

SUNDAY

Tampin

REF: LPC

ASSIGNMENT

From:

Date:

27/09/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKA 3937H

at Workshop m/s

Falcon - Air

of

Blk 8 Pandan Loop

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Andy

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Andy

Veh No:

SKA 3937H

Yr Regn:

2014, Nov

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

Golf

C.C.

1395

Colour:

Blue

A/C.

Insured / Std / NI / NA

Sp. Reading

56624

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW ZZZ AUZ FW04392

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/40R18

R:

2 1.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27/9/18 11am

Survey held at

Falcon - Air Pandan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP \$ 3357.40 (Red \$ 2433.60 / 47%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

\$ + RS, SI

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Driving Licence

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18017166/pb3

Class 3 Motor Cars (4000cc) with <7 passengers, exclusive 14 Apr 2014
of the driver and other motor vehicles < 2500kg

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 20-09-2018

Code : LPC2



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GW 5533S	Veh. Inspected	SKQ 3937H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	17/09/2018	Inspection Date
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18017166/T1pb3

Date: 01.10.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKQ3937H

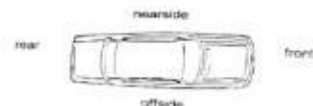
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.09.2018 at the premises of M/s Falcon-Air Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,791.00
Revised Estimate Amount	: S\$	3,307.00
"Check" Items Amount	: S\$	1,380.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4-5 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD
CO. REG. No.: 1995-01140-D

Hsiao Tong

TP INSURER:
JARED MENG JUN JIE

Lonpac Insurance Bhd (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	17/09/2018
Vehicle Reg. No.:	SKQ3937H	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	VOLKSWAGEN GOLF, 1.4 A7	Vehicle Reg. Date:	26/11/2014
	TSI AT BMT 5G14JZ SR HID (A)		
Vehicle Colour:	BLUE		
Engine No:	CXS217181	Chassis No:	WWZZZAUZFW041392
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair 5 (day)			
Remarks:	VEHICLE NOT IN WORKSHOP, PLEASE ARRANGE FOR SURVEY WITH ANDY (67795665)		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (PANDAN)		

Tan Kah 97493749
WP
27/9/18 @ 11am
Repair before paint
and e-estimate. can
4-5 days

COST OF CLAIMS	Amount
Parts	3,541.00
Miscellaneous Items	0.00
Labour	2,250.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,791.00
+ GST 7.00% (S\$)	405.37
Nett Amount (S\$)	6,196.37

This claim is handled by: GAIL NG

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO CHECK REAR WIRING	New	50.00 30
2	TO REMOVE/REFIX REAR WINDSCREEN	New	120.00 ✓
3	TO STRAIGHTEN REAR END PANEL, LH/RH REAR FENDER, INCLUDES REPLACEMENT OF PARTS	New	800.00 450
4	TO SPRAY PAINT TAILGATE, REAR BUMPER, REAR BUMPER REINFORCEMENT, REAR END PANEL, LH/RH REAR FENDER	New	1,100.00 600
5	TO APPLY BODY SEALANT ON CAR JOINTS	New	80.00 ?
6	TO RUSTPROOF ACCIDENT DAMAGED AREAS	New	100.00 ?
Gross Labour Cost (\$)			2,250.00

Falcon-Air Auto Services Pte Ltd/SKQ3937H/20/09/2018 11:38. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(A subsidiary of Falcon Air Holdings Pte Ltd)

Head Office : Blk 170 Sin Ming Drive #01-08/07/13, #05-17 Sin Ming Autocare S(525721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7662
Branches : Tampines St 93 Blk 9006 #01-200 S(526840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. No.: 1995-01140-D

TP INSURER:
JARED MENG JUN JIE

Lonpac Insurance Bhd (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	17/09/2018
Vehicle Reg. No.:	SKQ3937H	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	VOLKSWAGEN GOLF, 1.4 A7	Vehicle Reg.	26/11/2014
	TSI AT BMT 5G14JZ SR HID (A)	Date:	
Vehicle Colour:	BLUE		
Engine No:	CXS217181	Chassis No:	WWWZZZAUZFW041392
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair 5 (day)			
Remarks:	VEHICLE NOT IN WORKSHOP, PLEASE ARRANGE FOR SURVEY WITH ANDY (67795665)		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (PANDAN)		

COST OF CLAIMS	Amount
Parts	3,541.00
Miscellaneous Items	0.00
Labour	2,250.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,791.00
+ GST 7.00% (S\$)	405.37
Nett Amount (S\$)	6,196.37

This claim is handled by: GAIL NG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Sep 2018)
 Parts: 144 VOLKSWAGEN GOLF 1.4 A7 TSI AT BMT 5G14JZ SR HID (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Falcon-Air Auto Services Pte Ltd/SKQ3937H/20/09/2018 11:38
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*TAILGATE	0.00	0.00	*750.00F <i>bt</i>
2	1		X *TAILGATE LOCK X	0.00	0.00	X *150.00F ? <i>ny</i>
3	1		X *TAILGATE WEATHERSTRIP X	0.00	0.00	X *140.00F ? <i>ny</i>
4	1		*SEALANT	0	0.00	*40.00FS <i>ra</i>
5	2		*TAILGATE REFLECTOR RH	0.00	0.00	cut *220.00F 110.00
6	1		*TAILGATE EMBLEM - GOLF	0.00	0.00	*45.00F <i>ra</i>
7	1		*TAILGATE EMBLEM - TSI	0.00	0.00	*40.00F <i>ra</i>
8	1		*TAILGATE EMBLEM - ACTIVMOTION	0.00	0.00	*40.00F <i>ra</i>
9	1		*REAR BUMPER	0.00	0.00	*480.00F <i>de</i>
10	2		X *REAR BUMPER SIDE RETAINER X	0.00	0.00	X *40.00F X <i>ny</i>
11	1		X *REAR BUMPER TOW COVER X	0.00	0.00	X *15.00F X <i>ny</i>
12	1		X *REAR BUMPER REINFORCEMENT X	0.00	0.00	X *240.00F ? X <i>ny</i>
13	1		*REAR BUMPER LOWER GARNISH	0.00	0.00	*165.00F <i>cut</i>
14	10		*REAR BUMPER CLIPS	0	0.00	*30.00FS <i>ra</i>
15	4		*REVERSE SENSOR HOLDER	72	0.00	*100.00F <i>ny</i> 72.0
16	1		X *REVERSE SENSOR (INNER) X	0.00	0.00	X *250.00F ? X <i>ny</i>
17	1		X *TAILGATE INNER TRIM X	0.00	0.00	X *100.00F X <i>ny</i>
18	1		X *REAR END PANEL GARNISH X	0.00	0.00	X *80.00F X <i>ny</i>
19	1		*REAR NUMBER PLATE	0	0.00	*45.00FS <i>bt</i>

F=Franchise part. S=SpcNett.

Sub Total (\$\$) 2,970.00
 + Margin on L,N Items 20.00% (\$\$) 571.00

Total Parts (\$\$) 3,541.00

Falcon-Air Auto Services Pte Ltd/SKQ3937H/20/09/2018 11:38. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

4 - 5 days
 Taufik H LKK

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO CHECK REAR WIRING	New	50.00 30
2	TO REMOVE/REFIX REAR WINDSCREEN	New	120.00 ✓
3	TO STRAIGHTEN REAR END PANEL, LH/RH REAR FENDER, INCLUDES REPLACEMENT OF PARTS	New	800.00 450
4	TO SPRAY PAINT TAILGATE, REAR BUMPER, REAR BUMPER REINFORCEMENT, REAR END PANEL, LH/RH REAR FENDER	New	1,100.00 600
5	TO APPLY BODY SEALANT ON CAR JOINTS X	New	80.00 4
6	TO RUSTPROOF ACCIDENT DAMAGED AREAS X	New	100.00 7
Gross Labour Cost (S\$)			2,250.00

Falcon-Air Auto Services Pte Ltd/SKQ3937H/20/09/2018 11:38. Not valid without Reference section.
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< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office : Blk 170 Sin Ming Drive #01-08/07/13, #05-17 Sin Ming Avenue S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6451-7662
Branches : Tampines S(193 81k 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6785-7997 • No 6 Pandan Loop S(128226) Tel: 6779-5555 Fax: 6779-1119
Website: www.falconair.com.sg Email: email@falconair.com.sg

5791



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6745 9938



Dept Direct: 6305 9810

Dept Direct: 6305 9811

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade; Super (Made in Korea);
Forch (Made in Germany);
Spark plug: Nippon Denso, NGK (Made in Japan)

FALCON AIR AUTO SERVICES PTE LTD

BLK 1 #01-08

PANDAN LOOP

SINGAPORE 128219

ATTN :

WVWZZZAUZFW041392

TAX INVOICE : AR201810-00160

DATE : 01/10/2018

CUSTOMER ID : FALCOD-3

VEH REG. NO. : SKQ3937H

TERMS : 30 days

PO NO. :

PAGE NO. : Page 1 of 1

CURR : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 5G0945094AD	TAILGATE REFLECTOR RH	CC CC5-C-01D	1	110.00	110.00
2. 5G0853675AJZQ	TAILGATE EMBLEM - TSI	CC CC5-B-07AP	1	40.00	40.00
3. 5G6807417AP/AK/K GRU	REAR BUMPER	CC CC4-G-01B	1	480.00	480.00
4. 5G6807568D9B9	REAR BUMPER LOWER GARNISH	CC CC5-B-07AB	1	165.00	165.00
5. 5G0919491	REAR BUMPER SENSOR OUTER BRACKET	CC CC5-D-07CB	2	18.00	36.00
6. 5G0919491A	REAR LH CENTER PARKING SENSOR BKT	CC CC5-D-07CJ	1	18.00	18.00
7. 5G0919492A	REAR RH CENTER PARKING SENSOR BKT	CC CC5-D-08CC	1	18.00	18.00

SUB-TOTAL : 867.00
ADD GST 7.00 % 60.69

E. & O.E

TOTAL AMOUNT SGD : 927.69

[P] 01/10/2018 10:13:44AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 01/10/2018 10:02:51AM

JAE Auto Pte. Ltd.

Sales Executive: ANN

This is computer generated document.

No signature is required.



* AR 201810-00160 *

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6745 9839



Dept Direct: 6305 9610

Dept Direct: 6303 9611

Dept Direct: 6417 9702



Dept Direct: 6417 9794

Dept Direct: 6417 9796

Dept Direct: 6417 9796

Dept Direct: 6417 9796

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

FALCON AIR AUTO SERVICES PTE LTD

BLK 1 #01-08
PANDAN LOOP

SINGAPORE 128219

ATTN :

WVWZZZAUZFW041392

TAX INVOICE : AR201810-00159
DATE : 01/10/2018
CUSTOMER ID : FALCOD-3
VEH REG. NO. : SKQ3937H
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 5G6827025H/Q	REAR LID	U1	1	750.00	750.00
		SUPPLIER			
2. 5G0853675APCWB	TAILGATE EMBLEM - BLUEMOTION	U1	1	40.00	40.00
		SUPPLIER			

SUB-TOTAL : 790.00
ADD GST 7.00 % 55.30

E. & O.E

TOTAL AMOUNT SGD : 845.30

[P] 01/10/2018 11:08:09AM

[E] 01/10/2018 10:02:43AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : ANN



This is computer generated document.

No signature is required.

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710

TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS
Dept Direct: 8417 9761 / 6745 9603



Dept Direct: 0305 9810

Dept Direct: 0305 9611

Dept Direct: 6417 9782



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWR (Nippon Wiper blade), Silper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

FALCON AIR AUTO SERVICES PTE LTD

BLK 1 #01-08

PANDAN LOOP

SINGAPORE 128219

ATTN :

TAX INVOICE : AR201810-00363
DATE : 01/10/2018
CUSTOMER ID : FALCOD-3
VEH REG. NO. : SKQ3937H
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	5G0853687 2ZZ	TAILGATE EMBLEM - GOLF	U1	1	45.00	45.00
			SUPPLIER			

SUB-TOTAL : 45.00
ADD GST 7.00 % 3.15

E. & O.E TOTAL AMOUNT SGD : 48.15

[P] 01/10/2018 11:49:38AM

[E] 01/10/2018 11:47:15AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : ANN



This is computer generated document.

No signature is required.

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00
SHAW TOWER S189702

Attention : Motor Claim Department
Contact : 62507388 Fax No. : 62962706

Estimate : ES003319

Date : 08/10/2018
Vehicle Num. : SKQ3937H
Make/Model : VOLKSWAGEN GOLF
Chassis/Eng# : WVVZZZAUZFW041392
Accident Date : 17/09/2018
Claim No. :
Reference : TP NTUC VS LONPAC
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		PARTS PURCHASED :		
1.	1	TAILGATE		750.00
2.	1	TAILGATE LAMP RH		110.00
3.	1	TAILGATE EMBLEM GOLF		45.00
4.	1	TAILGATE EMBLEM TSI		40.00
5.	1	TAILGATE EMBLEM BLUEMOTION		40.00
6.	1	REAR BUMPER		480.00
7.	1	REAR BUMPER LOWER GARNISH		165.00
8.	4	REVERSE SENSOR HOLDER	18.00	72.00
Total Parts Purchased S\$:				1,702.00
20.00% Of The Above Parts S\$:				340.40
Based On Cost Plus S\$:				2,042.40
		SPECIAL NETT ITEMS :		
1.	1	SEALANT		40.00
2.		REAR BUMPER CLIPS		30.00
3.	1	REAR NUMBER PLATE		45.00
Special Nett Total S\$:				115.00
		LABOUR :		
		TO REMOVE/REFIX REAR WINDSCREEN GLASS		120.00

CONTINUE / ...

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00
SHAW TOWER S189702

Attention : Motor Claim Department
Contact : 62507388 Fax No. : 62962706

Estimate : ES003319

Date : 08/10/2018
Vehicle Num. : SKQ3937H
Make/Model : VOLKSWAGEN GOLF
Chassis/Eng# : WWWZZZAUZFW041392
Accident Date : 17/09/2018
Claim No. :
Reference : TP NTUC VS LONPAC
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		600.00
		TO CHECK REAR WIRING		30.00
		TO REPAIR REAR END PANEL, REAR FENDERS INCLUDES KNOCKING & REPLACEMENT OF PARTS		450.00
		Labour Total S\$:		1,200.00

E. & O.E. **FINAL** Total S\$: **3,357.40**

PART / PART

for FALCON AIR AUTO SERVICES PTE LTD

4 DAYS

Hsiao Tong (LKKAUTO)

From: ANDY <andy@falconair.com.sg>
Sent: Monday, 5 November 2018 3:09 PM
To: Hsiao Tong (LKKAUTO); Taufikh (LKKAUTO)
Subject: RE: Your ref: SKQ 3937H *Our Ref: CC4/LPC18017166/pb3 [ACCIDENT INVOLVING GW 5533S(LONPAC) & SKQ 3937H ON 17/09/2018]
Attachments: FINALISE.pdf; SURVEYOR MARKING.pdf; BEFORE PAINT (1).JPG; BEFORE PAINT (2).JPG; BEFORE PAINT (3).JPG; REAR BUMPER LOWER GARNISH (1).JPG; REAR BUMPER LOWER GARNISH (2).JPG; supplier invoice.pdf; TAILGATE LAMP RH (1).JPG; TAILGATE LAMP RH (2).JPG

Dear Sir/Madam

Please confirm finalise P/P \$ 3357.40 4 days

Thanks
Andy
Tel #67795665

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, September 25, 2018 2:56 PM
To: 'andy@falconair.com.sg' <andy@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Your ref: SKQ 3937H *Our Ref: CC4/LPC18017166/pb3 [ACCIDENT INVOLVING GW 5533S(LONPAC) & SKQ 3937H ON 17/09/2018]

Your ref: **SKQ 3937H** Without Prejudice
Our Ref: CC4/LPC18017166/pb3

Hi Sirs,

ACCIDENT INVOLVING GW 5533S(LONPAC) & SKQ 3937H ON 17/09/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 20 September 2018 12:22 PM
To: assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: Our Ref: 18/18/18/VC05/020920
Attachments: 181818VC05020920.pdf

12.48pm @ 20/9/18
person @ Andy
vehicle not in

Dear Catherine/Nivitha

Please see attached and arrange TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6745 0939



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9797

Wiper blade: NWB (Nippon Wiper blade), Sliper (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

FALCON AIR AUTO SERVICES PTE LTD

BLK 1 #01-08

PANDAN LOOP

SINGAPORE 128219

ATTN :

WVWZZZAUZFW041392

TAX INVOICE : AR201810-00159
DATE : 01/10/2018
CUSTOMER ID : FALCOD-3
VEH REG. NO. : SKQ3937H
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 5G6827025H/Q	REAR LID	U1	1	750.00	750.00
		SUPPLIER			
2. 5G0853675APCWB	TAILGATE EMBLEM - BLUEMOTION	U1	1	40.00	40.00
		SUPPLIER			

SUB-TOTAL : 790.00
ADD GST 7.00 % 55.30

E. & O.E

TOTAL AMOUNT SGD : 845.30

[P] 01/10/2018 11:08:09AM

[E] 01/10/2018 10:02:43AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : ANN



* AR201810-00159 *

This is computer generated document.

No signature is required.

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710

TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS
Dept Direct: 6417 9791 / 6745 9638



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9797

Wiper blade: NWB (Nippon Wiper blade), Silper (Made in Korea),

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

FALCON AIR AUTO SERVICES PTE LTD

BLK 1 #01-08

PANDAN LOOP

SINGAPORE 128219

ATTN :

TAX INVOICE : AR201810-00363

DATE : 01/10/2018

CUSTOMER ID : FALCOD-3

VEH REG. NO. : SKQ3937H

TERMS : 30 days

PO NO. :

PAGE NO. : Page 1 of 1

CURR. : SGD

SO STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 5G0853687 2ZZ	TAILGATE EMBLEM - GOLF	U1	1	45.00	45.00
		SUPPLIER			

SUB-TOTAL : 45.00

ADD GST 7.00 % 3.15

E. & O.E

TOTAL AMOUNT SGD : 48.15

P] 01/10/2018 11:49:38AM

[E] 01/10/2018 11:47:15AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

IAE Auto Pte. Ltd.

Sales Executive : ANN



* A R 2 0 1 8 1 0 - 0 0 3 6 3 *

Goods Received in Good Order

This is computer generated document.

No signature is required.

ORIGINAL

Signature / Co Stamp / Date

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 22 December 2018 12:10 PM
To: Shu Pei (LKKAUTO); ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> : LONPAC Ref: 18/18/18/VC05/020920 *LKK REF: CC4/LPC18017166/T1pb3q2 [ACCIDENT INVOLVING GW 5533S(OI) AND SKQ 3937H(TP) ON 17/09/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SKQ3937H.pdf

Lonpac Ref: **18/18/18/VC05/020920**
LKK Ref: CC4/LPC18017166/T1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GW 5533S(OI) AND SKQ 3937H(TP) ON 17/09/2018

We refer to the above matter.

We have highlighted to your good office on 24/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**FALCON-AIR AUTO SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,196.37	\$ 3,592.42
2. Loss of Rental (4days x \$100.00) (w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00) (w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,626.37	\$ 4,022.42

**04days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Monday, 1 October 2018 7:12 PM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18017166/T1pb3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 16-04-2019		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GW 5533S	Veh. Inspected	SKQ 3937H	
Policy No.	Z18VC05000235	Coverage (\$)	0.00	
Claim No.	18/18/18/VC05/020920	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	20/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN GOLF	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WVWZZZAUZFW041392	Colour	BLUE	
Odometer	56624	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	HANKOOK	6 mm	
L/H Front Tyre	225/40 R18	HANKOOK	6 mm	
R/H Rear Tyre	225/40 R18	HANKOOK	6 mm	
L/H Rear Tyre	225/40 R18	HANKOOK	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/09/2018	Inspection Date	27/09/2018	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 3937H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE (WCP)	BENT	750.00	750.00
1	TAILGATE LOCK (WCP)	NOT NECESSARY	150.00	-
1	TAILGATE WEATHERSTRIP (WCP)	NOT NECESSARY	140.00	-
2	TAILGATE REFLECTOR (WCP)	O/S CUT	220.00	110.00
1	TAILGATE EMBLEM -GOLF (WCP)	NECESSARY	45.00	45.00
1	TAILGATE EMBLEM -TSI (WCP)	NECESSARY	40.00	40.00
1	TAILGATE EMBLEM -ACTIVMOTION (WCP)	NECESSARY	40.00	40.00
1	REAR BUMPER (WCP)	DEFORMED	480.00	480.00
2	REAR BUMPER SIDE RETAINER (WCP)	NOT NECESSARY	40.00	-
1	REAR BUMPER TOW COVE (WCP)	NOT NECESSARY	15.00	-
1	REAR BUMPER REINFORCEMENT (WCP)	NOT NECESSARY	240.00	-
1	REAR BUMPER LOWER GARNISH (WCP)	CUT	165.00	165.00
4	REVERSE SENSOR HOLDER (WCP)	NECESSARY	100.00	72.00
1	REVERSE SENSOR (INNER) (WCP)	NOT NECESSARY	250.00	-
1	TAILGATE INNER TRIM (WCP)	NOT NECESSARY	100.00	-
1	REAR END PANEL GARNISH (WCP)	NOT NECESSARY	80.00	-
	COST PLUS 20%		571.00	340.40
			3,426.00	2,042.40
<u>SPECIAL NETT ITEMS</u>				
1	SEALANT (SN)	NECESSARY	40.00	40.00
10	REAR BUMPER CLIPS (SN)	NECESSARY	30.00	30.00
1	REAR NUMBER PLATE (SN)	BENT	45.00	45.00
			115.00	115.00
<u>LABOUR</u>				
	TO CHECK REAR WIRING.		50.00	30.00
	TO REMOVE/REFIX REAR WINDSCREEN.		120.00	120.00
	TO STRAIGHTEN REAR END PANEL,LH/RH REAR FENDER ,INCLUDES REPLACEMENT OF PARTS.		800.00	450.00
	TO SPRAY PAINT TAILGATE ,REAR BUMPER,REAR BUMPER REINFORCEMENT,REAR END PANEL,LH/RH REAR FENDER .		1,100.00	600.00

Report Ref No. CC4/LPC18017166/T1pb3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY BODY SEALANT ON CAR JOINTS.	NOT NECESSARY	80.00	-
	TO RUSTPROOF ACCIDENT DAMAGED AREAS.	NOT NECESSARY	100.00	-
			2,250.00	1,200.00
GRAND TOTAL			5,791.00	3,357.40
RECOMMENDED COST OF REPAIRS				3,357.40

Report Ref No. CC4/LPC18017166/T1pb3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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