Vic (LKKAuto)

Thank you.

Rgds

From: Vic (LKKAuto) Thursday, 18 October, 2018 4:31 PM Sent: To: Cheng Hoe Motor Pte Ltd (Yishun-June) Cc: Admin A; Vic (LKKAuto) Subject: RE: RESEND-ENQUIRY OF LIABILITY - XD5672Y *** LKK REF: CC4/AIG18017180/ha3 WITHOUT PREJUDICE Dear June, We refer to the above matter. Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal. Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement. Thank you. Best Regards, Vic Alpeh | Case Handler LKK Auto Consultants Pte Ltd Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth Print only when necessary This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you. From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg] Sent: Thursday, 11 October, 2018 3:59 PM To: Vic (LKKAuto) Cc: CS A Team; CS B Team Subject: RESEND-ENQUIRY OF LIABILITY - XD5672Y *** LKK REF: CC4/AIG18017180/ha3 **RE-SEND**

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Monday, October 08, 2018 3:28 PM

To: Vic

Subject: Re: ENQUIRY OF LIABILITY - XD5672Y *** LKK REF: CC4/AIG18017180/ha3

Hi Vic,

Pls advise on liability soonest.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Mei Kwan (LKKAuto)

Sent: Friday, October 05, 2018 5:25 PM **To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

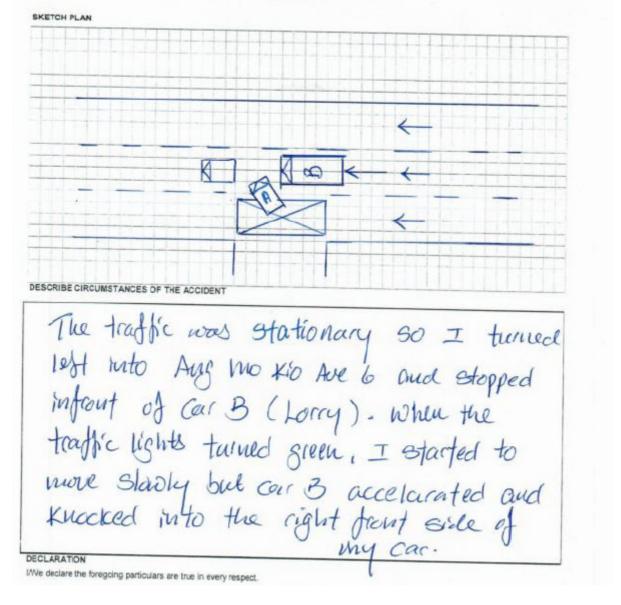
Subject: RE: ENQUIRY OF LIABILITY - XD5672Y *** LKK REF: CC4/AIG18017180/ha3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

Yes. Oi reported.

Please refer to the below OI's sketch plan and statement.



Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) < chmotor@singnet.com.sg>

Sent: Friday, 5 October, 2018 5:17 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: Re: ENQUIRY OF LIABILITY - XD5672Y *** LKK REF: CC4/AIG18017180/ha3

Hi Mei Kwan,

Has you got the report from your principal?

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Mei Kwan (LKKAuto)

Sent: Thursday, September 20, 2018 7:41 PM **To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: ENQUIRY OF LIABILITY - XD5672Y *** LKK REF: CC4/AIG18017180/ha3

Dear June,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) < chmotor@singnet.com.sg>

Sent: Thursday, 20 September, 2018 6:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: ENQUIRY OF LIABILITY - XD5672Y

Dear Sir,

OUR CLIENT - XD5672Y

DOA : 16/9/18 @0910hrs

AIG INSURED: SJU5151K

Attached our client's report.

Pls let us have a copy of your insured's driver statement if applicable?

Also kindly advise on liability .

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel:67556142

Fax: 67557719