

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 26 March, 2019 3:07 PM
To: Khoo, Kay-Eng
Cc: Ler, Bernard-JQ; Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)
Subject: RE: Accident Involving SHB1947G and SLU2467X on September 16 2018// LKK REF: CC3/AIG18017230/R1hb3 AIG ENCRYPT
Attachments: OI report.pdf

Dear Kay Eng,

We refer to your below email.

Please be informed that we had requested and is still pending for TP video footage. We will upload in merimen once available.

Inspection photos were uploaded in merimen as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Khoo, Kay-Eng [mailto:Kay-Eng.Khoo@aig.com]

Sent: Tuesday, 26 March, 2019 2:55 PM

To: Hsiao Tong (LKKAuto); Vic (LKKAuto)

Cc: Ler, Bernard-JQ

Subject: FW: Accident Involving SHB1947G and SLU2467X on September 16 2018// LKK REF: CC3/AIG18017230/R1hb3 AIG ENCRYPT

Importance: High

Dear Hsiao Tong/Vic,

Reference to email below, have you acted on the email?

Do be advised that we have sighted and noted the report is still not in Merimen and we have contacted the insured to do the necessary on reporting.

Meanwhile, please upload the photos and video footage of third party vehicle to Merimen on urgent basis.

Khoo Kay Eng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Khoo, Kay-Eng
Sent: Tuesday, March 19, 2019 1:19 PM
To: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Cc: Ler, Bernard-JQ; Admin A
Subject: RE: Accident Involving SHB1947G and SLU2467X on September 16 2018// LKK REF: CC3/AIG18017230/R1hb3 AIG ENCRYPT

Dear Hsiao Tong,

Thank you for your swift response.

Dear Vic,

Here is OID's Police Report

Please engage OI to for the reporting to be done and submitted via Merimen at our authorized workshop.

Thereafter, please manage the PD claim and also ascertain the relationship between driver and owner.

Thank you.

Khoo Kay Eng
AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, March 19, 2019 12:11 PM
To: Khoo, Kay-Eng; Vic (LKKAuto)
Cc: Ler, Bernard-JQ; Admin A
Subject: RE: Accident Involving SHB1947G and SLU2467X on September 16 2018// LKK REF: CC3/AIG18017230/R1hb3

Dear Mr Khoo,

Thank you for your email.

The case is handled by Vic.

Hi Vic,

Kindly assist. (Case previously was handled by Thin Thin)

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Tuesday, 19 March 2019 11:49 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: Accident Involving SHB1947G and SLU2467X on September 16 2018

Our Ref: 9407205593SG003
Your Ref: SLU2467X

Hi Hsiao Tong,

Noted this case in Merimen - may we check what is the current status of matter at your end?

Is the PD direct settlement in progress already?

Khoo Kay Eng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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