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Service Request Details

Claim

S8M00WBB

Reference

CC4/ASM18017244/T1ps3 

Loss Date

September 19, 2018

Report Date

Sep 21, 2018 8:40:34 AM

Request Date

May 30, 2019

Due Date

September 21, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▾

Vehicle Information

Incident Vehicle

SLV9657M

Registration #

Make

TPVD VOLVO

Model

Service Address

, , ,

Primary Contact/Insured

SFX TRANSPORT SERVICES
31 SIN MING DRIVE, #01-299, SIN MING INDUSTRIAL ESTATE, 575703, Singapore

Claim Handler



KHOR Saw Theng
6568804754
sawtheng.khor@axa.com.sg

Additional Instructions

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| Messages | Invoices | History | Documents | Assessment | Metrics | Notes |
|------------------------|------------------|-----------------------------------|--|--|---------|-------|
| <div>New Message</div> | | | | | | |
| TYPE | SENT | FROM | SUBJECT | BODY | | |
| | 4/17/20 11:36 PM | KHOR Saw Theng | Re:RE: Re:RE: MANDATE IA (S8M00WBB / SLV 9657M) | Pls maintain offer. | | |
| | 4/15/20 1:32 PM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:RE: MANDATE IA (S8M00WBB / SLV 9657M) | Hi, third party could not accept our offer at \$33,... | | |
| | 2/20/20 8:52 PM | KHOR Saw Theng | Re:RE: MANDATE IA (S8M00WBB / SLV 9657M) | Please proceed to settle the matter at \$33,000. | | |
| | 2/12/20 5:32 PM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: MANDATE IA (S8M00WBB / SLV 9657M) | Hi Saw Theng, kindly refer to the TP ESTIMATE - MA... | | |
| | 2/1/20 5:14 PM | KHOR Saw Theng | MANDATE IA (S8M00WBB / SLV 9657M) | What is Wearn's dispute? on COR or LOU/R? because i... | | |
| | 1/20/20 8:21 AM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:RE: MANDATE IA (S8M00WBB / SLV 9657M) | Hi, we have revised offer at \$32,800.00(all-in) to... | | |

| TYPE | SENT | FROM | SUBJECT | BODY | |
|------|-------------------|-----------------------------------|---|---|---|
| | 12/19/19 12:35 PM | KHOR Saw Theng | Re:RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | Pls settle with final revise \$32,800. | ↩ |
| | | | | | |
| | 12/13/19 5:19 PM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | Hi, we have offered up to \$32,324.50 to third part... | ↩ |
| | 11/3/19 3:50 PM | KHOR Saw Theng | Re:RE: Re:RE: Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | Pls proceed with midway of both parties indicated ... | ↩ |
| | 10/31/19 11:16 AM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:RE: Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | Hi, Third party rejected our offer at \$30,294.20(a... | ↩ |
| | 8/27/19 11:34 AM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Status of Claim | Hi, we are pending acceptance from third party. Th... | ↩ |
| | 8/26/19 2:49 PM | KHOR Saw Theng | Status of Claim | Pls update. | ↩ |
| | 5/13/19 12:04 PM | CHAN Kian Chuan | Re:RE: Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | PLS PROCEED AS FOLLOWS COR \$29,454.20 (W/GST) LO... | ↩ |
| | 5/12/19 2:27 PM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | Hi Sir, the photo on the resurvey photo is to show... | ↩ |
| | 5/9/19 1:32 PM | CHAN Kian Chuan | Re:RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | labour charge adjusted to 4 days from \$6400 to \$32... | ↩ |
| | 5/8/19 4:43 PM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | The labour for the agent workshop is @ \$800 per da... | ↩ |
| | 5/6/19 8:41 AM | CHAN Kian Chuan | Re:RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | The supplementary labour charges for (1)Replace Re... | ↩ |
| | 5/3/19 11:56 AM | LKK AUTO CONSULTANTS PTE LTD (TP) | RE: Re:MANDATE IA (S8M00WBB / SLV 9657M) | ALL DOCUMENT UPLOADED. TQ | ↩ |
| | 5/3/19 11:13 AM | CHAN Kian Chuan | Re:MANDATE IA (S8M00WBB / SLV 9657M) | PLS RE-UPLOAD AND GET A COPY OF INSURED DRIVER VOC... | ↩ |
| | 5/2/19 4:46 PM | CHAN Kian Chuan | Re:MANDATE IA (S8M00WBB / SLV 9657M) | WHERE IS INSURED DRIVER LETTER OF EMPLOYMENT? VOCA... | ↩ |
| | 5/2/19 3:58 PM | LKK AUTO CONSULTANTS PTE LTD (TP) | MANDATE IA (S8M00WBB / SLV 9657M) | Liability: Insured rear ended third party vehicle.... | ↩ |
| | 9/24/18 9:28 AM | CHAN Kian Chuan | PROCEED DS | PLS PROCEED FOR DS WITH QUANTUM TO BE AGREED | ↩ |
| | 9/24/18 9:27 AM | CHAN Kian Chuan | TP EXCESS | @ \$1,500.00 | ↩ |

| | | | | | |
|--|-------------------------|---|----------------|--|--|
|  TYPE | 9/21/18 9:48 AM SENT | LKK AUTO FROM CONSULTANTS PTE LTD (TP) | VNI SUBJECT | Please be informed that vehicle BODY currently not in t... |  |
|--|-------------------------|---|----------------|--|--|