

INS. CASE OWNER:

CC 3, EQ1 180

17198, P12432

LKK:  
IDAC:

Surveyor:

KASML

DOI:

ASSIGNMENT

19/9/18

Date / Time:

19/9/18

Registered in Merimen:

Pre-assign / CCU / FTE

Gy 681 U



Insured Vehicle No.:

Name of Insured:

T S Seng Trading

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/9/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Don Peng Lwee

Driver Tel No.:

93888337

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

DMCPHA 17-005809

KIA Pregio

Tampines Link

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHC 4510H



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT INV



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/9/18

SHC 4510H - AT MERIDIAN/24; 088-18/6/18  
Gy 681U - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

21/11/18 - VC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

29/10/18

- MINA 2500  
- PUA KULUABO. OLD REPORTED CHANGING  
CASE TO TP SUBMITTED IN. SEND LETTER  
TO OI TO NOTIFY TP CLAIM IN NCB  
14/10/18.

- TO REQUEST TP VIDEO FOOTAGE.

- TP LOG IN BY EMAIL

7/16 - offer TP @ GHS = \$5030.00 - pending acceptance

10/16 - TP reject offer, counter proposed \$5300.00

however we unable to provide as LOI

capped @ \$50 / day under ESI benchmark.

- R1-offer GHS \$5300.00 - pending acceptance.

12/16 - settle @ GHS \$5300.00, No DV required. File pass CH1.

12/16 - File pass Admin to close.

PRELIMINARY ADVICE

Date/Time: 26/09/18

Sent By: AS

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: PIP

SS 3,823.92 (4 days) Reduction: 53 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 12/11/18 5pm

Confirm with: Tan Lee Gek

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3823.92

Loss of Rental (LOR):

SS 850.15 (7 days) &lt; \$121.45 (w/ GST)

Loss of Use (LOU):

SS - (\$ x days)

Loss of Income (LOI):

SS 630.00 (\$ 90 x 7 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS -

Disbursement:

SS -

Legal Cost

SS -

Total:

SS 5311.07

Global Sum SS:

5300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 5300.00

Name 1:

SMRT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$400.00

19/11/18

(08/11/13)

Surveyor: *Paul*

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s *SMART*

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: *4* days Res.: Yes or NoLum Sum: *-* % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: *SHC 4510H* Yr Regn: *2017 / OCT*Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make: *TOYOTA PRIUS 1-8* C.C. *1798*Colour: *MARON* A/C: Insured / Std / NI / NASp. Reading: *148317* T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: *JTD KB3FU00 35 73106*Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: *In order* / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: *195/65R15*

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

*FALKEN*

Front

Rear

R/Bal. *6* mm R/Bal. *6* mmL/Bal. *6* mm L/Bal. *6* mmD.O.A. *14/09/18* D.O.I. *19/09/18*Survey held at *SMART*

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

*O/S FR*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*P/P \$3,823.92**CRASH: \$4,314.71 (53%)**09/18/2012**EQ/446814*\* *+ Recommended Repair days + 1 Sunday + 2 PRS = 7 days.*

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐

: Site Insp (\$

) *S + RS* SI☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

) :

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

VIC

Section A - Accident Details

Registration Number	SHC4510H
Case Reference Number	TAX/09/18/2062
Registration Date	12/10/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TAN TEIK KHUAN
Type of Accident	Side Swipe
Accident Date and Time	14/09/18 5:48 PM
Accident Reported Date and Time	15/09/18 10:20 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/18 12:02 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$500.00
Total Spray Cost	\$1,674.00	\$470.00
Total Spare Part Cost	\$5,139.64	\$2,773.92
Total Other Cost	\$480.00	\$80.00
<b>TOTAL COST</b>	<b>\$8,138.64</b>	<b>\$3,823.92</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Kim Ming Chin	RASUL (LKK) / EQ
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0384	Invoice Number	
Quotation Date	19.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	\$845.00	\$500.00
<b>Total Labour</b>	<b>\$845.00</b>	<b>\$500.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
RESPRAY WHEEL CAP	\$180.00	\$0.00
TO RESPRAY RIM	\$180.00	\$0.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
TO RESPRAY VIEW MIRROR	\$180.00	\$70.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$1,674.00</b>	<b>\$470.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expense**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$40.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00 X 11
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00 X 11
TO WASH AND VACUUM	\$60.00	\$0.00 X 11
<b>Total Other Costs</b>	<b>\$480.00</b>	<b>\$80.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53875-02630	LINER, FR FENDER, RH	1.00	\$198.40	25.00	\$148.80	Replace	Replace ✓ DCF
			CAP SUB-ASSY, WHEEL	1.00	\$175.80	25.00	\$131.85	Replace	Replace ✓ SCR
			WHEEL, DISC FRONT	0.00	\$1,555.10	25.00	\$0.00	Replace	Not Given X 8L
			PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1,249.60	25.00	\$0.00	Replace	Not Given X 8L
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$0.00	Replace	Not Given X 8L
			MIRROR ASSY, OUTER REAR VIEW, RH	1.00	\$1,373.50	10.00	\$1,236.15	Replace	Replace ✓ CKA
			COVER, OUTER MIRROR, RH	1.00	\$89.50	100.00	\$0.00	Replace	Repair ✓
			LAMP ASSY, SIDE MIRROR TURN SIGNAL, RH	1.00	\$162.20	10.00	\$145.98	Replace	Replace ✓ SCR
			COVER, OUTER MIRROR HOLE, RH	1.00	\$63.80	25.00	\$0.00	Replace	Not Given X 8L
			COVER, OUTER MIRROR, RH NO.2	0.00	\$39.40	25.00	\$0.00	Replace	Not Given X 8L
			COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63	Replace	Replace ✓ SCR
			SUPPORT, FR BUMPER RH	0.00	\$76.90	25.00	\$0.00	Replace	Not Given X 8L
			FENDER SUB-ASSY, FR, RH	1.00	\$933.10	25.00	\$699.83	Replace	Replace ✓ BT
			EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68	Replace	Replace ✓ REC
<b>Total</b>					<b>\$6,525.70</b>		<b>\$2,773.92</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

9524.70\*

2773.92  
+ 500.00  
+ 550.00  
-----  
3823.92



## SMRT Accident Taxi Repair Estimates

**Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre**

Reg. No. : SHC 4510H Ref. No. TAX 9 / 18 / 2062

Make / Model : TOYOTA PRIUS 4 Reg. Date : 12/10/2017

Name of Driver : TAN TEIK KHUAN

Date/Time of Accident : 14/09/2018 17:48

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

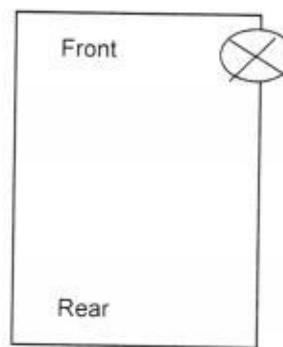
Accident Repair Job Card No. : NIL

Special Instruction to ARC, if any :

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

The damages on the Taxi are as indicated in the following diagram :



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU003573106 Mileage : \_\_\_\_\_

Date Prepared : \_\_\_\_\_ Repair Completed date/time: \_\_\_\_\_

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>845.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>1674.00</u>	\$ _____
Total Material Charges :	\$ <u>5,139.63</u>	\$ _____
Other Charges :	\$ <u>480.00</u>	\$ _____
<b>TOTAL</b> :	\$ <u>8138.63</u>	\$ _____ ( )
No. of Repair Days :	[ <u>5</u> ] days	[ <u>4</u> ] days P/P

Signature : \_\_\_\_\_  
 Prepared by: FOO  
17/09/2018 18:15

Adjusted by: Rasul  
19/09/18 @ 1545

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

QN No. \_\_\_\_\_ Invoice No. \_\_\_\_\_ Invoice Date \_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	845.00	500
<b>Total Labour</b>	<b>\$ 845.00</b>	<b>\$</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200
TO RESPRAY FRONT FENDER RH	378.00	200
RESPRAY WHEEL CAP	180.00	X
TO RESPRAY RIM	180.00	X
TO RESPRAY FRONT DOOR RH	378.00	X
TO RESPRAY VIEW MIRROR	180.00	70
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$ 1674.00</b>	<b>\$</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	<del>60</del> X
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	X
TO WASH AND VACUUM	60.00	X
<b>Total Other Costs</b>	<b>\$ 480.00</b>	<b>\$</b>

#### Part 4 - Spare Parts / Material Usage

Reservation No : \_\_\_\_\_

Page ( )

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (/)	Not given (x) Repair (R) Replace (/)
5211947962	COVER, FR BUMPER	1	\$495.50	25%	\$371.63	/	SC ✓
5211547050	SUPPORT, FR BUMPER RH	1	\$76.90	25%	\$57.68	/	? x
5380147080	FENDER SUB-ASSY, FR, RH	1	\$933.10	25%	\$699.83	/	PT ✓
7537447140	EMBLEM, SIDE PANEL (HYBRID)	1	\$52.90	25%	\$39.68	/	na ✓
5387547070	LINER, FR FENDER, RH	1	\$198.40	25%	\$148.80	/	DE ✓
4260247180	CAP SUB-ASSY, WHEEL	1	\$175.80	25%	\$131.85	/	SC ✓
42611-47450	WHEEL, DISC FRONT	1	\$1,555.10	25%	\$1,166.33	/	X GNC
6700147152	PANEL SUB-ASSY, FRONT DOOR RH	1	\$1,249.60	25%	\$937.20	/	X GNC
	STICKER DECAL SMRT (DOOR)	1	\$60.00	0%	\$60.00	/	X GNC
8791047450	MIRROR ASSY, OUTER REAR VIEW, RH	1	\$1,373.50	10%	\$1,236.15	/	CR ✓
8791547070A1	COVER, OUTER MIRROR, RH	1	\$89.50	25%	\$67.13	/	R x
8173047010	LAMP ASSY, SIDE MIRROR TURN SIGNAL, RH	1	\$162.20	10%	\$145.98	/	SC ✓
8793947360	COVER, OUTER MIRROR HOLE, RH	1	\$63.80	25%	\$47.85	/	X GNC
8791B47360	COVER, OUTER MIRROR, RH NO.2	1	\$39.40	25%	\$29.55	/	X GNC
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
				0%	\$0.00		
<b>TOTAL MATERIALS</b>						<b>\$5,139.63</b>	





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA

Our ref: CC3/EQI18017198/R1ua3

Date: 26.09.2018

The Motor Claims Department

M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 4510H**

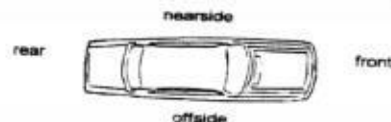
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.09.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) have the following to report:-

Workshop Estimate Amount	: S\$	8,138.63
Revised Estimate Amount	: S\$	3,823.92
"Check" Items Amount	: S\$	57.68
Total (Including Check Items)	: S\$	3,881.60
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Front portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

MOHD. RASUL  
Licensed Appraiser

## Mei Kwan (LKKAUTO)

---

**From:** Justin Wong <justin.wong@eqinsurance.com.sg>  
**Sent:** Thursday, 27 September, 2018 5:56 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GY681U (OI : EQI - TBA) AND SHC4510H (TP : LKK REF - CC3/EQI18017198/R1ua3) on 14/09/2018  
**Attachments:** OI GIA - GY681U.PDF  
**Categories:** HMK

Dear Mei Kwan,

Please find OI GIA report.

Regards,  
**Justin Wong**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, September 27, 2018 5:46 PM  
**To:** Justin Wong <justin.wong@eqinsurance.com.sg>  
**Cc:** Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving GY681U (OI : EQI - TBA) AND SHC4510H (TP : LKK REF - CC3/EQI18017198/R1ua3) on 14/09/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4510H at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

## Cecilia Chong (LKK Auto)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 12 June 2019 5:00 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** Acceptance of offer Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Dear Cecilia,

We confirm acceptance of your global offer of \$5,300.00. Please let us have EQ's cheque for the said sum payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

**Sent:** 10/06/2019 16:51

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Subject:** RE: URGENT / REMINDER Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Without Prejudice

Dear Tan Lee Gek,

We would re-offer Global Sum of \$ \$5,300.00(all-in)

Kindly confirm acceptance.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Monday, 10 June 2019 1:33 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** URGENT / REMINDER Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Dear Cecilia,

We can accept LOI at \$50 per day IF there is no income tax proof. But the Notice of Assessment from our hirer clearly proved his daily income is \$131.50. Please note that benchmark rate as attached, stated clearly that **if the income rate returns show more than \$60-\$80 per day, rates can be increased.**

If your principal is not agreeable to settle our hirer's loss of income as per his declaration, we shall let the Court decides.

Please let us know by **18<sup>th</sup> June 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** 10/06/2019 09:51

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Subject:** RE: URGENT / REMINDER Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Without Prejudice,

Dear Sir/Mdm,

LOI is only capped at \$50/day for EQI as approved benchmark rate.

Kindly confirm acceptance.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Sent:** Friday, 7 June 2019 3:39:32 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** URGENT / REMINDER Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Dear Cecilia,

Your offer of \$5,030.00 is unacceptable. We are prepared to accept a global sum of \$5,300.00 (LOU at 6 days).

Please reconsider your offer and let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]  
**Sent:** 07/06/2019 12:05  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Subject:** RE: URGENT / REMINDER Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Without Prejudice

Dear Sir/Mdm,

We are pleased to offer Global Sum of \$5,030.00(all-in).

Kindly confirm acceptance.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

**Sent:** Wednesday, 20 February, 2019 4:44 PM

**To:** Vic (LKKAUTO)

**Subject:** URGENT / REMINDER Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

**URGENT  
REMINDER**

Dear Vic,

We have provided you the video footage on 29/11/18 (sent to [lkkauto.photos@gmail.com](mailto:lkkauto.photos@gmail.com)).

Please let us have your offer by **27<sup>th</sup> February 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 24/01/2019 13:43

**To:** Vic

**Cc:** CS A Team; Team A

**Subject:** Your Ref: CC3/EQI18017198/R1ha3 RE: ACCIDENT INVOLVING SHC 4510H & GY 681U (EQ'S INSURED) ON 14/09/2018 OUR REF: TAX/09/18/2062/LG

Dear Vic,

We quantify our claim as follows:-

Cost of Repair	\$3823.92
Loss of Rental	\$850.15 ( 7 days x \$121.45 )
Loss of Income	\$920.50 ( 7 days x \$131.50 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5601.57</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report

- 5) LTA search
- 6) Hirer's Letter of Authorisation
- 7) Hirer's Notice of Assessment
- 8) Video footage (sent to [lkkauto.photos@gmail.com](mailto:lkkauto.photos@gmail.com) on 29/11/18)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Sent:** 29/11/2018 14:45

**To:** 'Vic (LKKAUTO)'

**Cc:** Admin A

**Subject:** Your Ref: SHC 4510H\_ACCIDENT INVOLVING VEHICLES GY 681U (OI) AND SHC 4510H (TP) ON 14/09/2018  
LKK REF CC3/EQI18017198/R1ha3

Dear Vic,

Our Ref: TAX/09/18/2062

We have sent the video footage to [lkkauto.photos@gmail.com](mailto:lkkauto.photos@gmail.com).

Your insured only turn on the left signal when our taxi was right behind him on the left giving our driver no time to stop and continued to filter left when our taxi was already parallel with his van thus causing the accident.

**Please get your surveyor Rasul to finalise the repair costs with our workshop urgently. He surveyed our taxi on 19/8/2018 and to-date after more than 3 months, he has yet to finalise the repair costs.**

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 29/11/2018 10:23

**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** Your Ref: SHC 4510H\_ACCIDENT INVOLVING VEHICLES GY 681U (OI) AND SHC 4510H (TP) ON 14/09/2018  
LKK REF CC3/EQI18017198/R1ha3

Without Prejudice

Dear Lee Gek,

ACCIDENT INVOLVING VEHICLES GY 681U (OI) AND SHC 4510H (TP) ON 14/09/2018

We refer to the above matter.

We would like to request for a copy of your client's video footage for our further action.

We attached in this email a copy of our Insured's accident statement for your reference.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI18017198/R1ga3s2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 26-07-2019



Code : EQI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GY 681U	Veh. Inspected	SHC 4510H
Policy No.	DMCPHQ17-005819	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/09/2018

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS 1.8	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU003573106	Colour	MAROON
Odometer	148317	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	6 mm
L/H Front Tyre	195/65R15	FALKEN	6 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	14/09/2018	Inspection Date	19/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4510H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	LINER, FR FENDER, RH (DISC 25%)	DEFORMED	198.40	148.80
1	CAP SUB-ASSY, WHEEL (DISC 25%)	SCRATCHED	175.80	131.85
1	COVER, FR BUMPER (DISC 25%)	SCRATCHED	495.50	371.63
1	FENDER SUB-ASSY, FR, RH (DISC 25%)	BENT	933.10	699.83
1	EMBLEM, SIDE PANEL (HYBRID) (DISC 25%)	NECESSARY	52.90	39.68
1	MIRROR ASSY, OUTER REAR VIEW, RH (DISC 10%)	CRACKED	1,373.50	1,236.15
1	LAMP ASSY, SIDE MIRROR TURN SIGNAL, RH (DISC 10%)	SCRATCHED	162.20	145.98
1	WHEEL, DISC FRONT	SERVICEABLE	1,555.10	-
1	PANEL SUB-ASSY, FRONT DOOR RH	SERVICEABLE	1,249.60	-
1	STICKER DECAL SMRT (DOOR)	SERVICEABLE	60.00	-
1	COVER, OUTER MIRROR HOLE, RH	SERVICEABLE	63.80	-
1	COVER, OUTER MIRROR, RH NO.2	SERVICEABLE	39.40	-
1	SUPPORT, FR BUMPER RH	SERVICEABLE	76.90	-
1	COVER, OUTER MIRROR, RH	TO REPAIR SEE LABOUR	89.50	-
			6,525.70	2,773.92
<b>LABOUR</b>				
PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF COVER, OUTER MIRROR, RH.			845.00	500.00
SPRAY PAINT.			1,674.00	470.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING.		NOT NECESSARY	120.00	-
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		NOT NECESSARY	120.00	-
TO WASH AND VACUUM.			60.00	-
			-	-
			-	-
			-	-
			2,999.00	1,050.00
<b>GRAND TOTAL</b>			<b>9,524.70</b>	<b>3,823.92</b>

Report Ref No. CC3/EQ18017198/R1ga3s2





RECOMMENDED COST OF REPAIRS			3,823.92
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Report Ref No. CC3/EQI18017198/R1ga3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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