

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4 | ASM 8017237 | FB3

Our Ref: SDG1081A

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SDG1081A & SLQ2632G ON 19-9-18

We are claiming on behalf of our client TAN LING FANG owner of

vehicle number SDG1081A involved in accident on 19-9-18

with vehicle SLQ2632G along/at BOON LAY WAY

Description of claims:

Cost of Repairs \$ 12934.83 (Incl 7% GST)

Loss of Use/Rental \$ 80 X 10 Days = \$ 800

Medical Fee \$ _____ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 13736.83

We are claiming in full and final settlement of \$ 13736.83 payable to Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 05 NOV 2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

8th October 2018

TIN MYO HTET

Block 704 Hougang Avenue 2,
#05-243,
Singapore 530704.

Dear Sir,

OUR REF : CC4/ASM18017237/T1fb3

YOUR REF : SLQ 2632G

**ROAD TRAFFIC ACCIDENT INVOLVING SLQ 2632G, SDG 1081A AND OTHERS
ALONG COMMONWEALTH AVENUE WEST ON 19.09.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Volkswagen Centre Singapore, acting on behalf of the owner of SDG 1801A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



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- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Date : 20/9/2018

Dear Sir or Madam :

To whom it may concern,

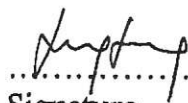
RE: Authorization to act on behalf

Vehicle No.: SDG 1081A

I, Tan Ling Fang, bearing NRIC Number 87578444I,
would like to authorize Ang Young Hwan, bearing NRIC
Number S7325022F, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,


.....
Signature

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SDG1081A and SLQ2632G on 19/09/18
Own vehicle's number Other vehicle's number Date of accident
along BOON LAY WAY TOWARD COMMONWEALTH AVE WEST
Accident location

BY THE LETTER OF AUTHORITY, I/we, TAN LINA FANG
Name of Policy Holder & IC / Passport number
of S75784441 owner of Vehicle Registration

Number SDG1081A hereby irrevocable appoint Volkswagen Centre Singapore
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247 Alexandra Road, Singapore 159934, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number MT1004606361 taken up by *me/us and pay the compulsory excess in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of Volkswagen Centre Singapore and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 12 of the month

Oct Year 2018

Signed & Delivered By:

TAN LINA FANG
Policy Holder

Witness By:

[Signature]



redefining / insurance

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

CLAIM REF : S8M00WAT
INSURED : TIN MYO HTET

DISCHARGE VOUCHER

We/I TAN LING FANG, NRIC No. S7578444/I hereby agree to accept the sum of dollars [thirteen thousand five hundred thirty-six and cents eighty-three only] (S\$ 13,536.83) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLQ 2632G as a result of an accident on 19th September 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SDG 1081A.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLQ 2632G in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLQ 2632G.

Dated this 1/02/2019 day of _____

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S7578444I

Occupation/ Business : Accountant

Address : 238 Westwood Ave #03-41 S(648363)

Telephone No. : 93834752

Witness's Name : Ang Yeong Huan

Witness's Signature : [Signature]

Witness's NRIC No. : S7325022F

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P45716

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2503

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME.: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SDG1081A

DATE: 15/10/18 Pickup:

VIN NO.: WVVZZZAUZH060917 KM : 25,072

GEARBOX CODE: Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG)

SA : Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AXA DIRECT SETTLEMENT				
	DOA 19.9.2018				
	SURVEYOR LKK				
	TP VEHICLE SLQ2632G				

	Labor				
1	LABOUR FRT	1.00	UNIT	840.00	840.00
2	LABOUR REAR	2.00	UNIT	840.00	1,680.00
3	R&R REAR WINDSCREEN	1.00	UNIT	840.00	840.00
4	SPRAY PAINT FRT	1.00	UNIT	800.00	800.00
5	SPRAY PAINT REAR	2.00	UNIT	800.00	1,600.00
6	B&P NUMBER PLATE FRT	1.00	ST	80.00	80.00
7	B&P NUMBER PLATE -REAR	1.00	ST	80.00	80.00
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	Tow SVC- Quality Recovery Services	1.00	UNIT		
10	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
11	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
12	FRONT BUMPER COVER	1.00	PCS	1,041.58	1,041.58
13	FRT RADIATOR GRILLE	1.00	PCS	441.45	441.45
14	NAME PLATE 230T SI	1.00	PCS	68.13	68.13

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P45716

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2503

SERVICE CUSTOMER NO.: CV000086

SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SDG1081A

DATE: 15/10/18

Pickup:

VIN NO.: WVVZZZAUZH060917

KM : 25,072

GEARBOX CODE:

Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG)

SA : Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	NAME PLATE GOLF	1.00	PCS	77.37	77.37
16	SENSOR BRACKET REAR	1.00	PCS	15.49	15.49
17	SENSOR BRACKET REAR	1.00	PCS	15.49	15.49
18	SENSOR BRACKET REAR	1.00	PCS	15.49	15.49
19	SENSOR BRACKET REAR	1.00	PCS	15.49	15.49
20	SENSOR BRACKET FRT	1.00	PCS	15.49	15.49
21	SENSOR BRACKET FRT	2.00	PCS	15.49	30.98
22	SENSOR BRACKET FRT	1.00	PCS	15.49	15.49
23	REAR BUMPER COVER	1.00	PCS	996.45	996.45
24	REAR DIFFUSER	1.00	PCS	322.45	322.45
25	REAR BUMPER STRIP	1.00	PCS	58.12	58.12
26	BOOT LID	1.00	PCS	1,511.56	1,511.56
27	BOOTLID GASKET SEAL	1.00	PCS	276.43	276.43
28	2K GLUE	1.00	PCS	159.35	159.35
29	PRIMER	1.00	PCS	29.06	29.06
30	CLEANER	1.00	PCS	100.93	100.93
31	APPLICATOR	2.00	PCS	10.60	21.20
32	2KADHESIVE	1.00	PCS	89.84	89.84

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P45716

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2503
SERVICE CUSTOMER NO.: CV000066
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd
TELEPHONE NO.:
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore
Post Code: 068811

VEH NO.: SDG1081A
DATE: 15/10/18 Pickup:
VIN NO.: WVVZZZAUZH060917 KM: 25,072
GEARBOX CODE: Engine No.:
MODEL: GOLF A7 1.4 CL 92 (DSG)
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	ACTIVATOR	1.00	PCS	26.52	26.52
34	BONDAGENT	1.00	PCS	64.27	64.27

GST (7%) AMOUNT: 846.20
TOTAL AMOUNT: 12,934.83

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-145874

Date of Request: 21/09/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/09/2018

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SLQ2632G

Accident Date 20/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ2632G	AXA Insurance Pte Ltd	30/06/2018-29/06/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-145874

Date of Request: 21/09/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/09/2018

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SLQ2632G

Accident Date 20/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque