


- Pre repair inspection request - SMC916M VS SKU6647D (OI) DOA 14/09/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi
Sent: Wednesday, 19 September, 2018 1:18:45 PM
Attachments:  20180918153509513.pdf

Hi,

Please refer to the enclosed request from **ESTEEM PERFORMANCE PTE LTD.**

Claim no : 7444543029SG003
Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: carmen@esteemperf.com.sg [mailto:carmen@esteemperf.com.sg]
Sent: Wednesday, September 19, 2018 11:11 AM
To: Azlan, Syazairdina
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6647D AND SMC916M ON 14/09/2018

Dear Azlan,

We are prefer LKK - Kenneth Kong to survey the car.

Kindly arrange asap.

Thank you

From: Azlan, Syazairdina
Sent: Wed, 19 Sep 2018 02:57:12 +0000
To: carmen@esteemperf.com.sg
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKU6647D AND SMC916M ON 14/09/2018

Without Prejudice

Your Reference : SMC916M
Our Reference : 7444543029SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd

Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Wednesday, September 19, 2018 10:02 AM
To: AIG SGP, Claims-Survey
Cc: keith tan; jenny chong
Subject: Re: REQUEST FOR PRI SURVEY SMC916M

Dear AIG,

Kindly sent us a list to choose. We are not prefer your in-house to survey the car.


Thank you

Freundliche Grüße / Best Regards

Carmen Lim
Accident Claim Executive | Operation Division
Esteem Performance Pte Ltd

M: 8799 0066
P: 6484 1221
E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)
[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)
www.esteemperformance.com



On Wed, Sep 19, 2018 at 10:00 AM, AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com> wrote:
WITHOUT PREJUDICE

Hi Carmen,

We'll appoint AIG in-house surveyor to inspect the vehicle, kindly confirm acceptance.

Thanks.

AIG Claims Survey

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Tuesday, September 18, 2018 3:37 PM
To: AIG SGP, Claims-Survey
Cc: keith tan; jenny chong
Subject: REQUEST FOR PRI SURVEY SMC916M

Dear AIG,

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SMC 916 M

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 AMK IND PARK 2 #01-259 S'569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com

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