

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 24 December 2018 12:02 PM
To: Hsiao Tong (LKKAUTO); Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> : LONPAC Ref: 18/18/18/VC05/020920 *LKK REF: CC4/LPC18017166/T1pb3q2 [ACCIDENT INVOLVING GW 5533S(OI) AND SKQ 3937H(TP) ON 17/09/2018]

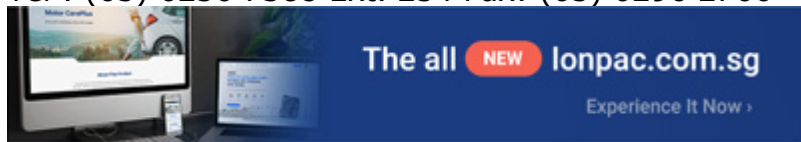
Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 22 December, 2018 12:10 PM
To: Shu Pei (LKKAUTO); ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> : LONPAC Ref: 18/18/18/VC05/020920 *LKK REF: CC4/LPC18017166/T1pb3q2 [ACCIDENT INVOLVING GW 5533S(OI) AND SKQ 3937H(TP) ON 17/09/2018]

Lonpac Ref: **18/18/18/VC05/020920**
LKK Ref: CC4/LPC18017166/T1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GW 5533S(OI) AND SKQ 3937H(TP) ON 17/09/2018

We refer to the above matter.

We have highlighted to your good office on 24/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "FALCON-AIR AUTO SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,196.37	\$ 3,592.42
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,626.37	<u>\$ 4,022.42</u>

**04days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 1 October 2018 7:12 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/020920

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKQ 3937H at M/s Falcon-Air Auto Services Pte Ltd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 24 September 2018 5:51 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/020920

Hi Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 24 September, 2018 3:50 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: 18/18/18/VC05/020920

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 20 September 2018 12:50 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VC05/020920

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 20 September 2018 12:22 PM
To: assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our Ref: 18/18/18/VC05/020920

Dear Catherine/Nivitha

Please see attached and arrange TP survey.

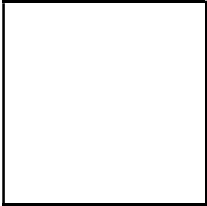
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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www.avg.com