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

catherineleesc@smrt.com.sg



From: Naz (LKKAuto) [<mailto:Naz@lkkauto.com>]

Sent: 24 July 2019 16:48

To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: Re: SG 5435J FINALIZATION

Dear Ms Lee,

Why is there no price written on the towing receipt? This is part by part repair. The towing cost needs to be accounted for.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Sent: Wednesday, 24 July 2019 4:09 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: SG 5435J FINALIZATION

Hi Naz,

Attached herewith the towing works order for you perusal.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

catherineleesc@smrt.com.sg



From: Naz (LKKAuto) [<mailto:Naz@lkkauto.com>]

Sent: 24 July 2019 15:11

To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: Re: SG 5435J FINALIZATION

Dear Ms Lee,

Please provide invoice for the towing charge of \$500 before I can finalize.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>
Sent: Wednesday, 24 July 2019 1:47 PM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: RE: SG 5435J FINALIZATION

Hi Naz,

Attached herewith the before paint photos as requested.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Naz (LKKAuto) [<mailto:Naz@lkkauto.com>]
Sent: 24 July 2019 11:32
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: Re: SG 5435J FINALIZATION

Dear Ms Lee,

Can I have the before paint photos asap so I can finalize.

Thank you.

Best Regards,
Naz | Technical Investigator
LKK Auto Consultants
Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>
Sent: Tuesday, 23 July 2019 11:16 AM
To: Naz (LKKAuto) <Naz@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: FW: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527

Hi Naz,

We refer to our tele-communication last Friday.

Would appreciate if you can finalise the case soonest possible.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)

Sent: 15 July 2019 15:24

To: Naz (LKKAUTO) <Naz@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527

Hi Naz,

Please expedite to finalise the case soonest possible.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)

Sent: 09 July 2019 12:26

To: Naz (LKKAUTO) <Naz@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527

Hi Naz,

Please expedite to finalise the case soonest possible.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Sent: 13 June 2019 15:46
To: Naz (LKKAUTO) <Naz@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC) <YewChung@smrt.com.sg>; AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: RE: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527

Hi Naz,

Attached herewith our copy of the bus repair estimate for the case.
Our finalised amount is \$12,386.15 @ 6 working days under part by part repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: 17 October 2018 16:33
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <catherineleesc@smrt.com.sg>; Goh Kok Khoo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <GohKK2@smrt.com.sg>
Subject: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918

LTA20180026527

Importance: High

LKK ref: CC2/MIDA18017337/joyirene

SMRT ref : BUS/09/18/7014/AW

Dear Joy,

Thank you for the phone call earlier on, as spoken, military vehicles are self insured by Mindef and thus no insurer in this case.

Thank you for advising SMRT to submit our claims against Mindef via LKK. We will submit shortly, once our workshop is done with repairs.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Wednesday, 17 October, 2018 4:18 PM

To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses); Admin A

Cc: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)); Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)); Hsiao Tong (LKKAuto)

Subject: RE: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527

Our ref: CC2/MIDA18017337/i

WITHOUT PREJUDICE

Dear Audrey,

As spoken, please submit your claim documents to us.

We are currently waiting for MINDEF report for liability assessment.

Please send us any available evidence you have (if any).

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]
Sent: Wednesday, 17 October 2018 4:10 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <catherineleesc@smrt.com.sg>; Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <GohKK2@smrt.com.sg>
Subject: BUS/09/18/7014 : RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527
Importance: High

BUS/09/18/7014

Dear Joy,

Tried to phone you at 6841-2409 twice on 17 Oct 2018 but no one answered.

33993MID is Military Jeep owned by Singapore Armed Forces.
SMRT bus workshop had advised that **LKK Naz** is already done with survey on SMRT Bus SG5435J, Date of Accident 12 Sept 2018.

Please kindly help to confirm who is the insurer for the military jeep 33993MID ?

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))
Sent: Wednesday, 17 October, 2018 3:56 PM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Subject: FW: RIMS case no. 184675. Accident Rpt - S961 (SG5435J BC20299) on 120918 LTA20180026527

Hi Audrey,

Who is the 3rd party insurer for this case under BUS/09/18/7014.
Please kindly advise.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Hsiao Tong (LKKAUTO)

From: Claims JPK <claims@jpknights.com>
Sent: Tuesday, 13 August 2019 11:21 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; HQ TPT Safety Branch; Survey; Candy Cai
Subject: RE: LOD to Mindef from SMRT BUS/09/18/7014/AW - Accident involving Double Decker Bus SG5435J and Military Vehicle 33993 MID on 12 Sept 2018 along Jalan Anak

Dear Hsiao Tong,

Further to the below matter.

According to Mr Raveen, initially below mentioned case was handled by your good office and closed file temporary due to the delay of submission LOD by SMRT.

Therefore, we would like to request a copy of your survey report and inspection photos of **SG5435J** for our necessary action.

Thank you.

Kind Regards,

Jasmine

JP KNIGHTS PTE LTD | 33 UBI AVE 3 #05-47 VERTEX TOWER A SINGAPORE 408868 | CO REG: 200723763Z

Tel: (65) 6345 0068 | Fax: (65) 6344 5328 |

www.jpknights.com; www.aspectus.sg



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From: Claims JPK [<mailto:claims@jpknights.com>]

Sent: Wednesday, 7 August 2019 4:55 PM

To: 'Hsiao Tong (LKKAUTO)'

Cc: 'Admin A'; 'Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA)'; 'balqishbah@smrt.com.sg'; 'Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)'; Survey

Subject: RE: LOD to Mindef from SMRT BUS/09/18/7014/AW - Accident involving Double Decker Bus SG5435J and Military Vehicle 33993 MID on 12 Sept 2018 along Jalan Anak

Dear Hsiao Tong,

We acknowledged receipt below email.

Kindly advice whether TP vehicle survey has been done by your good office. If so, kindly let us have a copy of survey report and inspection photos for our necessary action.

Thank you.

Kind Regards,

Jasmine



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 7 August 2019 4:23 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); claims@jpknights.com
Cc: Admin A; Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA; balqishbah@smrt.com.sg)
Subject: FW: LOD to Mindef from SMRT BUS/09/18/7014/AW - Accident involving Double Decker Bus SG5435J and Military Vehicle 33993 MID on 12 Sept 2018 along Jalan Anak

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that our contract with MINDEF lapsed on 30 November 2018, and a new contractor(JPK) took over on 1 December 2018. Kindly liaise with JPK on this matter.

Hi M/s JP KNIGHTS PTE LTD,

Kindly assist on this matter.

MID veh: MID 33993

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Wednesday, 7 August 2019 11:55 AM
To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; MINDEF Feedback Unit<defence.gov.sg>
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>
Subject: LOD to Mindef from SMRT BUS/09/18/7014/AW - Accident involving Double Decker Bus SG5435J and Military Vehicle 33993 MID on 12 Sept 2018 along Jalan Anak

SMRT Ref : BUS/09/18/7014/AW
Mindef Ref : 33993 MID

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5435J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 12,386.15
Loss of Use (\$ 350 x 6 Days) Double Decker Bus	\$ 2,100.00
LTA Search Fee	-
Total	\$ 14,486.15

We enclose the following documents,

- Repair Invoice
- GIA Report
- Photos taken by bus captain at scene of accident
- Survey Report and Bus Photos to be furnished by LKK

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140





SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190800001
Date : 01.08.2019
Vehicle No. : SG5435J
Your Ref No. : BUS/09/18/7014
Our Ref No. : 24098098
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
MILLENNIUM WINDSCREEN, NON-HEATED	1.00	\$1810.50	10.00	\$ 181.05	\$ 1629.45
FRONT MID BUMPER COMP MOULD - CLASS 2	1.00	\$ 860.10	10.00	\$ 86.01	\$ 774.09
FRT NS CORNER DEFLECTOR COMP MOULD - CL2	1.00	\$ 328.33	10.00	\$ 32.83	\$ 295.50
LOWER FRONT DOME CLASS 2	1.00	\$6505.60	10.00	\$ 650.56	\$ 5855.04
FRONT W LOGO ON ECLIPSE 2	1.00	\$ 339.58	10.00	\$ 33.96	\$ 305.62
STICKER IU	1.00	\$ 35.00	0.00	\$ 0.00	\$ 35.00
FRONT N/S LIGHT BEZEL COMP MOULD - CL2	1.00	\$ 298.28	10.00	\$ 29.83	\$ 268.45
STICKER SMRT	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
Sub-Total					\$ 9238.15
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$2120.00	0.00	\$ 0.00	\$ 2120.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 528.00	0.00	\$ 0.00	\$ 528.00
TOWING CHARGE	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
GRAND TOTAL					\$ 12,386.15

Remark :

Make/Model : Volvo B9TL DD
Accident Date : 11.09.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorised Signature
for SMRT Automotive Services Pte Ltd