

Vic (LKKAuto)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Friday, 17 January, 2020 9:58 AM
To: Vic (LKKAuto)
Cc: AccReport; Admin A
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018 - LKK REF CC4/ASM18017312/Khb3

WITHOUT PREJUDICE

Dear Vic,

We refer to your email below.

Your insured has encroached on our client's lane. We in view our client is not the proximate cause of the accident.

Solely for amicable settlement, we counter propose global settlement at **\$1,190.00** (all in).



Looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 15 January, 2020 12:00 PM
To: Shafawati
Cc: AccReport; Admin A; Vic (LKKAuto)
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018 - LKK REF CC4/ASM18017312/Khb3

Without Prejudice

Dear Shafawati,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of no concrete evidence and conflicting versions, we have our principal's mandate and we propose a global sum of **\$670.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]

Sent: Thursday, 19 December, 2019 10:30 AM

To: Vic (LKKAuto)

Cc: AccReport; Admin A

Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018

WITHOUT PREJUDICE

Hi Vic,

FYI, Mr. Foong is no longer with our company.

We do not have any scene video.

We have attached the scene photo for your kind attention.

Looking forward to your favourable offer soonest.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 18 December, 2019 5:20 PM

To: Foong Shiuh Jye
Cc: AccReport; Admin A; Vic (LKKAuto); Shafawati
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018

Without Prejudice

Dear Mr Foong,

We refer to the below email.

We would like to request for any evidence available from your client to support his claim.

Meanwhile, we attached a copy of our Insured's statement for your reference.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Suwanna (LKK Auto)
Sent: Thursday, 28 November, 2019 5:32 PM
To: Foong Shiuh Jye; CS A Team
Cc: AccReport; Admin A
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic.

Hi Vic,

FYNA, our ref CC4/ASM18017312/K1hb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shuihjye.foong@premiertaxi.com>

Sent: Thursday, 28 November 2019 5:17 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; Admin A <admin-a@lkkauto.com>

Subject: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018

Importance: High

Without Prejudice

Dear all,

Wish to follow up the case.

Kindly let us know the officer-in-charge.

Thank you.

Regards,

(Mr) Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye

Sent: Tuesday, 16 July, 2019 11:28 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; AsherSng@lkkauto.com

Cc: AccReport <AccReport@Premier-Corp.net>; cs-a@lkkauto.com

Subject: (Reminder) (AXA case) LOD / Accident Involving SHB8305M and SJT9108R on 20.09.2018

Without Prejudice

Dear Joy and Asher,

We would like to follow up the case.

We have yet to receive any offer for the case.

Kindly look into the matter and revert the claim settlement to us at your earliest convenience.

***LOD is attached in the email. There was no video captured at the scene.**

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511