

Vivian Lau (LKKAUTO)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Wednesday, 26 June, 2019 4:38 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A
Subject: EQ REF: DM18HO02476/WY, Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Vivian,

We refer to your email below.

We note that vehicle was returned to hirer on 29/9/2018 at 9.30am and repairer delay PRI for 1 more day.

Hence, LOI/LOR should be based on 11 days instead.

Mandate: \$14,547.00

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, June 24, 2019 4:30 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: RE: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

EQI ref: TBA
LKK REF: CC4/EQI18017187/Dwa3

Dear Joel,

Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

We refer to the above matter

This accident happened on an abrupt lane change which probably caused the accident to happen.

We have surveyed the vehicle, and relevant supporting documents were enclosed for your perusal.

We seek your approval to offer to TP repairer **Chunni Motor Work Pte Ltd** as follows:

| | Amount Claimed | Amount Revised |
|---------------------------------------|----------------|--|
| 1. Cost of Repair (+GST) | S\$ 23,452.74 | S\$ 12,840.00 |
| 2. Loss of USE (\$115.00 x 13 days) | S\$ 1,495.00 | S\$ 1,495.00 (Surveyor recommend 10 days) |
| 3. Loss Of Rental (\$ 40.00 x 13day) | S\$ 650.00 | S\$ 650.00 |
| 4. LTA Search | S\$ 2.00 | S\$ 2.00 |
| | S\$ 25,599.74 | S\$ 14,987.00 |

Amount of claim at liability 100% S\$ 14,987.00

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 1 October, 2018 3:49 PM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC4/EQI18017187/Dwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 3578P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 19 September, 2018 3:26 PM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 20/09/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

Sent: Wednesday, 19 September 2018 2:57 PM

To: assignments <assignments@lkkauto.com>

Cc: Survey <survey@jpknight.com>

Subject: FW: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear LKK,

Kindly arrange for PRS and proceed with DS if liability is clear.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

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From: Chunni Motor [<mailto:chunnimotor@gmail.com>]
Sent: Wednesday, September 19, 2018 2:40 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Subject: Re: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Sir,

We agree to appoint LKK Auto Consultants P/L

Thank you

Regards,
Chunni Motor Work P/L

On Wed, Sep 19, 2018 at 11:31 AM, Justin Wong <justin.wong@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir/Mdm,

We refer to your email on PRI dated 18/09/2018.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd | 4) Priority Services |

| | |
|---|--|
| L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin | 8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee |
| 9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 | 10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 Contact Person: Jasmine |
| 11) Infiniti Appraisal Service Tel: 9009 9001 , 96684818 Fax: 6458 7432 Contact Person: Cedric / Edward | |

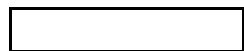
If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: Tuesday, September 18, 2018 10:00 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: Accident involving veh no: SHD 3578P & YN 4265G on 17.09.18

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly arrange to survey in AMK Autopoint, Soon Hock Motor, #01-05/06, Tel : 6483 6016.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162.

Thank you for your kind assistance.



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www.avg.com

