

INSURANCE

INS. CASE OWNER

CC<sup>3</sup> / CTI1801 7174, 4 phd

LKK

IDAC

Surveyor:

MARINUS

DOI:

ASSIGNMENT

27/11/18

Date / Time:

20/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 1730P

Name of Insured:

NEKA TOURS PW

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

18/11/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

6WMSDR455700

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

G8H SUPRA



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

cdc Fulco



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

20/11/18  
20/11/18  
30/11/18 @ 1.30pm  
14/3/19  
1/4/19

Call call OI, Mr. Chandra. Confirm accident. Informed TP claim. Advise him that TP has video to show accident. He has no dispute on liability but concern on damages. Will take note on damages.  
File -> Surpa +

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handle

Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

( days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

22.

Repair Cost:

\$

1869.29

Loss of Rental (LOR):

\$

( days)

Loss of Use (LOU):

\$

192.00 (\$ 50 x 3 days)

Loss of Income (LOI):

\$

( \$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$

2.00

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Legal Cost:

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$

2021.29

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$

2021.29

Name 1:

Cycle & Carriage - Fulco Motor Dealer Pte Ltd.

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

COPY SENT

REF: CIL

## ASSIGNMENT

From: Date: 27092018

Estimated Cost:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: ABH 5247G

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh

Murs.

(Policy Condition)

10am

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report

Consistent? : Yes or No

GLA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.:

Yes or No

Lump Sum:

15.1

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

4784C

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBH 5247G Regn 718

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA

Make:

Citroen Berlingo cc 1560

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

4120

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VF77FBH/MHJ760130

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Dyneker

Front

Rear

R/Bal.

7

mm

R/Bal.

3

mm

L/Bal.

7

mm

L/Bal.

3

mm

D.O.A.

18/9/18

D.O.I.

27/9/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

9/5 H.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 29187

28/1/19 confirm final by \$1747.00 with chas.

(Reel 15320/652)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ - RS. \$

) Photos

) Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18017174/Upb3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 20-09-2018



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 1730P	Veh. Inspected	GBH 5247G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/09/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	18/09/2018	Inspection Date	27/09/2018
Survey held at	CYCLE & CARRIAGE.FULCO MOTOR DEALER PL NO.330 UBI ROAD 3 SINGAPORE 408650		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI18017174/Upb3

Date: 28.09.2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GBH5247G**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.09.2018 at the premises of M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,947.00
Revised Estimate Amount	: S\$	1,947.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Front portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



CITROËN

### ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info														
CHINA TAIPING INSURANCE (SINGAPORE) 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Claims Dept.  Contact No 63896111	<table> <tr> <td>Cust No/Name</td><td>/Netlink Management Pte. Ltd.</td></tr> <tr> <td>Reg No/Reg Date</td><td>GBH5247G / 02/07/2018</td></tr> <tr> <td>Date In/Mileage</td><td>19/09/2018/ 0</td></tr> <tr> <td>Chassis No</td><td>VF77FBHYMHJ760130</td></tr> <tr> <td>Engine No</td><td>10JBHW3019358</td></tr> <tr> <td>Make/Model</td><td>CITCV/BERLINGO L2 1.6 BLUEHDI ETG</td></tr> <tr> <td>Colour/Trim</td><td>WPP / BK</td></tr> </table>	Cust No/Name	/Netlink Management Pte. Ltd.	Reg No/Reg Date	GBH5247G / 02/07/2018	Date In/Mileage	19/09/2018/ 0	Chassis No	VF77FBHYMHJ760130	Engine No	10JBHW3019358	Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG	Colour/Trim	WPP / BK
Cust No/Name	/Netlink Management Pte. Ltd.														
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Chassis No	VF77FBHYMHJ760130														
Engine No	10JBHW3019358														
Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG														
Colour/Trim	WPP / BK														

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000018	Credit	19/09/2018/ 19:02	DS	218 / MarsLer	10362

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S MIPNT88088 TO CHECK LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS				80.00
S MIPNT88088 DIAGNOSTIC / SCANNING				250.00
S MIPNT88088 TO REPLACE FRONT BUMPER, RHF FENDER, ETC STRAIGHTEN, REFORM, ALIGN ON FRT ACCIDENT AFFECTED AREAS				1800.00
S MIPNT88088 TO APPLY SEALANT KIT ON PANEL				100.00
S MIPNT88088 SPRAY PAINTING ON FRT & RHF ACCIDENT AFFECTED AREAS				1260.00
M C1613563780 FRONT BUMPER	1.00	856.00	0.00	856.00
P C7416J2 BUMPER SIDE BRACKET	1.00	56.00	0.00	56.00
M C1613564780 BUMPER MOULDING	1.00	197.00	0.00	197.00
M C7841Y2 RHF FENDER PANEL	1.00	348.00	0.00	348.00
Z NOTES ACCIDENT ON 18/09/2018 ALONG RAEBURN PARK OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT VEHICLE TP #PC1730P TP INS : CHINA TAIPING				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Confirm &amp; accepted by

Signature:  
Date:

Authorized signatory and company stamp

Parts	1,457.00
Labour	0.00
Standard Menu	0.00
Specialist Job	3,490.00
Others (Lub, etc)	0.00
Sundry	0.00
Total (w/o GST)	4,947.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

**& CARRIAGE FULCO MOTOR DEALER PTE LTD**  
**EUNOS LINK SERVICE CENTRE**

Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



**ESTIMATE**

Owner Name & Vehicle Info	
Cust No/Name	/Netlink Management Pte. Ltd.
Reg No/Reg Date	GBH5247G / 02/07/2018
Date In/Mileage	19/09/2018/ 0
Chassis No	VF77FBHYMHJ760130
Engine No	10JBHW3019358
Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG
Colour/Trim	WPP / BK

Contact No 63896111

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No				
F0000018	Credit	28/01/2019/ 08:53	DS	323 / ChrisBulaciuc	10362				
Description of Goods / Services				Qty	Unit Price	Disc%	Amount		
S	MIPNT88088	TO CHECK LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS						60.00	
S	MIPNT88088	DIAGNOSTIC / SCANNING						250.00	
S	MIPNT88088	TO REPLACE BUMPER MOULDING -TO REPAIR FRT BUMPER AND LHF FENDER STRAIGHTEN, REFORM, ALIGN ON FRT ACCIDENT AFFECTED AREAS						400.00	
S	MIPNT98088	SPRAY PAINTING ON FRT & RHF ACCIDENT AFFECTED AREAS						840.00	
X	C1613564780	BUMPER MOULDING				1.00	197.00	0.00	197.00
Z	NOTES	ACCIDENT ON 18/09/2018 ALONG RAE BURN PARK OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT VEHICLE TP #PC1730P TP INS : CHINA TAIPIING							

Confirm & accepted by

*Finalization 28/01*

Authorized signatory and company stamp

Parts	197.00
Labour	0.00
Standard Menu	0.00
Specialist Job	1,550.00
Others (Lub, etc)	0.00
Sundry	0.00
Total (w/o GST)	1,747.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	4784C

### Vehicle Details

Vehicle No.:	GBH5247G
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Sep 2018
Vehicle Make:	CITROEN
Vehicle Model:	BERLINGO L2 1.6 BLUEHDI S&S ETG6
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	10JBHW3019358
Chassis No.:	VF77FBHYMHJ760130
Maximum Power Output:	-
Open Market Value:	\$20,608.00
Original Registration Date:	02 Jul 2018
First Registration Date:	02 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$1,031.00

### Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	01 Jul 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$29,902.00
COE Rebate Amount:	\$29,187.00
<b>Total Rebate Amount:</b>	<b>\$29,187.00</b>

The information contained herein is correct as at 27 Sep 2018

OK



# Vocational Licence

A vocational licence allows you to drive a taxi, private hire car or bus, or work as a bus attendant on a school bus in Singapore.

## At a glance

Understanding Vocational Licence	<p>There are different types of vocational licences, each with its own requirements and application process.</p> <p>Each vocational licence is valid for 3 years and is subject to age restrictions.</p>
Applying for Vocational Licence	<p>Check the requirements and application process for the following licences:</p> <ol style="list-style-type: none"><li>1. Taxi Driver's Vocational Licence (TDVL)</li><li>2. Private Hire Car Driver's Vocational Licence (PDVL)</li><li>3. Bus Driver's Vocational Licence (BDVL)</li><li>4. Omnibus Driver's Vocational Licence (ODVL)</li><li>5. Bus Attendant's Vocational Licence (BAVL)</li></ol> <p>One month before your licence expires, you will receive a notice with instructions on how to renew your Vocational Licence.</p> <p>You must pay additional administrative fees if you renew your licence 6 months after the expiry date</p> <p>If your vocational licence has expired for more than 3 years, you must submit a new application.</p>
Related digital services	<a href="#">Enquire vocational licence status</a>



## Understanding vocational licence

To drive a taxi, private hire car or bus, or to work as a school bus attendant, you must have a vocational licence. Different vocational licences have different requirements

The application process may take up to 3 to 5 weeks.

[Learn how to apply for a vocational licence](#)

## Validity period for a vocational licence

Once your vocational licence is issued, it is valid for 3 years, depending on your age. If you are 68 years and above, the validity period of your vocational licence may be shorter. The statutory age limit for a vocational licence is 75 years old.



Your vocational licence will be revoked if you are convicted in court, or if your driving licence has been disqualified or suspended for one year or more.

## Applying for a new vocational licence

The requirements and application process for each type of vocational licence are different.

[Applying for Taxi Driver's Vocational Licence \(TDVL\)](#)



[Applying for Private Hire Car Driver's Vocational Licence \(PDVL\)](#)



[Applying for Bus Driver's Vocational Licence \(BDVL\)](#)



[Applying for Omnibus Driver Vocational Licence \(ODVL\)](#)



## Renewing your vocational licence

A month before the licence expires, you will receive a renewal notice from LTA to renew your vocational licence. To renew your licence, you must meet the requirements stated in your renewal notice. If you have misplaced your renewal notice or did not receive it, contact us.

You can check the status and expiry of your Vocational Licence online via digital services.

## Check the status of your licence

\* NRIC No/FIN

S1794466E

\* Date of birth

30/01/1967

Submit

## STATUS OF VOCATIONAL LICENCE

The information contained herein is correct as at 30-Nov-2018

Name	Licence Number	Date of Birth
FAISAL BIN MOHAMAD ISA	S1794466E	30-Jan-1967

## TYPE OF VOCATIONAL LICENCE

VL Type	Status	Expiry Date
General Bus Driver's Vocational Licence	Valid	11-02-2021
Bus Attendant's Vocational Licence	Valid	11-02-2021

If your vocational licence has expired for more than 3 years, you must submit a fresh new application.

To renew your expired vocational licence, follow these steps:

### Step 1: Submit your application for late renewal

Submit the following documents in person to the LTA Customer Service Centre or by mail to:

Land Transport Authority  
Vocational Licence Services  
10 Sin Ming Drive  
Singapore 575701

#### Opening hours:

8.00 am to 4.30 pm, Mondays to Fridays  
8.00 am to 12.00 pm, Saturdays

#### Required documents:

- Completed application form
- A recent passport-sized colour photo with white background (1 photo per application)
- Original NRIC
  - If you are sending your application through mail, submit a front and back digital image of your NRIC
- Original Singapore Class 3/3A/3C/3CA driving licence, where applicable
  - If you are sending your application through mail, submit a front and back digital image of your driving licence
- \$25 late renewal fee paid by cheque payable to "Land Transport Authority"

### Step 2: Receive the outcome

You will be informed of the outcome of your application by mail.

You may be required to meet additional requirements, such as going for a medical examination or refresher course, before your renewal application can be completed.

When your application to renew is approved, you will need to pay a non-refundable licence fee of \$40 via cash, NETS or cheque to "Land Transport Authority" to renew your vocational licence for 3 years.

[Home](#)[Buying](#)[Owning](#)[Driving](#)[Selling / Deregistering](#)[Digital Services](#)[Forms](#)[Facts & Figures](#)[Contact us](#)[Sitemap](#)

Last updated 21 Sep 2018

Best viewed using IE 11, Firefox 52, Chrome 56, Safari 8, Opera 43 and above

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## Service Request Details

Claim

S8M00OKC

Reference

CC4/ASM18012957/ub3 

Loss Date

14 July 2018

Request Date

16 July 2018

Due Date

16 July 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

Incident Vehicle Registration #

SGK6873S

Make

TPVD TBC

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 November 2018 8:04 AM  
**To:** 'Chris Bulaclac'  
**Cc:** Vivian Lau (LKKAuto); 'Mars Ler'; Olivia Lau (LKKAuto); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3

Without Prejudice

Hi Chris,

Attached is a copy of our insured police report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his accident report for our necessary action.

Name	FAISAL BIN MOHAMAD ISA	ID No.	A A ...
Related Vehicle	PC1730P (Bus/Coach/Minibus)	Contact No.	...
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,2A,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

### Brief Details.

On 18/09/2018 at about 1700hrs, I was driving my company minibus, PC1730P along Raeburn park. I then made a three-point turn at the U-turn area and went to the pick up point. I spotted one van, GBH5247G parked near to the pick up point. I then drove past the van and pick up my passenger. Suddenly, two people approached me and informed that the bus that I am driving had side swipe their van. I then came down to assess the damage and saw one fine scratch near to the front right side of the vehicle and no paint transfer. There was also no damaged observed on the bus. I then informed this matter to my company who then spoke to the other party in regards to the matter for private settlement. I had informed my company that the van belongs to Netlink Management Pte Ltd. I wish to state that I did not hear or feel anything. My passenger also informed me that they did not see anything or hear anything in regards to the accident as well.

On 18/11/2018, I was notified by the company that I will need to lodge a accident report for the insurance claims as the other party refused private settlement and insisted of claiming from the insurance.

On 21/11/2018, I then come to Polong Paair NPP to lodge a police accident report as required by my company insurance.

## Hsiao Tong (LKKAUTO)

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**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Friday, 30 November 2018 8:55 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Vivian Lau (LKKAUTO); Mars Ler; Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3

Dear Hsiao Tong,

Please see below link for your reference. It was uploaded in the merimen.

[https://www.dropbox.com/s/lojdwkl23bjtm0t/Rec\\_20180918\\_170132\\_D%20%28online-video-cutter.com%29.mp4?dl=0](https://www.dropbox.com/s/lojdwkl23bjtm0t/Rec_20180918_170132_D%20%28online-video-cutter.com%29.mp4?dl=0)

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Friday, 30 November 2018 08:04  
**To:** Chris Bulaclac  
**Cc:** Vivian Lau (LKKAUTO); Mars Ler; Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3

**Without Prejudice**

Hi Chris,

Attached is a copy of our insured police report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his accident report for our necessary action.



## Hsiao Tong (LKKAUTO)

---

**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Friday, 30 November 2018 8:57 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Vivian Lau (LKKAUTO); Mars Ler; Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3  
**Attachments:** 1e4aff27-7372-4b51-9c1c-77fbf0a169ed.jpg; 2b885032-6987-4407-834b-fdc685ac4520.jpg; 2d06d4e2-b8b9-4505-bb13-d15610f2e621.jpg; 9e33949a-ba4c-4b15-bd69-599a3e6cc522.jpg; 49e97f7c-0b73-4199-ab6e-277fdb1dc87c.jpg; 45647e6f-3aaa-419e-af79-9e515bd3fbfe.jpg

Hi Hsiao Tong,

Attach photo of your Insured vehicle damaged.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Friday, 30 November 2018 08:04  
**To:** Chris Bulaclac  
**Cc:** Vivian Lau (LKKAUTO); Mars Ler; Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3

**Without Prejudice**

Hi Chris,

Attached is a copy of our insured police report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his accident report for our necessary action.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 November 2018 1:59 PM  
**To:** 'Chris Bulaclac'  
**Cc:** Vivian Lau (LKKAuto); Mars Ler; Olivia Lau (LKKAuto); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3

### Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Friday, 30 November 2018 8:57 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK REF:CC3/CTI18017174/Upb3

Hi Hsiao Tong,

Attach photo of your Insured vehicle damaged.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
Assistant Manager – Customer Service  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Friday, 30 November 2018 08:04  
**To:** Chris Bulaclac  
**Cc:** Vivian Lau (LKKAUTO); Mars Ler; Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK  
REF:CC3/CTI18017174/Upb3

Without Prejudice

Hi Chris,

Attached is a copy of our insured police report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his accident report for our necessary action.

Name	FAISAL BIN MOHAMAD ISA	ID No.	A A
Related Vehicle	PC1730P (Bus/Coach/Minibus)	Contact No.	
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,2A,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 18/09/2018 at about 1700hrs, I was driving my company minibus, PC1730P along Raeburn park. I then made a three-point turn at the U-turn area and went to the pick up point. I spotted one van, GBH5247G parked near to the pick up point. I then drove past the van and pick up my passenger. Suddenly, two people approached me and informed that the bus that I am driving had side swipe their van. I then came down to assess the damage and saw one fine scratch near to the front right side of the vehicle and no paint transfer. There was also no damaged observed on the bus. I then informed this matter to my company who then spoke to the other party in regards to the matter for private settlement. I had informed my company that the van belongs to Netlink Management Pte Ltd. I wish to state that I did not hear or feel anything. My passenger also informed me that they did not see anything or hear anything in regards to the accident as well.

On 18/11/2018, I was notified by the company that I will need to lodge a accident report for the insurance claims as the other party refused private settlement and insisted of claiming from the insurance.

On 21/11/2018, I then come to Polong Pasir NPP to lodge a police accident report as required by my company insurance.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 28 November 2018 11:36 AM

**To:** 'Chris Bulaclac' <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK  
REF:CC3/CTI18017174/pb3

Without Prejudice

Hi Chris,

Insured non-reporting.

We are following up with insured and will get back to you asap.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Sent:** Wednesday, 28 November 2018 11:22 AM

**To:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Subject:** RE: [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK  
REF:CC3/CTI18017174/pb3

Hi Olivia,

Thanks for the assistance,

Hsiao Tong,

Kindly advice.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
Assistant Manager – Customer Service  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Olivia Lau (LKKAUTO) [<mailto:olivialau@lkkauto.com>]  
**Sent:** Wednesday, 28 November 2018 10:53  
**To:** Hsiao Tong (LKKAUTO); Chris Bulaclac  
**Cc:** Vivian Lau (LKKAUTO); Mars Ler  
**Subject:** [CTI]: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK  
REF:CC3/CTI18017174/pb3

LKK REF: CC3/CTI18017174/Upb3

Hi Chris,

The file is being handled by Hsiao Tong.

HT – can you look into this

Thanks.

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make  
good  
use of  
Today

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**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]  
**Sent:** Tuesday, 27 November, 2018 8:20 AM  
**To:** Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Subject:** Re: Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK  
REF:CC3/CTI18017174/pb3

Dear Both,

Good morning, Please assist to look into this case , It was dragging for so long and we need to advice our Insured accordingly.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeii@lkkauto.com>]  
**Sent:** Thursday, 20 September 2018 18:19  
**To:** Mars Ler  
**Cc:** assignments; Chris Bulaclac; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Re:Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P \*\*\*LKK  
REF:CC3/CTI18017174/pb3

Dear Mars,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeii@lkkauto.com](mailto:shupeii@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Sent:** Wednesday, 19 September 2018 7:05 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Subject:** Re:Accident On 18/09/2018 Involving Our Insured GBH5247H And Your Insured PC1730P

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

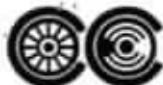
**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

Thank You,

Best regards

Mars Ler  
B & P Service Advisor  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566





CYCLE & CARRIAGE

**CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE**

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

REPAIRER CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

**MOTOR VEHICLE CLAIM DISCHARGE VOUCHER**

ATTN: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
105 Cecil Street  
#18-00/#19-00/#16-01/02  
SINGAPORE 069428

OWNER	: <u>NETLINK MANAGEMENT PTE LTD</u>	VEHICLE NO	: <u>GBH5247G</u>
VEHICLE MODEL	: <u>CITROEN BERLINGO</u>	THIRD PARTY	: <u>PC1730P</u>
ACCIDENT DATE	: <u>18/09/2018</u>	WIP NO	: <u>10362</u>

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF REPAIRER'S CHARGES ARE CLAIMABLE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT OF MY CLAIMS.



OWNER/INSURED SIGNATURE

DATE :

TIME :

## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number :** 5090425321-01

**Cover :** Preferred Workshop Plan

- |   |                                |
|---|--------------------------------|
| 1. Index mark and Registration Number of Vehicle  | : To Be Advised                |
| Chassis Number  | : VF77FBHYMHU760130            |
| 2. Name of Policyholder   | : NETLINK MANAGEMENT PTE. LTD. |
| 3. Effective Date of Insurance  | : 02 Jul 2018                  |
| 4. Expiry Date of Insurance   | : 01 Jul 2019                  |
| 5. Persons or Classes of Persons entitled to drive#   |                                |
| (a) The Policyholder.   |                                |
| (b) Any other person who is driving on the Policyholder's order or with his/her permission.   |                                |
| Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. |                                |
| 6. Limitations as to Use#   |                                |
| (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.   |                                |
| (b) Use for the carriage of passengers or goods in connection with the Policyholder's business.   |                                |

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

# Limitations rendered Inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : MARSH (SINGAPORE) PTE LTD (00000690193)  
Date of Issue : 18 Aug 2017 16:53 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

\_\_\_\_\_  
Authorised Officer



\_\_\_\_\_  
Chief Executive

**MOTOR ACCIDENT REPORT FORM**

Details of Passenger 2	
Passenger Name:	NG WEI CHONG
Contact Number:	* 87236657
Gender	Male
Details of Passenger 3	
Passenger Name:	WONG SOON WAI
Contact Number:	96417621
Gender	Male
Details of Passenger 4	
Passenger Name:	
Contact Number:	
Gender	
Details of Passenger 5	
Passenger Name:	
Contact Number:	
Gender	
Details of Passenger 6	
Passenger Name:	
Contact Number:	
Gender	

# SPASS

Employment of Foreign Manpower Act (Chapter 91A)  
Republic of Singapore

NETLINK TRUST OPERATIONS COMPANY PTE. LTD.

SECTOR SERVICE

Name

DASALLA NORLITO CABLAY

Occupation

ASSOCIATE ENGINEER

S Pass No

0 2473305-

Date of Application

31-10-2016

Date of Issue

15-11-2016

Date of Expiry

30-12-2018

1473305-

FOR C&C USE ONLY  
L7398424



# REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: G61111380R

DASALLA NORLITO CABLAY

Birth Date: 10 Dec 1978

Issue Date: 21 Jan 2017

Valid Till: 20-01-2022



# YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

21 Jan 2012  
21 Jan 2012

Motorcycles <= 200 cc  
Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg

Class 2B  
Class 3



Licence No: G61111380R

MP 426A

# VISIT PASS

Immigration Regulations

Name  
DASALLA NORLITO CABLAY

Date of Birth

10-12-1978

Sex

M

Passport No

G6111380R

Date of Issue

15-11-2016

Date of Expiry

30-12-2018

Nationality

PHILIPPINO

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO Surrender THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



## Shu Pei (LKKAuto)

---

**From:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Sent:** Wednesday, 21 November 2018 10:39 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

Without Prejudice

Dear Shu Pei,

Our insured to date has not make a report for this accident.

We shall send a final reminder to our insured to make a report and keep you informed.

Thank you.

Regards,

**Ong Chin Kiat**  
Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7174 / 6224 7478  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 20 November, 2018 7:12 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Lucas Lee <lucas.lee@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 8 October 2018 3:35 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 28 September 2018 2:51 PM

To: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Cc: Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Subject: RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBH 5247G at M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

Sent: Friday, 21 September 2018 11:16 AM

To: Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

Subject: RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Jowyn Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)





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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Thursday, 20 September, 2018 5:45 PM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Jowyn Tay; Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving PC1730P (OI : CTI - TBA) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from at M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd.

Enclosed for your perusal is:

- TP EST & GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

5 Anson Road #15-00 Springleaf Tower Singapore 079906  
Tel: 6389 6111 Fax: 6222 1033  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)  
Co. Reg No: 200208084E

Our Reference: **SNM18D04557/C01/7**

Date : **21 SEPTEMBER 2018**

via Ordinary & Registered Mail

**MEGA TOURS PTE LTD  
181 KITCHENER ROAD  
#01-09 PARKROYAL ON KITCHENER ROAD  
SINGAPORE 208533**

Dear Sir / Madam

**ACCIDENT INVOLVING PC1730P AND GBH5247G ON 18 SEPTEMBER 2018  
ALONG RAEBURN PARK**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **GBH5247G**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website [www.sg.cntaiping.com](http://www.sg.cntaiping.com) for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd  
Attn : HSHAO TONG  
Ref : CC3/CT18017174/PB3  
Contact No : 67423197  
via Email : HSHAO.TONG@LKKAUTO.COM

CC : Agent - (AN0633A) - SKYLINK INSURANCE AGENCY PTE LTD

F02/LKKDSANR-2013



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18017174/Upb3

21<sup>TH</sup> November 2018

**MEGA TOURS PTE LTD**  
181 KITCHENER ROAD  
#01-09 PARKROYAL ON KITCHENER ROAD  
SINGAPORE 208533

Dear Sir / Madam,

**ACCIDENT INVOLVING PC 1730P AND GBH 5247G ON 18 SEPTEMBER 2018  
ALONG RAEBURN PARK**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 21 SEPTEMBER 2018.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 29 November 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: chewht@lkkauto.com

c.c: *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Hsiao Tong (LKKAUTO)

---

**From:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Sent:** Thursday, 29 November 2018 1:56 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018  
**Attachments:** PC1730P.PDF

Without Prejudice

Dear Shu Pei / Hsiao Tong,

We attached copy of our insured report.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Ong Chin Kiat

**Sent:** Wednesday, 21 November, 2018 10:39 AM

**To:** 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>

**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

Without Prejudice

Dear Shu Pei,

Our insured to date has not make a report for this accident.

We shall send a final reminder to our insured to make a report and keep you informed.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 20 November, 2018 7:12 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 8 October 2018 3:35 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 28 September 2018 2:51 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBH 5247G at M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.



Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Friday, 21 September 2018 11:16 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1730P (OI : CTI - SNM18D04557C02) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Jowyn Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 20 September, 2018 5:45 PM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Jowyn Tay; Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving PC1730P (OI : CTI - TBA) AND GBH5247G (TP : LKK REF - CC3/CTI18017174/pb3) on 18.09.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from at M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd.

Enclosed for your perusal is:

- TP EST & GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupej@lkkauto.com](mailto:shupej@lkkauto.com) | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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CYCLE & CARRIAGE

Our Ref : GBH5247G  
Your Ref : PC1730P

March 7, 2019

AR. REGISTERED

CHINA TAIPING INSURANCE SINGAPORE  
3 ANSON ROAD # 16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

Attention: Motor Claims,

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. GBH5247G – Accident on 18/09/2018  
ALONG RAEBURN PARK.

We are pleased to enclose our invoice number 77425844 dated 22/02/2019 amounting as follows:

Cost of Repair	S\$ 1869.29
Loss of USE 03 days x S\$50/DAY	S\$ 150.00
LTA Search Fee	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 2021.29</b>

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Thank you.

Yours sincerely

Cycle & Carriage – Fulco Motor Dealer Pte Ltd  
Eunos Service Centre

Encs.

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 November 2018 1:52 PM  
**To:** 'chandra@megatours.com.sg'  
**Subject:** ACCIDENT INVOLVING PC 1730P(CHINA TAIPING) & GBH 5247G ALONG/AT  
RAEBURN PARK BELOW OLD RAILWAY STATION ON 18/09/2018

30 Nov 2018

**M/S MEGA TOURS PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC3/CTI18017174/Upb3**  
**YOUR REF : PC 1730P**  
**ACCIDENT INVOLVING PC 1730P(CHINA TAIPING) & GBH 5247G ALONG/AT RAEBURN PARK BELOW OLD**  
**RAILWAY STATION ON 18/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYCLE & CARRIAGE FULCO MOTOR DEALER PL acting on behalf of the owner of GBH 5247G against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of GBH 5247G. Based on video footage, we could observe third party(GBH 5247G) was stationary, your bus cut in front of third party and hit onto third party vehicle. As such, we are of the view that liability is not in your driver's favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LETTER OF AUTHORITY**

ACCIDENT ON GBH5247G AND PC1730P ON 18/09/2018  
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along RAEBURN PARK  
Accident Location

BY THE LETTER OF AUTHORITY, I/We NETLINK MANAGEMENT PTE LTD 201704784C  
Name of Policy Holder & NRIC/Passport/Fin #/Co Reg.

Of 750E CHAI CHEE ROAD 07-03 VIVA BUSINESS PARK SINGAPORE 469005  
Address of Policy Holder

Owner of Vehicle Registration Number GBH5247G hereby authorize **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** to act for me with respect to my claim for repair cost and Car Rental and/or Loss of Use ("claim")  
Own Vehicle Number  
for my vehicle GBH5247G that was damaged.  
Own Vehicle Number

I/We further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed Discharge Voucher pertaining to this claim on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.



Dated this 19 Day of SEPTEMBER (Month) 20 18 (Year)

NETLINK MANAGEMENT PTE LTD  
Signed By Claimant/Policy Holder

Signed by "The Workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3018171800 Claim No : SNM18D04557C02

Claimant : NETLINK MANAGEMENT PTE LTD

Amount : **S\$2,021.29**  
SINGAPORE DOLLARS TWO THOUSAND TWENTY ONE AND CENTS TWENTY  
NINE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH5247G  
Insured Vehicle No. : PC1730P

Date of Loss : 18/09/2018  
Place of Accident : RAEBURN PARK BELOW OLD RAILWAY STATION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MEGA TOURS PTE LTD  
Driver Name : FAISAL BIN MOHAMAD ISA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,869.29
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	150.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	<b>2,021.29</b>

Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : 15/03/2019





CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



## TAX INVOICE

GST Reg No : 19-9707303-Z

Co Reg No : 199707303Z

Invoice Name & Address	Owner Name & Vehicle Info
CHINA TAIPING INSURANCE (SINGAPORE) 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Claims Dept.  Contact No 63896111	Cust No/Name /Netlink Management Pte. Ltd. Reg No/Reg Date GBH5247G / 02/07/2018 Date In/Mileage 19/09/2018/ 8722 Chassis/Package VF77FBHYMHJ760130 Engine No 10JBHW3019358 Make/Model CITCV/BERLINGO L2 1.6 BLUEHDI ETG Colour/Trim WPP / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
F0000018	Credit	22/02/2019/ 08:31	DS	323 / ChrisBulaclac	10362	77425844		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
S	MIPNT88088	TO CHECK LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS						60.00
S	MIPNT88088	DIAGNOSTIC / SCANNING						250.00
S	MIPNT88088	TO REPLACE BUMPER MOULDING -TO REPAIR FRT BUMPER AND LHF FENDER STRAIGHTEN, REFORM, ALIGN ON FRT ACCIDENT AFFECTED AREAS						400.00
S	MIPNT98088	SPRAY PAINTING ON FRT & RHF ACCIDENT AFFECTED AREAS			1.00	197.00	0.00	840.00
X	C1613564780	BUMPER MOULDING						197.00
Z	NOTES	ACCIDENT ON 18/09/2018 ALONG RAEBURN PARK LOSS OF USE 03 DAYS X S\$50 PER DAY REQUIRED REPLACEMENT VEHICLE TP #PC1730P TP INS : CHINA TAIPING						F.O.C.
Parts					197.00	7% GST on		1,747.00
Labour					0.00			122.29
Standard Menu					0.00	Total Payable		1,869.29
Specialist Job					1,550.00	Paid		0.00
Others(Lub,etc)					0.00	Total Due		1,869.29
Sundry					0.00	Balance B/FWD		22,411.29
Total(w/o GST)					1,747.00	Total Payable or C/FWD		24,280.58

made within 3 days.

MAKING DEALER RTE LTD - (SERVICE)

Any dispute to the invoice must be made within 3 days.  
Cheques should be crossed and made payable to CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)  
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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-144898  
Date of Request: 19/09/2018

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date: 19/09/2018  
Enquiry By: Mars Ler Yeong Cherng  
TP Vehicle No: PC1730P  
Accident Date: 18/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





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Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-144898  
Date of Request: 19/09/2018

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 19/09/2018  
Enquiry By Mars Ler Yeong Cherng  
TP Vehicle No. PC1730P  
Accident Date 18/09/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PC1730P	China Taiping Insurance (Singapore) Pte. Ltd.	06/03/2018-05/03/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18017174/Upb3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 03-04-2019		
		Code : CTI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	PC 1730P	Veh. Inspected	GBH 5247G	
Policy No.	DMB1SN3018171800	Coverage (\$)	0.00	
Claim No.	SNM18D04557C02	Excess (\$)	0.00	
Assign From		Assign Date	27/09/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	CITROEN BERLINGO (A)	c.c	1560	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	VF77FBHYMHJ760130	Colour	WHITE	
Odometer	4120	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	DURATURN	7 mm	
L/H Front Tyre	195/65 R15	DAHON	7 mm	
R/H Rear Tyre	195/65 R15	XCEED	7 mm	
L/H Rear Tyre	195/65 R15		7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	18/09/2018	Inspection Date	27/09/2018	
Survey held at	CYCLE & CARRIAGE FULCO MOTOR DEALER PL NO.330 UBI ROAD 3 SINGAPORE 408650			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

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Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 5247G**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT BUMPER (SN)	TO REPAIR SEE LABOUR	856.00	-
1	BUMPER SIDE BRACKET (SN)	NOT NECESSARY	56.00	-
1	BUMPER MOULDING (SN)	GRAZED	197.00	197.00
1	RHF FENDER PANEL (SN)	TO REPAIR SEE LABOUR	348.00	-
			1,457.00	197.00
	<b>LABOUR</b>			
	TO CHECK LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED.		80.00	60.00
	DIAGNOSTIC/SCANNING.		250.00	250.00
	TO REPLACE FRONT BUMPER, RHF FENDER, ETC STRAIGHTEN, REFORM, ALIGN ON FRT ACCIDENT AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF RHF FENDER PANEL AND FRONT BUMPER.		1,800.00	400.00
	TO APPLY SEALANT KIT ON PANEL.	NOT NECESSARY	100.00	-
	SPRAY PAINTING ON FRT & RHF ACCIDENT AFFECTED AREAS.		1,260.00	840.00
			3,490.00	1,550.00
<b>GRAND TOTAL</b>			<b>4,947.00</b>	<b>1,747.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,747.00</b>

Report Ref No. CC3/CTI18017174/Upb3q2

CHUA KANG SENG

Licensed Appraiser

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