## Khanchna (LKK Auto)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Monday, 5 August 2019 6:07 PM

To: Khanchna (LKK Auto)

Cc: Coleen Kwok; jenny@esteemperf.com.sg; serence@esteemperf.com.sg; Admin A

Subject: Re: Accident involving SMC 916 M & SKU 6647D DATE 14/09/2018

**Attachments:** 20190805180626861.pdf

Dear Khanchna,

Pls refer as attached signed DV.

Kindly close the case and payment prepare to *Esteem Performance Pte Ltd* asap.

Thank you



Freundliche Grüße / Best Regards

## **Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M**: 8799 0066 **P**: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com







On Mon, Aug 5, 2019 at 9:15 AM Khanchna (LKK Auto) < khanchna@lkkauto.com > wrote:

Without Prejudice (save as to costs)

Dear Sirs/Mdm.

Thank you for the acceptance.

We attach herewith a copy of the DV for your necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

## **LKK Auto Consultants Pte Ltd**

DID: **6841 2360** email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim < carmen@esteemperf.com.sg>

Sent: Tuesday, 30 July 2019 6:29 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Coleen Kwok <coleen21@esteemperf.com.sg>; jenny@esteemperf.com.sg; serence@esteemperf.com.sg; Admin A

<admin-a@lkkauto.com>

Subject: Re: Accident involving SMC 916 M & SKU 6647D DATE 14/09/2018

Dear Khanchna,

We are accept your offer at \$3990.57

Kindly let us have your DV asap.

Thank you

Carmen Lim  Accident Claim Executive   Operation Division  Esteem Performance Pte Ltd  M: 8799 0066 P: 6484 1221 E: carmen@esteemperf.com.sg 5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom)  www.esteemperformance.com  Www.esteemperformance.com  Without Prejudice (save as to costs)	Freundliche Grüße / Best Regards	
Esteem Performance Pte Ltd  M: 8799 0066 P: 6484 1221 E: carmen@esteemperf.com.sg 5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom) www.esteemperformance.com  Www.esteemperformance.com  Without Prejudice (save as to costs)	Carmen Lim	
Esteem Performance Pte Ltd  M: 8799 0066 P: 6484 1221 E: carmen@esteemperf.com.sg 5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom) www.esteemperformance.com  Www.esteemperformance.com  Without Prejudice (save as to costs)	Accident Claim Executive   Op	eration Division
P: 6484 1221 E: carmen@esteemperf.com.sg  5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom)  www.esteemperformance.com  On Thu, Jul 25, 2019 at 4:23 PM Khanchna (LKK Auto) < khanchna@lkkauto.com> wrote:  Without Prejudice (save as to costs)		
5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom)  www.esteemperformance.com  Thu, Jul 25, 2019 at 4:23 PM Khanchna (LKK Auto) < khanchna@lkkauto.com> wrote:  Without Prejudice (save as to costs)	M: 8799 0066 P: 6484 1221	
Www.esteemperformance.com  On Thu, Jul 25, 2019 at 4:23 PM Khanchna (LKK Auto) < khanchna@lkkauto.com > wrote:  Without Prejudice (save as to costs)	5033 Ang Mo Kio Industrial Pa (Head Office) 385 Sin Ming Drive Vicom Insp	irk 2 #01-259
On Thu, Jul 25, 2019 at 4:23 PM Khanchna (LKK Auto) < khanchna@lkkauto.com > wrote:  Without Prejudice (save as to costs)	, '	
Without Prejudice (save as to costs)	www.esteempenormance.com	<u>.</u>
Without Prejudice (save as to costs)		
Without Prejudice (save as to costs)	'	
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Without Prejudice (save as to costs)		
Without Prejudice (save as to costs)		
Without Prejudice (save as to costs)		
(save as to costs)	On Thu, Jul 25, 2019 at 4:23 PM Khanchna (LKK Au	uto) < <u>khanchna@lkkauto.com</u> > wrote:
	Without Prejudice	
	(save as to costs)	
Dear Sirs/Mdm,		
Dear Sirs/Mdm,		
	Dear Sirs/Mdm,	
We refer to the above matter.	We refer to the above matter.	
We propose settlement as follows: -	We propose settlement as follows: -	
1. Cost of Repair (w/GST) \$ 3,743.12	1	
2. Loss of Rental (4days x \$60.00)       \$ 240.00         3. LTA/GIA Search Fee       \$ 7.45		
TOTAL \$ 3,990.57		·

Please confirm acceptance.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Best Regards,
Khanchna  Case Handler
LKK Auto Consultants Pte Ltd
DID: <b>6841 2360</b>   email: <u>Khanchna@lkkauto.com </u> Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > Sent: Thursday, 25 July 2019 3:53 PM  To: Coleen Kwok < coleen21@esteemperf.com.sg >; carmen@esteemperf.com.sg; jenny@esteemperf.com.sg; serence@esteemperf.com.sg; Khanchna (LKK Auto) < khanchna@lkkauto.com > Subject: RE: Accident involving SMC 916 M & SKU 6647D DATE 14/09/2018
<u>'WITHOUT PREJUDICE'</u>
SAVE AS TO COSTS
Dear Sir / Madam,
Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.
Hi Khanchna
I
Kindly assist.
Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on th issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.
Thank you
Best Regards,
Vivian Lau  Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625   email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)

From: Coleen Kwok [mailto:coleen21@esteemperf.com.sg]
Sent: Thursday, 25 July, 2019 3:43 PM  To: Vivian Lau (LKKAuto) < <u>vivianlau@lkkauto.com</u> >; <u>carmen@esteemperf.com.sg</u> ; <u>jenny@esteemperf.com.sg</u> ;
serence@esteemperf.com.sg  Subject: Accident involving SMC 916 M & SKU 6647D DATE 14/09/2018
Hi Vivian
Good day
I would like to bring to your attention that i did not receive any correspondence from you to-date from my last email dated 05/11/2018.
I would appreciate if you could look into this urgently and provide us with a response for follow up.
Thanks & Regards
Sent from my iPad