

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 21 September 2018 5:23 PM  
**To:** 'Joel Goh'  
**Cc:** 'SUR'; 'Nivitha (LKK Auto)'; 'assignments@lkkauto.com'  
**Subject:** RE: Own Damage Claim Survey - GBE9773T (Policy number: DMCPHQ18-002373)  
**Attachments:** GBE 9773T - Preli Advise.pdf

Dear Joel,

Enclosed herewith preliminary advice of GBE 9773T.

Damages consistent, repair cost economical. We have not authorise repair.

Kindly approve of authorization.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Friday, 21 September 2018 11:59 AM  
**To:** 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments@lkkauto.com  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** RE: Own Damage Claim Survey - GBE9773T (Policy number: DMCPHQ18-002373)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [mailto:joel.goh@eqinsurance.com.sg]  
**Sent:** Friday, 21 September 2018 11:17 AM  
**To:** Aunteng <aunteng@premiumcarz.com.sg>  
**Cc:** 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: Own Damage Claim Survey - GBE9773T (Policy number: DMCPHQ18-002373)

Dear Aun Teng

Thank you for the attachment.

We will assign LKK to conduct PRS.

Dear LKK

Please assist to arrange for PRS for insured's vehicle.  
Excess: \$500.00 (no waiver)

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Aunteng [<mailto:aunteng@premiumcarz.com.sg>]  
**Sent:** Friday, September 21, 2018 10:41 AM  
**To:** Joel Goh  
**Subject:** Re: Own Damage Claim Survey - GBE9773T (Policy number: DMCPHQ18-002373)

Dear Joel

Attached estimate as requested.

Regards  
Aun Teng  
Premium Carz Services Pte Ltd  
Tel: 6636 9100 Fax: 6636 9113  
1 Kaki Bukit Avenue 6  
#01-90 Autobay@Kaki Bukit  
Singapore 417883

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** 21 September 2018 10:33:32  
**To:** Aunteng  
**Subject:** RE: Own Damage Claim Survey - GBE9773T (Policy number: DMCPHQ18-002373)

Dear Aun Teng

Please assist forward a copy of the estimates before we arrange for survey.

Best Regards,

**Joel Goh**



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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**From:** Aunteng [<mailto:aunteng@premiumcarz.com.sg>]

**Sent:** Thursday, September 20, 2018 2:07 PM

**To:** EQI PRS

**Subject:** Own Damage Claim Survey - GBE9773T (Policy number: DMCPHQ18-002373)

Dear Officer-in-charge

Refer to the above matter.

Attached our client's accident report.

Our client's vehicle is ready for survey.

A copy of estimate will be ready and available to surveyor on site inspection. Please indicate whether you are sending your surveyor to our workshop.

Regards

Aun Teng

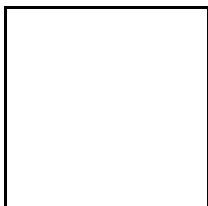
Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

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Singapore 417883



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