

Vic (LKKAuto)

From: Cynthia Ang <cynthia@insurancewkz.com>
Sent: Friday, 15 March, 2019 4:29 PM
To: Vic (LKKAuto); Lee, Ming-Yao
Cc: Foo, Chityan; Admin A; Vic (LKKAuto); Cecilia Chong (LKK Auto)
Subject: Re: YOUR REF: SKR 8546P_ACCIDENT INVOLVING SKR 8546P AND SLX 3953L
ALONG BOUNDARY ROAD ON 20.09.2018

Dear Vic ,

I have attached the picture that client gave me on the day of the accident and also a namecard that was given to him by the driver of the other car who mentioned to my client that he is the owner of the workshop .

The photo looks like my client was making a turn and his car was banged into as his car was in front .

Client will be writing to you as well. By the way, he was also upset with the call that he got from Cecilia as she said that he was 100% at fault when there was no video evidence .



Bryan Goh

H/P: 8820 0034

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TEL: 6741 7244, 6746 5405 FAX: 6745 8520, 6746 5786

E-MAIL: general@fastechauto.com.sg

Thanks & Regards,

Cynthia Ang,

Insurance Workz Agency Pte Ltd

Mobile : (65) 97435250

Email: cynthia@insurancewkz.com

" Your preferred adviser for Life."

"My business runs by referrals - please do not keep me a secret. Do refer me to anyone you know who might benefit from what I do."

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, March 15, 2019 4:17 PM

To: Lee, Ming-Yao

Cc: Cynthia@Workz; Foo, Chityan; Admin A; Vic (LKKAuto); Cecilia Chong (LKK Auto)

Subject: RE: YOUR REF: SKR 8546P_ACCIDENT INVOLVING SKR 8546P AND SLX 3953L ALONG BOUNDARY ROAD ON 20.09.2018

Dear George,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Friday, 15 March, 2019 4:10 PM

To: Vic (LKKAuto)

Cc: Cynthia@Workz; Foo, Chityan

Subject: RE: YOUR REF: SKR 8546P_ACCIDENT INVOLVING SKR 8546P AND SLX 3953L ALONG BOUNDARY ROAD ON 20.09.2018

Our Ref : 7657312638SG-003

Hi Vic,

We refer to your below email of even date.

Insured have received the email and forwarded to Cynthia, his agent.

I have spoken to Cynthia and she will check with insured if there is supporting evidence. Cynthia will forward you the evidence if available.

You may liaise with Cynthia in future. Please assist on this claim.

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, March 15, 2019 12:16 AM

To: Phendry77@hotmail.com

Cc: Admin A; Vic (LKKAuto); Cecilia Chong (LKK Auto)

Subject: YOUR REF: SKR 8546P_ACCIDENT INVOLVING SKR 8546P AND SLX 3953L ALONG BOUNDARY ROAD ON 20.09.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 MARCH 2019

PHILIP HENDRY
22 JALAN TARI PIRING
SINGAPORE 799175

By Post & By Email

Dear Sir/Madam,

OUR REF : CC6/AIG18017224/Uhb3

YOUR REF : SKR 8546P

ACCIDENT INVOLVING SKR 8546P AND SLX 3953L ALONG BOUNDARY ROAD ON 20.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLX 3953L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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