

ASS. REC. BY:

REF: CS/C718017229/THVd30

Special Instruction:

Survivor  
Menmen

Tau Hieh

## ASSIGNMENT (Office)

From (Person):

Elsie Cheong

of

CTI

Date/Time:

21/9/18 @ 2:17pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

JMA 8389S

Insured:

SDK 5445L

at Workshop m/s

Tan Chong Motor

Tel:

6703 8916

of

413 Bkt Jimah Rd

Policy No:

DMPCSN3020231801

Claim No:

SNM18D04565C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

07/09/2018

CA / REV / REP. / REV 24 HRS

up

27/9/2018 @ 10am

H.O.D. Endorsement:

Date/Time:

2:36pm @ 21/9/18

Person Contacted:

Zuhri

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SMA 8389S - X

SDK 5445L - X

11/10/18

@ 2:34pm Zuhri said vehicle has not send in for repair,  
pending arranging for rental

30/10/18

Zuhri will email us finalised

Tanji

CTI

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop n/s: \_\_\_\_\_

of \_\_\_\_\_

Insured \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No \_\_\_\_\_

Sum Insured: \_\_\_\_\_

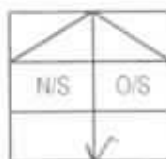
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

3pm  
 one way  
 Vehicle: IN / OUT

Veh No: SMA 8389S Yr Regn: 2018 June  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Qashqai CC: 1197

Colour: Silver A/C: \_\_\_\_\_ Insured / Std / NI / NA

Sp. Reading: 5375 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: SJVFFA 3142318583

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 2.5 / 60R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: \_\_\_\_\_ D.O.I: 3/10/18 @ 3pm

Survey held at: TC Bht Trench

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: \_\_\_\_\_ Action / Instruction: \_\_\_\_\_

12/11/18 @ 308pm Zuhri will email us finalised

3/12/18 final fig \$ 1196.36 confirmed by email (Red 1322.36, 5375)

RECEIVED 3 DEC 2018

Date/Time: File Pass to?

☐ : Prel. Report

Days Of Repair: 3

11

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time: File Return to?

Survey Fee

220

3/12 - typist

Add Fee: ☐ Site trap \$

Transportation

1 - 5 - 10 - 20

1 - 100 - 200

1 - 300 - 400

1 - 500 - 600

TOTAL

220

Report Format: \_\_\_\_\_

merimen

Lump Sum / L.B.1: \$ 1196.36

☐ Interview \$

☐ Tech. Invs \$

☐ Weekend \$

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Sep 2018		21 Sep 2018 14:17 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	NOORSHIRIN BINTE MUSA		
Vehicle Reg. No.:	SMA8389S	Date of Loss:	07/09/2018 00:00 - :59
Claim Type:	TP / SNM18D04565C02	Policy/Cover Note No.:	DMPCSN3020231801
Vehicle Reg. No. (Insured):	SDK5445L	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Tan Chong Motor Sales (HQ) 913 Bukit Timah Road, 589622 Bukit Timah - Tel: 64601694		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 02/10/2018]		
Adj Asg. Remarks:	EST \$2518.72, CASE WITH SJE.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Lucas Lee

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**From:** Muhammad Zuhri <zuhri@tanchong.com>  
**Sent:** Friday, 21 September, 2018 12:41 PM  
**To:** Claims Dept of CTI  
**Subject:** ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018  
INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - ANR  
**Attachments:** IC,DL&COL.TIF; SAS2469511 (1).pdf; est.tif

Dear Office In Charge,

Our customer, Mdm NOORSHIRIN BINTE MUSA the owner of SMA8389S is insured with AXA Insurance at the material time of the accident. The 3rd party ,SDK5445L is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,  
ZUHRI  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	10/09/2018 16:29
Date Of Accident	07/09/2018 10:40
Exact Location Of Accident	CAUSEWAY LINK
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMA8389S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NOORSHIRIN BINTE MUSA
Work Permit No	S7124311G
Email Address	SHIRIN818@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81023106
Alternative Phone No	OTHERS-81023106
<b>Vehicle Particulars</b>	
Manufacturer	NISSAN
Model	QASHQAI-1.2 DIG-T (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800073782
Cover Note Number	
<b>Driver</b>	
Name of Driver	ABDUL AZIZ BIN ROHANI
NRIC No	S1808665D
Date Of Birth	31/05/1967
Occupation	INDOOR
Date Of Driving Pass	25/02/1993
Driving Experience	25 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81023106
Fax Number	
Contact Number	
EEmail Address	SHIRIN818@GMAIL.COM

Address	818 WOODLANDS STREET 82#08-405
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NOORSHIRIN BINTE MUSA
	GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT PANJANG NORTH NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 27 MARSILING DRIVE , POSTCODE: 730027 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-3689999 - FAX NO: 63682383
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

Refer the attached

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDK5445L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	81993125
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1	
Name	NOORSHIRIN BINTE MUSA
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	
Address	
Postcode	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

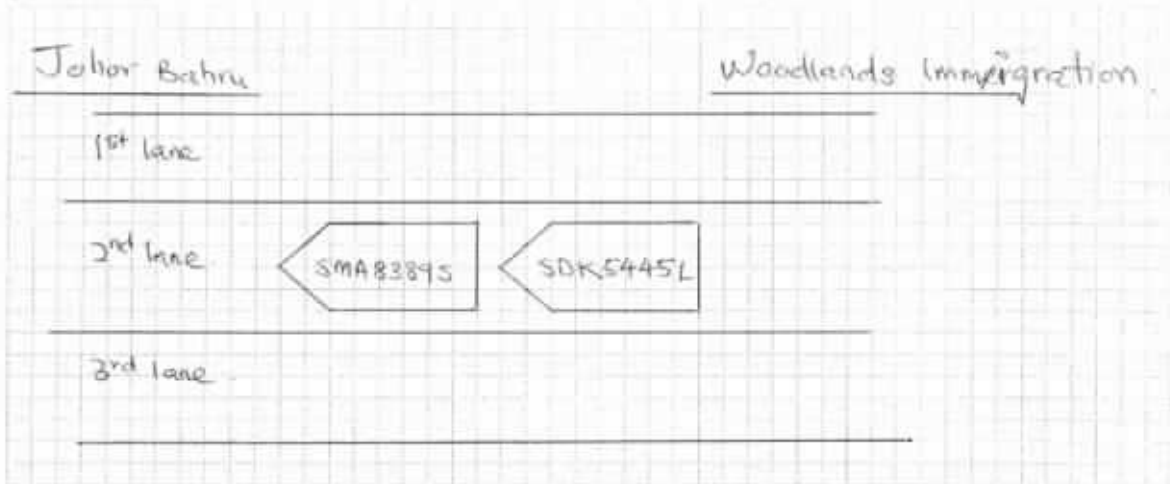
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan Pg. 2

## SKETCH PLAN






## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date: 7 Sept 18	Accident Time: 1040	AMT/PPH
Accident Location: Causeway link		
- Details of circumstances -		
- Travelling on the second lane of causeway link toward Johor Bahru.		
- When suddenly I felt a large impact from the rear.		
- Realise that a car registration plate no. SDK5445L had collided on my rear.		
- A Chinese man about 60 yrs old and myself both alighted from our car and he admitted to his mistake.		
- The driver only provide the handphone number. (81993125hp)		
- There is in car rear view camera capture the accident.		
- The weather - clear & dry Traffic volume - heavy.		
3rd party details below:-		
B) Veh No: SDK5445L	Hp No: 81993125	Pax incl driver: Driver name:
C) Veh No:	Hp No:	Pax incl driver: Driver name:

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

 Policyholder's Signature Date & Time:	 Driver's Signature (If driver is not the policyholder) Date & Time:	 Reporting Centre Personnel's Signature Name: NRIC/FIN No.:
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T/20180910/2074

1 of 3

Report No. T/20180910/2074

**Case Summary Form (CSF For NP168)**

Manual NP168 Form Serial No T/20180908/2064

Report Number T/20180910/2074

Vide Report Number T/20180908/2064

Date/Time of Report Made 10/09/2018 14:22

Place Report Lodged Traffic Police Division HQ

Type of Informant Driver

Name of Informant ABDUL AZIZ BIN ROHANI

ID Type / ID No. NRIC NO / S1808665D

Home/Office

Mobile 81023106

Email

Type of Accident Injury / Others

Drink Drive No

Anyone conveyed by ambulance No

Date/Time of Accident 07/09/2018 10:40

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SDK5445L	Car				Slightly Damaged	1
SMA8389S	Car				Slightly Damaged	1

**Details of Person Involved**

Any Pedestrian Involved: No

No. of Pedestrians Injured: NIL

Use of Pedestrian Crossing: NA



T/20180910/2074

2 of 3

Report No. T/20180910/2074

**Continuation of CSF For NP168**

Driver			
Name	ABDUL AZIZ BIN ROHANI	ID No.	S1808665D
Related Vehicle	SMA8389S (Car)	Contact No.	81023106
Hospital/Clinic	MILLENNIUM MEDICAL GROUP	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	08/09/2018	Date Discharge	08/09/2018
No. of Days granted Medical Leave	05	Degree of Injury	NIL

**Brief Facts.**

On 07/09/2018 at about 1040hrs, I was together with my wife and was travelling on the second lane of causeway link toward Johor Bahru. There was heavy traffic congestion, and every vehicles were moving slowly. I was also travelling at a very slow speed, when out of sudden I felt a large impact from the rear. I then came to realize that a vehicle bearing registration plate no. SDK5445L had collided onto my rear. The vehicle said driver, a male Chinese about 60yrs old, and I both alighted from our vehicle, the said driver admitted to his mistake, we do not sustained any injuries at the point of time. The said driver only provided his contact number to us and agreed to settle the matter when we returned back to Singapore. There was a slight dent and scratches on my rear rubber bumper area. There is in-car camera installed in my vehicle and recorded the whole accident and photo were taken too. On the same evening, we felt pain from the neck and back area and we went to seek medical treatment on the following morning, 08/09/2018 and was given 5 days of medical leave. I suspect that the driver was using his mobile phone while driving.

The following morning, on the 08/09/2018, I tried contacting the driver, but to no avail. And he did not replied back to me. I am lodging this report for my insurance claim purpose.



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Bukit Panjang North NPP  
27 Marsiling Drive #01-237 SINGAPORE  
730027  
Tel No: 1800-3689999



T/20180908/2064

3 of 3

Report No. T/20180908/2064

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: J / Staff Sgt LIN WUHUA	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 08/09/2018 12:28
Officer In Charge Of Case: TP / AEIT / Sr Staff Sgt ONG YONG HOCK Contact No.: 65476436	Classification Of Case:
Authentication Stamp NP168	



**SINGAPORE  
POLICE FORCE**



T/20180908/2054

1 of 3

Police Station Of Origin:  
Bukit Panjang North NPP  
27 Marsiling Drive #01-237 SINGAPORE  
730027  
Tel No: 1800-3689999

Report No. T/20180908/2054

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 08/09/2018 12:28		Vide Report No.:		Station Diary No.: 8	
<b>Informant's Particulars</b>					
Name of Informant: ABDUL AZIZ BIN ROHANI			Address: APT BLK 818 WOODLANDS STREET 82 #08-405 SINGAPORE 730818		
ID Type / ID No.: NRIC NO / S1808665D			Contact No.: Home/Office: Mobile: 81023106		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 51	Date of Birth: 31/05/1967	Type of Informant: Driver		
Race: Malay			Language: English		Institution / School Name:
Occupation: Other assistant engineers			Driving Licence Information: Class: 2B,3		Date of Expiry:

**General Information of the Accident**

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 07/09/2018 10:40	Type of Location:
Location: Along Road 1 CAUSEWAY				
Causeway Link to Johor Bahru custom				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Heavy	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SDK5445L	Car					0
SMA8389S	Car					1

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20180908/2064

Police Station Of Origin:  
Bukit Panjang North NPP  
27 Marsiling Drive #01-237 SINGAPORE  
730027  
Tel No: 1800-3689999

2 of 3

Report No. T/20180908/2064

## CONTINUATION OF REPORT

Driver			
Name	ABDUL AZIZ BIN ROHANI	ID No.	S1808665D
Related Vehicle	SMA8389S (Car)	Contact No.	81023106
Hospital/Clinic	MILLENNIUM MEDICAL GROUP	Class of Driving Licence & Expiry Date	Class: 2B,3 Date of Expiry: NIL
Date Treatment	08/09/2018	Date Discharge	08/09/2018
No. of Days granted Medical Leave	05	Degree of Injury	NIL

**Brief Details.**

On 07/09/2018 at about 2240hrs, I was together with my <sup>1040 hrs.</sup> friend and was travelling on the second lane of causeway link toward <sup>wife</sup> Seher Bahru. There was heavy traffic congestion, and every vehicles were moving slowly. I was also travelling at a very slow speed, when out of sudden I felt a large impact from the rear. I then came to realise that a vehicle bearing registration plate no. SDK5445L had collided onto my rear. The vehicle said driver, a male Chinese about 60yrs old, and I both alighted from our vehicle, the said driver admitted to his mistake, we do not sustained any injuries at the point of time. The said driver only provide his contact number to us, and agreed to settle the matter when we returned back to Singapore. There was a slight dent and scratches on my rear rubber bumper area. There is in-car camera installed in my vehicle and recorded the whole accident. On the same <sup>evening</sup> night, we felt pain from the neck and back area, and we went to seek medical treatment on the following day, 08/09/2018 and was given 5 days of medical leave. I suspecting that the driver was using his mobile phone while driving.

The following day, on the 08/09/2018, I tried contacting the driver, but no to avail, and he did not replied back to me. I am lodging this report for my insurance claim purpose.

Photo were taken too.



T/20180910/2074

3 of 3

Report No. T/20180910/2074

**Continuation of CSF For NP168**

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

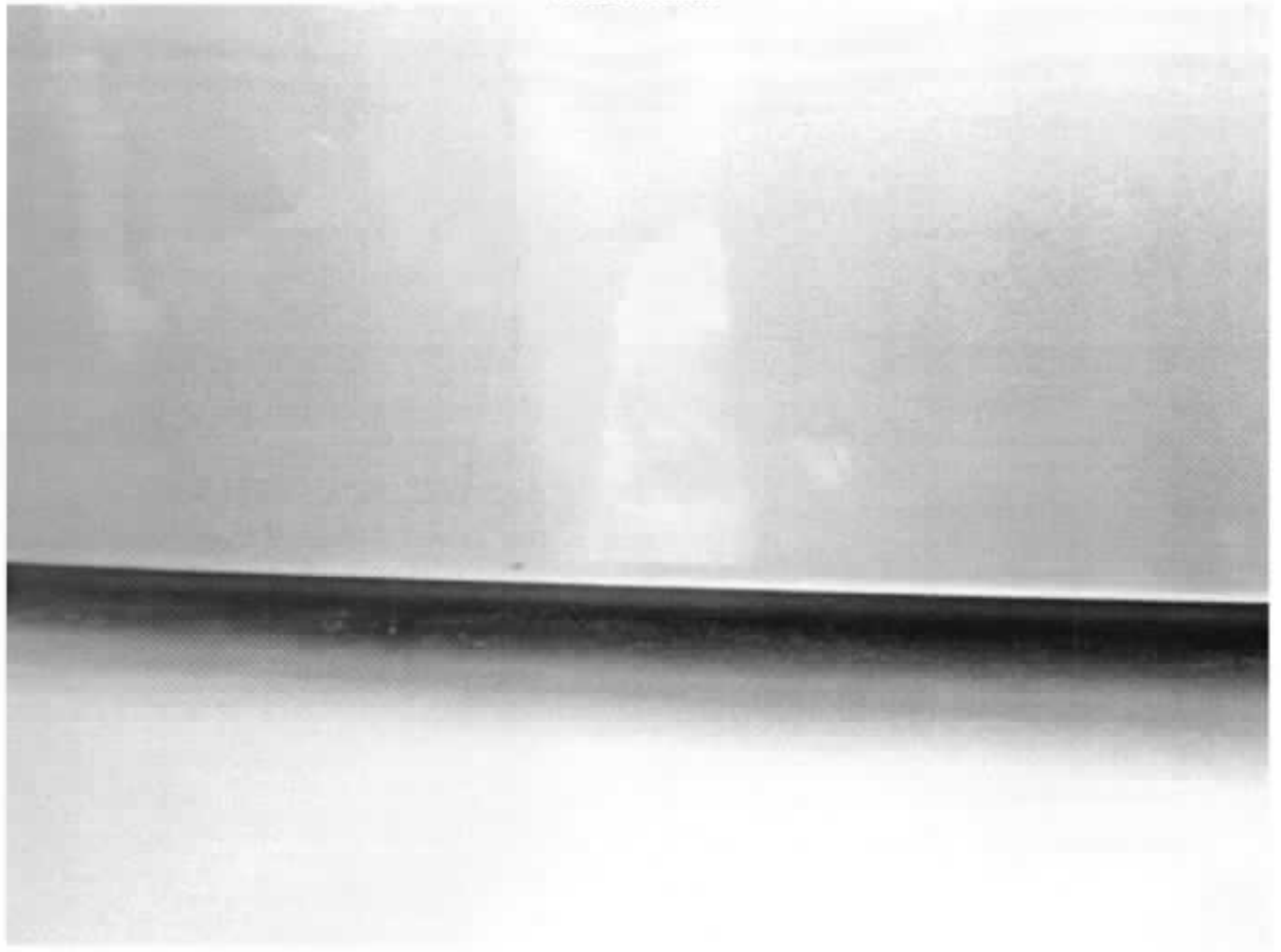
Case Sensitivity	No
Officer-In-Charge of Case	TP / AEIT / ONG YONG HOCK
Classification of Case	I) INJURY / OTHERS



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



TAN CHONG MOTOR SALES PTE. LTD.  
911, BUKIT TIMAH ROAD  
SINGAPORE 599623

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : BUKIT TIMAH  
CONTACT NO : 4694091  
REFERENCE : INS/IC/ZHR/0407/2018  
DATE : 21-SEP-2018

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
S(079909)  
TEL : 63896111  
FAX : 62247175

OWNER'S NAME : MDN NOORSHIRIN BINTE MUSA  
ADDRESS : BLK 818 WOODLAND STREET 82  
#08-405  
S(730818)  
TELEPHONE NO : 81023106

### DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

~~CAR AT WORKSHOP~~ / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

OFFICE : 67038916 FAX : 64697472

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM  
POLICY NO : TP-SDE5445L  
VEHICLE NO : SMA83898  
MODEL CODE : FRLARDMJ11USA--A--  
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017  
ENGINE NO : HRA2640551A  
CHASSIS NO : 6JNFEAJ11U2313563  
MILEAGE : 1 KM  
DATE IN : 21/09/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : MURAMMAD ZUHRI  
ACCIDENT DATE : 07/09/2018

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97495749  
wp

03/10/18 3pm

Resurvey before paint

Sur @ lkkauto.com

03 days

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SMA8389G

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X
2 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00	SS ✓
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	X
4 ZZ/001	REPAIR REAR END PANEL ,REAR TAILGATE , RENEW REAR BUMPER (2TONE)	560.00	280. ✓
5 ZZ/002	S/PAINT REAR BUMPER COVER(2 TONE),REAR TAILGATE REAR END PANEL	850.00	250 ✓
TOTAL LABOUR CHARGES		1740.00	

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SHA8389E

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	SUNDRIES	NPN			50.00	X nn
2	EMBLEM-REAR	90890-4EA0A	59.70	X nn		
3	ORNAMENT-BACK D	90892-4EA0A	87.00	X nn		
4	CLIP(10X1.2)	01553-05933	12.00	ne -		✓
5	CLIP(7.2X3)	85284-JD00A	22.20	ne -		✓
6	CANOE RIVET(2X6.5)	76882-0M900	13.00	ne -		✓
7	FASCIA-RR BUMP	85022-HV00H	717.00	de ✓		✓
SUB TOTAL			910.90	0.00	50.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			182.18	0.00	0.00	
GRAND TOTAL			728.72	0.00	50.00	
OVERALL TOTAL			778.72			

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SMA83895

TOTAL LABOUR CHARGES	1740.00
TOTAL SPARE PARTS CHARGES	778.72
GRAND TOTAL	2518.72 *

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.  
911, BUKIT TIMAH ROAD  
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS  
WORKSHOP : BUKIT TIMAH  
CONTACT NO : 4694091  
REFERENCE : INS/IC/IMR/0407/2018  
DATE : 21-SEP-2018

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
S(079909)  
TEL : 63896111  
FAX : 62247175

OWNER'S NAME : MDM MOORSHIRIN BINTE MUSA  
ADDRESS : BLK 818 WOOLAND STREET 82  
#08-403  
S(730818)  
TELEPHONE NO : 81023106

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM  
POLICY NO : TP-SOK5445L  
VEHICLE NO : SM83896  
MODEL CODE : FRLARDWJ11USA--A--  
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017  
ENGINE NO : HRA2640551A  
CHASSIS NO : SJNFEAJ11U2313563  
MILEAGE : 1 KM  
DATE IN : 21/09/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : MUHAMMAD SUHRI  
ACCIDENT DATE : 07/09/2018

DS => LKK Auto

3 Days

LOU => DTS

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SMA83896

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RP1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
2	RS1	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00	55.00
3	SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	.00
4	IZ/001	REPAIR REAR END PANEL ,REAR TAILGATE , RENEW REAR BUMPER (2TONE)	560.00	280.00
5	IZ/002	S/PAINT REAR BUMPER COVER(2 TONE),REAR TAILGATE REAR END PANEL	850.00	250.00
TOTAL LABOUR CHARGES			1740.00	585.00

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SH8389E

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	SUNDRIES	NPN			50.00 X
2	EMBLEM-REAR	90890-4EA0A	59.70		X
3	ORNAMENT-BACK D	90892-4EA0A	87.00		X
4	CLIP(10X1.2)	01553-05933	12.00		OK
5	CLIP(7.2X3)	85284-JD00A	22.20		OK
6	CANOE RIVET(2X6.5)	76882-0M000	13.00		OK
7	FASCIA-RR BUMP	85022-HV00H	717.00		OK
SUB TOTAL			764.20	0.00	0.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			152.84	0.00	0.00
GRAND TOTAL			611.36	0.00	0.00
OVERALL TOTAL			611.36		

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SHA83898

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NETT ITEM	764.20
LESS 20.00%)	-152.84
NETT AMOUNT	611.36

LIST ITEM	0.00
LESS 20.00%)	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	0.00
LESS .00%)	0.00
SPECIAL NETT AMOUNT	0.00

TOTAL LABOUR CHARGES	585.00
TOTAL SPARE PARTS CHARGES	611.36

TOTAL CHARGES	1196.36
ADD 7 % GST	83.75

GRAND TOTAL	1280.11
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**Veron Chen (LKKAUTO)**

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 3 December 2018 10:12 AM  
**To:** 'Muhammad Zuhri'; SUR  
**Cc:** Norsipah  
**Subject:** RE: ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018  
INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - (CTI REF: SNM18D04565C02)

Dear Zuhri,

WITHOUT PREJUDICE

Confirmed amount \$1196.36 before GST @ 3 working days.

**Kindly send Final invoice and all supporting documents to CHINA TAIPING**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Zuhri <zuhri@tanchong.com>  
**Sent:** Saturday, 1 December 2018 11:32 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Norsipah <norsipah@tanchong.com>  
**Subject:** RE: ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018 INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - (CTI REF: SNM18D04565C02)

Dear Veron Chen ,

Finalize attached .

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** 27 November 2018 16:49  
**To:** Muhammad Zuhri <zuhri@tanchong.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018 INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - (CTI REF: SNM18D04565C02)

Dear Zuhri,

Kindly advise vehicle status.

**If vehicle has been repaired, please forward us finalize.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 26 September 2018 8:03 AM

**To:** assignments <assignments@lkkauto.com>

**Subject:** FW: ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018 INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - (CTI REF: SNM18D04565C02)

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhammad Zuhri <zuhri@tanchong.com>

**Sent:** Tuesday, 25 September 2018 4:16 PM

**To:** SUR <sur@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018 INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - (CTI REF: SNM18D04565C02)

Hi,

Kindly assist to arrange survey as follows:

Date: 27/09/2018

Day: Thursday

Time: 10:00AM (WAITING)

Best Regards,

M.ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>  
**Sent:** 21 September 2018 14:11  
**To:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>  
**Subject:** RE: ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018 INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - (CTI REF: SNM18D04565C02)

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

**Lucas Lee**

Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175/6224 7478  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*  
*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Muhammad Zuhri [<mailto:zuhri@tanchong.com>]  
**Sent:** Friday, 21 September, 2018 12:41 PM  
**To:** Claims Dept of CTI  
**Subject:** ACCIDENT INVOLVING SMA8389S & SDK5445L ON 07.09.2018 INS/IC/ZHR/0407/2018 DIRECT SETTLEMENT - ANR

Dear Office In Charge,

Our customer, Mdm NOORSHIRIN BINTE MUSA the owner of SMA8389S is insured with AXA Insurance at the material time of the accident. The 3rd party ,SDK5445L is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Sep 2018		21 Sep 2018 14:17 <a href="#">Edit Adj Rpt</a>	<b>S\$1,196.36</b> <a href="#">Edit Estimates</a>	<b>S\$1,196.36</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured: -, Co. Reg. No.: -									
Main Claimant: <b>NOORSHIRIN BINTE MUSA</b>									
Vehicle Reg. No.: <b>SMAB389S</b>		Date of Loss: 07/09/2018 00:00 - :59 [2 Months and 17 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / SNM18D04565C02</b>		Policy/Cover Note No.: <b>DMPCSN3020231801</b>							
Vehicle Reg. No. (Insured): <b>SDK5445L</b>		Policy No. (Claimant):							
		Excess: <b>S\$0.00</b>							
Repairer: <b>Tan Chong Motor Sales (HQ)</b> 913 Bukit Timah Road, 589622 Bukit Timah - Tel: 64601694									
Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Elaine Cheong</b> ]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 02/10/2018]									
Adj Asp. Remarks: <b>EST \$2518.72, CASE WITH SJE.</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SMA8389S (SNM18D04565C02)**  
**[SDK5445L]**  
**TP**  
**NOORSHIRIN BINTE MUSA**  
**Sep 7 2018 12:00AM**  
**[-]**  
**Tan Chong Motor Sales**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a>	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/12/18 10:02	<b>General View</b>		<a href="#">Load PDF</a>	
2	03/12/18 10:02	<b>Reinspection Photo</b>		<a href="#">Load PDF</a>	
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	21/09/18 14:16	<b>EMAIL FM TANCHONG</b>		<a href="#">Load PDF</a>	
2	21/09/18 14:17	<b>REPAIR EST</b>		<a href="#">Load PDF</a>	
3	21/09/18 14:17	<b>TP GIA</b>		<a href="#">Load PDF</a>	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118017229/T1VD3E2

Date: 04/12/2018

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN3020231801

Claimant Vehicle No: SMA8389S Insured Vehicle No: SDK5445L

Date of Loss: 07/09/2018 Nature of Claim: TP Claim No: SNM18D04565C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMA8389S

Make & Model: NISSAN QASHQAI, 1.2 DIG-T (A) Engine No: HRA2640551A

Reg. Date: 21/06/2018 (Man. Year: 2018) Chassis No: SJNFEAJ11U2313563

Colour: Silver Odometer: 5375 km

Engine Capacity: 1197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17

Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	778.72	611.36	167.36	21.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,740.00	585.00	1,155.00	66.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,518.72</b>	<b>1,196.36</b>	<b>1,322.36</b>	<b>52.50</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>176.31</b>	<b>83.75</b>	<b>92.56</b>	<b>52.50</b>
<b>Nett Amount (S\$)</b>	<b>2,695.03</b>	<b>1,280.11</b>	<b>1,414.92</b>	<b>52.50</b>

## INSPECTION

Date of Assignment: 21/09/2018

Date Inspected: 03/10/2018 Inspected At: Tan Chong Motor Sales (HQ)  
913 Bukit Timah Road  
Singapore 589622

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Dec 2018)
<b>Parts:</b>	M1-SUV	NISSAN QASHQAI 1.2 DIG-T (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMA8389S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Not Necessary	50.00 FS	*- FS
2	1		*EMBLEM-REAR	Not Necessary	59.70 FN	*- FN
3	1		*ORNAMENT-BACK D	Not Necessary	87.00 FN	*- FN
4	1		*CLIP (10X1.2)	Necessary	12.00 FN	*12.00 FN
5	1		*CLIPS (7.2X3)	Necessary	22.20 FN	*22.20 FN
6	1		*CANOE RIVET (2X6.5)	Necessary	13.00 FN	*13.00 FN
7	1		*FASCIA-RR BUMP	Deformed	717.00 FN	*717.00 FN
Sub Total (S\$)					960.90	764.20
- Nett Item Discount on N Items 20.00/20.00% (S\$)					182.18	152.84
Total Parts (S\$)					778.72	611.36

F=Franchise part. S=SpcNett. N=NettItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	New	120.00	0.00
2	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	New	110.00	55.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	New	100.00	0.00
4	REPAIR REAR END PANEL, REAR TAILGATE, RENEW REAR BUMPER (2TONE)	New	560.00	280.00
5	S/PAINT REAR BUMPER COVER (2 TONE), REAR TAILGATE REAR END PANEL	New	850.00	250.00
Gross Labour Cost (S\$)			<b>1,740.00</b>	<b>585.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >