

INS CASE OWNER:

JUNY 000

CC 3, ALB 180

18191, N2A 3/1

IDAC:

Surveyor:

N2

DOI:

ASSIGNMENT

14/01/18

Date / Time:

14/01/18

Registered in Merimen:

20/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJU 8742K

Name of Insured:

Tee Chew Tee Augustine

Insured Tel No.:

HP:

9911145

Excess Sec II : \$5

D.O.A.:

12/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

G2040089530G

Policy No.:

210024279

Make / Model:

V. Jetta

Place of Accident:

CLP of Tessa's home

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smr 7.1.12



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

26/1/18
11HSJU 8742K - X
- FINISHED.04/12/18 @
2:15PM- CALL OI. OVERLOOKED TONE. MUE REVIEWED.
OI REPORTED HE CROSSING THE JUNCTION
W/ STOP LINE (CAR PARK). SEND LETTER
4 MAIL TO OI TO NOTIFY TP ACTION 4
NEW BUILT.05/12/18 @
1:01PM- OI CALLS 100. CONFIRMED ACCIDENT
DETAILS. AGREED TO SETTLE 4 MAIL
NEW BUILT.21/05/19
22/05/19- TP LOP IN BY MAIL
- SEND 1st OFFER TO TP
- TP ACCEPTED OFFER.
- ALL WORKS IN ORDER.
- TO CLOSE.

STAGE	DATE / PIC
Non-Reporting 1st:	
Non-Reporting 2nd:	
Non-Reporting 3rd:	
Notification 1st (if non-pickup):	
Call OI: 05/12/18 - vic	
After call 1st to OI: 04/12/18 - vic	
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA/OIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:		
FINALIZATION		Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	L/S	\$5 2,050.00	(4 days) Reduction:	59 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	Confirm with:	L/S 80K	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:	ML	
Repair Cost:	\$5	2,050.00			
Loss of Rental (LOR):	\$5	664.68	(6 days) X \$111.28		
Loss of Use (LOU):	\$5	360.00	GO x 6 days		
Loss of Income (LOI):	\$5	-	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	\$5	7.00			
Medical:	\$5	-			
Disbursement:	\$5	-	(e.g. Tow/ Independent)		
Legal Cost	\$5	-			
Total:	\$5	3,084.68	Global Sum \$5:	3,080.00	
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$5	3,080.00	Name 1:	SURT TAXIS PTE LTD	
Payee 2: (Strike if N/A.)	\$5	-	Name 2:	-	
Payee 3: (Strike if N/A.)	\$5	-	Name 3:	-	

Surveyor

NA2

REF:

AIG

TAX/09/18/2050

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: 54B 1018 M Yr Regn: 12 SEP 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS c.c. 1,798
 Colour: BROWN A/C: Insured / Std / NI / NA
 Sp. Reading: 376,339 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTOKN36U205749097

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15
 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front	Rear
R/Bal. <u>5</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>5</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>12/9/18</u>	D.O.I. <u>14/9/18</u>

Survey held at SMRT WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Lb \$2,050.00
(CRD: \$3,043.48/59%)

AIG L/S

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

1) _____
 Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) S + RS. \$ _____
☐ : Interview (\$ _____) Photos
☐ : Tech. Invs (\$ _____) Others
☐ : Weekend (\$ _____)

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____

Section A - Accident Details

Registration Number	SHB1018M
Case Reference Number	TAX/09/18/2050
Registration Date	12/09/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LEE YONG TENG
Type of Accident	Head To Side
Accident Date and Time	12/09/18 5:45 PM
Accident Reported Date and Time	13/09/18 11:05 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097919
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/18 11:55 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$800.00
Total Spray Cost	\$1,314.00	\$680.00
Total Spare Part Cost	\$2,185.45	\$656.16
Total Other Cost	\$560.00	\$110.00
TOTAL COST	\$5,093.45	\$2,046.16
Lump Sum Total	\$5,100.00	\$2,050.00 (L/S)
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

Finalized
- Naz

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0510	Invoice Number	
Quotation Date	26.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	\$1,014.00	\$600.00 ✓
Total Labour	\$1,014.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00 ✓
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$80.00 ✓
TO RESPRAY REAR DOOR LH	\$378.00	\$200.00 ✓
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00 ✓
Total Spray Painting & Panel Beating	\$1,314.00	\$680.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00 ✓
TO TRANSFER DOOR MECHANISM	\$240.00	\$50.00 ✓
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$580.00	\$110.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			DOOR FRT/LH	1.00	\$694.40	25.00	\$520.80	Replace	Replace ✓
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace ✓
			DOOR RR/LH	0.00	\$954.50	25.00	\$0.00	Replace	Not Given X
			HINGE UPPER LHR, DOOR	0.00	\$81.70	25.00	\$0.00	Replace	Not Given X
			HINGE LOWER LHR, DOOR	0.00	\$72.20	25.00	\$0.00	Replace	Not Given X
			MOULDING BODY, LH	0.00	\$673.50	25.00	\$0.00	Replace	Not Given X
			FENDER RR/LH	0.00	\$766.80	25.00	\$0.00	Replace	Not Given X
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace ✓
			STICKER DECAL 5555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace ✓
			PIXEL STICKER	1.00	\$60.00	0.00	\$60.00	Replace	Replace ✓
Total					\$3,592.60		\$820.20		

820.00
- 20%

656.16

+ 600.00

+ 790.00

2046.16

4/5 \$2050/-

CONFIRMED LUMP SUM REPAIR \$2,050.00 / 4 Days

NAZUKK

H

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

 Reg. No. : SHB 1018M Ref. No. TAX 9 / 18 / 2050

 Make / Model : PRIUS Reg. Date : 12/09/2014

 Name of Driver : LEE YONG TENG

 Date/Time of Accident : 12/09/2018 17:46

 Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

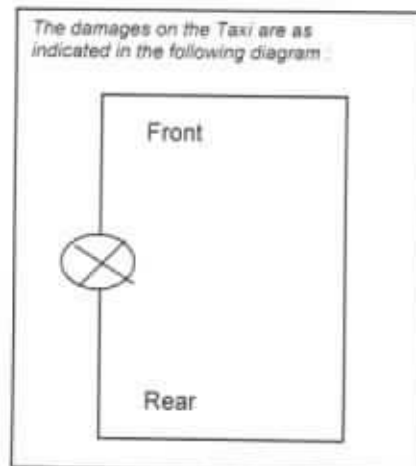
 Taxi is Towed Back ? YES / NO

 Replacement Taxi Issued ? YES / NO

 Accident Repair Job Card No. : 24097919

 Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

 Chassis No : JTDKN36U205749097 Mileage : _____

Date Prepared : _____ Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>1014.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>1314.00</u>	\$ _____
Total Material Charges :	\$ <u>2185.44</u>	\$ _____
Other Charges :	\$ <u>580.00</u>	\$ _____
TOTAL :	\$ <u>5093.44</u>	\$ _____ ()
No. of Repair Days :	[<u>6</u>] days	[<u>7</u>] days

 Signature : _____
 Prepared by: FOO
14/09/2018 10:30

Adjusted by: _____

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1014.00	600
Total Labour	\$ 1014.00	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	378.00	200
TO RESPRAY ROCKER PANEL MOULDING	180.00	80
TO RESRAY REAR DOOR LH	378.00	200
TO RESPRAY REAR FENDER LH	378.00	200
Total Spray Painting & Panel Beating	\$ 1314.00	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	90
TO TRANSFER DOOR MECHANISM	240.00	50
TO REPLACE SUNDRY PARTS	100.00	X 00
TO WASH AND VACUUM	60.00	X 00
Total Other Costs	\$ 580.00	\$

Page ()

FR-AS-ARC-02 Rev 6

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 24 December, 2018 10:57 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 12/9/2018 involving SHB 1018M & SJU 8742K (AIG 's insured) Our Ref: TAX/09/18/2050/lg
Attachments: 09 18 2050.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2050.00
Loss of Rental	\$834.60 (7.5 days x \$111.28)
Loss of Income	\$450.00 (7.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$3341.60

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DECEMBER 2018

TEO CHEW TECK AUGUSTINE
22 WILBY ROAD
#08-10 THE TESSARINA
SINGAPORE 276306

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18017197/Nha3
YOUR REF : SJU 8742K
ACCIDENT INVOLVING SJU 8742K AND SHB 1018M ALONG TESSARINA CONDO
CAR PARK ON 12.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 1018M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHB 1018M. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

teoqus@msn.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 4 December, 2018 2:54 PM
To: teogus@msn.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SJU 8742K_ACCIDENT INVOLVING SJU 8742K AND SHB 1018M ALONG TESSARINA CONDO CAR PARK ON 12.09.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DECEMBER 2018

TEO CHEW TECK AUGUSTINE
22 WILBY ROAD
#08-10 THE TESSARINA
SINGAPORE 276306

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18017197/Nha3

YOUR REF : SJU 8742K

ACCIDENT INVOLVING SJU 8742K AND SHB 1018M ALONG TESSARINA CONDO CAR PARK ON 12.09.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 1018M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHB 1018M. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

  *Save the Earth. Print only when necessary.*

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 1018M** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 1018M** that was damaged pursuant to the accident which occurred on **12/09/2018** (date) along **CAR PARK AT TESSARINA CONDO** (location) involving vehicle no/s **SJU 8742K** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of May (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,080.00** (Global Sum – all in) for vehicle no. **SHB 1018M** that was damaged pursuant to the accident which occurred on **12/09/2018** (date) along **CAR PARK AT TESSARINA CONDO** (location) involving vehicle no/s **SJU 8742K**. This is pursuant to the inspection conducted on **14/09/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 1018M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1018M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of May (month) **2019** (year)

 NAME

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181200029
Date : 03.12.2018
Vehicle No. : SHB1018M
Your Ref No. : TAX/09/18/2050
Our Ref No. : 24097919
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,050.00
GRAND TOTAL				\$ 2,050.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 12.09.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/18/2050

From: SMRT Taxis Pte Ltd

Date: 17/9/2018

**ACCIDENT ON 12/09/2018 INVOLVING SHB 1018M & SJU 8742K
AT THE CAR PARK OF TESSERINA CONDO**

This is to confirm that the daily rental rate for SHB 1018M is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD

A circular stamp with "SMRT TAXIS PTE LTD" around the perimeter. A signature is written across the center of the stamp.

for Manager



Laid Up Report

Accident Start Date : 12/09/2018

Accident End Date : 04/10/2018

Date Generated : 02/10/2018

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX09/18/2050	SHB1018M	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24097919	13/09/2018 12:48 PM	21/09/2018 8:59 AM

Enquire Transaction History

[Back to List](#) | [Download sample of this transaction history](#)

Log Date/Time:	13 Sep 2018 / 14:15:43	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SJU8742K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180913141543203446

Search Date / Time: 12 Sep 2018 17:46:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Back](#)[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)


























Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Sep 2018 Edit Reg		14 Sep 2018 00:00 Edit Adj Rpt	S\$2,050.00 Edit Estimates	S\$2,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TEO CHEW TECK AUGUSTINE, ID: S1424488C								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1018M	Date of Loss:	12/09/2018 17:00 - :59 [48 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6204008953SG	Policy/Cover Note No.:	2100242179 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJUB742K	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 01/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (21/09/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1018M (6204008953SG)
[SJU8742K]
TP
SMRT TAXIS PTE LTD
Sep 12 2018 5:00PM
[TEO CHEW TECK AUGUSTINE]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
2	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
3	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
4	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
5	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
6	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
7	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
8	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
9	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
10	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
11	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
12	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
13	30/11/18 11:01	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/09/18 13:46	TP ESTIMATE - MARKED	 Load PDF	
2	21/09/18 13:46	TP GIA REPORT	 Load PDF	
3	04/12/18 14:56	EMAIL TO OI	 Load PDF	
4	04/12/18 14:56	LETTER TO OI	 Load PDF	
5	11/06/19 08:39	WORKSHOP INVOICE	 Load PDF	
6	11/06/19 08:39	AUTHORISATION TO ACT FORM	 Load PDF	
7	11/06/19 08:39	Release Voucher	 Load PDF	
8	11/06/19 08:39	RENTAL RECEIPT	 Load PDF	
9	11/06/19 08:39	RENTAL MILEAGE	 Load PDF	
10	11/06/19 08:39	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/09/18 09:09	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJU8742K (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1018M (TP veh)		
Date of Accident:	12/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		6,500.60
Final Repair Cost	:	\$		3,080.00
Loss of Use	:	\$		6.00 days at \$60.00 per day
Rental (if any)	:	\$		6 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		3,080.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	3,080.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

JOANNE LEE KHANG MIN

11 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18017197/NHA3Q2

Date: 11/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100242179
Claimant Vehicle No : SHB1018M **Insured Vehicle No :** SJU8742K
 Date of Loss: 12/09/2018 Nature of Claim: TP Claim No: 6204008953SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB1018M**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6135806
 Reg. Date: 12/09/2014 (Man. Year: 2014) Chassis No: JTDKN36U205749097
 Colour: Brown Odometer: 376339 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 5 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 5 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,592.60	820.20	2,772.40	77.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,908.00	1,390.00	1,518.00	52.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,500.60	2,210.20	4,290.40	66.00
Approved Total (Overridden) (S\$)		2,050.00		
Nett Amount (S\$)	6,500.60	2,050.00	4,450.60	68.46
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
+ Car Rental (6.0 x S\$111.28/day) (S\$)		667.68		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,084.68		
Global Sum Settlement (S\$)		3,080.00		

INSPECTION

Date of Assignment: 14/09/2018
 Date Inspected: 14/09/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR FRT /LH (DISC 25%)	Deformed	894.40 F	*670.80 F
2	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
3	1		*STICKER SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
4	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
5	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
6	1		*DOOR RR/LH	Repair	954.50 F	*- F
7	1		*MOULDING BODY ,LH	Repair	673.60 F	*- F
8	1		*FENDER RR/LH	Repair	766.80 F	*- F
9	1		*HINGE UPPER LHR, DOOR	Serviceable	81.70 F	*- F
10	1		*HINGE LOWER LHR, DOOR	Serviceable	72.20 F	*- F

F=Franchise part.

Total Parts (S\$)	3,592.60	820.20
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	1,014.00	600.00
2	SPRAY PAINT	New	1,314.00	680.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO TRANSFER DOOR MECHANISM	New	240.00	50.00
6	TO REPLACE SUNDRY PARTS	New	100.00	0.00
7	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			2,908.00	1,390.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >