

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1809-163

Your Ref : SHA9181B

Date : 02.April 2020

FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0346L AND SHA9181B ON 18/09/18 09:20 AM ALONG CROSS JUNCTION OF RAFFLES QUAY AND CROSS STREET

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,836.15
2.	Loss of Rental for <u>3</u> days @ \$ <u>103.60</u> per day	\$	310.80
3.	Loss of Income for <u>3</u> days @ \$ <u>40</u> per day	\$	150.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	4,296.95

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0346L and SHA9181B along CROSS JUNCTION OF RAFFLES QUAY AND CROSS STREET on 18/09/18 09:20 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 15 (day) of April 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager

1809-163



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE : D18006912MFSH
ACCIDENT DATE : 18/09/2018
ACCIDENT LOCATION : RAFFLES QUAY AND CROSS STREET
INSURED : CITYCAB PTE LTD
INSURED DRIVER : OH KAR BOON
INSURED VEHICLE : SHA9181B
INVOLVED PARTY : SHD346L
SETTLEMENT SUM : \$4,129.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TRANS-CAB SERVICES PTE LTD

Signature and Date :



23 OCT 2018

WITNESS :

Amanda Tay

Signature and Date :

kar 20/10/20

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV2004-004 DATE : 2. April 2020 REFERENCE NO : AAD1809-163 TERMS : DUE DATE : 2. April 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0346L;DOA 18.09.18(PART-BY-PART-18)	1	3,836.15	3,836.15

Total SGD Excl. GST : 3,585.19**7% GST : 250.96******** THREE THOUSAND EIGHT HUNDRED THIRTY SIX AND FIFTEEN SGD ONLY************Total SGD Incl. GST : 3,836.15**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18-09-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1809-163		Accident Date 18-09-2018
19/9/2018 10:00	21/9/2018 16:30	SHD0346L	

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15 April, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/09/18 09:20 AM at CROSS JUNCTION OF RAFFLES QUAY AND CROSS STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0346L. The taxi was hired to NG AH MUI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: 25 August 2020 5:03 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA9181B (OI : FCI - D18006912MFSH) and SHD346L (TP : LKK REF - CC3/FCI18017241/Kka3) on 18.09.2018

Dear Khanchna,

Your approval to negotiate from \$4,129.79 - \$4,203.20.

- Loss of rental - \$96.82 x 2-2.5 days
- Loss of income - \$50.00 x 2-2.5 days

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 27 July 2020 10:04 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA9181B (OI : FCI - D18006912MFSH) and SHD346L (TP : LKK REF - CC3/FCI18017241/Kka3) on 18.09.2018

YOUR REF: D18006912MFSH
LKK REF: CC3/FCI18017241/Kka3

Dear Ms. Merina,

We refer to the above matter.

We seek your approval to offer third party repairer "TRANS-CAB SERVICES PTE LTD" at \$4,195.15 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 40,362.12	\$ 3,836.15
2. Loss of Rental (3 days x \$103.60)	\$ 310.80	\$ 259.00 (2.5 days x \$103.60)
3. Loss of Income (3 days x \$40)	\$ 150.00	\$ 100.00 (2.5 days x \$40)
Total	\$ 40,822.92	<u>\$ 4,195.15</u>

Surveyor recommended 2.5 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 1 April 2020 10:34 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA9181B (OI : FCI - TBA) and SHD346L (TP : LKK REF - CC3/FCI18017241/Kka3) on 18.09.2018

Dear Merina,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Wednesday, 1 April, 2020 10:24 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA9181B (OI : FCI - TBA) and SHD346L (TP : LKK REF - CC3/FCI18017241/Kka3) on 18.09.2018

Dear Mei Kwan,

We are agreeable with express settlement for this case.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 31, 2020 4:57 PM
To: Sithara <Sithara@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA9181B (OI : FCI - TBA) and SHD346L (TP : LKK REF - CC3/FCI18017241/Kka3) on 18.09.2018

Dear Sirs / Madam,

We refer to the above matter.

This is an old case and previously Trans-cab submitted the claim to III (wrong insurer).

We found out that SHA9181B is insured with MS FCI.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report

Kindly advise if we can proceed with express settlement.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)