INS. CASE OWNER	cc4/tel 180 1718/	UWA 9 9 IDAC
Surveyor	DOI: DOI: DOI:	Date / Time :
Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner If NO, Driver Nam Driver Tel SAM 353  INSRS: WSP: Tel: Lishility:	Claim No.  Policy No.  HP: Make / Model  D.O.A: D.O.D. Place of Accident:  TO (YES / NO) Nature of Accident:  The / Age: D. Ag	DET: VER / NO : TP GIA REPORT: (FE) / NO
PMKS:	RMKS: RMKS:	RMKS:
A to	(1075789-05/FW160 MORI) (NOWN, DED X/M/H	STAGE DATE / PIC  Non-Reporting ltr (1st):  Non-Reporting ltr (2nd):
500		Non-Reporting ltr (Final): Notification ltr (if non-pickup); Call Oi: # 177/17
15/11/208	Jum +   2 12,000   - 27- 10 days of	After call itr to Oi. O'COC Documentation Check List: Hundler Typist Notification itr (if non-pickup)
8/5/19	File pass to typis type report	Atter call ltr to Ol:  Authorisation To Ast:  Release Voucher:
>4/6/19	Email to EQ to Seeb madeel	Final Repair Bill:  Car Rental Invoice:  Towing Invoice  LTA / GIA :  Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD
PRELIMINARY ADVICE	Date/Time: Sent By:	Payment Breakdown Form: Post-Repair Photos:
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability:	Date/Time: Confirm with:  S5 days) Reduction: %  Date/Time: 36 6 6 Confirm with Lillam  % 100 (Agreed / Assessed) BOLA S/N No.: \3	Others: Confirm by: Small Call Email Call If NO or B 28, Ass. Lin :
Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search	85 1265.00 ( // days)× (15.00 S\$ 550.00 (\$ 50 x // days) S\$ (\$ x days)	11x/19 61C
Medical: Disbursement. Legal Cost Total: FINAL PAYMENT	SS   (e.g. Tow/ Independent )   SS   (e.g. Tow/ Independent	Claim status: Normal/Reject/Private Settle     Report Format:     Survey fee:
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	SS 19 000 .00 Name 1: Chunn 1 Motor Work. SS Name 2: SS Name 3.	Pte Cto



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Our ref:

CC4/EQI18017187/Dwa3

Date:

26.09.2018

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

#### PRELIMINARY ADVICE OF VEHICLE NO.

SHD 3578P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.09.2018 at the premises of M/s Chunni Motor Work Pte Ltd - Ang Mo Kio have the following to report:-

Workshop Estimate Amount	: S\$	21,918.44
Revised Estimate Amount	: S\$	14,655.30
"Check" Items Amount	: S\$	147
Total (Including Check Items)	: S\$	14,655.30
Market Value	: S\$	
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	7.6

Description of Damage:

The vehicle sustained damages at the

N/S portion

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 10.0 days

Yours faithfully,

ANG BRYAN TANI

Licensed Appraiser

# To favory by LEK # = 1/ 7

REPAIR ESTIMATE\*

VEHICLE NO : SHD 3578P

MODEL : HYUNDAI i40

MAKE :

CHUNNI MOTOR WORK PTE LTD

DATE: 17.09.2018

TEL : 6542 5119

FAX : 6542 6039 EQ

MODEL	: HYUNDAI 140		: 0342 0039	EQ	1
Qty	Parts Description/ Labour	Type	Unit Price	Amount	-
	Front Door (LH) Douted			\$ 2,256.40	
l	Front Door Gear / Regulator (LH) HH			S 250.60	
	Front Door Mirror Assy (LH)			\$ 670.00	
	Front Door Power Motor, LH			\$ 172.70	7
	Door Centre Pillar Outer (LH)				被
	Rear Door (LH) (ev			\$ 2,201.10	2
	Front Wheel Rim (LH) & distributed			\$ 325.30	7
	Front Wheel Hub Cap (LH)			S 107.10	_
	Front Wheel Bearing 2 0				XU
	Front Shock Absorber (Assy) (LH) & distribute			100	2-
	Front Shock Absorber Mounting (LH) 144			S 108.80	×
	Front Drive Shaft (LH) & de stu-And			\$ 1,030.80	RU
	Rack & Pinion Assy & Dw			\$ 969.60	5-
	STG Tie End & distribut			S 62.60	21
	Front Suspension Lower Arm (LH) & disturbed		9524.00	S 529.30	2~
	Knuckle Arm (LH) A strate		9524.00	S 552.00	2
	ABS Sensor Ly		7619.20	\$ 234.00	X
	SUB TOTAL			\$ 12,491.20	
	LESS 20%			\$ 2,498.24	
	DISCOUNTED TOTAL			\$ 9,992.96	1
	Front Door Comfort Logo (LH)			\$ 75.00	N-11 1 -
	The state of the s			\$ 75.00	The state of the state of
	Front Door Advertisement Logo (LH)		8	\$ 100.00	10000 may
1	Rear Door Advertisement Logo (LH)		355.00		Nett
	Rear Door Comfortdelgro & Apps Sticker (LH)				Nett
	Front Tyre (LH) HH			\$ 216.00	Nett ×
				\$ 571.00	1
	Rear Fender With Housing (LH) Death			\$ 4,736.80	- Jarda
	Rear Fender Inner Lining (LH) Mr.			\$ 169.30	×
	Rear Windscreen Moulding			\$ 28.30	_
	Rear Tyre Rim (LH) HAL PWP+6			\$ 325.30	10000
	Rear Wheel Hup-Cap (LH/RH) 144			\$ 107.10	1.55
	Rear Wheelbearing ING & Hub			\$ 362.00	
	Rear Trailing Arm (LH)	-		\$ 192.00	
	Rear Assist (LH)			\$ 145.70	
	Rear Shock Absorber (LH) 144				77.0
	Rear Shock Absorber Mounting (LH) No.		181-10	\$ 81.30	
	Rear Upper Arm (LH) NH Photo HISTORY		6,0	\$ 154.60	
	Rear Lower Ann (LH) Hat phone distract		6181-10 4944.88	\$ 353.80	2-
	Rear Knuckle Arm (LH)		i i i i i i i i i i i i i i i i i i i	\$ 545.60	XV
	SUB TOTAL			\$ 7,478.10	
	LESS 20%			\$ 1,495.62	
	DISCOUNTED TOTAL			\$ 5,982.48	1
	DISCOUNTED TOTAL			3 3,704.40	1

)nı	Parts Description/ Labour	Tyres	Unit Price	SHD 3578P Amount	
Şty		Type	Unit Price		<del></del>
	Rear Windscreen Sealant Nuc			10.00	Nett -
	Rear Tyre (LH) Mrd		46.00	S 216.0	Nett ×
				\$ 262.0	-
				3 202.0	-
	Labour Charge				800.0
	Panel Beating			S -2,000.0	-
	Spray Painting Charge			\$ 1,400.0	25
	Wiring Charge			\$ 50.0	10000
	Tuff Kote			\$ 100.0	50
	Towing Charge			\$ 50.0	
	Remove/Refix Cushion & Upholstery Rear				9801-
	Remove/Refix Rear Windscreen Glass			S 120.0	
	Remove/Refix Undercarriage (FRT)			S 200:0	-
	Transfer of Door		\$ 120.00	\$ 240.0	
	Remove/Refix Undercarriage (RR)		3 120.00	S 200.0	
	Four Wheel Alignment			\$ 120,0	1 ( ) ( ) ( ) ( ) ( ) ( )
	Diagnostic & Resetting To Erase Fault Code		2500	\$ 480.0	30.00
	Diagnosis de Mesetting 10 Etable 1 aut Code		2120.00	3 400.0	D HM
	TOTAL LABOUR		2120-00	\$ 5,110.0	0
	TOTAL BADOON			3 3,110.0	4
	ESTIMATE TOTAL			\$ 21,918.4	4
				-	Ħ
	5.1.1		1	149850	g
	20/09/2018 @ 1200m				
	No. 1 L. I			1508508	3
	hive Another		, 10	150850	1
	Hug Antrul 2   Same # days		45	17,000	11
	a days				1
	Syn >				
	224 11				
	are supp	LKK	Auto Consultants hen	ne notify	-
		l the	sepairer of the following	and the second	11
	4	* To	esurvey before/after spray suplay damaged part(s) dur	dainting	11
		* P30	prices are subject to confi	emetion	11
		* Thi	party survey is on a "With legal modification(s) is allo	and Deminsters' bissis	
	1	* Sup	Nementary item(s) must be	entransment and	
		19.51	bject to final approval from	Insurance Company	Ш
		Ackno	efedged by Repairer		_
	This is an initial estimate based on a visual inspection of the	above ve	hitle. The final repai	r quantum will	

NAME ADDRESS

Home Tel.:

VIN:

Registration: SHD 3578 P

Technician:

Mileage:

232909

Time Printed 20.9.18 1:11 PM

### HYUNDAI 140

Front: Left				Front:	Right
Actual BEFORE 0°33' 4°06' -22°35' 19°20' 19°53'	Specified Range -3°00' 3°00' -0°19' 5°41' -1°30' 1°30'	Camber Caster Toe SAI Included Angle	Actual -1°59' 4°15' -0°47' 16°48' 14°49'	BEFORE	Specified Range -3°00' 3°00' -0°19' 5°41' -1°30' 1°30'

### Front

	Actual	BEFORE	Specified Range
Cross Camber	2'32'		-3,00, 3,00,
Cross Caster	-0°09'		-3°00' 3"00'
Cross SAI	2°32		-3°00' 3°00'
Total Toe	-23"22"		-3,00, 3,00,
Cross Turn Diff.			

	Roar:	Loft			Rear: I	Right	
Actual	BEFORE	Specified Range		Actual	BEFORE	Specified Range	
9"28"		-3°30' 2°30'	Camber	0135		-3°30' 2°30'	
19"44"		-1°30' 1°30'	Toe	0"32"		-1"30" 1"30"	

### Rear

	Actual	BEFORE	Specified Range
Cross Camber	8°53'		-3,00, 3,00,
Total Toe	20°16		-3,00, 3,00,
Thrust Angle	9°36°		-3,00, 3,00.

### Nivitha (LKK Auto) From: Justin Wong <justin.wong@eqinsurance.com.sg> Sent: Wednesday, 19 September 2018 2:57 PM To: assignments Cc: Survey Subject: FW: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18 Attachments: OI GIA - YN4265G.PDF; TP GIA - SHD3578P.PDF Dear LKK, Kindly arrange for PRS and proceed with DS if liability is clear. Regards, Justin Wong Executive | Claims **EQ Insurance Company Limited** 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th From: Chunni Motor [mailto:chunnimotor@gmail.com] Sent: Wednesday, September 19, 2018 2:40 PM To: Justin Wong <justin.wong@eqinsurance.com.sg> Subject: Re: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18 Dear Sir. We agree to appoint LKK Auto Consultants P/L Thank you Regards, Chunni Motor Work P/L

Dear Sir/Mdm,

Without Prejudice

Save As To Costs

On Wed, Sep 19, 2018 at 11:31 AM, Justin Wong < justin.wong@eqinsurance.com.sg > wrote:

We refer to your email on PRI dated 18/09/2018.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

AJAX Inspection Services Pte Ltd	<ol><li>Automobile Inspection Service</li></ol>
Tol: 6255 0000	Pte Ltd
Tel: 6255 0808	
Fax: 6849 9155	Tel: 6286 0155
MARKATA A SERVICE TO THE CONTROL OF THE	Fax: 6284 1539
	Contact Person: Sophia
LBS Automotive Appraisal Pte Ltd	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Elson/Elgene	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser &
	Surveying Services
Tel: 81825263	
Fax: 67461148	Tel: 96623655
Contact Person: Kelvin	Fax: 67655662
COMMON PERSON. REIVIN	Contact Person: Mr Chee
	Company of the state of the sta

Tel: 63450068	Tel : 67472822
Fax: 63445328	Fax: 67470070
	Contact Person: Jasmine
11) Infiniti Appraisal Service	
Tel: 9009 9001 , 96684818	
Fax: 6458 7432	
Contact Person: Cedric / Edward	
leanwhile, we reserve our rights on Post-Repair Inspe	
ou return your client's vehicle to him/her.	ction, kindly contact us or our appointed surveyor before
egards, ustin Wong	ction, kindly contact us or our appointed surveyor before
egards, ustin Wong	ction, kindly contact us or our appointed surveyor before
ou return your client's vehicle to him/her. egards,	

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify I

From: Chunni Motor [mailto:chunnimotor@gmail.com]

Sent: Tuesday, September 18, 2018 10:00 AM To: EQI PRS < EQIPRS@eqinsurance.com.sg >

www.eqinsurance.com.sg

Subject: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly arrange to survey in AMK Autopoint, Soon Hock Motor,#01-05/06, Tel: 6483 6016.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162.

Thank you for your kind assistance.

Your Ref: YN 4265G Our Ref : SHD 3578P

### Lim Jit Seng c/o

### CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

Date: 20/11/18

The Motor Claims Department

EQ Insurance Company alto 5 Maxwell Road

AIT-00 Tower Block

MND Complex Singapore 69110

Dear Sir / Madam.

WITHOUT PREJUDICE

### RE: ACCIDENT INVOLVING SHD 3578P / YN 4265G On 17.09.2018

### ALONG Upper Thomson Rd Twds Ang Mo Kio Ave 1

I am the owner/hirer of motor vehicle/taxi,

SHD 3578P , which was involved in the

above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

Cost of Repair     Loss of Rental	SS 17,840.00 (\$115 x 13 ) Ars
3) Loss of Income	SS 650.00 (\$50 x 13 PAYS.
4) GIA Report Fee	SS
5) LTA Search Fee	S\$ 2.10
6) Survey Report Fee	SS
	S\$ 14,987.00

We enclose herewith the following relevant supporting documents:

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQ1180117187/Dwa3

17 December 2018

Baba Products (S) Pte Ltd 705 Sims Dr Singapore 387384

Dear Sir/Madam,

### ACCIDENT INVOLVING YN 4265G AND SHD 3578P ON 17/09/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau Case Handler DID: 6841 8625 FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

### LETTER OF AUTHORITY

To Whom It May Concern: ACCIDENT INVOLVING SHD 3578P / YN 4265G ALONG Upper Thomson Rd Twds Ang Mo Kio Ave 1 ON 17.09.2018 I, Lim Jit Seng , NRIC NO. S 2530420I of Blk 412 Serangoon Central # 08-341 (S) 550412 Owner/hirer of motor vehicle Registration No SHD 3578P ,insured by Ms First Capital Insurance Ltd under Policy No. D-18088936MFSH do hereby authorize M/s Chunni Motor Work Pte Ltd as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle Registration No. YN 4265G in respect of the above mentioned accident. I also hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental, Survey report fee, LTA fee & GIA report fee ) be made in favour of my representative, M/s Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final discharge of my claim. Dated: 17.09.2018

Signature:

(Company's chop if necessary)

## CHUNNI MOTOR WORK PTE LTD

LIM JIT SENG	VEHICLE NO	DATE
APT BLK 412 SERANGOON CENTRAL	SHD 3578 P	16.11.2018
#08-341	MAKE	INVOICE NO
SINGAPORE 550412	HYUNDAI	8737
	MODEL 140	ACC DATE/TIME 17.09.2018 @ 13:20 HRS

Cost of Repair \$ 12,000.00

Sub-total \$ 12,000.00

Add: 7 % - GST \$ 840.00

Total \$ 12,840.00

(SINGAPORE DOLLARS: TWELVE THOUSAND EIGHT HUNDRED AND FORTY ONLY)

Our Ref: CT18090482

Date: 19 September 2018



### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

17/09/2018 @ 13:20 hrs

ALONG

UPP THOMSON RD TWDS AMK AVE 1

INVOLVING

YN4265G

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3578P (the "Taxi"). The Taxi was hired to LIM JIT SENG IC NO S2530420I a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

# SHD 3578P.

RATED (TIM		WALL OF BOUTED	111 E 1 D E DE 1 D 11 C	MILEAGE	HOURS OPE	RATED (TIME
то	DATE	NAME OF DRIVER	MILEAGE READING	TRAVELLED (KM)	FROM	TO
2250	17.09.2018	Lim Jit Seng	Accident		15:00	4845
	29.09.2018	Lim Jit Sena	Repair		untos	09:30
005V						
23.25						
DOID						
00,57						
2310						
0040						
1530						

Invoice

https://www.giarmc.org.sg/claims/index.ofm?fusebox=MTRsas&fu...



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No:

GR-18-143340

Date of Request:

17/09/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd Blk 10 Ang Mo Kio Industrial Park 2A #01-05/06 AMK Autopoint Singapore 568047

Dear Sir/Madam,

**Enquiry Date** 

17/09/2018

Enquiry By

Chris Lim Gan Koon

TP Vehicle No.

YN4265G

Accident Date

17/09/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN4265G	EQ Insurance Company Ltd	20/11/2017-19/11/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Invoice

https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-18-143340

Date of Request:

17/09/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd Bik 10 Ang Mo Kio Industrial Park 2A #01-05/06 AMK Autopoint Singapore 568047

Dear Sir/Madam,

Enquiry Date

17/09/2018

Enquiry By

Chris Lim Gan Koon

TP Vehicle No. Accident Date YN4265G 17/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature,

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

### Vivian Lau (LKKAuto)

From:	Tan Wei Yin <weiyin.tan@eqinst< th=""><th></th></weiyin.tan@eqinst<>	
Sent:	Wednesday, 26 June, 2019 4:38	PM
To:	Vivian Lau (LKKAuto)	
Cc:	Admin A	
Subject:	EQ REF: DM18HO02476/WY, Ac on 17.09.18	ccident involving veh no: SHD 3578P & YN 4265G
Dear Vivian,		
We refer to your email	below.	
We note that vehicle w	as returned to hirer on 29/9/2018 at 9.30a	m and repairer delay PRI for 1 more day.
Hence, LOI/LOR should	be based on 11 days instead.	
Mandate: \$14,547.00		
Thank you.		
Regards,		
Tan Wei Yin		
Executive   Claims		
x =		
EQ Insurance Company Lim 5 Maxwell Road #17-00 Towe did 65 64969882   tel 65 6223 www.eqinsurance.com.sg	r Block MND Complex Singapore 069110 9433 ext 882   fax 65 6223 4190	<b>x</b>
x ======		
Privileged/Confidential information	on may be contained in this message. If you are not the inte	ended recipient, please notify the sender immediately and delete all copies of
Sent: Monday, June 24, To: Joel Goh <joel.goh@ Cc: Admin A <admin-a@< th=""><th></th><th>nce.com.sg&gt; 17.09.18</th></admin-a@<></joel.goh@ 		nce.com.sg> 17.09.18
EQI ref: TBA LKK REF: CC4/EQI18	8017187/Dwa3	
Dear Joel,		

Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

We refer to the above matter

This accident happened OI an abrupt lane change which probably caused the accident to happen.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer Chunni Motor Work Pte Ltd is as follows:

	Amou	int Claimed	Am	ount Revised
<ol> <li>Cost of Repair (+GST)</li> </ol>	S\$ :	23,452.74	S\$	12,840.00
<ol><li>Loss of USE (\$115.00 x 13 days)</li></ol>	S\$	1,495.00	SS	1,495.00 (Surveyor recommend 10 days)
3.Loss Of Rental ( \$ 40.00 x 13day)	SS	650.00	S\$	650.00
4. LTA Search	S\$	2.00	S\$	2.00
	S\$ 2	25,599.74	S\$ 1	4,987.00

Amount of claim at liability 100% S\$ 14,987.00

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 1 October, 2018 3:49 PM

To: 'Justin Wong' < justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>

Subject: RE: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC4/EQI18017187/Dwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 3578P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- · Preliminary advice

Kindly take note that the case handler in-charge Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 19 September, 2018 3:26 PM

To: 'Justin Wong' < justin.wong@eqinsurance.com.sg>; assignments < assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 20/09/2018.

BEST REGARDS.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [mailto:justin.wong@eqinsurance.com.sg]

Sent: Wednesday, 19 September 2018 2:57 PM To: assignments <a href="mailto:ssignments@lkkauto.com">ssignments@lkkauto.com</a>

Cc: Survey <<u>survey@jpknights.com</u>>

Subject: FW: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear LKK,

Kindly arrange for PRS and proceed with DS if liability is clear.

Regards, Justin Wong Executive | Claims

Tel: 6255 0808	Tel: 6286 0155	
AJAX Inspection Services Pte Ltd	Automobile Inspection Services     Pte Ltd	
Below is a list of motor surveyors in our panel. Please no objections to the appointment of any of the motor surveyed agreed to the appointment of any of the motor surveyour proposed motor surveyors to the said assignment.	veyors. If we do not hear from you, you are deemed to ors listed by us. Alternatively, please specify one or mo	o have ore of
We shall be appointing our surveyor to attend to the pr	re-repair survey of your client's vehicle.	
We refer to your email on PRI dated 18/09/2018.		
Dear Sir/Mdm,		
Save As To Costs		
Without Prejudice		
On Wed, Sep 19, 2018 at 11:31 AM, Justin Wong <	justin.wong@eqinsurance.com.sg> wrote:	
Chunni Motor Work P/L		
Regards,		
Thank you		
We agree to appoint LKK Auto Consultants P/L		
Dear Sir,		
Subject: Re: Accident involving veh no: SHD 3578P & YN	N 4265G on 17.09.18	
From: Chunni Motor [mailto:chunnimotor@gmail.com] Sent: Wednesday, September 19, 2018 2:40 PM To: Justin Wong < justin.wong@eqinsurance.com.sg>		
Privileged/Confidential information may be contained in	n this message. If you are not the intended recipient, p	olease notify I
		L
www.eqinsurance.com.sg	123 4190	
5 Maxwell Road #17-00 Tower Block MND Complex S did 65 6496 9115   tel 65 6223 9433 ext 115   fax 65 62		

Fax: 6284 1539

Contact Person: Sophia

Fax: 6849 9155

3) LBS Automotive Appraisal Pte Ltd

L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Elson/Elgene	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services
Tel: 81825263	50 CO
Fax: 67461148	Tel: 96623655
Contact Person: Kelvin	Fax: 67655662
	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel : 67472822
Fax: 63445328	Fax: 67470070
	Contact Person: Jasmine
11) Infiniti Appraisal Service	
Tel: 9009 9001 , 96684818	
Fax: 6458 7432	
Contact Person: Cedric / Edward	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards, **Justin Wong** Executive | Claims

### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Chunni Motor [mailto:chunnimotor@gmail.com]

Sent: Tuesday, September 18, 2018 10:00 AM To: EQI PRS < EQIPRS@eqinsurance.com.sg>

Subject: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Sir/Mdm.

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly arrange to survey in AMK Autopoint, Soon Hock Motor,#01-05/06, Tel: 6483 6016.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162.

Thank you for your kind assistance.

www.avg.com

This email has been checked for viruses by AVG antivirus software.



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

### To: M/s EQ INSURANCE COMPANY LTD

Date: 03/07/2019

### THIRD PARTY DIRECT SETTLEMENT

Vehiele Ne	YN 4265G	(Insd Veh)	Your Ref. No.: DM18HO02476/WY
Vehicle No.	SHD 3578P	(TP Veh)	Our Ref. No.: CC4/EQI18017187/Dwa3q2
Date of Accident	17/9/2018		

Liability		100%	
Final Repair Cost	: \$	12,840.00	
Loss of Income	: \$	550.00	11 days
Rental (If any)	: \$	1,265.00	11 days
Others:	: \$	2.00	
	: \$		
		-14,657.00	
Final Settlement Sum	: \$	14,000.00	GLOBAL SUM
Remarks	9		

1)	CHUNNI MOTOR WORK PTE LTD	: \$	14,000.00
	/	: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	1903 (1900)	199007190N OS1 Neg. No. 19-1	ranaci retici
	Affiliated to Federation Intern	ationale Des Experts En Autor	
Q INSURANCE COM	PANY LTD	Ref : CC4/EQI18017	7187/Dwa3q2
MAXWELL ROAD 17-00 TOWER BLOC MND COMPLEXSING		Date: 03-07-2019	
	Policy Particula	Code: EQI	IM
Insured Veh.	YN 4265G	Veh. Inspected	SHD 3578P
Policy No.	DMCPHQ17-006430	Coverage (\$)	0.00
Claim No.	DM18HO02476/WY	Excess (\$)	0.00
Assign From	JUSTIN	Assign Date	19/09/2018
	Vehicle Pa	rticulars & Condition	S. P. M. Pellers Co.
Make & Model	HYUNDAI 140	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU093667	Colour	BLUE
Odometer	232909	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	5 mm
L/H Front Tyre	205/60 R16	HANKOOK	5 mm
R/H Rear Tyre	205/60 R16	HANKOOK	5 mm
L/H Rear Tyre	205/60 R16	HANKOOK	5 mm
	Descri	ption of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE	N/S FRONT & N/S REAR PO	ORTION AND O/S BODY.
DAMAGES SEE D		11.6	
Assident Date	17/09/2018	eral Information	20/09/2018
Accident Date	MONTO-FALSA	Inspection Date	20/08/2018
Survey held at	BLK 10 ANG MO KIO IND. PA #03-19 AMK AUTOPOINT SINGAPORE 568047.		
a		Remarks	
	ON WAS CONDUCTED ON A"N		
b.	Estima	te Days of Repair	THE RESIDENCE

10 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3578P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT DOOR (LH)	DENTED	2,256.40	2,256.40
4	FRONT DOOR GEAR /REGULATOR (LH)	NOT NECESSARY	250.60	
-1	FRONT DOOR MIRROR ASSY (LH)	CRACKED	670.00	670.00
1	FRONT DOOR POWER MOTOR ,LH	NOT NECESSARY	172.70	
1	DOOR CENTRE PILLAR OUTER (LH)	DENTED	2,527.80	2,527.80
1	REAR DOOR (LH)	TO REPAIR SEE LABOUR	2,201.10	
1	FRONT WHEEL RIM (LH)	DISTORTED	325.30	325.30
1	FRONT WHEEL HUB CAP (LH)	BENT	107.10	107.10
- 1	FRONT WHEEL BEARING	DAMAGED	150.90	150.90
- 1	FRONT SHOCK ABSORBER (ASSY) (LH)	DISTORTED	342.20	342.20
1	FRONT SHOCK ABSORBER MOUNTING (LH)	NOT NECESSARY	108.80	
1	FRONT DRIVE SHAFT (LH)	DISTORTED	1,030.80	1,030.80
1	RACK & PINION ASSY	DAMAGED	969.60	969.60
1	STG TIE END	DISTORTED	62.60	62.60
1	FRONT SUSPENSION LOWER ARM (LH)	DISTORTED	529.30	529.30
1	KNUCKLE ARM (LH)	DISTORTED	552.00	552.00
-1	ABS SENSOR	NOT NECESSARY	234.00	
1	REAR FENDER WITH HOUSING (LH)	DENTED	4,736.80	4,736.80
1	REAR FENDER INNER LINING (LH)	NOT NECESSARY	169.30	
1	REAR WINDSCREEN MOULDING	NECESSARY	28.30	28.30
1	REAR TYRE RIM (LH)	NOT NECESSARY	325.30	
2	REAR WHEEL HUP-CAP (LH/RH)	NOT NECESSARY	107.10	
1	REAR WHEELBEARING ING & HUB	DAMAGED	362.00	362.00
1	REAR TRAILING ARM (LH)	NOT NECESSARY	192.00	
1	REAR ASSIST (LH)	NOT NECESSARY	145.70	
1	REAR SHOCK ABSORBER (LH)	NOT NECESSARY	276.30	
1	REAR SHOCK ABSORBER MOUNTING (LH)	NOT NECESSARY	81.30	
1	REAR UPPER ARM (LH)	DISTORTED	154.60	154.60
1	REAR LOWER ARM (LH)	DISTORTED	353.80	353,80
1	REAR KNUCKLE ARM (LH)	DISTORTED	545.60	545.60

Report Ref No. CC4/EQI18017187/Dwa3q2



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LESS 20% DISCOUNT		-3,993.86	-3,141.02
			15,975.44	12,564.08
	SPECIAL NETT ITEMS			
1	FRONT DOOR COMFORT LOGO (LH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOOG (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
1	FRONT TYRE (LH) (SN)	NOT NECESSARY	216.00	
-1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	46.00	46.00
1	REAR TYRE (LH) (SN)	NOT NECESSARY	216.00	
			833.00	401.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR DOOR (LH).		2,000.00	800.00
	SPRAY PAINTING CHARGE.		1,400.00	700.00
	WIRING CHARGE.	NOT NECESSARY	50.00	
	TUFF KOTE.		100.00	40.00
	TOWING CHARGE.	NOT NECESSARY	50.00	
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .		150.00	80.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.		120.00	80.00
	REMOVE/REFIX UNDERCARRIAGE (FRT).		200.00	150.00
	TRANSFER OF DOOR .		240.00	60.00
	REMOVE/REFIX UNDERCARRIAGE (RR).		200.00	150.00
	FOUR WHEEL ALIGNMENT.		120.00	60.00
	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE.	NOT NECESSARY	480.00	
				3
			5,110.00	2,120.00
	GRAND TOTAL		21,918.44	15,085.08

Report Ref No. CC4/EQI18017187/Dwa3q2



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-		 
	RECOMMENDED COST OF LUMP SUM REPAIRS	12,000.00
	(TO ITS PRE-ACCIDENT CONDITION)	The state of the s

Report Ref No. CC4/EQI18017187/Dwa3q2

ANG BRYAN TANI

Automotive Assessor / Investigator

### Joanne Lee (LKK Auto)

From:

Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent:

Monday, 8 July 2019 12:03 PM 'eqiprs@eqinsurance.com.sg'

To: Cc:

'vivianlau@lkkauto.com'

Subject:

TP Direct Settlement - Accident Involving YN 4265G (OI) and SHD 3578P (TP) on

17/09/2018

Attachments:

LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933