non-		CC /III1801	nr. A	My LIN	
INS. CASE OWNE			7 * * / 11	A / 1 10A	
Surveyor	Adriau	DOL	WENT Y	Dute //Time : V	N/18 18
Pre-assign / CCU Insured Vehicle N Name of Insured Insured Tel No. Excess See II :S3 Is driver the owne If NO. Driver No.	TWW HUI M	D.O.A: M & Lb Nature of Accident:		ONE THE	VERGON TO MAKE BY NO
Driver Te	atergalia interpretation	467 · (VIL TEN NO.)	Insured Liabi	ity : % Fin	al ? Yes/No
SEM VB	15P				
INSRS: WSP: Tel: Limbility: RMKS:	ATT - INS	nitiry:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/Time					
25/a/18	4 per 2/6/17/6 - 1	PL9'801		STAGE Non-Reporting lir (1st) Non-Reporting lir (2nd) Non-Reporting lir (Final)	DATE/PIC
	CONTEL	CHE ATKI	1010-	Notification ltr (if non-pict Call Ot:	Eup):
20.1	RABELLINE	LE TY VEHICLE	L A	After call ltr to OE:	
	ETRADL	greenpast Ga	14 14 15 16-06-19	Documentation Check Li Nonfication IIr (if non-pict After call IIr to OI: Authorisation To Act Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GIA: Medical Bill: PIR Mandate/Reject Instruct LOD	Kup)
	-			Payment Breakdown Fo	em:
PRELIMINARY ADVIC	E Date/Time:	Sent By:		Post-Repair Photos: Others: LETYET	25 7 7
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost	55 i	days) Reduction:	15	Ema	
FINAL SETTLEMENT	Date/Time:	Confirm with		Email Cal	
Final Liability:	% (Agree	d / Assessed) BOLA S/N No. :	NIL	If NO or B 28. Ass. Lia	
Repair Cost:	85		CLOUT	0 (mode)	UDEN
Loss of Rental (LOR):	88	days)	2 CLINE	PHOTO 2 1	11000
Loss of Use (LOU):	SS (S	x days)	FILATTP	ENCRO	ACHED
Los of Income (LOb: LOR only LOU on	The same of the sa	LOR + LO Tick onl	THE VIEW	TRATOLINE	INVE
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Medical	SS			1) Claim status: Norma	/Reject/Private Settle
Disbursement:	55	(e.g. Tow/ Indepen	dent)	2) Report Format	(1)
Legal Cost	88			3) Survey fee:	AMU
Total:	88	Global Sum SS:			
FINAL PAYMENT	Dute/Time:	Confirm with:		Email Cal	1
Payce 1:	88	Name 1:			
Payce 2: (Strike if N.A.)	SS SS	Name 2:			
Payee 3: (Strike if N.A.)	(33)	Name 3:			

Weekend (\$

TOTAL

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199507198R GST Reg. No. 19-9607198-R

IND	A INTERNATIONA	AL INSURANCE PL	Ref : CC6/III180172	23/Ajb3		
100						
	ECIL STREET	SINGAPORE 049711	Date: 21-09-2018			
			Code: III2			
1.		Policy Particul	ars :- THIRD PARTY CLA	IM		
	Insured Veh.	PC 5401M	Veh. Inspected	SKM 2615P		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	21/09/2018		
2.		Vehicle P	articulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer	4	Steering			
	Brakes		Modification			
	General					
3.		Cor	nditions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.		Descr	iption of Damages			
5.		Gen	eral Information			
	Accident Date	29/08/2018	Inspection Date	20/09/2018		
	Survey held at	NEW HOCK TECK MOTOR	PTE LTD			
	16	1 KAKI BUKIT AVENUE 6 #0 SINGAPORE 417883	01-43 AUTOBAY @ KAKI BUK	ат		
5a.			Remarks			



新福德車廠私人有限公司」NVda

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883. Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276 UEN: 201718370K

Blk 1 Kaki Bukit Ave 6 # 01-43 Singapore 417883

21/09/2018

Accident date: 29/08/2018

Estimated repair cost for vehicle no: SKM2615P VOLVO XC60 2.0 A '14

S/n	Qty	Items / Nett	U/price	Amount
1	1	Front L/H Door Side Mirror Assy	7	\$705.00
2	1	Front L/H Door Side Mirror Top Cover	7 Dishila	\$285.00
3	1	Front L/H Door Side Mirror Lower Cover		\$230.00

1220 1088

Subtotal :-\$1,220.00

Labour charges

To remove & refit front L/H door trim board & side mirror

200

\$200.00 100

Spray painting

\$180.00 /00

Subtotal :-

\$380.00

Total:-

\$1,600.00

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before after spray painting
- . To display damaged partia; during resurvey
- . Parts prices we subject to confirmation
- . Third party 1 my is on a "Villout Prejudice" basis.
- . No illegal monification(s) is allowed.
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1902-0019 / SKM2615P

Yr Ref : PC5401M

Date : 20 February 2019

1 Kaki Bukit Avenue 6 Blk C #01-43 Autobay@KB

Singapore 417883

India International Insurance Pte Ltd

64 Cecil Street #04-05 IOB Building Singapore 049711

Dear Sirs,

WITHOUT PREJUDICE

RE: ACCIDENT INVOLVING SKM2615P & PC5401M AT CLEMENTI AVE 6 ON 29.08.2018, 09:17HR

We are instructed by **ONG SIEW LAN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SKM2615P** was damaged by vehicle **PC5401M** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 1,000.00
2) Loss of Use for 03 days	\$ 300.00
3) LTA Search Fees	\$ 7.45
	\$ 1,307.45

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum \$1,307.45 made payable to us, NEW HOCK TECK MOTOR PTE LTD in the next 14 days.

Yours faithfully,

NEW HOCK TECK MOTOR PTE LTD



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276 UEN: 201718370K

TAX INVOICE

India International Insurance Pte Ltd

Invoice No : NPL1902-0019

64 Cecil Street #04/ #05

Date : 20-Feb-2019

IOB Building

Singapore 049711

Date of Accident :

29-Aug-18 SKM2615P

Client:

ONG SIEW LAN

Vehicle No.

Model Type : Volvo XC60

Descriptions		 Amount
Lump Sum Repair Cost		1,000.00
	Total	1,000.00

SIN DOLLARS: ONE THOUSAND ONLY



> Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

20 Sep 2018 / 13:13:25

Receipt Date/Time: 20 Sep 2018 / 13:13:25

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180920-001259

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at Insura 1	t of Insurance Enquiry - PC5401M 29 Aug 2018/09:17:00 ance Co: INDIA INT'L INS PTE LTD insurance Enquiry - PC5401M		7.00	0.40	
	Enquiry Fee 20180920131238733951		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		xxxxxxxxxxxxxxxx1555	Credit Card: Visa/MasterCard		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6 Blk 1 #01-43 Singapore 417883

Dear Sir,	
Accident on	29/08/18, 09/7
Involving Vehicles	SKM2615P. PC5401M
Along	Clementi Are 6
I/We, the registered ow have involved in the abo	er/driver of vehicle registration no: SKM26/5P
I/We hereby authorize N forthwith.	w Hock Teck Motor Pte Ltd to commence repairs of the said vehicle
solicitor,above matter. And if app	whole proceeds of my/our comprehensive/third party claim to you and o, to act on my/our behalf in respect of t licable, my/our solicitors shall accept this as my/our irrevocable authority ad compensated direct to you after deduction of their costs on a Solicitor a
I/We undertake to co-ope	rate fully with you and our solicitors to ensure that claim is successful.
I/We also authorize you relation with the above of	to sign all discharge vouchers/indemnity forms and all necessary papers aim in my/our absence.
Your kind co-operation i	this matter will be much appreciated.
Yours truly,	
Owner's Signature	
(Company's stamp if app	icable)
Name:	
NRIC No.:	
Date:	

Assignment

Го:	New Hoo	ck Teck	Motor	Pte Ltd	(Workshop)
-----	---------	---------	-------	---------	------------

In consideration for your agreement to repair my motor vehicle registration no. SKM2611 P and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this _		30 day of 11 20 18
Signature		
Name		ONE SHOW LOW
ID No.	1	51686472B
Address	1	
Witness Signature	3	-1
Witness Name		cuew grey, s
Witness ID	3	5882661817
Witness Address	12	1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Joy Irene (LKKAuto)

Sent:	Tuesday, 4 June 2019 1:13 PM
To:	Joy Irene (LKKAuto)
Cc:	Chloe; Admin A
Subject:	Re: FW: SKM2615P CLAIMING PC5401M DOA 29.08.18
Without Prejudice	
Hi Joy	
Thanks for your reply with ad	vice.
We will inform our client acco	rdingly and close the case at our end, thanks.
Best Regards, Sukyi Chong New Hock Teck Motor Pte Lt 1 Kaki Bukit Ave 6 Blk C #01 Tel: 6747 9241 Fax: 6741	-43 Autobay @ Kaki Bukit S(417883)
×	×
On Sat, May 25, 2019 at 4:43	PM Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u> > wrote:
WITHOUT PREJUDICE	
Description of the control of the co	
Dear Sukyi,	
We refer to the subject.	
We have reviewed the matter a onto our insured's lane.	nd based on the available photo graphic evidence, your client vehicle encroached

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)

Sent: Saturday, 25 May 2019 4:44 PM

To: Admin nht
Cc: Chloe; Admin A

Subject: RE: FW: SKM2615P CLAIMING PC5401M DOA 29.08.18

Attachments: SKETCH AND REPORT.pdf; SCENE PHOTO.pdf

WITHOUT PREJUDICE

Dear Sukyi,

We refer to the subject.

We have reviewed the matter and based on the available photo graphic evidence, your client vehicle encroached onto our insured's lane.

In view of this, we regret to inform you that we are unable to look into your claim.

In future, if you have any video available to support your client's claim, please send us a copy for review.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Tuesday, 14 May 2019 12:12 PM

To: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: Re: FW: SKM2615P CLAIMING PC5401M DOA 29.08.18

Without Prejudice - gentle reminder

Hi Joy

Please advice your offer and revert for close case, thanks

Best Regards, Sukyi Chong New Hock Teck Motor Pte Ltd

Print Received Message

This mail is associated with:

*SKM2615P [PC5401M] ONG SIEW LAN Aug 29 2018 9:00AM [TAN HUI HONG TRANSPORT SERVICE]

New Hock Teck Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/10/2018 09:01 AM.

Alert - Adj Mandate Approved (S\$0.00) - SKM2615P - Claim Handler: C. Meenachi Subject

Approved:0.00:PLEASE DENY CLAIM. TO GET VIDEO FOOTAGE AND/OR WITNESS STATEMENT, IF ANY

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ac	j Submitted	Ins Auth'ed	Status	
Main	21 Sep 2018 Edit Reg		20 Sep 2018 00:00 Edit Adj Rpt	S\$1,000.0	4	1,000.00 View Rpt		Pending for Survey Report Cancel Case	
1	Main	R	eference	Clai	m Details		Documents	Show All	
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	TAN HUI	HONG TRANSPO	RT SERVICE, Co.	Reg. No.: -					
Main Claimant:	ONG SIEV	V LAN, TD: S16	864728						
Vehicle Res	SKM261	SKM2615P					09:00 - :59 and 16 Days Fro	m LTA Reg Date (Man Yr)	
Claim Type	TP	TP				-3			
Vehicle Reç No. (Insured):		PC5401M			olicy No. Claimant):	GA248810/	GA248810/1		
				£	xcess:				
Repairer:	New Hock	Teck Motor Pte	Ltd (HQ) 1 Kaki B	ukit Ave 6, Blk	C#01-43	Autobay@Kak	ii Bukit, 417883 K	aki Bukit - Tel: 6747 924	
Handling Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 634763	00 [Ha	idled by C. Me	enachi - 6347 60	73]	
Claimant's Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 728	8:					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [1	landled by	ADRIAN LIN	G] [Final Rp	t due 02/10/2018]	
ASSOCIA	TED MAIL RE	CEIVED					Viev	w All Compose Case M	
• III_SG (11/10/2018):	Alert - Adj Mand	ate Approved (5\$	0.00) - SKM2	615P - C	aim Handler:	C. Meenachi		
ALL ASSO	CIATED TAS	ks⊟				View All 5	earch Tasks C	reate New Task Comple	
Due Dat	e Priority	Type Task	Group Subjec	t Handler	Assig	ned By	Completed On	Created On Do	

Claim Documents

*SKM2615P
[PC5401M]
TP
ONG SIEW LAN
Aug 29 2018 9:00AM
[TAN HUI HONG TRANSPORT SERVICE]
New Hock Teck Motor Pte Ltd

Up	bload Documents U	Sload Photos Compose New Letter	17.55	View in Brow	111
Pho	otos/Images		3 per p	page v	~
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/10/18 09:23	General View	0	Load JPG	V
2	30/10/18 09:23	General View	0	Load JPG	V
3	30/10/18 09:23	General View	0	Load JPG	S
4	30/10/18 09:23	General View	0	Load JPG	V
5	30/10/18 09:23	General View	0	Load JPG	V
6	30/10/18 09:23	General View	0	Load JPG	V
7	30/10/18 09:23	General View	0	Load JPG	V
8	30/10/18 09:23	General View	0	Load JPG	V
9	30/10/18 09:23	General View	0	Load JPG	V
10	30/10/18 09:23	General View	0	Load JPG	52
11	30/10/18 09:23	General View	0	Load JPG	V
12	30/10/18 09:23	General View	0	Load 3PG	V
13	30/10/18 09:23	General View	0	Load JPG	S
14	30/10/18 09:23	General View	0	Load JPG	V
Doc	umentation		I per p	age V	Z
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/09/18 14:32	TP GIA REPORT	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	21/09/18 14:46	Singapore Accident Statement-IV	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	~
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC6/III18017223/AJB3Q2

Date:

12/06/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No:

SKM2615P

Insured Vehicle No:

PC5401M

Date of Loss:

29/08/2018

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKM2615P

Make & Model:

VOLVO XC60, 2.0 T5 (A) 13/02/2014 (Man. Year: 2013) Engine No: Chassis No:

Odometer:

B4204T71155837 YV1DZ47HBE2527758

106388 km

Reg. Date: Colour

Brown

Engine Capacity:

1999 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

235/60 R18

Rear Tyre Size:

235/60 R18

Front Left Side: Front Right Side: Michelin 6 mm Michelin 6 mm Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,220.00	1,098.00	122.00	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	380.00	200.00	180.00	47.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,600.00	1,298.00	302.00	18.88
Approved Total (Overridden) (S\$)		1,000.00		
Nett Amount (S\$)	1,600.00	1,000.00	600.00	37.50

INSPECTION

Date of Assignment:

20/09/2018

Date Inspected:

20/09/2018 Inspected At:

New Hock Teck Motor Pte Ltd (HQ) 1 Kaki Bukit Ave 6, Blk C #01-43

Autobay@Kaki Bukit Singapore 417883

Estimated Period of Repair:

2.0 days

Adjuster: ADRIAN LING

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Jun 2019)

Parts: M1-SUV VOLVO XC60 2.0 T5 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKM2615P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT L/H DOOR SIDE MIRROR ASSY	Distorted	705.00 F	*705.00 FL
2	1		*FRONT L/H DOOR SIDE MIRROR TOP COVER	Distorted	285.00 F	*285.00 FL
3	1		*FRONT L/H DOOR SIDE MIRROR LOWER COVER	Distorted	230.00 F	*230.00 FL
F=Fra	inchise	part. L=Listit		Sub Total (S\$)	1,220.00	1,220.00
			- List Item Discount on L Items	s 0.00/10.00% (S\$)	0.00	122.00
				Total Parts (S\$)	1,220.00	1,098.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REFIT FRONT L/H DOOR TRIM BOARD & SIDE MIRROR	New	200.00	100.00
2	SPRAY PAINTING	New	180.00	100.00
	Gross Labour	Cost (S\$)	380.00	200.00
	Report was unsubmitted during	his print-out.		

< END OF ESTIMATES >